

*STATE OF CONNECTICUT OR*

EDWARD R. MAMBRUNO



for Developmental Services

*DDS Council Monthly Report*



**Ned Lamont**  
*Governor*

**Jordan Scheff**  
*Commissioner*

***April 2019***

**Personnel contacted**

Regional Directors, Assistant Regional Directors, Case Manager Supervisors, Case Managers, Quality Management Director, QI Supervisors, Abuse/Neglect Director and/or liaisons and Division heads if I needed specific additional info regarding the issues and concerns of individuals who contacted my office.

In addition, I spoke with other contacts at agencies eg. DCF, Public Health, DSS and the Client Rights and Grievance Specialist, Office of the Commissioner DMHAS.

**MEETINGS**

New England ADA Center, Director of ADA Training and Assistance

Council on Developmental Disabilities

DORS CDHI met regarding interpreters.

Department of Mental Health and Addiction Services, Client Rights and Grievance Specialist

Quarterly Private Provider Meeting

Meeting with members of Deaf community to go over issues

Met with Training department to go over ADA PowerPoint presentation

Met with University of Hartford, Doctoral PT students.

Meeting with members of Deaf and Hard of Hearing community

- **Communication Meeting DDS CO**
- **ADA Video Presentation Completed**
- **ADA Notices Placed in DDS Public Areas**
- **ADA Legal Notices published in Hartford Courant**
- **a will and Distributed DVDs of ADA video presentation to private providers**

- DDS ADA Training Video linked to YouTube
  - DDS at 100% compliance for ADA Training Video
- ❖ Attended Leadership Meeting in Waterbury to show ADA Training Video to Private Providers and Staff and answered any questions they may have regarding the content of the video.
  - ❖ Attended ADACC (ADA) Conference in Newington
  - ❖ Met with Department of Mental Health and Addiction Service sure that s, Client Rights and Grievance Specialist, Tit a le II ADA Coordinator to go over handicapped parking standards
  - ❖ Served on interview panel for selection of Director Position in region.
  - ❖ Attended March 16<sup>th</sup> Disability Summit at Mohegan Sun. Dropped into DDS Individual and Family support table as well as CCH informational booth.



- Met with Deaf and Hard of Hearing Community at the Legislative Office Building. Answered inquiries into specific DDS questions.
- Contacted UbiDuo, a company that provides a tablet that enables hearing-impaired and Deaf and Hard of Hearing to communicate interactively. Waiting on information and questions to be researched and answered by company.

## *Concerns \ Issues*

- Spoke with Deaf and Hard of Hearing (DHOH ) interpreter employed by DORS about the DHOH needs and wants.  
I specifically asked what the latest technology for communication and the next iteration of TTY was at this point in time.  
Also asked about preference of living together in segregated community. How this could be done and why this population wants it.
- Working with family and private provider as a liaison for communication. This task is temporary however, needed until family, private provider and DDS determine the best for individual DDS supports.

- Met with DDS "general worker" who wanted to ask certain questions that they did not feel comfortable asking Human Resources. Answered individual's questions and told them to check back with me in a few weeks if they felt my answers to their questions were not adequately answered.
- Receiving many calls that should be referred to the "appointed" State ADA Coordinator. The web as well as 211 have me listed, still, as the State ADA Coordinator. Contacted DAS who I usually direct questions to regarding the ADA. In addition, until the Gov. appoints an ADA Coordinator, I am, directing them to the New England Regional ADA technical assistance center in Massachusetts . They serve the tri-state area and have a wealth of knowledge regarding all titles of the ADA. Their number is 1-800-949-4232  
DAS will answer calls that they are capable of until an appointment is made.
- Case Manager Supervisor and myself met with Guardian regarding the request to move individual that DDS supports to another residence closer to Guardian. Private provider does not believe this is best for individual who they say is thriving under their supports. While the individual plus the Guardian want to move we wanted to meet with Guardian to make sure this was not a capricious decision.

After a meeting with Guardian it was determined that as long as the individual agrees to the move and Guardian feels it is best then there was no reason to oppose. In addition, if things did not work out individual could move back after 30 days.

### *Areas of Concern*

○ Case Management -	7
○ Case Management Requests -	6
○ Day Program –	6
○ Eligibility -	4
○ Funding/Budget -	7
○ Guardianship –	4
○ Health & Safety –	1
○ HIPAA -	
○ Placement –	4
○ Birth to 3-	
○ School District services-	1
○ Autism-	4
○ Mental Health Issues	2
○ DDS Information/Referral	24
○ NON-DDS Referrals	17
○ ADA, compliance, insurance, disability, housing,	19

ISSUES/CONCERN TOTAL –106

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