




State of Connecticut  
Department of Developmental Services



Dannel P. Malloy  
Governor

Jordan A. Scheff  
Acting Commissioner

**To:** All DDS staff and DDS Qualified Provider staff  
**From:** Kendres Lally, DDS Director of Investigations   
**Date:** March 30, 2017  
**Re:** Office of Protection and Advocacy for Persons with Disabilities' Abuse Investigation Division Relocated

Effective March 17, 2017, the state's Office of Protection and Advocacy for Persons with Disabilities' Abuse Investigation Division has moved to the Department of Developmental Services (DDS) Central Office in Hartford. All functions currently performed by the Abuse Investigation Division (AID) remain in operation and reports of suspected abuse or neglect involving persons with intellectual disability ages 18 through 59, inclusive, should continue to be reported to the AID consistent with Connecticut law.

However, please note that the toll free telephone number for reporting allegations has been changed.

**The new number to call in order to make a referral for investigation is 1-844-878-8923**

The Abuse Investigation Division also is requesting to be notified of any deaths of persons with intellectual disability, including on weekends and holidays, at this same toll free number. AID asks that callers leave as many details as possible pertaining to the death, including the caller's name and a number at which the caller can be reached, so that AID staff can follow up in a timely manner.

Also, please note that effective immediately, any correspondence for the AID should be mailed to:

**Protection and Advocacy Abuse Investigation Division  
Department of Developmental Services, Central Office  
460 Capitol Avenue, 3<sup>rd</sup> floor  
Hartford, CT 06106**