

STATE OF CONNECTICUT

EDWARD R. MAMBRUNO



for Developmental Services

me and

DDS Council Monthly Report

August 2017

Personnel contacted

Regional Directors, Assistant Regional Directors, Case Manager Supervisors, Case Managers, Quality Management Director, QI Supervisors, Abuse/Neglect Director and/or liaisons and Division heads if I needed specific additional info regarding the issues and concerns of individuals who contacted my office.

In addition, I spoke with other contacts at agencies eg. DCF, Public Health, DSS and the Client Rights and Grievance Specialist, Office of the Commissioner DMHAS.

New England ADA Center, Director of ADA Training and Assistance

Council on Developmental Disabilities

DORS CDHI met regarding interpreters.

Department of Mental Health and Addiction Services, Client Rights and Grievance Specialist

Quarterly Private Provider Meeting

Meeting with members of Deaf community to go over issues

Met with Training department to go over ADA PowerPoint presentation

Met with University of Hartford, Doctoral PT students.

Meeting with members of Deaf and Hard of Hearing community

Met with Private Providers at the quarterly meeting to go over what and how to comply with DOJ ADA mandate. Q & A with private providers regarding requirements of DDS and themselves.

- ADA Video Presentation Completed
- ADA Notices Placed in DDS Public Areas
- ADA Legal Notices published in Hartford Courant
- Met with Property Management to go over signage for Deaf or Hard of Hearing individuals that need to speak into intercom box to raise gate arm to allow entrance onto the property. In the process of editing language for sign.



Dannel P. Malloy
GOVERNOR

Jordan A. Scheff
DDS Commissioner

Concerns \ Issues

- Spoke at length with mom about her needing to comply with DDS regarding certain medical evaluations in order to continue seeing son on a regular basis. Mom would like son to return home to be under her care but family and staff do not believe, until evaluations are completed, that this would be in the best interest of both parties.
- DDS's ADA video training has been completed. It is a 32 min. video that explains the ADA for DDS staff and private providers. Next step is for all DDS employees and private providers to view.

Working with Training Division to get the word out and train staff.

- ADA notices, required under the DOJ, have been posted in all of DDS's Regional Offices.
- Received call from *Guardian* whose sister has been injured three times at residence. She does not believe this is a coincidence and would like to see the completed investigation of all three incidences. The *Guardian* claimed that she has been asking for this report for months but has not received any call backs or word of the investigation.

Contacted Director of Abuse/Neglect and told her of this situation. Director told me that only one investigation had been completed and that the *Guardian* could not receive a copy because she was not listed as the *Guardian*. I contacted the *Guardian* and she stated that she had gone to probate court to become *Guardian*. I then told her to fax over probate papers listing her as *Guardian*.

Contacted Abuse/Neglect sent them the faxed probate papers and asked them to send The *Guardian* a copy of the completed investigation. I told the *Guardian*/sister that she would receive a copy of the completed investigation. I also told her that parts of this investigation may be redacted to protect the individuals' names that were included in the investigation.

- Completed Auxiliary Aid and Services notice for distribution to all of DDS supported homes and regional offices.
- Assisted DDS supported individual who called asking for help in obtaining information regarding running own business.

August 2017

Areas of Concern

○ Case Management -	3
○ Case Management Requests -	2
○ Day Program –	2
○ Eligibility -	3
○ Funding/Budget -	4
○ Guardianship –	4
○ Health & Safety –	1
○ HIPAA -	-
○ Information/Referral –	19
○ Placement –	2
○ Birth to 3-	-
○ School District services-	-
○ Autism-	1
○ Mental Health Issues	2
○ ADA	6

ISSUES/CONCERN TOTAL – 50