

State of Connecticut DDS
Regional Abuse and Neglect Reporting Protocol
(per DDS Manual I.F.PR.001 Abuse and Neglect Allegations/Reporting)

Every DDS and Qualified Provider employee or volunteer is mandated by Connecticut General Statute 46a-11b to report suspected abuse or neglect of any individual with an intellectual disability.

If there is reasonable cause to believe that abuse or neglect has occurred, a mandated reporter **MUST** immediately (1) intervene to stop the abuse/neglect and protect the victim and (2) report it to AID **and** any other appropriate authorized reporting agency.

Ensure that the report is made directly to someone, voicemail does not fulfill the responsibility of a mandated reporter.

AUTHORIZED REPORTING AGENCIES:

AID
Abuse Investigation Division
Centralized Intake Unit
1-844-878-8923

AID Central Intake should get **ALL** reports (all ages and all allegations) and additional agencies should be called if:

DCF
(victim age 17 and under)
Department of Children and Families
Careline
1-800-842-2288

DSS
(victim age 60 and over)
Department of Social Services
Centralized Intake
1-888-385-4225

DPH
(victim of any age, allegation against a medically licensed facility or professional)
860-509-7400
Facility Licensing Investigation
860-509-7590
Practitioner Licensing Investigation

DDS - Department of Developmental Services

<p style="text-align: center;"><u>North Region:</u> Serginho Walker, A&N Liaison 155 Founders Plaza 255 Pitkin Street, 3rd floor East Hartford, CT 06108 Phone: 860-263-2469 Fax: 860-706-5831 Serginho.Walker@ct.gov</p> <p style="text-align: center;">Secretary: Shevonne Alexis 860-263-2472 Shevonne.Alexis@ct.gov</p>	<p style="text-align: center;"><u>South Region:</u> Tawnia Pacheco, A&N Liaison 35 Thorpe Avenue, 3rd floor Wallingford, CT 06492 Phone: 203-294-5077 Fax: 860-622-2712 Tawnia.A.Pacheco@ct.gov</p> <p style="text-align: center;">Secretary: Christina Sites 203-294-5151 Christina.Sites@ct.gov</p>	<p style="text-align: center;"><u>West Region & STS</u> <u>(Southbury Training School):</u> Kenerick Brown, A&N Liaison 55 West Main Street, 3rd floor Waterbury, CT 06702 Phone: 203-805-7456 Fax: 860-622-2677 Kenerick.Brown@ct.gov</p> <p style="text-align: center;">Secretary: Shalimar Maldonado 203-805-7463 Shalimar.Maldonado@ct.gov</p>
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The **ingestion** of improper food consistency is reportable to AID and DCF, DSS, or DPH depending on the situation.
The **non-ingestion** of improper food consistency is reportable to the regional Liaison (victim age 18 and over) or to DCF for victims under 18.

**If you have any questions or need additional information,
Please contact the Regional DDS Abuse & Neglect Liaison team**

State of Connecticut DDS Abuse & Neglect Reporting Protocol

Per DDS Manual I.F.PR.001 Abuse and Neglect/Allegations: Reporting

Per Connecticut General Statute 46a-11b all verbal reports of abuse and neglect must be followed up with a written report.

DDS Employees and Employees of private agencies funded by the department should complete a 255 Form as their written report

Non DDS employees, or employees of a funded DDS agency, should use the PA-6 form as their written report.

If reporting abuse and neglect for a victim under 17, the DCF 136 form should be completed in addition to the 255 or PA-6.

All written reports, after making a verbal report of abuse and neglect, should be sent to AID:
DDS.AID@CT.GOV

If the allegation of abuse and neglect is also an injury or incident, the written report (255) must be sent to AID (**dds.aid@ct.gov**) and the regional email: North :(**DDS-NR.IncidentReports@ct.gov**), South (**DDS-SR.IncidentReports@ct.gov**) West (**DDS-WR.IncidentReports@ct.gov**)

If the DCF 136 form needs to be completed, it should be done within 12 hours of the verbal report and sent to the DCF area office noted on the form.

Abuse & Neglect Definitions

(per DDS Manual I.F.PR.000 Attachment A Abuse and Neglect Investigations Definitions and Examples)

Abuse: The wilful infliction of physical pain or injury or the willful deprivation by a caregiver of services which are necessary to the person's health or safety.

Wilful: Intentional acts or omissions or the reckless disregard for the safety and consequences of one's acts or omissions.

Financial Exploitation: Theft, misappropriation or unauthorized or improper use of property, money or other resource that is intended to be used by or for an individual who receives funding or services from the department.

Neglect: The failure by a caregiver, including Department of Developmental Services staff, DDS qualified providers staff, and CCH licensees in cases of programmatic neglect, through action or inaction, to provide an individual with the services necessary to maintain such individual's physical health, mental health and safety.

Neglect also means a situation where an individual either is living alone & is not able to obtain the services that are necessary to maintain physical or mental health or is not receiving such necessary services from a caregiver.

Psychological Abuse: An act that is likely to humiliate, intimidate, degrade or demean an individual, inflict emotional harm or invoke fear in such individual, or otherwise negatively impact the mental health of such individual.

Sexual Abuse: Any sexual contact between an individual, regardless of such individual's ability to consent, and an employee, legal representative, family member or volunteer; or the encouragement of an individual to engage in sexual activity by an employee, legal representative, family member or volunteer.

Verbal Abuse: The use of offensive or intimidating language that provokes or causes the distress of an individual with intellectual disability or a person who receives services from the Department of Social Services' Division of Autism Spectrum Disorder Services.

* Please note that the definitions for the purposes of the DDS Abuse & Neglect Registry are slightly different. Contact your Liaison if you need that information.