DDS Alt EVV Open Model Overview

Provider Agency Step 1	• Webform for Provider Registration: **https://sandata.zendesk.com/hc/en-us/requests/new?ticket_form_id=26244809052307**
	• If a Provider has multiple AVRS ID's they will need to register under each ID (Multiple accounts will be required)
	• Guide on completing provider registration form CLICK HERE
Provider Agency Step 2	• Complete all required fields in provided registration form.
	• An official request to Sandata will automatically be generated (Zendesk Ticket)
	• Sandata will confirm receipt and respond with any follow-up questions as needed.
	• No additional action required by the Provider Agency
	• The vendor receives next steps and is ccd on the email.
EVV Solution Vendors	• The Vendor will use the Vendor Registration Portal for the entire process (Agency Step 1 & 2 must be completed prior to this step)
	• The Vendor will register for Connecticut and select one provider which has named them in the above steps.
	• The Vendor will access the Portal and select "Get Test Creds"
Alt EVV Certification	• Vendor will complete testing.
	• Sending of Client (Beneficiary) data
	• Sending of Caregiver (Employee) data
	• Sending of Visit data
	• Using the Vendor Portal, they will go to the "Conduct and Review Testing" tab to ensure all scenarios have passed.
Credentials	• The Vendor will use the Portal to access "Prod Creds" tab.
	• Then they will select the provider and click "Get Prod Creds".
	• Vendor uses credentials to start sending all data for providers.
Aggregator Access	• When the Vendor generates the production credentials in the Vendor Portal, an email will be generated to the provider.
	• Notification to provider will include Aggregator training link and Provider Agency Credentials for Aggregator access.