Introduction

History: 2013 DDS Implemented new Waiver services
HCC - Healthcare Coordination "SL" became CRS or IHS

Confusion & Uncertainty resulted regarding responsibilities for healthcare

February 2015 committee formed under Lakisha Hyatt Healthcare Standard # 16-1 was written to clarify what is required & who is responsible In the process developed a <u>DDS Reference</u> <u>Healthcare/Nursing Services</u> across the major residential

settings supported by DDS

- Lakisha Hyatt Director of Health & Clinical Services/Sheryl Kemp ARD Private North - co-chairs
- Peter Mason DDS Operations Center
- Mary Pat Decarlo IPP
- Carol Crisci DDN consulting
- Pat Grygorcewicz ARC New London
- Patrick Brown Reliance House
- Anna Deveau Reliance House
- Peggy Morrison UCP Eastern
- J. Keatley UCP Eastern
- Peggy Nelson
- Marlene Gibbs DDNCS
- Dave Carlow PJW Nursing Consultants
- Val Bagby Young Health Services Director North
- Trish Lilley Nurse Consultant North
- Judi Blanchet Health Services Director West
- Janette Steward Nurse Consultant
- Betty Zoubek Health Services Director South
- Robert Smith DDS Program manager CO
- Siobhan Morgan DDS Director of Waiver Services
- Case Management, Resource Management, Quality Management, Self Advocate Coordinator, IHS Director

Committee Participants

HEALTH STANDARD #16-1

Healthcare/Nursing Services for Individuals receiving DDS Individualized Home Supports (IHS)

October 1, 2016

PURPOSE

This health standard clarifies expectations and practices for supporting the health and well-being of individuals receiving DDS IHS.



APPLICABILITY

All individuals receiving DDS IHS, who have a Level-of-Need (LON) of 1 through 8



STANDARD

Individuals receiving IHS

- Shall have access to quality health care
- Shall have the opportunity for informed decision-making regarding health and safety needs

The team shall ensure that the needs are identified through the Individualized Plan(IP) Needs can be addressed through:

- Agency RN/Community-based healthcare provider
- Health Care Coordination (HCC)
- Home Care/Visiting Nurse

IMPLEMENTATION

Planning

 All individuals receiving IHS waivered services are required to have their health and safety needs identified and reviewed in the individual's IP

Action

 Individual health care needs are addressed by the agency RN(employed or contracted) or by the community-based health care provider

HEALTH CARE COORDINATION (HCC)

Coordinate and manage individual's care and services.

Educate the individual and his/her staff/caregivers on interventions, changes in health condition, signs & symptoms of illness, medication side effects or changes

Review lab tests/results, food consistency, dietary orders/recommendations, and minimum healthcare requirements

INDIVIDUALS ELIGIBLE FOR HCC

- Receives less than 24 hours/day of IHS
- Have complex medical needs
- Receives PRAT approval
- Have a combination of following LON scores:
 - Health/medical LON score of 4 or more
 - LON score of 6 or more from a combination health/medical and either the behavior (home) or psychiatric (home) domains, whichever is greater.

DDS REQUIRED MEDICAL OVERSIGHT AND DOCUMENTATION

For <u>all</u> individuals receiving IHS

- Adherence to DDS minimum/routine Preventative Care Guidelines
- Fall Risk Assessment
- Coordination of Care agreement.
- Community Health and Safety Assessment
- Self-Administration of Medication Assessment
- Semiannual or annual health review may be sufficient for some individuals

DDS REQUIRED MEDICAL OVERSIGHT AND DOCUMENTATION

For individuals receiving IHS with HCC

- Adherence to DDS minimum/routine Preventative Care Guidelines
- Fall Risk Assessment
- Coordination of Care agreement.
- Community Health and Safety Assessment
- Self-Administration of Medication Assessment
- Quarterly Health Review

DDS REQUIRED MEDICAL OVERSIGHT AND DOCUMENTATION

For <u>all</u> individuals receiving IHS

- Adherence to DDS minimum/routine Preventative Care Guidelines
- Fall Risk Assessment
- Coordination of Care agreement.
- Community Health and Safety Assessment
- Self-Administration of Medication Assessment
- Semiannual or annual health review may be sufficient for some individuals

DDS REQUIRED MEDICAL OVERSIGHT AND DOCUMENTATION

For individuals receiving IHS with HCC

- Adherence to DDS minimum/routine Preventative Care Guidelines
- Fall Risk Assessment
- Coordination of Care agreement.
- Community Health and Safety Assessment
- Self-Administration of Medication Assessment
- Quarterly Health Review

HOME CARE/VISITING NURSE

When direct nursing care is required, a home care or visiting nurse may be utilized for....

- Nursing assessments
- Administer injections
- Pre-package medications,
- Prepare pill pods for self-medication administration
- Wound care
- Hospice services
- Interpret and follow MD orders
- Follow up on changes in condition, etc.

BASIC CARE DELIVERY REQUIREMENTS

Coordinate and manage individual care and services

 Educate individual, staff, and/or caregivers regarding the individual's health

Schedule and review medical appointments/consults

Manage medication changes

 Hospital or nursing home admissions/discharges require the agency nurse's involvement

Document Links

http://www.ct.gov/dds/lib/dds/health/09-1 attachment a minimum preventive care guidelines.pdf

http://www.ct.gov/dds/lib/dds/health/form/community health and safety assessment.doc

http://www.ct.gov/dds/lib/dds/health/form/nursing assessment short form.doc

http://www.ct.gov/dds/lib/dds/health/form/self-administration_of_medication_assessment_tool.doc

http://www.ct.gov/dds/lib/dds/health/np/attachment d fall risk screening tool.doc

http://www.ct.gov/dds/lib/dds/health/np/attachment a fall risk prevention plan.doc

http://www.ct.gov/dds/lib/dds/health/form/coordination of care memo.doc

http://www.ct.gov/dds/lib/dds/health/form/consultation_appointment_record.doc
http://www.ct.gov/dds/lib/dds/health/focus_note_form.pdf
http://www.ct.gov/dds/lib/dds/health/deferred_limited_and_declined_care_review_form.docx

