



Dannel P. Malloy  
Governor

State of Connecticut  
Department of Developmental Services

**DDS**

Jordan Scheff  
Commissioner

Peter Mason  
Deputy Commissioner

**Operation Center Memo FY 2019-02**

**TO: Private Providers**  
**FROM: Jeanne Dumphy, DDS Operation Center**  
**CC: Regional Directors, Assistant Regional Directors, Resource Administrators, PRAT Coordinators, Self Determination Directors, CT Community Nonprofit Alliance, the ARC Connecticut, Fiscal Intermediaries**  
**DATE: August 28, 2018**  
**SUBJECT: Electronic Visit Verification (EVV)**

The 114<sup>th</sup> United States Congress enacted the 21st Century Cures Act in December of 2016. Section 12006 of the bill requires Electronic Visit Verification System (EVV) for Personal Care Services and Home Health Care Services delivered under state plan or waivers. Personal Care is defined as non-medical services that include supporting individuals with activities of daily living (ADL) and can include activities of daily living (IADL) such as meal preparation, money management and shopping.

EVV is defined under the Cures Act as a system that electronically verifies personal care services or home health care services. It is required that the following data be collected in the federally mandated EVV.

- Type of Service
- Service Recipient
- Date of Service
- Location of service delivery
- Service Provider
- Time Service start and ends

The Department of Developmental Services is working in collaboration with the Department of Social Services, to develop and implement a system to implement an Electronic Visit Verification system. The target date for the provider implementation is July 1, 2019. The following objectives have been identified as steps towards improving waiver service delivery.

DDS Compliance with the requirements of the Cures Act.  
Promote quality outcomes for individuals (Quality of Care)  
Reduce billing errors and contain costs (Program Integrity)

DDS has identified the following waiver services below to be included in EVV.

- Behavioral Support Services
- Companion Services (Adult Companion)
- Healthcare Coordination
- Independent Support Broker
- Individual Day Supports
- Individual Home Supports
- Peer Support
- Personal Support
- Respite, In Home Hourly
- Respite, In Home Daily
- Senior Supports, In Home non CRS/CLA
- Shared Living

A survey has been created to gather input from DDS Service Providers. The information we gather from this survey, in combination with face-to-face meetings with providers, will aid the department in making necessary decisions relevant to the DDS EVV system and identify where efforts need to be focused when launching the EVV program.

You may access the survey at <http://app.surveymethods.com/EndUser.aspx?86A2CED680C1DBD78D> . We have attached the survey questions to enable providers to gather answers from multiple people within your organization prior to completing the survey online.

All responses must be submitted by September 25, 2018.

Please submit only one survey per provider.

As we move further into this project updates will be disbursed through email and Regional Leadership Forums. Updates and FAQ's will also be available online in the future.

Please contact Jeanne Dumphy at 860-418-8783 for survey assistance and email general questions to [DDSEVV@ct.gov](mailto:DDSEVV@ct.gov).