



Department of Correction

AT A GLANCE:

Angel Quiros, *Commissioner*

Sharonda Carlos, *Deputy Commissioner of Administration*

William Mulligan, *Deputy Commissioner of Operations and Rehabilitative Services*

- Nick Rodriguez, *Administrator of District 1*
- Craig Washington, *Administrator of District 2*
- Eulalia Garcia, *Administrator of Programs and Treatment Division*
- Rhianna Gingras, *Director of Parole and Community Services*
- Antonio Santiago, *Director of Security*

Established – 1968

Statutory authority – Conn. Gen. Stat. Sec. 18-78 *Central office* – 24 Wolcott Hill Road, Wethersfield, CT 06109

Number of full-time employees – 5,872

Recurring operating expenses – \$767.6 million

Capital outlay – \$5,599,811

Organizational structure – *Two sections of management:*

Operations and Rehabilitative Services; Administration Division.

There is also an Affirmative Action Unit, and a Legal Affairs Unit.

MISSION

The Department of Correction shall strive to be a global leader in progressive correctional practices and partnered re-entry initiatives to support responsive evidence-based practices aligned to law-abiding and accountable behaviors. Safety and security shall be a priority component of this responsibility as it pertains to staff, victims, citizens and offenders.

STATUTORY RESPONSIBILITY

The Department of Correction, by direction of the courts, confines and controls accused and sentenced offenders in correctional institutions, centers and units; and by statute, administers medical, mental health, rehabilitative and community based service programs.

PUBLIC SERVICE

Including those offenders on Department administered community supervision; correctional staff supervised a total population of 14,091 offenders on June 30, 2025, which is a 3.46% increase when compared to 13,604 on June 30, 2024.

1) OPERATIONS AND REHABILITATIVE SERVICES DIVISION (Reports to the Commissioner)

Under the supervision of a Deputy Commissioner, the department's Operations and Rehabilitative Services Division currently supervises 13 correctional facilities, which are divided under the direction of two District Administrators. Correctional institutions confine sentenced males and in the case of the York Correctional Institution, sentenced and un-sentenced females. Correctional centers in Hartford, Uncasville, Bridgeport and New Haven serve primarily as jails, acting as intake facilities for un-sentenced males, though they also process and confine males with sentences two years or less. The Walker building of the MacDougall-Walker Correctional Institution serves as the intake facility for male inmates with sentences more than two years. The Manson Youth Institution confines sentenced and un-sentenced male offenders between the ages of 15 and 21. This division also maintains a medical-surgical ward at the University of Connecticut (UCONN Ward) in Farmington, Connecticut.

In addition to overall supervision of the department's correctional custody facilities, this division also supervises the department's Programs and Treatment Division which is under the direction of a third District Administrator.

The Operations and Rehabilitative Services Division also includes the department's Operations Unit, the Parole and Community Services Division, and the Security Division.

Department of Correction Districts and their Facilities/Units

DISTRICT 1 ADMINISTRATOR – CUSTODY FACILITIES	DISTRICT 2 ADMINISTRATOR – CUSTODY FACILITIES	DISTRICT 3 ADMINISTRATOR – PROGRAMS AND TREATMENT
Bridgeport Correctional Center	Brooklyn Correctional Institution	Community Release Unit
Cheshire Correctional Institution	Garner Correctional Institution	Education Unit
Corrigan Correctional Center	Manson Youth Institution	Offender Programs Unit
Hartford Correctional Center & UCONN Ward	Robinson Correctional Institution	Offender Re-Entry Services Unit

MacDougall-Walker Correctional Institution	Willard-Cybulski Correctional Institution	Offender Classification and Population Management Unit
New Haven Correctional Center	York Correctional Institution	Religious Services Unit
Osborn Correctional Institution		Sentence Calculation and Interstate Management Unit
		Volunteer Services Unit

This division also diligently monitors, assesses and discerns trends by analyzing statistical data extracted from the facilities via the Statistical Tracking Analysis Report (STARS report). This analytical endeavor aims to identify any discernible patterns that could potentially influence facility operations and enable corrective measures to mitigate any adverse impacts. In FY25, inmate-on-staff assaults decreased by 2% from the previous year however increased by 14.49% from the 2-year mark. Inmate-on-inmate assaults increased by 4.41% from the previous year and increased 36.36% from the 2-year mark. Inmate fights increased by 14.95% from the previous year and increased by 25.05% from the 2-year mark. Inmate disciplinary infractions increased by 13% from the previous year and increased by 34.36% from the 2-year mark. Use of force incidents increased by 7.98% from the previous year and increased by 26.58% from the 2-year mark.

The Department of Correction continues progress of the CT DOC Vocational Village Program, established through the State of Connecticut Public Act 21-188. This is a program to help further address the vocational needs of applicable incarcerated individuals and to assist them in obtaining and retaining meaningful employment upon release including establishment of new programs in partnerships with the CT Department of Transportation, higher education institutions and community providers.

The department also continues its collaborative partnerships on additional initiatives. One being a partnership with Chicago Beyond which is a national philanthropic organization that makes strategic investments to promote positive changes in several areas including the justice system. Chicago Beyond partners with correctional institutions across the nation to teach and implement the principles of Holistic Safety, with a basic philosophy to support the mental health of staff and incarcerated individuals. The Chicago Beyond initiative is currently being piloted at the department's Cheshire Correctional Institution and Corrigan Correctional Center facilities through a developed action plan specific to each facility's needs. Again, the overarching goal of the action plans is to increase the level of physical and psychological safety for all people within a correctional system.

Another partnership is with the Amend program, part of University of California San Francisco, which is a public health and human rights program that works with correctional organizations to empower correctional leaders and staff to create safer, healthier, more humane, and more effective prisons. This includes training provided to staff on skills and tools needed to improve the health and wellbeing of both the staff and incarcerated individuals.

OPERATIONS UNIT (Reports to Deputy Commissioner of OARS)

The Operations Unit is pivotal in maintaining the safety and security of facilities and staff. This unit is responsible for various emergency response operations, highlighting its adaptability and commitment to operational excellence in service and safety.

These responsibilities include management and specialized training of various units including the Correctional Emergency Response Team (CERT), and Situational Control (SITCON), both of which handle high-stress incident response. The Tactical Support Unit (TSU) bolsters the unit's effectiveness in critical situations, while the Emergency Response Plans Unit ensures preparedness strategies are continuously updated and rigorously practiced, and the K-9 Unit assists in response situations including in collaborations with other State agencies. This unit also supervises the department's Armories, ensuring proper management and security of critical assets. The department's Honor Guard and Pipe and Drum Corps, representing the dignity and integrity of the correctional profession, are also integral components of the Operations Unit. It also manages the Property Claims Office, which handles the procurement and upkeep of essential resources.

Correctional Transportation Unit (CTU) – The Operations Unit also oversees the Correctional Transportation Unit (CTU), which provides safe and secure transportation of individuals in custody.

Atlas/Staffing – We have introduced new reports in our Atlas program, enhancing our ability to track employee overtime and time-off usage. Additionally, we have provided retraining to prevent supervisor misuse of the system. From a staffing perspective, we implemented a new position justification process to ensure accountability in our agency's position counts and accurately assess funding needs.

Operations Data Unit – The Operations Data Unit was established to meet a growing need for consistent, accurate, and timely operational data within the Department of Correction. Its original mandate was to centralize data management, enhance analytical capabilities, and provide leadership with reliable information to guide policy decisions, program development, and legislative reporting. Overtime, the unit became the department's central hub for specialized staff training in core tools such as Query Builder, Case Notes, Incident and Disciplinary Report databases, and Power BI dashboards—empowering personnel across the agency to independently access and interpret operational data. In FY25, the unit continued delivering these trainings while also compiling and producing legislative reports with precision and full compliance. In early 2025, the Operations Data Unit was formally integrated into the Strategic Planning and Implementation Unit, under the leadership of Director Colleen Gallagher. This realignment strengthened the connection between data operations and strategic planning, ensuring analytical insights directly informed the Department's long-term goals. The team advanced transparency initiatives through the creation of new public dashboards, including tools for tracking inmate identification and grievances. They also provided critical data and analysis in support of the Falcon Group's restrictive housing study, enabling evidence-based recommendations. Beyond major initiatives, the unit consistently responds to a high volume of ad hoc data requests from multiple divisions, delivering tailored reports that drive decision-making, operational improvements, and program evaluation across the department.

Operations Emergency Plans Unit – This unit maintains a secure, comprehensive database of photographs and detailed checklists for each facility/unit. In fiscal year 2025, the Emergency Plan Unit continued testing the use of AutoCAD, producing a 3D-rendered representation of the Brooklyn Correctional Institution. Presently the exterior and interior building walls have been completed and the process of building doors and windows with all relevant identifications is in progress. The planning and construction of the exterior security areas to include fencing is the next area to be reviewed.

With this initial building, it has provided the opportunity to build and maintain a separate file with templates of doors and windows for future use on other buildings. As this unit continues to maintain the current emergency plans database, all updates are completed annually or as needed for major changes.

PAROLE AND COMMUNITY SERVICES DIVISION **(Reports to Deputy Commissioner of OARS)**

The Department's Parole and Community Services Division (P&CS) supervises and provides re-entry services to offenders released to the community under the jurisdiction of both the Commissioner of Correction and the Board of Pardons and Paroles. P&CS is comprised of district offices located in the cities of Bridgeport, Hartford, New Haven, Norwich and Waterbury; and specialized units including Central Intake, Fugitive Investigations, Mental Health, Residential Intake, Residential Services, Special Management, Support Services, Training and Staff Development, and Women's Re-Entry. Approximately 159 staff members of various job classifications are assigned to this Division. With a continued focus on the release and successful community reintegration of eligible and appropriate offenders from correctional facilities to halfway houses (HWH) and community residences, the Division had approximately 3,672 total releases from facilities during FY25. Of the aforementioned releases, approximately 2,005 were placed in contracted halfway house programs and 1,667 released to approved community residences. As of June 30, 2025, P&CS was responsible for the supervision of 2,940 offenders of all release statuses.

P&CS continues to utilize the Statewide Collaborative Offender Risk Evaluation System (SCORES) as well as the Women's Risk/Need Assessment (WRNA) for evidence-based assessments and undergoes the quality assurance process through an ongoing Quality Assurance (QA) contract. In FY25, the Core Correctional Practices (CCP) curriculum, which identifies motivational enhancement strategies for promoting positive behavioral change, was completed. The curriculum was presented to Parole Officers and Parole Supervisors who are now incorporating the evidence based strategies within supervision sessions. CCP quality assurance process is in effect with a Train the Trainer session to certify Division staff as internal trainers scheduled for FY25-26.

This division continues to support efforts to address substance use disorders and overdose prevention strategies, through utilization of contracted community based residential substance use programming, as well as maintaining collaboration with the Department of Correction's Addiction Treatment Unit (ATU) to make referrals for parolees who may benefit from peer services to facilitate successful recovery from addiction. Efforts to connect the supervised population with recovery coaches through CCAR-continues in the five district offices statewide as well as within our contracted HWH programs. Through ATU initiatives and grants, the division continues to outfit each contracted residential providers with Naloxone and Naloxone boxes.

The division formulated Request for Proposals during FY25 due to the expiration of several contracts and has successfully awarded contracts through this process to sustain all previously existing programs and beds. The division currently maintains a network of contracted residential providers inclusive of work release, mental health, substance abuse, sex offender, transitional housing (927 beds) and supportive scattered sites (234 beds), totaling 1161 beds statewide. A previously awarded contract for an eight bed female residential program with mental health supports in Groton is expected to be on board in August 2025 due to unforeseen delays.

The division continues to provide non-residential services inclusive of domestic violence, sex offender and cognitive behavioral therapy as well as services through a Memorandum of Agreement with the State of CT Judicial Department's Court Support Services Division (CSSD) to access AIC programs including Building Resilience (Exploring Trauma), Managing and Supporting Sobriety (MASS), Reasoning and Rehabilitation, Moving On (MO), Living Safely Without Violence (LSWV) and Employment Services Group. The EMERGE Connecticut, Inc. contract transitioned to CSSD upon the closure of FY25, whereas the Division is collaborating with CSSD to transition accordingly. Support to DOC's work furlough programs with Pursuit Aerospace, Telling Industries, and Boat Works has been maintained.

Numerous updates to the Provider Data Management System (PDMS) have been completed in FY25 to support the enhanced communication with our contracted residential providers as well as data tracking. Changes were made to user access ability, reports and technical functions within the system. These changes were implemented to support the division's mission to monitor progress of our HWH offender population as well as those engaged in community-based treatment.

P&CS remained involved with Project Safe Neighborhoods (PSN), Project Longevity (PL), as well as Hang Time and Her Time. To support collaboration with community providers statewide, the division continues participation in monthly Reentry Roundtable meetings. Similarly, the division continues their partnerships with the Reentry Welcome Centers in Bridgeport, Hartford, New Haven, and Waterbury. The division's involvement in the Program for Reintegration Engagement, Safety and Support (PRESS) along with the City of New Haven's office of violence prevention continues to exist.

The division continues to collaborate with CSSD, the Alliance (victim advocates) and the Center for the Treatment of Problem Sexual Behavior (CTPSB), regarding the management, treatment and supervision of sex offenders. There is also a strong collaborative partnership with the state's Department of Mental Health and Addiction Services (DMHAS) to ensure seamless coordination of community supervision and treatment services for individuals with mental health conditions involved in the justice system. To further support the supervised population, P&CS has coordinated multiple interagency meetings regarding the 1115 Waiver and its statewide implementation. Staff attend monthly meetings of the ADPC Criminal Justice Subcommittee, strengthening engagement with statewide criminal justice partners, as well as participating in quarterly Overdose Fatality Review Panel sessions to identify patterns and inform statewide responses to overdose-related deaths.

This division has made staffing changes in order to improve operational oversight and support. A Staff Attorney 2 position officially began in July 2024 and has added to provide legal support to the Division by way of trainings, policy research and development and Parole Officer guidance during the Parole Violation process conducted by the Board of Pardons and Parole. Lastly, a Deputy Warden position for P&CS was selected for oversight of the Residential and Central Intake Units and began in September 2024.

PROGRAMS AND TREATMENT DIVISION (Reports to Deputy Commissioner of OARS)

Community Release Unit (CRU) – CRU prides itself on promoting public safety by ensuring that residents are reviewed for community release by one high-level decision maker and pairing the correct level of supervision with dosage of community treatment for each offender. This is accomplished by utilizing assessment tools such as the Statewide Collaborative Offender Risk Evaluation System (SCORES). CRU has enhanced the understanding of how the community release process works with staff members throughout the DOC and with the offender population. CRU continues to look for ways to streamline processes, further communication with its partners, and enhance public safety.

During FY25, CRU reviewed 6,508 cases that were eligible for release consideration. There was a noted increase of 309 case reviews when compared to the prior FY. These release types, which are governed by Connecticut General Statute and DOC policy, include Community Release, Transitional Supervision, DUI Home Confinement, Furloughs, Dual Supervision, and Transitional Placement. CRU also assists the Commissioner in reviewing applicable residents being considered for release to a contracted nursing facility.

In ongoing support to the department and its administration, this unit provides vital review and process of residents eligible for release. CRU has been able to assist in the stability of the overall agency facility count, while continuing to ensure public safety as a priority. The lowering and stabilization of the overall count has assisted in the department's Mission and Vision. CRU has assisted in several department policy revisions and provides ongoing assistance to the Office of the Attorney General in support of numerous lawsuits against the State; and continues to respond to an extensive increase in phone calls and written correspondences including emails from attorneys, residents, family members, and legislators inquiring about release policies. Since the establishment of the Community Release Unit in March of 2015, its staff have reviewed 73,870 cases for discretionary release consideration to date.

During FY25, CRU has made great strides in training efforts and has conducted numerous 1:1 trainings with all requesting facility staff. The CRU has made strengthened efforts to collaborate directly with the Addiction Treatment Unit and the Programs and Treatment Unit to bolster its holistic approach to review processes. This unit also continues to strengthen its relationship with the department's Parole and Community Services as well as the State of CT Board of Pardons and Paroles by conducting inter-divisional trainings made available to a multitude of staff. This initiative also includes frequent tours within the facilities, which benefits both the staff and offender population.

During this FY, CRU continued to expand its training efforts with a training model known as T.E.N.S (Training, Efficiency, Networking, Support). This initiative has been established in an effort to conduct live small-group trainings to both treatment and custody staff to further lines of communication and information sharing throughout the agency. This training helps share information and build professional development by means of both material and systems knowledge.

Offender Programs Unit – This unit provides a comprehensive evaluation of all programming offered by the department in relation to its Mission statement. This unit also seeks to ensure the department meets the programmatic needs of the offender population as identified through each inmate's individual Offender Accountability Plan and maintains a related Compendium of Programs that are offered throughout the department.

Through evidence-based analysis, the Offender Programs Unit also seeks to ensure the finite financing available to the department is spent on programming that is of proven effectiveness in altering the criminology of the offender population. This unit is in need of upgraded technology in order to continue to provide relatable evidence-based programming to our population. Delivery of material would be enhanced with newer technology (tablets or Microsoft Surface availability) and network capabilities in group rooms. The current tablet operating system and provider severely hinders the delivery of programmatic material. This unit in conjunction with the Volunteer Services Unit manage several OAP programs contracts that have all been extended, including University of Connecticut's People and Empowering People, Thresholds, and the Alternative to Violence Project.

The curriculum review committee has been instrumental in updating our agencies CORE program curriculums. The review committee has implemented new Domestic Violence material and has updated the Anger Management, Voices, and Embracing Fatherhood curriculum. During this reporting period a new curriculum has been rolled out and met with enthusiasm from the population.

New Thoughts is a CBT driven curriculum that focuses on how our thoughts define our actions and give tools to better prepare residents for difficult situations.

A computer-based assessment program records the programmatic participation of every offender in a researchable database. An audit of offender programming is in progress for the reporting period FY25. This audit addresses the following areas: DOC CORE programming and training, the master programming schedule accuracy, programming compendium accuracy, RT3M and Program Log/Section 6 congruency, RT3I and OAP congruency, Domestic Violence facilitation and evaluations and Programming output and documentation.

This office provided 20 training sessions to 326 individuals for the reporting period, all of which were in CORE programming, VIP services and Records management.

- Anger Management (updated curriculum) – 60 trained
- Embracing Fatherhood – 21 trained
- New Thoughts (new curriculum dev 2025) – 72 trained
- RT3M – records Management – 48 trained
- Understanding Domestic Violence – 30 trained
- Value to Words (supplemental training) – 13 trained
- Group Facilitation Basics – 13 trained
- VOICES – 51 trained
- VIP Services (VIP management) – 31 trained

The Offender Programming Unit has additional training scheduled for the Fall of 2025 in all CORE programs.

Volunteer Services Unit – Volunteers, Interns, and Professional Partners (VIPs) assist with the “ABC’s of Corrections” by participating in Addiction Treatment services, Basic Adult Education Programs, and Chaplaincy Services. VIP-led activities encourage enrolled residents to remain discipline free. An audit of our offered programming and the active VIPs shows the numbers for FY25 end as 870 total approved VIP’s and 98 pending VIPs. The facilities ability to accommodate VIPs and VIP-led programming is dependent on space and staffing. Many facilities report inadequate spacing.

Breakdown of Approved VIPs by Program:

- Addiction Treatment Unit: 155
- Behavioral Health: 5
- Chaplaincy Services: 166
- Health Services Unit: 13
- Higher Education: 212
- Internships: 29
- Programs and Treatment Unit: 233
- Reentry Unit: 53
- USD#1: 0

During this reporting period VIP Services migrated our tracking system that allows for ease of access and streamlining of processes for new or returning VIPs. This includes the process of background checks, data entry, and automated annual reauthorizations (background checks) for all of our approved VIPs.

VIP Services holds contracts for the following programs:

- People Empowering People (\$12,000)

- Thresholds (\$6,000 annually)
- Prison Arts CPA (\$40,340 annually)
- Alternatives to Violence Project (no cost)
- National Prison Debate League (TRUE and W.O.R.T.H) (no cost)
- Prison of Peace (CCI and MWCI pilots), (no cost)
- Musical Masterworks (CCI) (no cost)
- International Association for Human Values Mediation program (GCI, YCI and WCCI). (no cost)
- Madonna Place, InsideOut Dad (no cost)
- Douglass Project (no cost)
- CLICC Literacy (no cost)
- Scrip Inc (no cost)
- Prison of Peace, CRCI – no cost
- Jericho Circle, CRCI – No cost

Offender Re-Entry Services Unit – During FY25, re-entry staff procured a total of 2,222 birth certificates, 2,529 Social Security cards, 580 DMV driver licenses (renewals and duplicates), 2,302 DMV non-driver identification cards (renewals and duplicates), and 397 new-issue DMV non-driver identification cards for the offender population. A total number of 7,809 pieces of identification (birth certificates, Social Security Cards, and DMV Identification) were waived by our sentenced offender population. Legislation approved CDL testing for residents who are currently incarcerated through PA 22-10, “An Act Making the Commercial Driver’s License Knowledge Test Available to Certain Incarcerated Persons.” In FY25, 27 residents were tested for their CDL permit. The CDL program is currently operating at Brooklyn CI, Carl-Robinson CI and York CI. The DOC expects more residents to test for their CDL permit in the next fiscal year now that the program is fully underway. Legislation also approved PA 23-88, “An Act Concerning the Issuance of an Identity Card or Motor Vehicle License to a Person Being Discharged from a Correctional Facility.” This legislation went into effect on 4/1/24. The bill requires the Department of Correction, in collaboration with the Department of Motor Vehicles, to procure DMV identification for any offender sentenced to a year or more and within 24 months of release. The CT DOC is also responsible for ensuring that any identification being stored at the facilities is provided to the residents as they are released from our facility. Another area of change is CT DOC, in collaboration with the CT DMV, is required to submit an annual report beginning January 1st, 2025. The report will document the number of residents who were issued an original, renewal, or duplicate DMV ID, disaggregated by card and license type for each correctional facility. The report shall also include the total number of residents who were not able to be issued an identification card or license, disaggregated by the reasons for the non-issuance. The DOC and DMV regularly meet to ensure the process is working efficiently. During this reporting period, DOC Information Technology created a more enhanced tracking system, an ID Database, that tracks all ID data to streamline report processes for new and returning citizens. The ID Database went live at the beginning of this FY. It has proven to be a great asset to this unit; allowing us to pull data for the annual report more efficiently and with ease. With continued funding from the Department of Transportation, the Re-Entry Services Unit purchased 38,300 bus passes/tokens for multiple transit systems around the state. These bus passes were delivered to our 26 contracted halfway houses, 5 parole district offices, and 13 correctional facilities for returning citizens to use once back in the community.

The Department of Transportation and the Department of Correction are working to secure funding for the next FY and hope to explore further funding sources for additional methods of transportation such as train, Uber or Lyft.

The DOC partners with statewide Reentry Welcome Centers in Hartford (RWC), New Haven (PWH), Waterbury (WWC), Bridgeport (BWC), and New Britain (NWC). DOC provides direct transportation to each Reentry Welcome Centers upon discharge. Each Reentry Welcome Center provides a warm welcome and a one stop shop for reentry services. During FY24-25 reentry staff made a total of 205 RWC referrals, 99 PWH referrals, 117 WWC referrals, 5 BWC referrals, and 13 NWC referrals. It should be noted that CPA has placed a pause on Hartford and Waterbury referrals beginning July 1, 2025 until further notice due to lack of funding. Additionally, Project More placed a pause on referrals starting August 1st until further notice also due to lack of funding. DOC is currently working with Opportunities Industrialization Center (OIC) of New London to create a referral process to their Welcome Center. The memorandum of understanding (MOU) is fully executed, with an anticipated inception date of September 2, 2025. The DOC will continue to work towards enhancing these partnerships with the hope that more Welcome Centers will continue to open across the state.

Our agency has taken many strides to educate and train those residing with us, by thinking “outside of the box”. Beginning in 2018, CT DOC was awarded a federal grant from the Bureau of Justice Assistance (BJA). The purpose was to develop a statewide Connecticut Adult Reentry and Employment Strategic (ARES) Plan for establishing policy and programmatic frameworks that build upon existing and future resources for reentry services, education and vocational training, and employment. The grant ended on September 30, 2024. In December 2023, (2) staff were hired for the ARES program/grant to conduct programming at York CI, Carl Robinson CI & MacDougall CI, and ARES programming officially began in February 2024. Despite the grant ending, DOC continues to offer the same curriculum under the Job Center Program. During FY25, 185 individuals completed the Job Center Program.

DOC continues to partner with the Department of Labor (DOL), Career Resources, Capitol Workforce Partners, Community Partners in Action, and our Prison Education Program providers to remove the barriers to employment. DOC has aligned with Career Resources and Community Partners in Action for Pathway Home, that offers a 10-week Soft-skills and employment training to incarcerated persons that are within 270 days away from release. During FY25, a total of 105 individuals completed the Pathway Program at participating facilities.

The Offender Reentry Services Unit serves as the liaison between The CT Department of Correction (DOC) and the colleges with whom the DOC has partnered with to provide post-secondary education to the population. The CT DOC has participated in the Second Chance Pell Experiment (SCP) since 2016, which has allowed the population to apply for college and if accepted, attend at no cost to them. The cost to attend college was paid for through the utilization of Pell grant funding. On July 1, 2023, the Pell grants were reinstated nationally for incarcerated people. Since then, three colleges have applied with the CT DOC to become a Prison Education Program (PEP): CT State Community College, Wesleyan University, and the University of New Haven in partnership with Yale University. CT DOC has partnered with other colleges as well which includes Trinity University and Quinnipiac University.

Offender Classification and Population Management Unit (OCPM) – In FY25, the Offender Classification and Population Management Unit approved 47,614 population transfers, which is a very slight decrease from the previous year. As of March 4, 2024, the Assessment Unit at Walker CI reopened with two Correctional Counselors and a Correctional Counselor Supervisor.

Positions for a third Correctional Counselor and a Records Specialist I are still pending Human Resources approval at this time. For the period of 7/1/24 thru 6/30/25, 945 residents were processed through the Assessment Unit. The Audits and Training Unit in OCPM conducted Administrative Segregation and Special Needs Hearings during the timeframe referenced as well as processing High Security and Chronic Discipline Status packages. There were 32 hearings for Administrative Segregation conducted of which 23 were placed, 4 were suspended and 5 where no placement was recommended. In review of Special Needs hearings, there were 3 conducted and all 3 were placed on Special Needs Status. This does not include the 2 inmates that were readmitted to Special Needs Status upon their return from discharge. The unit reviewed 291 Chronic Discipline packages where 133 inmates were placed, 67 were suspended and 86 were removed from Chronic Discipline Status. We reviewed 118 High Security Packages where 43 were placed, 32 were removed, 12 where placement was not recommended. There were also 21 reviews where High Security status was continued and 8 where removal requests were denied. Audits and Training unit staff also conducted many trainings; including new trainings offered to Supervisors. We conducted three sessions of 3-day Initial Classification training for a total of 53 staff members trained. There was a new 2-day Classification training for Supervisors where 13 Supervisors attended as well as a 2-day Counselor Supervisors Multi-Topic Training where 17 Counselor Supervisors attended. We held four sessions of training regarding Sex Treatment Needs Scores for Non-Conviction Hearings where 37 staff were trained. We held 2 training sessions for Addiction Services staff regarding the Judicial Electronic Bridge (JEB) system where 7 staff attended. Additionally, we provided training to 3 facilities, directly on site at their facility, regarding needs specifically identified by the management at those facilities in coordination with recent audit reports. In these trainings there were 43 staff members trained. Fourteen Objective Classification audits were conducted at the following facilities- reviewing 954 inmate master files: Bridgeport CC, Brooklyn CI, Carl Robinson CI, Cheshire CI, Corrigan CC, Cybulski CI, Garner CI, Hartford CC, MacDougall CI, Manson YI, New Haven CC, Osborn CI, Walker CI and York CI.

In addition to the trainings mentioned above, we provided a collaborative training to Wardens, Deputy Wardens, Directors, Captains, Counselor Supervisors and Lieutenants regarding Offender Classification and Population Management and Interstate Management. In the three sessions that have been offered, we have trained 32 staff members. This training went over the process for inmates who need Assessment, Submitting Profiles (staff and inmate), the process and types of Interstate transfers, Trust Act/Immigration as well as how to review and add inmates to the CAIT, On-Call Procedures and results of Classification Audits. The trainings have been well received and we have three more sessions scheduled for the near future.

Sentence Calculation and Interstate Management Unit (SCIM) – The Sentence Calculation and Interstate Management (SCIM) Unit oversees the offices of Central Records, Interstate Compact, Risk Reduction Earned Credit (RREC), and the Records Warehouse. Central Records manages record keeping and sentence calculation functions while providing assistance to Records staff located at correctional institutions and community offices. During this fiscal year, staff attended and/or provided testimony for 45 civil/criminal court proceedings that involved the Department of Correction (DOC). The major projects, activities, accomplishments, training, and new programs included conducting virtual training sessions for Record Specialists and other employees, recreating 325 time sheets, generating 2 letters in response to Inmate/Attorney requests, scheduling 45 pretrial dates and 1 trial date, reviewing 475 names for Cost of Incarceration.

Creating and submitting 256 spreadsheets, completing 322 CN42A01 forms, reviewing 5,267 letters/emails/telephone calls, requesting and flagging 438 files due to pardon notifications, receiving and reviewing 318 petitions for Clean Slate/Cannabis Erasures, manually flagging 188 files, and signing 3 affidavits/declarations. Developments, trainings/audits, procedures, meetings, and morale updates included ongoing monitoring of FTR/VC connectivity issues, completion of COLLECT Training by 5 staff members and LMS Training by 2 staff members, ongoing training for Records Specialists, cross-training for new Record Specialists, Record Specialist Overview Orientation held on multiple dates, 19 on-site facility audits performed, ongoing updates on daily statistical reports and communication with courts and DOC facilities, attendance at multiple teleconferences and meetings, and staff adjusting well to new administrative changes with ongoing unpacking and downsizing. Collaboration efforts included tracking 314 potential admissions and confirming 51 confinement dates for CVH/Whiting, tracking 62 defendants and receiving 17 pending convictions for Juvenile Detention Center and Court Ordered Sealed, issuing 2 subpoenas for testimony, ongoing assistance due to record specialist vacancy, processing 47,345 Cannabis, 8,146 Under 18, and 23,127 Clean Slate erasure notifications with ongoing meetings and collaboration with agencies, manually flagging 10% of records for Cannabis Erasure Requirements with ongoing updates, 6,000 cases eligible for erasure for Under 18 Erasure Requirements with ongoing updates, and ongoing meetings and database development for Non-Disclosure Requirements. Statistics included 449 written and telephone requests for information.

The Interstate Compact Office (ICO) oversees both the Interstate Corrections Compact (ICC) and Interstate Agreement on Detainers (IAD) processes. 10 out-of-state inmates were temporarily transferred to Connecticut under the IAD to resolve pending charges in our state, and 53 Connecticut inmates were temporarily transferred out-of-state under the IAD to resolve pending charges in another state. 9 Form-6's Evidence of Agent's Authority to Act for Receiving State were processed. The ICO was involved in 1 transfer via Executive Agreement, 9 transfers via Writ - Ad Prosequendum, 1 transfer via Witness to Testify, and 1 Cuyler Hearing case. 1 Connecticut inmate was transferred out-of-state and 4 out-of-state residents were transferred to Connecticut. The unit coordinated 42 interstate movements working in conjunction with both Connecticut and out-of-state staff, 29 of which were conducted by the Fugitive Investigations Unit (FIU). There were 59 other interstate population changes throughout this fiscal year. The ICO performed 301 classification actions and penned 219 letters regarding interstate matters.

Religious Services Unit - The Religious Services Unit of the Connecticut Department of Correction plays a vital role in upholding the constitutional and human rights of incarcerated individuals. Guided by a mission rooted in trauma-informed presence, the Unit provides pastoral care, spiritual guidance, religious facilitation, and reentry-focused programming across all 13 correctional facilities in the state. These services are delivered by a dedicated team of Staff Chaplains, Contract Chaplains, Religious Volunteers, and approved inmate conductors. Together, they ensure access to religious practices for diverse faith groups, including Roman Catholic, Muslim, English and Spanish Protestants, Jewish, Native American, and Jehovah's Witness communities.

In response to a settlement agreement with the U.S. Department of Justice, the Unit is in the process of expanding religious programming to include additional denominations, in accordance with the Religious Land Use and Institutionalized Persons Act (RLUIPA). This effort reflects Connecticut DOC's commitment to protecting religious freedom within correctional settings.

One key advancement has been the introduction of make-up services for religious programs canceled due to state holidays. While staffing shortages have posed challenges, collaboration with custodial staff has enabled successful implementation. The Unit continues to seek innovative solutions to reduce service disruptions and improve access to religious programming.

Looking ahead, the Religious Services Unit will continue to advocate for adequate staffing to ensure compliance with constitutional protections and to mitigate the risk of future litigation related to the free exercise of religion within correctional settings.

Education Unit/Unified School District #1 (USD#1) – USD #1 is the legally vested school district for the Connecticut Department of Correction. It provides Academic and Career-Technical Services, Special Education, English as a Second Language, and other learning opportunities including transitional support and connection to post-secondary classes. During the 2024-2025 school year, USD#1 provided educational services to 3,634 students throughout the district.

Keeping in line with the district’s three-year improvement plan that focuses on the goals of (1) organizational health and systems (2) culture, climate and improvement, and (3) curriculum, instruction, and assessment, USD#1 awarded 96 GED certificates with a 79.5% passing rate, and 45 Adult Education Diplomas during the 2024-2025 school year. Additionally, 1,301 Career-Technical Education Certificates were earned, along with 94 vocational completions. Data dashboards for each school were constructed to track data on standardized testing, student completion, and grade progressions.

USD #1 is committed to providing high-quality professional development (PD) to its certified staff, in alignment with district goals and identified needs. Each year, the district provides a minimum of 18 hours of planned PD for certified staff, as required.

In collaboration with the Superintendent of Schools, PD topics are determined based on the District Improvement Plan, district goals, staff surveys, student assessment data, and other identified academic, social, and behavioral needs. Contractual agreements also allow certified staff to participate in three days of appropriate and approved PD annually. Additionally, site administrators and directors may identify and deliver targeted PD to address specific school or staff needs.

During the 2024–2025 school year, in response to staff surveys and identified priorities, USD #1 staff participated in the following PD hours:

- Special Education: 111 hours
- Culture and Climate: 29 hours
- Career and Technical Education (including OSHA-10): 53 hours
- Curriculum, Instruction, and ESL: 84.5 hours
- TEAM Mentoring Program: 35 hours
- Technology: 5 hours
- K–12 and Adult Education Conferences: 14 hours combined

With the combined specific PD listed above and site-based professional development, the district delivered approximately 531 hours of training during the 2024 - 2025 school year. Site specific topics included data collection, instructional strategies, and the use of the standardized Comprehensive Adult Student Assessment Systems (CASAS) results to guide instruction and teacher evaluation (TEVAL).

USD #1 special education and support services staff participated in Making Action Plans (MAPS) training, resulting in two trained facilitators at each of the 13 schools.

Project Genesis - USD #1’s Transition Toolkit has been successfully rolled out across all 13 schools. The acquisition of federal funding by way of the Program Enhancement Project (PEP) grant has played a key role in securing vital resources and supplemental materials to make this focus successful.

Career and Technical Education programs, including those deemed Vocational Village, now have curricula aligned with industry standards including entities such as CT State, Connecticut’s Community College System, OSHA, National Center for Construction Education and Research (NCCER), the CT Department of Motor Vehicles (DMV) and the CT Department of Public Health (DPH), to name a few.

Students now realize the attainment of stackable credentials such as OSHA-10 certification, ServSafe, DPH Affidavit of Hours for Barbering and Cosmetology, the Commercial Driver's License (CDL) Learner's Permit, and NCCER certification opportunities, in addition to the school transcript and associated certificates allowing students to bring credentials to the job market upon re-entry to their communities.

Although there are several key positions that have not been approved for refill, we continue to make strides towards our goal of improving talent development with the addition of three School Administrators, eight State School Teachers and two clerical staff, totaling 13 staff members during the 2024-2025 school year.

USD#1 continues to participate with the Juvenile Justice Policy and Oversight Committee (JJPOC) and the Department of Children and Families (DCF) Education Oversight Committee to align educational practices across agencies and with Local Education Agencies (LEAs). The assigned Juvenile Justice Education Unit (JJEU) has been working with staff and students at Manson Youth and York Correctional Institution. This partnership supports students who are preparing to reintegrate into their communities by making necessary connections to the appropriate LEA and providing support to ensure seamless educational transitions.

Unified School District #1 (USD #1) applied for and was awarded the Program Enhancement Project (PEP) grant. The primary purpose of this grant is to strengthen the capacity of Connecticut's eligible providers to deliver high-quality educational and support services to adult learners across the state's five workforce development regions.

Through this initiative, USD #1 has focused on achieving three key goals:

1. Increasing measurable skill gains in English as a Second Language (ESL) and Mathematics
2. Expanding credentialing opportunities within our Career and Technical Education (CTE) programs
3. Implementing a formalized transition program—*Project Genesis*—at York Correctional Institution

By the end of the 2024–2025 school year, USD #1 had successfully met and exceeded the state's target for measurable skill gains. Additionally, significant progress had been made toward achieving the remaining grant objectives, with full or partial attainment of all identified goals under the PEP grant.

USD#1 has been selected as one of DOC's focus areas to participate in the Governor's Opportunity Plan. The district has identified two facilities, Corrigan Correctional Center and Cybulski Correctional Institution, as the schools of focus. During this three-year cycle, the overarching goal will be to increase General Education Development (GED) readiness and completion rates among incarcerated learners.

SECURITY DIVISION (Reports to the Deputy Commissioner of OARS)

The Security Division has the responsibility of ensuring safety and security of the department. This division is comprised of Investigations, Security Risk Group, Special Intelligence, Digital Forensics Intelligence, Telephone Monitoring, External Units, the Prison Rape Elimination Act (PREA) Unit, and the Tablets Unit. This division's Investigations Unit has the primary responsibility of conducting internal investigations at the direction of the Commissioner as well as joint investigations with federal, state and local authorities. This unit also conducts security audits and oversees the disposal of contraband collected in the facilities. Members of the Security Risk Group, Digital Forensics Intelligence, Telephone Monitoring and External Units work collaboratively to acquire, analyze, and disseminate pertinent security information throughout the department and law enforcement community.

Through targeted and random monitoring of non-privileged communication, both internal and external criminal activity is reduced and, in some cases, prevented.

Digital Forensics Intelligence Unit (DFIU)-The Digital Forensics Intelligence Unit (DFIU) is tasked with the forensic analysis of electronic devices or IOT (internet of things). The unit specializes in extracting, analyzing, and preserving digital evidence from a wide range of sources, including cell phones, computers, gaming systems, drones, and Securus/J-Pay tablets.

In addition to physical device forensics, DFIU conducts Open-Source Intelligence (OSINT) investigations, leveraging publicly available information to support ongoing cases and identify any potential risk to public safety. This includes monitoring social media platforms, forums, and other internet-based content.

DFIU Officers maintain a high level of operational effectiveness and continue to support a wide range of departmental needs. The unit works closely with multiple divisions—including parole—to assist in investigations, provide digital evidence, and enhance case outcomes.

To remain effective against rapidly evolving technologies and techniques, the unit actively pursues professional development through certified forensic training webinars and continuing education opportunities. These efforts ensure the DFIU remains current with the best practices in digital evidence handling, forensic imaging, and encryption bypass strategies.

During FY25, DFIU was engaged in 66 investigative cases, covering a diverse range of digital evidence sources. The breakdown of analyzed devices is as follows:

- 42 Cellular Devices
- 13 Computers
- Nine (9) Digital Media
- One (1) Gaming System
- One (1) Drone

As technology continues to evolve, DFIU remains committed to expanding its capabilities, strengthening interagency cooperation, and delivering high-impact forensic support to safeguard operations and upholding the integrity of the correctional system.

External Security Unit – The External Security Unit serves as a critical intelligence conduit, collaborating with multiple law enforcement partners, including the Connecticut Intelligence Center (CTIC), Waterbury Police Department Real Time Crime Center, Waterbury and New Haven FBI, Hartford Police Department Major Crimes Unit, New Haven Police Department, and the Connecticut Cold Case Unit. This unit provides intelligence support, assists in criminal investigations, and contributes to removing illegal firearms and narcotics from the streets. During FY25, the unit received multiple recognitions from partner agencies for its assistance, including its role in solving two cold cases.

Investigations Unit – The Investigations Unit is responsible for internal investigations and the review of incoming publications to assess compliance with departmental policy. During FY25, this unit conducted 457 investigations. Pursuant to Sections 18-81-28 through 18-81-51 of the Regulations of Connecticut State Agencies, the Media Review Board as part of this unit is required to review all incoming media for prohibited or objectionable material. The Media Review Board reviewed 932 media items during FY25.

Prison Rape Elimination Act (PREA) Investigations Unit – This unit was established in June 2013 and is comprised of staff members that are responsible for investigating all allegations of Sexual Abuse within the CT Department of Correction.

It also is responsible for maintaining statistical information for federal compliance, updating training material for staff and inmates, coordination with in state and out of state agencies, and coordination with the Victim Advocate office to ensure compliance with the federally mandated PREA Standards.

The department promotes a “Zero Tolerance” policy for sexual abuse and sexual harassment of inmates. The inmate population is able to call a toll-free number to report allegations directly to the PREA Investigations Unit, Connecticut State Police and Connecticut Victims’ Advocate Office. The Victim Advocates’ Office continues to provide the proper support to inmate survivors.

The PREA Unit continuously works together with statewide agencies such as Court Support Services Division, Community Confinement, Department of Children and Families, as well as the department’s Security Division and Parole and Community Services Division to achieve statewide compliance.

In FY25, the PREA Investigations Unit completed 82 administrative investigations of sexual abuse and sexual harassment allegations, broken down as follows:

- 16 staff sexual harassment allegations (10 unfounded, 6 unsubstantiated, and 0 substantiated).
- 19 staff sexual abuse allegations (8 unfounded, 5 unsubstantiated, and 6 substantiated).
- 14 inmate sexual harassment allegations (7 unfounded, 7 unsubstantiated, 0 substantiated).
- 33 inmate sexual abuse allegations (10 unfounded, 20 unsubstantiated, and 3 substantiated).

Currently, there are 66 active investigations comprised of 20 inmate sexual abuse, 12 staff sexual abuse, 11 inmate sexual harassment, and 23 staff sexual harassment.

A comparative review of the data against prior years will identify any areas of concern that needs corrective action. As an example, the unit has increased in person instruction at the academy for newly hired and currently employed staff. This will ensure that staff have a strong knowledge of their responsibilities to prevent, detect and respond to PREA incidents.

The PREA Unit just completed a successful round of PREA audits for auditing year 3 of audit cycle 4, which concluded on August 19, 2025. These audits identified a few minor procedural deficiencies.

Security Risk Groups Unit (SRG) – The Security Risk Group/Gang Management Unit plays an intricate role of upholding the agencies priority component of maintaining the safety & security. The SRG Unit proactively collects, evaluates & disseminates gang related intelligence gathered through the monitoring, tracking and management of active Security Risk Group, Disruptive & Watch Group members within the inmate population to understand how they identify, operate and function in/outside of the DOC.

In FY25, the SRG Unit represented the CTDOC by attending, participating and presenting at numerous gang conferences and joint trainings with DOC counterparts, outside law enforcement and state & federal agencies. The SRG Unit assists various gang related investigations that involve state and federal law enforcement agencies, the Connecticut State Police, judicial branches; Parole and Probation; local Police Departments; the Federal Bureau of Investigation; the Bureau of Alcohol, Tobacco, Firearms and Explosives; and various joint task forces. In FY25, the SRG Unit remained one of the most sought-after units for providing in-depth gang awareness trainings pertaining to Gangs and Gang Management; basic identifiers and identifying tactics used by gangs; current gang trends; etc. The SRG Unit continues to explore modifications to the current management of SRG members and implementation of the best correctional practices to combat the spike in gang activity within the CTDOC, to deter the advancement of these groups and their members.

Special Intelligence Unit (SIU) – The SIU conducts Connecticut On-Line Law Enforcement Telecommunication (COLLECT) background investigations of current departmental employees, new-hire applicants, outside contractors/vendors, volunteers, researchers, and media personnel.

In addition, the SIU assisted state and municipal law enforcement agencies by providing Computer Assisted Photo Identification (CAPI) photo array requests for lineups. The unit has provided a total of 58 photo array lineups and 5,839 COLLECT reports for FY25.

Telephone Monitoring Unit (TMU) – In FY25, the TMU operated with six (6) assigned staff members, providing critical support to facility operations and outside law enforcement agencies. The unit maintained a monthly average of 263 ongoing investigations involving 299 offenders. TMU staff monitored an average of 1,222,722 inmate telephone calls, 2,690 non-contact visiting calls, and video visits each month.

The TMU actively assisted facilities with investigations involving criminal activity occurring both inside and outside their institutions. Evidence reviewed by TMU staff included recorded telephone calls, J-Pay e-messages, non-contact visits, and video visits. The unit also provided support to the Investigations Unit and Tablet Monitoring Unit to further ongoing cases.

In FY25, the TMU fulfilled 167 subpoenas and search warrants for telephone, correspondence, and video evidence and provided expert witness testimony in four (4) court proceedings, demonstrating its key role in maintaining facility safety and supporting criminal investigations.

Tablets Unit – The Tablet Unit is responsible for the distribution, maintenance, and sustainability of the tablets that have been issued to the inmate population. During FY25, this unit was responsible for overseeing over 10,000 tablets statewide with phone and messaging capabilities. With these new capabilities, the unit ensures compliance with the Engineering Department for all infrastructure needs and ensures that the secured messaging system, the new secured phone app, and all Wi-Fi connectivity remain operational. In FY25, the Tablet Unit facilitated the replacement of over 6000 broken, damaged or faulty tablets for the offender population to ensure continued communications. The Tablet Unit reviews any questionable or concerning e-messages between the inmate population and their external contacts in order to uphold safety and security standards to safeguard staff, the inmate population and the public. This unit reviewed 643,503 suspicious e-messages and permitted the transmittal of 42,942,870 e-messages during FY25.

In an effort to deliver enhanced services, the Tablet Unit collaborates with other internal units such as Education Services, Religious Services and Offender Re-Entry Services to offer additional content through the tablet mainframe, the unit made 439 informational documents available to the offender population via the tablets. This unit also works with vendors to provide the best content to issue to the inmate population such as music, movies, and games. In FY25, this unit approved 388 movies, 120 television shows, 98 video games and 226,006 songs.

DISTRICT 1 – FY25 Facility Accomplishments

Bridgeport CC:

July 2024:

- VCT Tile project ongoing and progressing as scheduled. Ongoing assessment of inmate housing conducted with support units (e.g. OCPM, Medical/Mental Health and Maintenance).
- Officer Mess Area rehabilitation and beautification project.
- Grounds beautification project.

August 2024:

- Block rehabilitation with painting, new flooring, updating mechanicals to doors, plumbing, and repaired the emergency release lever to 39A&B Units.
- Conducted a wellness clinic for the offender population.
- New gym initiative in Madison Unit for staff. Gym equipment was purchased and assembled in a designated area in Madison Unit. The purpose of this initiative is to help maintain continuous employee wellness.
- Improving the Officer's Mess Hall for both custody and treatment staff by purchasing any pertinent necessities and repairing a ceiling leak in the new center officer's mess hall.
- Finalizing the report writing room in the North Wing building for staff.
- We had a total of six food trucks come to the facility. This initiative helped strengthen the comradery between staff by allowing them to fellowship amongst one another.
- A end of summer cookout was conducted on facility for all staff on August 7, 2024.

September 2024:

- VCT Tile project ongoing and progressing as scheduled. 37 unit fully completed and now facility maintenance staff are completed infrastructure repairs and mechanical updates.
- SOTS Inmate Voting symposium with inmates occurred; 7 out of 8 inmates who signed up attended.

October 2024:

- On October 10, 2024 QWL held a luncheon in recognition of Hispanic Heritage Month. Staff enjoyed the luncheon and all shifts were invited to attend.
- On October 21, 2024, in recognition of Boss's Day, staff honored the Bridgeport CC administration with a luncheon; it was well received.

November 2024:

- On November 1, 2024 Warden Burgos and DW Bonaventura attended the Professional Partnership Award at the Annual Parole & Community Services Staff Appreciation Day and Awards Ceremony at Maloney CTSD.
- On November 26, 2024 a successful Thanksgiving Food Drive was held for the Bridgeport Community providing 68 boxes of food items and turkeys to families in need.

December 2024:

- On December 18, 2024 Deputy Warden Bonaventura attended the Top Managers Meeting and Potluck Luncheon at Maloney CTSD.
- On December 20, 2024 the BCC administrative staff had its Holiday Luncheon; it was appreciated by all who participated. 1st and 2nd Shifts also had a Christmas Luncheon and it was well received by staff.
- On December 24, 2024 Bridgeport CC staff donated a generous amount of new toys to Department of Children and Families for distribution to less fortunate children in the community.

January 2025:

- On January 14, 2025 Body Alarm training conducted and Facility Turnover of the new body alarm system.
- On January 14-15, 2025, NP-4 Union provided pizza for its members on 1st, 2nd and 3rd shifts. It was well received.

February 2025:

- The QWL Committee held a Black History Luncheon on February 28, 2025, it was well received by staff.

March 2025:

- The facility conducted Wellness Clinic this month. Phase 1 began on March 5th for AP inmate. Phase 2 began on March 11th for all housing units.
- On March 28, 2025, several staff from Bridgeport CC attended the Women in Correction Summit at Maloney CTSD

April 2025:

- On Administrative Professional Day (4/23/25) Bridgeport CC clerical staff were recognized for their hard work and support to the Administrative Team.

May 2025:

- In celebration of Correctional Employees Appreciation Week (May 5-9) the following were provided to staff: May 5th – ice cream social, May 6th – fried dough, May 7th – Cookout, May 8th – Pizza sponsored by Union Local 1565 and May 9th – baked potato with assorted toppings.
- QWL sponsored Vittles Food Truck on 5/2 and Taco Pacifico on 5/15 to provide lunch during first shift. On 5/29 The Parlor Pizza Food Truck arrived for first and second shift staff; all food provided were enjoyed by staff.

June 2025:

- On June 30, 2025 B&K Flooring and Ruotolo Plumbing began the bathroom repair project in Memorial 2 Unit.

Cheshire CI:

- Officer DiCosmo honored as Officer of the Year at DOC Annual Award Ceremony.
- Dr. Deborah Broadley received the Nurse Pride Award in June 2025. She was recognized for her amazing work she has done at Cheshire CI and with prostate cancer.
- Nursing Supervisor Michael Vitale received Innovator of the Year award at DOC Annual Award Ceremony.
- State School Teacher Dafne Sepulveda honored as USD#1 Teacher of the Year.
- Partnered with the American Red Cross to host a Blood Drive in April 2025. Cheshire CI was able to collect 32 units of Whole Blood. 32 units of blood will help save between 32 and 96 people's lives. Of the 32 people that donated, 18 were first time donors.

- Freedom Reads Libraries installed in all housing units (September 2024).
- Expanded programming opportunities for incarcerated population to include The Fatherhood Monologues, The Manhood Tree Group, HONOR Reflections, CT VIP, Addiction Treatment track for Chronic Discipline Program, and Meditation.
- 3rd Annual Golf Tournament in June 2025 raised over \$2,000 for Special Olympics.
- Torch Run T-shirt Sales reached almost \$1,000 in support of Special Olympics.
- Braille Program for protective custody individuals was reestablished.
- 180 individuals incarcerated completed Tier 2 (Addiction Treatment Programming).
- 28 individuals incarcerated completed SMART Recovery programming to include 5 sessions of Personal Finance Class.
- Completed expansion of office space to provide private meeting / office space for Addiction Treatment, Reentry, and Mental Health staff.
- Expanded Aftercare opportunities for individuals housed at the Annex.
- PREA compliant windows were installed in Medical Unit.
- New dental chairs were installed.
- Enhanced Video Court Technology to provide access to CART for ADA accessibility.
- Began conversion of prior office space into a MAT space. Space will include new group room, exam room, and MAT dosing area.
- Partnered with DCF (Milford Office) to provide holiday gifts to 50 children.
- 31 projected completed by Carpentry class and sent to Prison Arts Program Show.
- Carpentry program completed Alice in Wonderland themed table and chairs for CCI Children's Area in the visiting room.
- Updates made to visiting lobby to support a more family friendly environment. Updates are ongoing.
- 14 GED graduated, 52 GED subtest passed, 184 Vocational Certificates of Achievement, 47 Vocational Certificates of Completion.
- Serviced an average of 210 students per month within the Education Department.
- Education Department achieved a cost savings of \$25,000.

Corrigan CC:

- Jul 2024: Twenty-seven (27) inmates released to Parole, TS, HWH, Re-entry or EOS
Seven (7) Vocational Education Certificates awarded
Two (2) GED/HSD awarded
Eleven (11) inmates completed DV and Anger Management Programming
Ten (10) inmates completed Addiction Svcs. Programming
Donated purged clothing and fresh vegetables to Montville Social Services
- Aug 2024: Two cameras added in A/P
Thirty-six (36) inmates released to Parole, TS, HWH, Re-entry or EOS
Thirteen (13) inmates completed Addiction Svcs. Programming
Nine (9) Vocational Education Certificate awarded
One (1) GED/HSD awarded
Nine (9) inmates completed VOICES programming

- Sep 2024: CCC Annual Special Olympics Softball Tournament held
 Thirty-eight (38) inmate released to Parole, TS, HWH, Re-entry or EOS
 Two (2) GED/HSD awarded
 Fourteen (14) Vocational Education Certificates awarded
 Public Safety Meeting held
 Eight (8) inmates completed Addiction Svcs programming
 The facility added Suboxone to the MAT programming
 Shower Epoxy Project halfway completed
 Several staff members acknowledged and received Preservation of Life awards at the Annual Agency Awards Ceremony
 Donated purged clothing to Montville Social Services

- Oct 2024: Thirty-seven (37) inmate released to Parole, TS, HWH, Re-entry or EOS
 Twenty-five (25) inmates completed Addiction Svcs programming
 The Recreation Dept. hosted Pickle Ball Clinics at the facility
 Four (4) GED/HSD awarded
 Ten (10) Vocational Education Certificates awarded
 Officer Jeff Howes was honored at The Annual Elks Club Law Enforcement Appreciation Dinner.
 Adding tables to the housing units.
 Donated purged clothing to Montville Social Services
 Two cords of wood delivered to families in need

- Nov 2024: Officer Josh Lorenzen recognized for the Unit Citation Award from CSP
 All maintenance equipment serviced and ready for the winter season
 QWL provided turkeys for the Thanksgiving staff meal
 Nineteen (19) inmates released to Parole, TS, HWH, Re-entry or EOS
 Three (3) inmates completed DV programming
 Two (2) GED/HSD awarded
 Five (5) Vocational Education Certificates awarded
 Thirteen (13) inmates completed Addiction Svcs programming
 Donated purged clothing to Montville Social Services
 Three cords of wood delivered to families in need

- Dec 2024: VetDogs held an information session with interested inmate participants
 The Ombudsman office, EAU and a High School tours were conducted the facility
 Public Safety Meeting held
 QWL provided Baked Ziti for staff on Christmas
 Fifteen (15) Vocational Education Certificates awarded
 Eighteen (18) inmates released to Parole, TS, HWH, Re-entry or EOS
 Six (6) inmates completed VOICES programming
 Thirteen (13) inmates completed Addiction Svcs programming

- Donated purged clothing to Montville Social Services
Three cords of wood delivered to families in need
- Jan 2025: The Radgowski building generator was installed and finished installing tables in units
Twenty-five (25) inmates released to Parole, TS, HWH, Re-entry or EOS
Six (6) inmates completed DV and VOICES programming
Inmate interviews conducted for the VetDog program
Began construction of a child friendly visiting area with assistance of Fostering Family Hope and UCONN
Donated purged clothing to the January Center and Montville Social Services
Two cords of wood delivered to families in need
 - Feb 2025: A member of the Legislative Liaisons office toured the facility
Officer Jeremy Greiner recognized by Backus Hospital for his assistance with an assaultive patient
Officer Zeimet won the QWL raffle for a 65" TV
Twenty-one (21) inmates released to Parole, TS, HWH, Re-entry or EOS
Nineteen (19) inmates completed VOICES and Anger Management programming
Thirteen (13) inmate completed Addiction Svcs programming
Public Safety Meeting held
Donated purged clothing to the January Center and Montville Social Services
Three cords of wood delivered to families in need
 - Mar 2025: A Medical Wellness Clinic held for the inmate population
Staff participated in the Special Olympics Penguin Plunge and raised \$3900.00
Grounds staff made Flag Disposable boxes for Brooklyn CI
The Inmate Special Activity fund donated \$2500.00 to local Little Leagues and Youth Services
People Empowering People graduation held
Twenty-three (23) Vocational Education Certificates awarded
Twenty-seven (27) inmates released to Parole, TS, HWH, Re-entry or EOS
One (1) GED/HSD awarded
Twenty (20) Vocational Education Certificates awarded
Four (4) inmates completed Addiction Svcs programming
Donated purged clothing to the January Center and Montville Social Services
 - Apr 2025: Contact visits initiated for eligible inmates.
Inside Out Dad – A Fatherhood program held its first graduation ceremony with family engagement.
Spaghetti Dinner benefit held off grounds for two staff members who have been out on long- term medical leave. The facility raised \$4500.00
Thirty-one (31) inmates released to Parole, TS, HWH, Re-entry or EOS
Sixteen (16) Vocational Ed Certificate awarded

Nine (9) inmates completed DV programming
Twenty-five (25) inmates completed Addiction Svcs programming
Installed wireless antenna for Dayroom TV

- May 2025: Public Safety Meeting held
Correctional Employee Week celebrated with Facility Annual Awards
Thirty-one (31) inmates released to Parole, TS, HWH, Re-entry or EOS
Seven (7) Vocational Ed Certificates Awarded
Ten (10) inmates completed VOICES programming
Fourteen (14) inmates completed Addiction Svcs programming

- Jun 2025: Staff participated in the Annual Special Olympics Torch Run
Fresh vegetables from the garden delivered to Montville Senior Center
State Rep. Menapore toured the facility
One (1) GED/HSD awarded
Thirty (30) Vocational Ed Certificates Awarded
Thirty-two (32) inmates released to Parole, TS, HWH, Re-entry or EOS
Twenty-six (26) inmates completed DV, Anger Management and New Thoughts programming
Twelve (12) inmates completed Addiction Svcs programming

Hartford CC:

- July 2024 – HCC held a facility Award Ceremony honoring staff's accomplishments over the last year.
- July 2024 – HCC's Quality of Work Life (QWL) Committee coordinated a Backpack Drive, collecting school supplies for the S.A.N.D. Elementary School of Hartford.
- August 2024 – Trinity College Prison Education Project (TPEP) began its fifth semester of classes at HCC. HCC continues to be the first and only county jail in Connecticut to offer college classes to the inmate population with 15-offender participants.
- August 2024 – HCC staff worked in conjunction with Windstream to perform maintenance on the telephone lines. HCC's phone system was off-line for approximately 2-hours to complete required maintenance.
- August 2024 – A new concrete pad was installed to accommodate a new trash compactor/dumpster.
- August 2024 – Verint Camera System software upgrade was completed.
- August 2024 – Members of the Police Explorers were provided a tour of the facility.
- August 2024 – The two-week long Fire Alarm testing was completed by Maintenance staff.
- September 2024 – Frankson Fence completed repairs to the perimeter fence line surrounding the parking garage.
- September 2024 – The Department of Justice (DOJ) completed a site-visit, speaking with staff and offenders regarding Religious Services within the facility.
- September 2024 – Twenty-five offenders participated attended a Voter Information Session.
- September 2024 – Gates in Dorm 1 and Dorm 2 were repaired and are fully operational.
- October 2024 – UCONN Medical Surgical Ward-5 (Med-Surg 5) participated in the Hot Water Shutdown Project performed by UCONN Medical Center.

- October 2024 – Driveway curbs were replaced by Roadstone along the parking garage exit.
- October 2024 – Roadstone completed the paving of the Maintenance Loading Dock area.
- October 2024 – New cabinetry was installed in the Medical Unit.
- October 2024 – Representatives from the Department of Children and Families (DCF) were provided a tour of the facility.
- October 2024 – HCC hosted the monthly Didactic Seminar Series for the Statewide Master’s Level Internship Program.
- October 2024 – The Executive Director of the CT Sentencing Commission along with eight students from the University of Connecticut were provided a tour of the facility.
- November 2024 – Staff of HCC provided ten (10) local families from the Hartford Area with a Thanksgiving meal through the Community Renewal Team (CRT).
- November 2024 – Representatives from DCF were provided a tour of the facility.
- November 2024 – A tour of the facility was provided to the students in the Criminal Justice Program at Albertus Magnus College.
- November 2024 – A tour of the facility was provided to the students in the Criminal Justice Program at Central Connecticut State University (CCSU).
- November 2024 – HCC hosted the monthly Didactic Seminar Series for the Statewide Master’s Level Internship Program.
- December 2024 – A tour of the facility was provided to the Correctional Ombudsman.
- December 2024 – HCC hosted the monthly Didactic Seminar Series for the Statewide Master’s Level Internship Program.
- December 2024 – The staff at HCC participated in the DCF of New Britain Giving Tree Event, donating requested gifts for 100-families.
- December 2024 – the Hartford Correctional Center (HCC) hosted Family and Friends Night. Staff were afforded the opportunity to invite loved ones to join them on a tour of the facility. Approximately 75 staff and their family members participated in this event.
- January 2025 – Offenders participated in the Feast of the Epiphany (Three Kings Day), to include a meal.
- January 2025 – Wiccan offenders participated in a religious observance in which male offenders are provided a special meal and female offenders fast.
- January 2025 – FM Generator replaced the battery charger for the facility generator.
- January 2025 - Sav-Mor Cooling/Heating completed repairs to the rooftop unit for Dorm 4.
- January 2025 – Contractors from Roadstone completed the removal of the damaged ceiling in the Dorm 1 & 2 Common Area.
- January 2025 – Contractors from New England Masonry repaired rooftop leaks over the Dorm 1 & 2 Common area.
- January 2025 – HCC hosted the monthly Didactic Seminar Series for the Statewide Master’s Level Internship Program.
- January 2025 – HCC completed a facility wide shakedown.
- February 2025 – HCC hosted the monthly Didactic Seminar Series for the Statewide Master’s Level Internship Program.
- February 2025 – Offenders were provided with a Black History Month Meal.
- February 2025 – Islamic offenders began participation in the observance of Ramadan
- February 2025 – Installation of the Radio Antenna Tower Project began.

- February 2025 – Completed the replacement of lifting cables and adjusted door levels.
- March 2025 – HCC hosted the monthly Didactic Seminar Series for the Statewide Master’s Level Internship Program.
- March 2025 – Staff from HCC attended the Women in Corrections Summit at the Maloney Center for Training & Staff Development (MCTSD).
- March 2025 – Contractors from G Donovan completed repairs of the ceiling in the Dorm 1 & 2 Common Area.
- March 2025 – A-Tech completed repairs to the Kitchen coolers.
- March 2025 – Hartford Sprinkler performed backflow testing to ensure proper levels.
- March 2025 – A PTZ camera was replaced by Environmental Systems Corporation (ESC).
- April 2025 – Representatives from DCF were provided a tour of the facility.
- April 2025 – A tour of the facility was provided to the students in the Criminal Justice Program at CCSU.
- April 2025 – A-Tech completed repairs to the Kitchen coolers.
- April 2025 – Roadstone completed repairs to the ceiling in the Administrative Corridor.
- April 2025 – Kone completed elevator preventative maintenance.
- April 2025 – Jewish offenders participated in Passover, to include being provided boxes of Matzo from Kitchen, and "Seder trays" along with the regular meal for the first two nights.
- May 2025 – Representatives from the Inmate Legal Aid Program (ILAP) held a seminar for the inmate population providing information regarding family issues and answer any questions the offender population may have.
- May 2025 – HCC held the Annual Wellness Fair providing staff a variety of resources to support the importance of wellness in its many forms.
- May 2025 – The HCC Quality of Work Life Committee as part of Correction Employee Appreciation Week provided staff with many giveback events.
- May 2025 – Wiccan offenders participated in Beltane, celebrating the beginning of summer, to include a special meal.
- May 2025 – Hannah Sullivan, PA of HCC received the Preceptor of the Year Award from the University of Saint Joseph.
- May 2025 – A-Tech completed repairs to the Kitchen coolers.
- May 2025 – CSC Duct Cleaning Services completed vent cleaning in the Kitchen Area.
- May 2025 – Hartford Sprinkler replaced a defective backflow preventer for the facility.
- May 2025 – FM Generator completed exhaust manifold repairs.
- May 2025 – Quincy Compressor was onsite to complete repairs to the compression. These repairs were covered by the warranty.
- June 2025 – The Correctional Ombudsman completed a tour of the facility.
- June 2025 – Islamic offenders participated in the Fest of Sacrifice as part of the Eid al-Adha, to include a collective service and special meal.
- June 2025 – Native American offenders participated in the Strawberry Festival, to include a collective service and special meal
- June 2025 – A check of the facility Sprinkler System was completed.
- June 2025 – R.A. Levien completed repairs to holes in the Kitchen coolers.

MacDougall Walker CI:

- Disability Rights CT toured facility to view cells where in cell placements occur.
- Freedom Reads installed bookshelves and donated books for inmate population.
- Volunteers came into facility to hold voting informational and registration sessions, for inmates with questions.
- Prison of Peace Program began
- ESPN did a story on MacDougall-Walker C.I. Pickle Ball Program.
- Medication for Opiate Use Disorder (MOUD) began at the MacDougall Building.
- Inmates discharged for end of sentence are issued a Narcan kit.
- The Department of Justice conducted a site visit regarding Religious Services and Programs (RLUIPA Settlement Agreement)
- Dyslexia screening conducted as part of Senate Bill 349 “ An Act Concerning Dyslexia Screening of Individuals Who are Incarcerated”
- Move of Chronic Discipline Phase 1 inmates at MacDougall Building
- Legislative Interns toured facility
- Assistant Attorney Generals toured the facility.
- Rhode Island Department of Correction toured the facility.
- CNA Graduation held at MacDougall Building
- Asnuntuck Graduation held at the MacDougall Building
- Addiction Services Tier 2 programs at both buildings has begun.
- Kitchen received 2 new kettles
- Removal of old skillet in MacDougall Kitchen
- Installed utilities for new laundry equipment at Walker Building
- Plumbing and installation completed for the deep sinks in Culinary Arts, dishwasher installed
- Two new milling machines were received for Principles of Manufacturing.
- Sidewalk repairs made to front of MacDougall Building
- Video Visits were moved to the non contact area of the Visiting Rooms of both buildings
- New Sallyport Door installed
- New outdoor recreation enclosures installed at the Walker Building.
- Inmates receiving 4 hours of out of cell time.
- Chemical agent spray ports installed in B recreation yard.
- A bypass button was installed in the Walker Building Hospital Officer area for access to the corridor during an emergency.
- ADA grab bars project completed at MacDougall Building
- E-Sector surge suppressor replaced
- E-Sector medical window installation.
- Installation of new cooling tower fan and gutters
- Muffin Monster (sewage grinder) replaced
- Air Handler #2 in Walker Building rebuilt.

- First Amendment signs installed.
- Shower renovation being conducted.
- Roof repairs started
- Water pipe replaced in front of MacDougall Building
- Painting and repairs made to Vehicle Maintenance Facility roof.

New Haven CC:

July 2024

QWL Bakesale 7/3/2024
 Fairwell Breakfast 7/2024

Aug 2024

Back to School Drive for local New Haven School
 Wexler-Grant School 8/16/2024
 Family Day “End of Summer BBQ” 8/22/2024

Sept. 2024

Hispanic Heritage Celebration 9/27/2024

Oct. 2024

Breast Cancer Awareness Event 10/17/2024
 Trunk or Treat 10/18/2024

Nov.2024

Chili Dog Sale “QWL” 11/14/2024
 Pancreatic Cancer Fundraiser 11/2024
 Thanksgiving Food Drive donations donated to
 local New Haven School Hillhouse H.S 11/22/2024
 Thanksgiving Potluck 11/2024

Dec. 2024

Statewide PJ Day 12/2023
 DCF Giving Tree 12/11/2024
 Holiday Potluck 12/2024

Jan. 2025

Fire door replacement in kitchen 01/2025
 QWL Breakfast Sandwich Fundraiser 01/2025

Feb. 2025

Black History Celebration 2/2025
 Dorm gym camera upgrades 2/2025
 Wear Red for Cardiovascular Awareness 2/2025

March 2025

B+F elevator power unit replacement 3/2025
 Dorm Gym program rooms and video conference
 rooms completion 3/2025
 Green for St. Patrick’s Day 3/2025
 Red for International Woman’s DAY 3/2025

April 2025

Autism Awareness Blue Cup Raffle / Fundraiser 4/4/2025

May 2025

Hotel and Echo shower floors replaced 5/2025

Parking garage gate project Completed 5/2025

CO Week Activities 5/2025

-Breakfast Burritos

-Mission BBQ Day

-State Cookout

-Pizza Day (Sponsored by NP-4)

-Bake Potato Bar

June 2025

Food Truck Thursdays (Pay weeks) 6/2025

Yankee Tickets Raffle "QWL" 6/2025

JuneTeenth Celebration Potluck 6/18/2025

Goodies Gift Card Raffle 6/2025

Sidewalk repairs and catch basin sinkhole completed 6/2025

Osborn CI:

July 2024

- Window Replacement Project is ongoing – B Block completed in July, currently replacing windows in Warden's office, Command Center, Hospital 2 and C Block.
- Solar Energy Panel project completed in July, projected to be turned on in October.
- Inmate Wellness Clinic conducted from 7/1/25 through 7/12/25.

August 2024

- The window project continues with Classification and Records staff temporarily relocated while windows are replaced in their area, front entrance construction started 8/26/24.
- New fans distributed to all housing units on 8/1/24
- OCI staff parking lot repaving began 8/19/24.
- Vocational Village Barbering program now fully operational with chairs and a working shampoo station. The Carpentry Program continues to go through a needs assessment for materials and equipment. The Pursuit Project is ongoing with sally port completed, electrical upgrades and "foot printing" of proposed equipment.

September 2024

- Window project construction began 8/30/24 on the Lieutenants' Office, work continues in C Block and in the Classification Corridor, front entrance use and in-person visits resumed 9/16/24.

- Department of Justice site visit took place on 9/17/24, related to the DOJ/DOC settlement agreement regarding the provision of religious services and programs. DOJ conducted interviews of staff and inmates.
- Vocational Village updates: Cameras are currently being installed in the Pursuit area and the Operational Plan is currently being finalized. The room for Computer Coding has been furnished and maintenance is working on providing electrical conduit to the desks for computers. The Carpentry and Building Trades areas were approved for cameras and installation will begin in October.

October 2024

- Window project continues with C-Block completed on 10/2/24, D-Block started on 10/14/24, Hospital 1 completed 10/31/24, Classification Corridor completed 11/1/24, and all towers completed except Tower 5 due to waiting until outdoor recreation ended. Work has begun in Hospital Basement (Addiction Services).
- Solar Panel Project tied-in to electrical grid on 10/1/24, Eversource to do final inspection in November.
- Somers Town officials met & toured with facility administration on 10/29/24 to build community relations.
- Osborn staff sold t-shirts and pink velcro badges statewide for Breast Cancer Awareness during October raising \$1575.00 to be donated to a non-profit organization out of New Britain.

November 2024

- Window project continues in D Block, Hospital Basement is 50% completed, Officers Chow Hall (OM) started 11/4/24, Barber Shop started 11/12/24 including a temporary wall in the hallway. Tower 5 will be completed when weather permits.
- Vocational Village Pursuit program machinery delivered.
- New computers were installed in the Industry shops
- A facility tour was conducted for AIC college students on 11/5/24.
- School conducted a Dyslexia Screening Clinic for inmates on 11/15/24.
- Medical conducted a flu/covid vaccine clinic in the Gym on 11/18/24 with 170 inmates.

December 2024

- Window project continued with D Block completed 12/9/24, E Block started 12/23/24, Hospital Basement 98% completed, East Chow Hall and Scullery started 12/9/24. Officers Chow Hall (OM) is 90% completed, temporary wall by Hall Keepers desk started 12/30/24.
 - Fences and Lighting installed in RHU rec yard to provide outside rec for PC inmates.
 - Ombudsman DeVaughn Ward spent the day touring Osborn on 12/9/24.
 - Somers High School students toured Osborn on 12/10/24.

- Participated in statewide Pay-to-Park on 12/13/24 for PJ Day for kids fighting cancer to benefit CCMC kids.
- Osborn staff took part in the annual DCF Giving Tree program providing gifts and fulfilling wish lists for numerous children through Middletown DCF.

January 2025

- Window project is ongoing with E Block 80% completed, Hospital 3 started on 1/10/25 with Hospital 3 inmates temporarily relocated to Hospital 2 or transferred to other facilities. Scullery is almost done and East Chow Hall is 90% completed. Hospital front stairwell is 90% completed.
 - Camera project in the J's housing units completed 1/6/25.

February 2025

- Window project continues in Hospital 3 and work has begun in West Chow Hall along with dry storage area. Scullery completed 2/7/25, E Block and East Chow Hall completed 2/28/25.
- Gates were added to H & G Blocks in the RHU Rec yard.

March 2025

- Window project is ongoing with West Chow Hall and dry storage area 85% completed, G Block started 3/17/25, Hospital 3 completed 3/28/25, and Chapel started 3/31/25.
 - CERT Practice held at the facility on 3/6/25 & 3/13/25.
 - Inmate Wellness Clinic for entire inmate population took place 3/17/25 through 3/20/25, Medical/MH staff assessed 1,077 inmates.

April 2025

- Window project is ongoing with G Block 35% completed, Chapel 65% completed, and West Chow Hall completed 5/1/25.
 - A tour for Somers High School students was conducted on 4/1/25.
 - FASFA Clinic was conducted in the Library on 4/7/25 for the inmate population.
 - Building of the 2nd Officers Rec Yard shelter was completed 4/10/25 to provide shade for hot days.

May 2025

- Facility window project continued with G Block 70% completed, Chapel is still only 65% completed due to added support needed for a chapel wall which extended projected completion time approximately 1 month. Work in Kitchen commenced on 5/27/25 on 3rd Shift.
 - Correctional Employee Week was celebrated on all shifts from 5/5/25 through 5/9/25 with a Facility Awards Ceremony held on 5/7/25 along with the Burgers & Hot Dogs Cookout donated by Fiscal. Quality Work Life committee (QWL) also provided Walking Tacos on 5/5/25, a Baked Potato Bar on 5/6/25, Gerry's Donuts on 5/8/25, and gave away a \$100 gift card for Sonny's Place in Somers.
 - Jon Vercellone, Chair of the Re-Entry Employment Advisory Committee toured the Vocational Village programs at Osborn CI on 5/6/25.

- On 5/28/25 & 5/29/25, 3 surveyors from National Commission on Correctional Health Care (NCCHC) spent the day at Osborn CI for the Opioid Treatment Program (OTP) survey for re-accreditation of the program.

June 2025

- Window project ongoing with G Block 90% completed, Chapel 95% completed, and Kitchen work on 3rd Shift is 95% completed. J-Corridor windows started 6/30/25. F Block and Boiler Room areas will start next in July. Totally Completed areas are: B-Block, C-Block, D-Block, E-Block, A-Corridor, Barber Shop, Hospital Basement, Hospital 1, Hospital 2, Hospital 3, Officers OM, Wardens Corridor, Visiting, Q-Block, Scullery, Hospital Stairwell, East Chow Hall and West Chow Hall.
 - Air Conditioning up & running in all housing units and ice water distribution commenced on 6/18/25
 - PELL Graduation ceremony took place on 6/24/25
 - The facility is working with DCF to make significant upgrades to the Visiting Room and Lobby by painting, adding new games, new furniture, etc.
 - Industries is working on re-outfitting the shops with updated machines.
 - Vocational Village updates - Marc Okun, from North Atlantic States Regional Council of Carpenters, visited Building Trades and Carpentry on 6/10/25 to learn about our programs as related to apprenticeship training, curriculum and connections to professional development for our staff. Osborn School Principal Heather Verdi also addressed two groups (over 90 individuals) at the CT Construction Industries Association regarding vocational programming.

DISTRICT 2 – FY25 Facilities’ Accomplishments

GARNER CI:

The Garner Correctional Institution (GCI) incarcerates both pretrial and sentenced offenders. Through proven programmatic innovation and intervention, the Garner Correctional Institution provides positive alternatives for inmates to assist in their successful reintegration into the community as productive members of society.

The facility's staff utilizes a highly progressive mental health treatment approach. Individualized treatment plans, based upon an offender's level of functionality, include extensive programming and therapy, in a group and one-on-one setting. The staff at the facility, both custody and mental health, operates through an integrated team approach which ensures a continuity of custody, care, treatment, and control.

The program is designed to return as many of these offenders as is possible to the ability to function in either a general population prison setting or ultimately to life in the community.

Programming Accomplishments

- The Vocational Educational culinary arts program has included mental health inmates to participate and complete the Safe Serve certification program.

- Garner CI has collaborated with the Second Chance Pell grant program to offer college credit courses from Housatonic Community College for the past four years with classes occurring in the fall, spring and summer.
- The following in-person programs are now active: Recreation Therapy, Smart Recovery, Breathing Meditation, Understanding Domestic Violence, Voices, Anger Management, Embracing Fatherhood, New Thoughts and Substance Use disorder programs: Medicated Assisted Treatment and Tier II.
- Mental health program are active in all the mental health units.
- Working with community Partners who provide additional re-entry programming such as Pathway Home.

Maintenance/Safety Achievements

- New BA system tested.
- Started Energy Audit Inspection for updating heating system and mechanics
- LED lighting project in the entire facility.
- New Fence Alarm System
- Replaced all perimeter cameras

Miscellaneous Achievements

- Facility specific training resumed.
- All General Population inmates at Garner are afforded the 5 hours of out of cell time.
- Established a training room for staff.

New initiative- Resource Team

- Collaboration with the Amend Correctional Culture Change Program which aims to work in partnership with UConn's IMRP to support the Connecticut Department of Correction in developing and implementing a culture change initiative driven by international best practices in prison management and prison work.
- This culture change initiative that takes on near-term goals increasing the health and well-being of correctional staff working at Garner CI. This work takes a broad definition of occupational health to include physical and psychological safety and perceptions of safety, self-reported physical and mental health, and job satisfaction and professional fulfillment.
- Implementation of the Resource Teams which consist of custody staff in collaboration with the mental health staff working one on one with offenders to address behavior, promoting prosocial interactions, and empowering staff to adopt dynamic approaches within this framework all while improving staff wellness.
- Normalization Committee- assessing and improving areas in the facility in an attempt to normalize areas that resemble that of the community.

BROOKLYN CI:

Beds: 456, Level 3, Medium-Security facility that houses sentenced, adult male inmates. The facility strives to enhance its partnership with the community by conducting quarterly Prison Safety Committee Meetings, as well as the coordination of speak-out's, tours and presentations to local schools.

For this Fiscal Year, the Brooklyn Cares program donated \$8,750 to the local community, to include: local Food Banks, Thompson Lions Club “Dollars for Scholars” & “Steps for Shoes”, United Services for their Annual Appeal to benefit the Domestic Violence Program in Windham County, Community Foundation of Eastern CT, A Reason to Ride, Access Agency, NorthEast Wellness, the ARC of Quinebaug Valley.

The Brooklyn Correctional Institution endeavors to hold offenders accountable, while offering developmental opportunities through sound educational, vocational and cognitive programming that subsequently facilitates successful reintegration into the community.

The Brooklyn Correctional Institution is a level 3 medium-security facility. It offers extensive programming to assist offenders with the successful law abiding return to the community. The programming includes: Educational Services with GED, English as a Second Language, and Special Education; Vocational Programs, to include CDL, Business Education, Computer Skills; Literacy Volunteers; Sex Offender Programming; Anger Management and Substance Abuse Programming.

The Brooklyn Correctional Institution maintains a high standard of professionalism, dignity, and respect that fosters safety and security balanced with compassion toward the inmate population.

The facility assists surrounding communities with various public service projects and coordinating charitable contributions with an emphasis on those combating domestic violence. Offenders also speak to high school and at-risk youth concerning the importance of positive choices in decision making and the negative impact of incarceration.

Present staffing: 123

Operations FY25

- 1st Shift Intel Lieutenant.
- 3rd Shift Captain Position.
- MAT Dosing Room.
- Securus removed kiosks and relocated phones in housing units.
- Bunk change out for A&C Dorm completed.
- New roll-up doors in Kitchen completed.
- Heating system issue repaired.
- Radon testing conducted at facility.
- Constructed wooden dock to accommodate compost dumpster.
- A Dorm Washer installed.
- Reprogramming of building management system by SNE Building.
- Alarm install in dosing room by National Alarm.
- Chow Hall broken tiles and chairs repaired.
- Gym cage installed.
- Staff participated in Annual “Wish Slip” program with DCF – filling 32 wish slips for this year and ensuring a happy Holiday season for the recipients.
- Women in Correction Event held in March 2025.
- Brooklyn CI celebrated National Correction Employee Week, National Nurse Appreciation Week and National Teacher Appreciation Week, May 2025, with a variety of events planned for the week
- Effective January 21, 2025, there was a change in the number of visits allowed per week. A total of three (3) In-person and one virtual visit per week will be allowed.

- Important Notes/Upcoming:
 - New Jail:
 - New drainage for A-Dorm Exit/Rec. Yard.
 - New front entrance overhang remodel.
 - Curb replacement.
 - New tile Lobby/Counseling Wing/Control Center
 - Replace wooden fence along property lines.
 - Parking lot repairs – On-going
 - Adding security bars on facility windows facing employee parking lot area.
 - Addition of razor wire to existing fence line.
 - Old Jail:
 - Roof Repair

Programs and Treatment

- PELL Program (QVCC) continues to run and be successful.
- Off-Grounds Work Detail, Pursuit Aerospace – we currently have five (5) inmates assigned to this program with two (2) Officer’s.
- CDL Permit Testing
- Dyslexia Clinic held to comply with current State statutes.
- Inside Out Family Event.
- SCRIP/ASCEND graduation.
- Wellness Clinic held for Inmate Population.
- PEP Graduation.
- QVCC Graduation.

MANSON YOUTH INSTITUTION:

General Information:

Beds: 670; Manson Youth Institution is a level 4 high security facility that serves as the agency’s primary location for housing male youthful offenders within the age range of 15 to 21. Residents are housed in 7 separate cottages within the compound, to include two cottages that are designated to house Youth under 18 years of age. Each housing unit consist of three wings equipped with 12 cells, as well as adequate dayroom space to utilize for both recreation and programming purposes. As the only facility to house male youthful offenders, it also houses mental health, high security, and general population offenders. While safety and security remains our priority as it pertains to the offenders, staff, victims, and the public, the staff of Manson Youth Institution recognizes the need to educate and mentor youth by utilizing multidisciplinary progressive correctional practices and collaborative re-entry initiatives. Emphasis is placed on the development of age appropriate positive peer relationships, understanding criminal thinking and culture, substance abuse, basic life skills, Restorative Justices, employment counseling, and promoting opportunities that support successful community reintegration.

Operations and Programs & Treatment Outline:

July 2024:

- Wellness Clinic facilitated by Medical staff for population.

August 2024:

- Commissary procedural changes, House Bill 5429, the youth at MYI (Juveniles) will now be allowed to utilize both their own funds and points earned to purchase commissary.
- DA Washington would like to have weekly Out of Cell Reports added to the monthly report. Provide report for 1 unit for all 3 shifts, to include a write up from the Unit Manager to include pictures of the log book.

September 2024:

- Retirement Deputy Warden Matuszczak
- Warden Pierce attended the Facility Director/Superintendent Training hosted by the Council of Juvenile Justice Administrators held in Florida.
- DOJ meeting with the DOJ Team to discuss the agreement being signed and first steps.
- Warden Pierce met with Director Matthew Keen and Fiscal Administrative Officer Mariela Salina on the First Amendment Signage Project.
- Warden Pierce and DW Perreault met on the DOJ Settlement Implementation in Central Office
- CS Cichon, SSP1 Roseann Sessa, Music Therapist Lori Williams, SST Borner, CO Hardy, CO Sheriff and Ms. Ashely traveled to MCI Norfolk in Massachusetts to participate in their Restorative Justice 101 training.
- DW Perreault met on the Second Chance Pell Grant with DA Eulalia Garcia.

October 2024:

- Administration and staff welcomed Deputy Warden Lynnia Johnson.
- MYI camera software was updated.
- MYI held a MYI Family Open House from 2:00 p.m. to 6:00 p.m. where staff were welcome to bring their family to visit where they work and to see what they do. A closed unit was available to tour. In the Gym EAU, SITCON, CERT, Critical Incident, DOC K-9, HITEC, and Maloney Wellness were set-up and had a wealth of information of available.
- The Native American Harvest Festival was held in the Chapel. In observance, there was a prayer service followed by the Harvest Festival meal.
- The MYI Administration welcomed Governor Ned Lamont, Commissioner Quiros, DA Washington, DA Garcia, and DC Mulligan to tour the facility with Governor Lamont and his staff.
- The MYI School Administrators and school support staff were available to assist with the Dyslexia screenings that were conducted.

November 2024:

- The Administration met with staff on the RAMP Youth Management Plan for an update.
- DQE visit discussion.
- Restorative Justice Day was the second such event held at MYI. The RJ Implementation Team presented the RJ Champions of 2024 CC Rashod Monts, CC Jacquelyn Wright, Captain Liriano and Delta Unit for leading the way towards Restorative Justice. It demonstrated the outstanding work and commitment of the MYI staff on a day-to-day basis and the appreciation of the young men, the leaders of the L.E.A.D program.

- The MYI Administration, Education Department and Executive Team attended the USD 1 Fall Graduation 2024 that was held in the Gym. Seventeen graduates received their diplomas; vocational completions were presented in Autobody, Autobody Technologies, Culinary Arts and Graphic Arts Technologies, a total of seventeen were presented.
- The Skills of Socialization/NLEP Cohort held a recognition ceremony in the Gym. It celebrated the three (3) graduates that went through the program. In attendance was the MYI Administration, Executive Team, Mr. & Mrs. Boyd and NLEP board members and staff from Governor Lamont's office.
- MYI wiring upgrade.
- Philanthropist Presentation for MYI funding.
- The inmate population from Gulf Unit was moved to Echo Unit and the population from Hotel Unit and moved to Fox Unit. Gulf and Hotel Units are closed until further notice.

December 2024:

- DWs Johnson and Perreault met with DA Garcia for a Second Chance Pell Grand Follow-Up.
- Examination for Barber license.

January 2025:

- A third juvenile unit (under 18 y/o) was opened. Captain Cyr is the Unit Manager for the Hotel Unit.
- Additional cameras in Hotel Dayroom to the open slots on I/J monitors for extra security.
- MYI Settlement Agreement DQE (Designated Qualified Expert)
- The Administration and staff welcomed Suffolk University Executive Director of Center for RJ Susan Maze-Rothstein and Associate Director of Criminal-Legal System Capacity Delinda Passas to the facility for a RJ Implementation meeting and tour.
- MYI telephone upgrade commenced.
- Lighting to LED conversion in HET Building to start in the spring.
- The Visiting Schedule was adjusted to a 5:15pm start time to avoid issues in passing.
- Mirrors installed in the School Library.

February 2025:

- The Administration and staff welcomed Mr. Marcus Harvin and Mr. Ray Boyd as they presented Fresh Start to the youths in the Library. The program was well received.
- Honor Unit discussion.

March 2025:

- Involuntary Room Confinement (IRC) commenced March 3, 2025.
- The Wellness Clinics were held in the Day Room of the units.
- MYI received books from the Yale Law School, "Books to Prisons Project". Thank you to Mr. Ray Boyd for the donation.

April 2025

- Acting Warden Johnson attended a Reentry graduation ceremony with CS Cichon and five (5) young men. In attendance was CC Montz, Fatherhood Program Manager and Reentry Mentoring Coordinator, Da'ee Muhammad McKnight.
- Warden Pierce, DW Johnson, DW Perreault, Captain Sonja Harris and Lt. Casey Ramos were invited by the Massachusetts Northeast Region Department of Youth Services for a site visit and meeting.

May 2025:

- The Pollinator Program has four (4) offender participants.
- Mold testing was conducted in the MYI Gym. Pending results.
- The Administration met with Matt Conway from The RiseUP Group and Andrew Clark from UConn on an art program partnership with MYI.
- An additional camera has been installed in the Kitchen for better visibility in blind spot areas.
- Manson Youth Intuition received the Suburban Garden Grant.
- Involuntary Room Confinement (I.R.C.)

June 2025:

- The Horticulture Society of Cheshire gifted a Garden Grant to Manson Youth Institution.
- Narcan boxes were swapped out.
- Gym project commenced.
- Activities continue to increase and include gardening, flag football, and basketball tournaments.

CARL ROBINSON CI:

Carl Robinson Correctional Institution opened on November 8, 1985. It sits on the site of an historic Shaker farm community, which dates back to 1792. Carl Robinson Correctional Institution is a level 3, medium security facility. It houses sentenced offenders and provides a great emphasis on programming and education. The Robinson Correctional Institution offers a wide assortment of programming for inmates including intensive in patient Substance Abuse Treatment and a full menu of Educational and Vocational programming, including: Machine Tooling, Small Engine repair, Community College courses, CDL training, Graphic Arts, Asphalt Program, Flagging Program, with plans to include additional programs.

Community Safety Meetings:

Carl Robinson Administration attends quarterly meetings with local government officials and concerned citizens.

Community Service:

- CRCI held a “Giving Tree” campaign to benefit children in DCF care 40 children received holiday gifts, purchased by staff.
- The facility participated in the Annual Pay to Park to benefit the Connecticut Children’s Medical Center, PJ Day for the Kids. \$473.25 was collected.
- CRCI participated in the annual Law Enforcement Torch Run to benefit Connecticut Special Olympics.
- CRCI hosted the K9 Olympics on 9/21/2024.
- CRCI participated in many Statewide Pay to Park fundraisers to assist families and employees.
- CRCI hosted the Law Enforcement Pickleball Tournament Fundraiser to benefit the Connecticut Special Olympics.

CRCI PROGRAM AND TREATMENT:

CRCI QWL AND DIVERSITY COMMITTEES:

Both committees actively support staff, by hosting activities to boost morale among staff.

Correctional Employee Week acknowledged staff appreciation.

RELIGIOUS SERVICES:

Services and Program participation has increased greatly among the population. The facility offers Protestant, Spanish Protestant, Catholic, Native American, Jewish, Islamic, Jehovah Witness programs and services.

Programs offered include Protestant Bible Study (English), Protestant Choir Practice, Protestant Worship Service (English and Spanish) Catholic Mass, Jewish Worship, Jewish Study, Jehovah Witness Service, Quranic Studies, Jumah, Native American Circle, and Native American Study.

Statewide Religious Training held at CRCI Chapel in July 2024.

HEALTH SERVICES:

- Wellness Check for inmate population held. Inmates received medical and mental health check-ups in July 2024.
- Medical Discharge Planning
- HIV Counseling, Testing & Risk Reduction Education
- Problem Sexual Behavior Program, Track 1 & 2. Short Track
- New EKG, and Bladder Scanner received.
- Oral Surgeon Clinic held in August 2024.
- Annual Pharmacy Audit completed with 100% compliancy.
- ECG upgrade – direct report into EHR.

RECREATION:

- Outside Recreation, Gym Recreation and Weight Room.
- Intramural Softball and Basketball.
- Family Photo Program and Photo Program
- Walk, Stretch, Run
- Handball, volleyball, bocce ball, and horseshoes
- Pickleball set up by volunteers: League to follow.
- Special Olympics CRCI Inmate Walk a Thon held.

ADDICTION SERVICES:

Programs include DUI, TOP, TIER 2, TIER 4, After Care, MAT, Recovery Coach Academy, AA/NA outside Speaker Meetings and the SMART Program.

- 1,214 Inmates trained on signs of overdose and how to administer NARCAN.
- International OD Awareness day recognized with Tier 4 program participants.
- Completed the first ever RCP interviews and designations for three mentors. All successfully passed the exam and have RCP designation.
- Presented on TOP and ARCH programs at Norwich Parole.
- Gambling addiction presentation presented to outpatient programs.
- CS Rogers presented at the HDO/Parole and RSU unit, regarding ARCH.

Self-Management and Recovery Training (SMART) program was brought to CRCI through the Addiction Treatment Unit to target engaging the young adult population (29 and younger) in recovery programming. One of the initiatives from the implementation of this grant program was the Garden project, where the SMART participants were taught how to grow vegetables by inmates that are knowledgeable about gardening.

CRCI currently has 97 MAT and 6 Suboxone inmates participating in the program.

VOCATIONAL VILLAGE:

Pursuit: Shed completed in August 2024. Machinery delivery is to follow. (4) Students from CVI Turner's class chosen for employment in the Pursuit Program.

Asphalt and Concrete Program / Uconn.

Flagging Certification Program.

CLASSIFICATION / PROGRAMS:

Program Groups include Domestic Violence, Voices, Asnuntuck Pell Grant Program, CLICC Program, Ares, New Thoughts, Pathway Home, 24/7 FES DAD Program, Jericho Circle., Prison of Peace, and Financial Literacy.

The DCF room has been remodeled.

PELL GRANT PROGRAM – ASNUNTUCK COMMUNITY COLLEGE June 2025 –

(9) Inmates graduated.

EDUCATION:

Seven Vocation Completion Certificates.

No GED Completion Certificates.

Dyslexia testing for the inmate population was completed in November 2024.

GED Subtests: RLA-4, Social Studies-2 Total 6

CDL Permits: 5

OSHA-10: 30

Four Students from CVI Turner's class chosen for employment in the Pursuit Program.

CRCI OPERATIONS:

SAFETY COMMITTEE MEETINGS:

CRCI holds mandatory quarterly Safety Meetings in collaboration with CT DAS. Staff of many different disciplines attend the meetings, including Administration, Supervisory staff, Custody staff, Union representatives, and DAS Workers Compensation representatives.

MAINTENANCE: Completed projects –Additional Cameras added, Roll door installed for kitchen exterior exit. August – 2024: Bathroom Warranty repairs commenced. The warranty repairs have temporarily halted in July 2025. Housing unit air vent cleaning completed. New Dish machine for kitchen. Roof repairs for Activities completed. Water heaters replaced for Quad and Admin.

STAFF TRAINING:

CPR/LMS/IST

Classification Training

NP3 Staff completed 8 hours of classroom training including CPR.

LT IDP Training

Captain IDP Training

Safety National Defensive Driving course

Weapons recertification

Compliance with PA-22-18 Act Protect Act regarding Isolated Confinement / Out of Cell Time

YORK CI:

Description: York CI, named after Janet York, Warden of Niantic Correctional Institution, was opened in October of 1994 and consolidated with the existing Niantic correctional facility. On June 30, 2024, the total count of incarcerated individuals was 811. The facility houses classification levels 1 through 5 (accused and sentenced status).

York is the only State female correctional facility and houses all populations to include Security Risk Groups, Protective Custody, restricted status, mental health, juvenile, geriatric, gender non-conforming, and those serving time under other state or federal jurisdiction. York has a number of specialized departments to include inpatient medical and mental health infirmaries, partial hospitalization program, USD #1 school system, Marilyn Baker program (Tier IV inpatient substance abuse treatment), and WORTH (specialized unit for 18-25 year olds). York CI has approximately 575 staff working across all disciplines to include custody, treatment, and correctional industries. The compound is equipped with Maintenance Department both East and West Compounds, Commissary, Full Medical and Mental Health Unit, Food Production kitchen and main dining, 3 East Housing Units – WORTH, North Dorm, and the Marilyn Baker Program with 5 West Housing Units – Bldgs. 0, 1, 2, 3 and 4.

The compound exists of 42 buildings on 617.95 acres. The West compound has 6 general population units, 2 infirmaries, 1 partial hospitalization program, and a restricted housing unit. The East compound has two specialized program units and 1 general population unit.

Improvement/Achievements during FY25:

- **Facility Improvements-**Maintenance has made a number of improvements to the compound. Improvements throughout the compound include:
 - Replacement of the last remaining underground fuel storage tanks to be in compliance with DEEP Regulations. -Completed installation of two 400kw fuel cells as part of Connecticut’s Green Initiative.
 - Replacement and addition of new water main isolation valves to better serve the facility in times of emergencies.
 - Ongoing shower renovations throughout the facility.
 - Ongoing security fixture installations/upgrades to ensure safety of population and staff.
- **USD #1 Education and Training:** The school at York Correctional Center has academic offerings such as Adult Basic Education, Credit Diploma Program, and High School Program. These classes culminate in a diploma. During the 2024-2025 school year, there were 64 passing GED subtests, 3 GED graduates, and 15 Credit Diploma Program graduates. The school also offers CTE classes in Hospitality Operations Technology, Culinary Arts, Commercial Driver’s License, Business Education, and Cosmetology. During the 2024-2025 school year, we have had 24 CTE Completions awarded, 43 ServSafe certificates awarded, 31 OSHA certifications awarded, 14 AHLEI certifications awarded, and 206 Achievement certificates awarded.
- **Pell/College Program** - In collaboration with Three Rivers, Wesleyan, Trinity and Quinnipiac Universities, individuals continue to enroll in post-secondary education programs with fall semester enrollment currently underway. Trinity has 13 students enrolled in its summer session, while Quinnipiac is preparing to launch fall classes. Wesleyan has 20 students enrolled for the summer and is also gearing up for the fall semester. Although Three Rivers did not offer a summer session, they are actively preparing for fall classes.

- **New Programs/Initiatives: NPDL – National Prison Debate League -**
Coaches from the National Prison Debate League meet virtually with a team of 6 to 10 inmate participants once a week for 12 weeks.
During these sessions, coaches teach debate rules and techniques that help participants build academic, social, and public speaking skills, among others. Each cycle concludes with a live debate against a collegiate debate team. The program runs two sessions annually. Our inaugural session took place in Spring 2024, culminating in an in-person debate at YCI against students from Cornell University—where our residents proudly secured a victory. This past fall, our debate team earned another win, this time against Boston University, debating the topic: *"Placing term limits on the Supreme Court."*
- FDPJ – Fredrick Douglas Project for Justice-**
The Program regularly brings 10-15 diverse community members inside to engage in face-to-face conversations with York residents. These encounters spur empathy, understanding, and growth for everyone.
- **AMEND -** IN February 2025 AMEND trained staff were selected to serve in the temporary capacity as the first Activity Team for the facility, designed to implement the ideas and skills learned through AMEND facilitated trainings as well as their various trips to Washington State, Norway, and California. This team is comprised of 1 Lieutenant and 4 Officers on both 1st and 2nd Shifts. Rebranded at York as C.O.R.E (Correctional Oriented Rehabilitation and Engagement) this team is currently working to enhance the overall health and wellbeing of everyone within the facility. The objective of this team is to encourage positive progress by developing individualized plans to promote mental and behavioral improvements, while providing resources to educate and support personal growth of the participants. This team also works with staff, by providing breaks, assisting with inmate property, and to assist with facility trainings in efforts to improve morale and quality of work life.
- **Braille (Correctional Industries)** – The York Braille Program has trained 26 incarcerated individuals to read, translate and transcribe printed English into Unified English Braille since 2018. The program has graduated 20 transcriptionists who have been certified by the National Library of Congress' National Library Service for the Blind and Print Disabled. York currently has 8 transcriptionists who are dedicated to continuing this challenging work with 1 seeking advanced certifications in braille math (Nemeth). The York Braille Program is also looking to expand into getting books listed on an online braille marketplace (LOUIS) which would allow people from all around the world to buy and print the books brailled here at York. Current program improvements include expanding the department further to include Braille machine repair with the Correctional Industries Supervisor successfully completing Levels 1, 2, and 3 of the Brailleur service and repair course from the Perkins School for the blind.
- **Pregnancy, Pumping, and Postpartum Initiatives-** In 2022, the facility established the "Pregnant/Post-Partum/Pumping" tier in 3 South to better support the unique needs of expecting and new mothers.

The Office of Early Childhood (OEC) plays an integral role in this initiative, providing weekly prenatal and postpartum education groups. Additionally, OEC has contracted doulas to accompany women to the hospital, offering both birthing and lactation support. Since its inception, approximately 175 pregnant women have entered York, with over 100 residing in the 3 South pregnancy tier. Of these, 33 have delivered while in custody, and 31 have participated in the breast milk pumping program. This initiative has dramatically enhanced support for women who choose to express breast milk. Prior to its implementation, participants typically only pumped for a few weeks. Under the current program, however, around 8 women continued to pump for their infants over the past year, contributing to significantly improved health outcomes for their babies. Remarkably, some mothers have maintained milk expression for over a year. Plans are currently underway to establish a nursing area in the Visits Room. This space will allow parents participating in the pumping program the opportunity to breastfeed their babies during visitation, further strengthening the bond between mother and child.

- **York Family Visits and Engagement Initiative-** On multiple occasions throughout the year, the WORTH Program was able to afford the mentors and mentees Family Engagement Visits. These specialized visits are a means to strengthen bonds, increase healthy communication and aide in the restoration of relationships in a safe environment prior to release, which significantly increases the likelihood of success in the community.
- **Health Services:** York CI Health Services Unit consists of Medical, Mental Health, Dental and X-Ray services. During this reporting period, a number of improvements and accomplishments are noted:
 - For Medical services:
 - A Radiologic Technologist was hired and an additional medical APRN has joined the York CI team to provide extended hours of care by having a provider on-site during 2nd shift.
 - A 2nd shift Addictions Detox Nurse has been added specifically to assess, monitor and treat Alcohol withdrawal. An additional Discharge Planner with a Mental Health Counselor background has been added to ensure smoother transition in Discharge of Mental Health patients.
 - Clinical Health Screenings: In July 2024 & March 2025 a Wellness Clinic was held to screen the entire offender population with a mini Health Assessment and Mental Health screening completed Expansion of the colon cancer screening program utilizing the Cologuard colorectal cancer screening tool and in May 2024 monthly Mammogram screening has been implemented offering on-site Mammography in partnership with DPH and Hartford Healthcare’s visiting Mammogram van — to date, Total: 173 women have been screened. May to July is a total of 51 that need follow-ups.
 - An employee-driven program for Health Improvement through Employee Contribution. Staff have planned and participated in events such as potlucks and other activities to improve morale and allow staff input into organizational decisions, to include implementation of a Solutions Box where employees suggest ideas for improving workflows and allowing for shared governance in the workplace. Upcoming for fall 2025 include planning for a staff Wellness Fair.

- Mental Health Services: MH Services include an additional Mental Health APRN and a Mental Health nurse added to increase service with a focus on care in the 2 North MH step-down unit once patients have discharged from the Mental Health Infirmery. Health Services staff participating in HiTec.
 - HSU staff has been certifying in Resuscitation Quality Improvement Program (RQI) where hands-on practice of CPR is being done quarterly inside the facility.
 - Nurse Staffing: Health Services improvements to Nurse staffing includes offering both 12 and 8 hour shifts , allowing for better work-life balance for Nursing staff.
 - Ongoing active outreach and recruitment efforts of Nursing staff at College Career Fairs and hosting clinical rotations for UCONN Nursing students during their Mental Health rotation as well as hosting Physician Assistant Student Clinical rotations. We have been utilizing travel nurses to help fill in our staffing needs so we are able to provide extensive patient care.
- **Dental Services:** Dr. Bumpus— has continued to partner with Tufts University for Clinical preceptorship and learning opportunities for 3rd year Dental students. We are still working with DPH and will be giving a presentation on oral health and nutrition at the end of this month.
- Dental has 4 Tufts University Dental students doing 5-week rotations this year.
 - Dental has helped with the wellness clinic to screen all inmates.
 - Dental is working on staff wellness/ improve staff morale (Ice cream social, birthday boards, potlucks, raffles, reaching out to local vendors for donations, getting supplies/ decorations/ etc. for staff wellness events, HITEC)
 - Dental is helping with CT SLRP program
 - Decrease in surgery waitlist compared to last year by approximately 30%.
 - Dental Clinic revamped and decorated to have a candy and coffee bar for employees.
- **National Commission on Correctional Health Care (NCCHC) OTP Accreditation-** As of this date, York CI is the only correctional facility in CT accredited to facilitate an internal opioid treatment program and only one of a few nationwide to provide medicated assisted therapy through an internal OTP. York is accredited through 2/28/26. NCCHC re-Accreditation compliance met and currently pending re-accreditation through 4/30/28.
- **MAT – Medication Assisted Therapy –** York Opioid Treatment Program (OTP) continues to serve incarcerated women, transgender men, and transgender females at York CI as the only internal OTP in the agency. With accreditation from NCCHC and SAMSHA, the OTP provides a full spectrum of medications and services such as medically supervised withdrawal and maintenance to treat those with opioid use disorder (OUD). The program offers Methadone, Buprenorphine, injectable long acting buprenorphine (Sublocade), Naltrexone/ Vivitrol injections, peer support navigator linkage during incarceration and in the community, and weekly addiction services groups. Narcan is dispensed upon discharge and lock boxes or bags are provided for discharging methadone patients transferring to community clinic for safe storage and transport of bottles as needed. For the time period 7/1/23-6/30/24 the OTP provided services to 1130 individuals, this is an increase of 16 individuals since last reporting period. This figure includes 904 new admissions (includes maintenance, short/long withdrawal, transfers from community clinics and inductions) and is an increase of 68 over the last reporting period. Out of the 904 new admissions, 536 were new inductions.

The current daily number of individuals on all medications is 278 (233 methadone, 28 buprenorphine and 16 naltrexone/Vivitrol 1 Sublocade) The daily medicating number increased by 35 individuals from 243 at the time of the last report to the current 278. The York OTP offers those who enter the facility testing positive for opioids the opportunity for maintenance services. This has increased the stabilization of the population with opioid use disorder, allowing individuals to experience less physical discomfort, as well as decreasing cravings and overdose potential upon release to the community. Initiating maintenance at time of intake also allows individuals to participate fully in addiction treatment, as well as other available services in the facility. York OTP continues to look to ways, to improve services with a strong focus on de-stigmatizing treatment, that aids in retention in treatment and lowers recidivism.

- **Addiction Treatment:** The Addiction Treatment Unit at York CI consists of the Marilyn Baker Program (MBP, Tier IV inpatient therapeutic community), DUI Home Confinement, Tier 2, Tier 1 and Medicated Assisted Treatment, reported separately. The diverse levels of treatment allow for the special needs of providing substance use disorder (SUD) treatment in a correctional setting. During the current year, we have been able to re-establish consistency in our programs and added a Tier 1 Brief treatment as an introductory group for un-sentenced inmates identified with a SUD. We have increased programming with SMART Recovery groups and brought back 12 step fellowship volunteers intending to increase these recovery options over time. In addition, new this year at York CI is our partnership with CCAR (Connecticut Community for Addiction Recovery) to provide the Recovery Coach Academy. This program offers inmates recovery skill sessions to utilize as role models in MBP. Furthermore, these trainings can lead to a professional status and possible employment upon release when connecting with CCAR in the community.
- **Food Services Cook Chill Program:** Cook Chill is a large production operation that serves and delivers to the States' Correctional Facilities. Supply chain issues post COVID have normalized, allowing lower levels of inventory to be kept on hand. Focus continues on maintaining a sanitary food production kitchen and warehouse operation, while continuing to seek nutritious, wholesome opportunity buys to achieve cost savings for the department. Facilitating improved storage capabilities and increasing safety measures in place. Purchasing and product storage have been streamlined to minimize any loss from potential equipment failures. Full scale quarterly shutdowns have been implemented to allow deep cleaning of the production kitchen equipment. The scheduled shutdowns will also reduce unexpected equipment issues through routine preventative maintenance programs put in place for major equipment including meat slicers, sealers, chillers and walk-in refrigeration. We have also incorporated quarterly PM'S on our refrigeration units which are done by A-Tech.
- **Food Services Main Dining:** Projected for 2025-2026 are equipment upgrades to improve meal production capabilities in the West Dining kitchen. A larger walk-in cooler/ freezer combo unit is being planned allowing for an increase in storage space of 150%. The installation of this unit should be completed in the fall of 2025. Hood/ exhaust system expansion is being planned to facilitate doubling of the current oven space and cooking area. New larger, more efficient steam kettles were installed in mid-September 2024 increasing the volume of meals produced in response to a steadily increasing population. Reconfiguration of serving line to increase food preparation area allowing safer production of meals.

The new locking commissary cages have increased dry storage capabilities in building 7. Floor driers and large fans have been brought in to reduce wet floors, humidity and heat during the meal production times. The dishwasher has been repaired and is in use bringing down the cost of foam containers and reducing trash. The East Side kitchen is in process of being re-opened to help ease the load of the West Side kitchen and to streamline the serving of meals. A planned re-opening East Side kitchen is in the beginning stages to better serve, nutritious meals to the growing population, reducing the strain on the one current compound kitchen. The projected time frame to open is in late fall of 2025.

- **ARPA Training and Construction:** York CI received \$500,000 for staff training and structural improvements to better support and expand upon services provided to the WORTH Unit, a specialized unit for 18-25 year old emerging adults. Trainings focused on building staff competencies in communication, conflict resolution, recognizing and responding to trauma, supporting families affected by incarceration, and gender responsive best practices which will have a direct, and positive impact to the WORTH Unit and all facility units and populations. Sixty Three (63) line staff and supervisors requested to receive this specialized training with a number of staff electing to complete additional training to become certified trainers and ensure future sustainability of this training. ARPA training consists of Motivational Interviewing (initial and T4T); Stephanie Covington's gender responsive Beyond Trauma, Beyond Violence, and Voices training; Conflict Resolution with Mediation; Family and Community Engagement (T4T); Undue Familiarity; Active Listening; Mock Restorative Justice Circles; and Unique Needs of the Female Offender. York CI used ARPA funding to expand program space for the WORTH Unit. Building 12 has been converted to program space with additional recreation areas added.
- **PIECP Program (Pursuit on-site location):** During this reporting period, York CI was involved in an intensive planning process in an effort to become the state's first Prison Industry Enhancement Certification Program (PIECP). This certification is granted through the Bureau of Justice Assistance (BJA) with technical assistance provided by the National Correctional Industries Association. The program establishes a realistic work environment for incarcerated individuals where they have the opportunity to earn real wages and develop skills in growing industry sectors. York CI has expanded the ongoing partnership with Pursuit Aerospace and the work furlough program to open the first of its kind PIECP on-grounds at York CI. The program is slated to make cutters/grinders used in Pursuit locations to manufacture aerospace components. Participants in the program will complete training in pre-manufacturing and on-the-job-training and once released, will become part of the pipeline to meet the growing demand for a skilled manufacturing workforce in CT. In addition to assisting with reintegration and employment, the PIECP is projected to generate revenue for victim's programs and help incarcerated individuals support their families who are affected by incarceration. Approval for the PIECP was received through BJA in September 2023 making York CI the first PIECP in CT. The opening ceremony of the York site was held on August 30th 2024. To date, seven inmates have participated in the PIECP program, with three more currently pending on boarding.

- **Work Furlough Program-** York CI continues to collaborate with Pursuit Aerospace (Plainville location), previously Whitcraft Aerospace. Pursuit has maintained a partnership with the CT DOC and currently serves on the CT DOC Industry & Business Advisory Group as part of the Adult Reentry Employment Services (ARES) grant initiative. This program allows incarcerated individuals, who meet strict criteria to leave the facility, work at the jobsite and earn a wage. This program has proven to be mutually beneficial to the employer who continues to struggle to find workers to meet production demands, the employed incarcerated individuals, their families, and the reintegration mission to reduce recidivism. Not only are there incarcerated individuals from York CI participating in the work furlough program, but also there are previously incarcerated individuals who have continued working after their release. The program remains on going and candidates are regularly reviewed and hired. There are currently four York inmates participating in the work furlough program and six previous York inmates who have maintained employment there.
- **Health Enhancement Through Employee Control (HITEC):** The HITEC initiative is a collaboration between staff at York CI and faculty/students from UConn with a goal to address frontline worker safety, health, and well-being concerns. HITEC relies on a bottom-up approach where frontline workers identify concerns by employing a Total Worker Health approach. After identifying concerns, workers follow a systematic process to propose well-thought-out solutions that consider scope, long- and short-term benefits, resources, and obstacles with hopes to mitigate those concerns. Presently at York CI, there are two Design Teams (DTs) working under the HITEC umbrella. One DT is comprised of staff from the Health Services Unit (HSU) who work to address challenges unique to that workforce. The second DT is diverse and includes personnel from custody, counseling, education, and maintenance, but all job classifications are welcome to participate. DTs work in collaboration with facility administrators to determine which solution interventions to implement and how they could be implemented. UConn staff assist with gathering/analyzing data related to interventions so they can be evaluated for success or potential improvement.

The Health Services Unit DT consists of three core members with two additional members who serve in a more limited capacity. In the past 12 months, the HSU DT has identified stress and burnout as a major concern within their workforce. The majority of staff surveyed reported moderate to high amounts of stress at work and modest feelings related to burnout. Short-staffing and a traumatic work environment were identified as contributing factors. To help alleviate stress and burnout, DT members proposed and implemented a rotating nursing schedule to better share the burden of more stressful assignments, streamlined patient care, organized monthly employee recognition events, and established a solutions box for other staff to have a voice in improving the workplace. The HSU DT routinely collaborates with the Custody/Support Staff DT, which improves cooperation and communication between HSU and other job classifications by facilitating interactions that may not take place otherwise.

The Custody/Support Staff (C/SS) DT consists of five core members with three to five additional members participating in a more limited capacity. In the past 12 months, this DT has worked to improve communication across facility staff by implementing a quarterly newsletter and bulletin board in the roll call room for updates.

A solutions box has also been added to the roll call room and is checked regularly for suggestions and solutions from fellow staff related to health, safety, or well-being. The C/SS DT has begun to collaborate with the facility's Quality of Work Life (QWL) committee to revive and rebrand (“Yorkies”) snack cart with a plan to offer fairly-priced, healthy snacks and seasonal items for facility staff. The bulk of the C/SS DT’s work has been with the York CI “Zen Den” during the reporting period.

Both DTs have joined forces to collaborate on the York CI “Zen Den.” The Zen Den is a restorative space for staff designed for staff to decompress, recharge, and/or relax as needed. DT members from both teams collaborated with urban designers from New York University to address the high-stress environment faced by correctional staff through the use of nature-informed wellness spaces. When the space was completed and ready for opening, DT staff developed thoughtful guidelines for use of the space to limit misuse/abuse, cleaning schedules for DT members to maintain the space, and logistics for key access, communication (i.e., telephone, solutions box within the space), and tracking usage. Most recently, DT members were assisted by a UConn graduate student in conducting structured interviews with staff to help evaluate the Zen Den, its effectiveness, and identify any barriers to usage. Interview results are currently being analyzed. Both DTs also have members serving on a group of DT members from across the DOC who are using the same systematic process aimed at designing an intervention(s) to allow staff to better prepare themselves for a healthy retirement from DOC. The statewide retirement effort began after two recently retired DOC staff died by suicide in 2024, and hopes to prevent any future incidents through preparation and awareness.

- **Community Safety Reviews**-York CI Administration continues to maintain and improve host community relations through regular communication and quarterly meetings with local government officials and any concerned citizens.
- **Compliance and Policy Changes**-York CI continues to conduct a vulnerable population review process in accordance with Executive Order 21-2 and currently exceeds the out of cell time requirement in CT General Statutes 18-96b. York CI also made policy improvements in the management of incarcerated juveniles, youthful offenders, and women who are pregnant or post-partum. Building 3N RHU – installing Safety Traps for staff protection.
- **Safety Committee Meetings**-York CI implemented mandatory quarterly facility Safety Committee meetings in collaboration with CT DAS. Supervisory staff, line staff from all different disciplines, union representation, facility administration, and representatives from DAS Workers Compensation Program Unit attend. These meetings are a collaborative forum to address facility safety issues and reduce workers compensation claims.
- **Quality of Worklife, Diversity, and Wellness Committees**-Throughout this reporting period, the York Quality of Work Life Committee continued to support staff and successfully boosted morale providing food events for the staff. The Diversity Committee continued its mission in supporting Diversity. York CI continues their efforts in Supporting Special Olympics of CT. A total of \$17,000 was presented during 2024 consisting of its’ 4th Annual Golf Tournament, Tip-A-Cop Fundraisers, Penguin Plunge and the First Leg for Special Olympics Torch Run.

- **Religious Services:** York CI Religious Services Unit offers trauma informed presence and pastoral care to both staff and inmates, spiritual guidance, religious facilitation and programming that reduces recidivism and promotes a safe and secure environment. The mission is achieved with one fulltime staff Catholic Chaplain, one Associate Chaplain. Other denominational staff chaplains provide part-time coverage to provide Islamic, Jewish, Native American, and newly instituted Spanish protestant Chaplain Worship services. The first half of 2024 has been challenging due to an ongoing investigation by the DOJ and efforts to come up with an agreement which was achieved by beginning of May. Now we are currently working on implementing what was negotiated in such agreement. Chaplains provided consistent pastoral presence and care, counseling inmates and staff. We are also in a process to consolidate some religious services programs enhancing safety and security as we gather in larger groups. This is also a way to provide equity for other possible new programs. YCI religious services is working with volunteers to update them on above said changes and to enhance safety and security within religious groups.
- **District 3 Commissary:** The District 3 Commissary Warehouse at York CI is responsible for the production, delivery and distribution of Commissary to York West/East, Brooklyn CI, Hartford CC, and Corrigan CC. Commissary processes roughly 1,800 Inmate orders a week and coordinate production and delivery of those orders at their respective facilities. Commissary currently has 1 Commissary Manager, 2 Lead Operators, 8 Operators, 1 Operator Trainee, and 2 vacancies. Staff are cross trained to remain successful and retain all the skillsets required to process Inmate orders, run production, buying/purchasing and receiving, and distributing Commissary directly to the Inmate population. The Commissary is a self-contained entity under the umbrella of Correctional Enterprise and the profits generate pay for Commissary wages, trucks, supplies, and product with any surplus of profits generated assumed by the general ledger. Commissary employs and relies on approximately 35 Inmate Program Participants to assist in the tasks of processing, picking, and packing orders to be delivered by staff. Program Participants hired to the Commissary warehouse are trained and cross-trained in a variety of roles, which include receiving truck deliveries, verifying orders, and quality control/packing of orders.
Over the last year, Commissary Warehouse at York has implemented better space management procedures within the warehouse, including a better layout for picking product and product placement. The annual Holiday Program will run from the beginning of November through the end of December, the exact dates are still pending approval. During the Holiday Program, the General Population spending limit increased to \$150 a week for each Inmate and introduce approximately 30 new items for purchase during this time. District 3 continues to fulfill all the Gender Diverse Commissary orders for the state, as being the only female facility and our warehouse contains all Gender Diverse specified products. All District Commissaries have been working with our vendors to account for risings costs of goods and selecting products that are more affordable to the Inmate population. Our goal is to remain universal in the products sold and the methods conveyed.

- **WORTH Unit:** WORTH Unit: The WORTH program has continued their collaboration with Forever in My Heart Foundation. Over the last year Members of the WORTH unit have successfully trained 2 canines that have been placed in the community as Certified Therapy dogs. Placements were made with Veterans with PTSD. Currently 3 canines are assigned trainers in the Unit.
The WORTH program also secured ARPA funds which in addition to being used for the 3rd cohort of staff to be trained for the WORTH unit, it was also used to enhance some areas of the building and programming. Exercise equipment, and some updated electronic equipment were purchased. And construction to the staff bathroom was completed.
- **Training-** York CI continues to focus on training to build competencies and skills in key areas. Trainings that continued throughout the fiscal year include Undue Familiarity, Fentanyl and Xylazine Updates, restraint application, code response, de-escalation, First Amendment Auditors, CPR, Unique Needs of the Female Offender, Gender Diverse, Count Procedures, PROTECT act requirements, and continued monthly drills in accordance with legislative and policy changes.

WILLARD-CYBULSKI CI

Facility Overview:

- The **Willard building** was closed on **April 1, 2023**, due to a reduction in the overall incarcerated population.
- The **Cybulski building** was rededicated as the **Cybulski Community Reintegration Center** in **2015**, and remains the agency’s only **Level 2, minimum-security** male facility.
- The facility has a **maximum bed capacity of 684**.

Facility Structure & Mission:

- The Cybulski building includes **three Reintegration Units** and **three General Population Units**.
- The institutional mission focuses on supporting successful reintegration through **intensive programming**.

Reintegration Units:

- **CHANGE Unit:** Focuses on addiction and recovery; hosts the largest DUI program in the agency.
- **Second Chance Unit:** Offers peer-led programs and collaborates with outside service providers.
- **Veteran’s Unit:** Incorporates outreach services from the VA for incarcerated veterans.

Work Furlough Partnerships:

- One of three DOC facilities offering **reintegration work furlough programs**, in partnership with:
 - **Boatworks**
 - **Telling Industries**
 - **Pursuit Aerospace** (South Windsor, CT)

Notable Program Developments & Facility Enhancements:

- **WCCI's Methadone Program** received **accreditation from the National Commission on Correctional Health Care (NCCHC)** in 2025.
- **Suboxone Program** began in **June 2023** and continues to run successfully.
- **Video visitation** capabilities were expanded within the Cybulski building.
- **Staff sensitivity training** regarding **medication-assisted treatment** is ongoing.
- **J-Dorm (CHANGE Unit)** received RSAT Fidelity accreditation, recognizing it as a therapeutic community and DOC program.
- **Tablet e-messaging** was introduced to the offender population.
- The **Addiction Treatment Unit** expanded its offerings to include:
 - Diligence Training (SMART Programming)
 - IAHV & Art of Living
 - Remember Love Recovery Project
 - New Beginning Recovery
 - Living Free
 - SCRIP (Second Chance Reentry Initiative Program)
 - Book exchange program
- The **MYI Reflections mentoring group** was reinstated for WCCI adults and MYI youths, with an added **EMRACE program** that enhances youth mentoring. Some participants may transition from MYI to WCCI.
- **Asnuntuck Community College** continues to offer **higher education programs** on-site via **PELL grant funding**, as part of a successful ongoing partnership.
- **Employee of the Quarter** program has been reinstated.
- Enhanced **Fatherhood Programs** include:
 - **Judy Dworin Project**
 - **24/7 Dad**
 - **The Manhood Tree** (facilitated by OEC and DCF)
- **Second Chance Unit** introduced new programming:
 - Model Mindset
 - Financial Literacy
 - Men's Group
 - Speech Crafters
- **Facility improvements:**
 - Repairs made to all housing unit lockers to improve safety and security.
 - Upgraded mattresses provided to the offender population.

- **Community Engagement:**
 - Inmate work crews continue to support the **Enfield Town Fair, Wapping Fair (South Windsor), and Enfield Library.**
 - New **work detail added in Suffield, CT**, supporting the town’s maintenance crews five days a week.
- **Family Engagement Enhancements:**
 - **Outside visits** implemented during warmer months.
 - A **family engagement area** has been incorporated into the visiting room (staffing-dependent).
 - We have partnered with the Office of Early Childhood and have had over 6 events throughout the year where fathers can engage in numerous activities with their children such as art, bingo and reading.

2) ADMINISTRATION DIVISION (Reports to the Commissioner)

AFFIRMATIVE ACTION

The Department of Correction’s 2023-2024 Affirmative Action Plan encompassing over 6000 full and part-time employees was prepared by the Affirmative Action Unit. The Affirmative Action Plan was approved by the Commission on Human Rights and Opportunities in March of 2025 and the Department met 41% of its hiring goals and 62% of its promotional goals.

As of 8/31/24 (the end of the 2023-2024 plan year), the number of people of color in the full-time workforce was 2,920 (49% of the total full-time workforce of 5,966). The total number of female staff in the full-time workforce was 1,849 (31% of the total full-time workforce of 5,966).

During the fiscal year, the Unit investigated complaint of discrimination brought against the Department and its employees as well as provided training to new and current employees on Sexual Harassment, Discrimination, Workplace Diversity and Cultural Competency. Additionally, the Unit distributed on a quarterly basis a notice to all new and existing employees notifying them that Sexual Harassment is illegal as well as the remedies available to them.

CORRECTIONAL ENTERPRISES

The Correctional Enterprises of Connecticut Unit (CEC) consists of the Industries manufacturing operations (13) and the District Commissaries (3). CEC contributes to and supports the Department of Correction reintegration initiatives by offering nearly 400 offender program participants opportunities to develop marketable vocational, occupational, and soft skills. CEC is authorized under Connecticut State Statute CGS. 18-88 to provide goods and services to state agencies, municipalities, nonprofit organizations, and benefit corporations. The Industries operations are at Cheshire CI, Osborn CI, MacDougall-Walker CI, Carl Robinson CI and York CI and provide a variety of goods and services to approximately 185 qualified customers annually.

Commissary is authorized under the same statute to provide offenders an opportunity to purchase snacks, electronics, clothing, and other sundry items with their own funds. Commissary operates through District Commissary operations located at MacDougall-Walker CI, Cheshire CI, and York CI. Each District Commissary is responsible for providing Commissary services to an assigned group of facilities. Under state statute, both Industries and Commissary are mandated to be financially self-supporting for staff salaries and operating expenses.

Both Industries and Commissary met this requirement for FY2025.

The CEC Braille Transcription Program at the York facility completed its seventh full year of operation. This program is a collaborative effort between DOC and the Department of Rehabilitation Services, Bureau of Education and Services for the Blind (BESB) in partnership with the American Printing House for the Blind (APH). For this endeavor, CEC has partnered with BESB which provides on-site training for the offenders in this highly marketable skill. In FY 2025 York had 8 braille transcriptionists with three seeking advanced certifications. Having certified offenders allows CEC to begin revenue generating operations with BESB as our initial customer for the transcription and production of Braille books for K-12 students in Connecticut and for future opportunities with APH. The revenue generated will allow this operation to grow, add new offenders, and help to keep the operation financially self-supporting. In FY 2025 the York Braille Program conducted research, obtained appropriate staffing and finalized planning to launch a braille machine repair operation. This was tedious work and took longer than anticipated, CEC will be set to put into motion this much needed service in FY 2026.

Cheshire Industries is working closely with the facility and is having inmates from the T.R.U.E. Unit classified to work assignments within each shop.

CEC continues to fulfill all license plate needs for the Department of Motor Vehicles. Series, special interest and vanity plates are being delivered in an expeditious manner to all branches as required. CEC produces approximately 600,000 sets of license plates annually in nearly 100 different plate types.

The CEC Sales staff have successfully focused on relationships with other state agencies, municipal governments, non-profit organizations, colleges and universities.

The top customers in terms of revenue received for CEC in FY2025 were DOC, DMV, DOT, DEEP, UCONN, DOC Commissary, SCSU, DDS, and DESPP.

Total sales for CEC for FY25 were \$9.5 million.

Commissary receives, processes, packages and ships orders each week to the inmate population. Commissary processed between 6,000 and 7,500 orders per week. For the fiscal year Commissary generated annual sales of \$ 20,817,716.49 including a holiday program offering an expanded selection of items. These sales resulted in approximately \$ 485,653.09 in sales tax collected and forwarded to the Department of Revenue Services. In addition, Commissary covered \$3,533,281.13 in staff payroll expenses and \$ 185,171.69 in compensation to assigned program participant offenders.

Throughout, and even prior to FY 2025, both Commissary and Industries faced many staffing challenges, calling undue attention to overtime wages to shop supervisory positions.

In FY 2025 however, CEC was able to replenish sales staff positions at Central Office which should directly lead to better service to our client base and increase the overall number of customers in the coming years.

EMPLOYEE ASSISTANCE UNIT

The Employee Assistance Unit “EAU” (*different from the external state contracted Employee Assistance Program*) is an internal, “clinically guided, peer-led, mentoring-based model”. This modality is the standard of care for law enforcement, badge and uniform service professionals (i.e. police, firefighters, corrections, EMS, military and other regimental fields). The Employee Assistance Unit is committed to supporting DOC staff’s overall health and wellness. EAU provides assistance to employees through guidance and referrals for treatment and other outside resources/support services when appropriate and necessary.

The unit provides support for all types of personal/professional behavioral health and wellness needs and stressors, particularly in times of crisis. EAU support is department-wide across the state and is considered an employee benefit which is free, confidential, accessible, and offers a toll-free 24/7/365 HELP-LINE (1-844-997-4EAU or 4328) which is exclusively answered in real-time by one of EAU’s peer counselors, not by a contracted external call-center.

The Employee Assistance Unit’s mission is to advance the behavioral health and wellbeing of our correctional professionals, their loved ones, and retirees by providing confidential peer support through clinical and social intervention. We educate and assist by offering resources, referrals, guidance, and other support services as appropriate.

Although therapeutic, the program is not a direct clinical treatment service model. Instead it is a psychological support program; a peer-to-peer support program providing real-time assistance. The program provides services and assistance to include, but not be limited to: support, information, resources, referrals, education, residential/inpatient program admission assistance, leave paperwork assistance, and other services. This support provided is an empathetic, compassionate, therapeutic and dedicated peer counselor mentorship. It is a *staff serving staff* program. The program also helps to motivate and connect individuals to seek professional treatment and higher level of care by providing personalized and vetted providers and services to meet their individualized needs on a continuum of care. The types of common issues addressed, include but are not limited to:

Suicidal ideation	Depression/anxiety/ sleep disorders	Addiction and substance use disorders
Other mental health problems	Overall stress management/ coping skills	Job and life stressors
Trauma (PTSD/PTSI, correctional, personal, military)	Family/interpersonal relationship issues	Domestic violence/sexual abuse
Medical problems	Grief/loss	Benefits/DOC paperwork (FMLA assistance)
Financial problems	Housing/food insecurities	Community resources (legal, childcare/EAP)

The unit is staffed by one (1) clinically licensed Director, twelve (12) Peer Counselors (including three different correctional union executive board members) and a one-half (1/2) part-time Administrative Assistant.

Unit Accomplishments (Fiscal Year July 1, 2024- June 30, 2025):

- Received DOC “Distinguished Wellness Unit of the Year” award
- EAU team member (with 25+ years of DOC experience) received DOC “Employee of the Year” award
- Expanded the unit to add an Administrative Captain position, who provides unit operational daily management under the Director

- Updated unit Mission Statement
- Team training on resiliency modules over several months by Silver Hill Hospital Educators. Modules included: : *Self-Awareness, Resilient Mindset, Self-Regulation, Relationships, Self-Care, Values & Character Strengths, Motivation, Conflict Management, and How Digital Obsession Impacts Sociability*
- All EAU staff became nationally certified in Mental Health First Aid
 - Notable Client (aka individuals worked with) data: 1,477 New clients (which includes 484 re-engaged clients), 1,393 DOC staff custody, 379 DOC staff non-custody, 100 DOC family/loved ones, 14 DOC retirees **[6% increase in clients]**
 - Providing total contacts of 32,408 during the fiscal year
 - 568 Helpline calls **[60% increase this year]**
 - Top 4 predominant presenting issues: (1) job stress/work injury, (2) mental health/trauma/suicidal ideation (PTSD), (3) work injury, (4) family/interpersonal issues
 - Referrals: 75 to inpatient/residential (mental health and/or SUD) programs and 358 to outpatient (counseling or IOP) **[17%, 13% increase respectively]**
- Conducted 57 facility tours and visits plus numerous staff/facility program presentations, wellness events & fairs; Conducted unit staff debriefing and team-building on 4/23/25, facilitated by Honor Wellness Executive Director, to provide mental health check-in's and behavioral healthcare to our caretakers.
- Continued to vet and expand providers for primary mental health, addiction, private practitioners, dual-diagnosis facilities and telehealth opportunities for our clients and to expand our first responder/badge/uniform services specific programs
- Updated PowerPoint training for all new and existing DOC staff [re :program awareness]
- Participated in monthly Women in Corrections Leadership [WICL] meetings & the WICL Conference in March 2025
- Director was a panel ***peer support subject matter expert guest speaker*** with the **CT State Police conference: Suicide Detection, Prevention, and Recovery Training** held on 5/6/25 at the University of Bridgeport.
- Original founding member of a newly created and implemented CT Statewide Peer Support Network (to include Coordinators of peer support programs of public safety departments, such as: corrections, state troopers, local police, firefighters, EMS/EMT, dispatchers, university police, etc.). This groups is formed to share best practices and create a forward thinking response to meet the safety and mental health needs of our state employees, their loved ones, and retirees to ensure the highest level of care, professionalism, and confidentiality to help eliminate suicide and poor mental health outcomes as state employees and improve productivity, retention, and overall staff wellness.
- The success of the CT DOC EAU is ground breaking and has been recognized by other agencies within and outside of the state. EAU has not only gained statewide recognition, it has gained national recognition as well. Multiple state and/or municipal agencies have asked for EAU's guidance in creating a similar program (and/or assistance in their existing processes) due to the continued success of our EAU. Some agencies include, but are not limited to:
 - CT Department of Children & Families
 - CT Judicial Branch, Court Support Services Division; Program & Staff Development - Training Academy

- Massachusetts Hampden County Sheriff's Department; Training and Wellness
- Maine Department of Corrections- Augusta, ME
- Texas Alcoholic Beverage Commission; Investigations Bureau; Intelligence Services Unit
- Dallas Police Department (Dallas Area Rapid Transit)
- The Chicago School

FACILITIES MANAGEMENT AND ENGINEERING UNIT

The Facilities Management and Engineering Unit provides all repairs, maintenance, construction, telecommunications, project design/studies, building management, engineering, environmental, and fire safety support for the agency.

The Facilities Management and Engineering Unit supervised the completion of **28** construction projects and studies totaling in the amount of **\$19,791,541.86**. There are currently **58** projects in progress.

Governor's Executive Order 1 – Greener Gov. CT

The following projects have been completed or in progress are the following:

The MYI (HET bldg.) as well as Garner CI and Webster's energy savings projects.

These energy savings projects include - LED upgrades at MYI (HET bldg.) cost of \$308,952.00, LED upgrades at Webster cost of \$337,583.00 and the LED energy savings project at Garner CI as it will use 396,442 less, with an anticipated savings of \$129,025.48.

DOC began implementation of a food waste collection program at Cybulski CI and forty-two tons of food waste has been disposed of. Brooklyn CI will be the next facility to begin a program with eventual expansion to all facilities. Food scrap hauling for DOC will help support the Executive Order No. 1 goal to reduce waste by 25% by year 2030.

Electronic Systems - Over the past year the following facilities received additional camera and software systems for staff and inmate safety using the Intellicene, Cognyte and Verint camera systems at Garner CI, York CI, Bridgeport CC, Manson Youth CI, New Haven CC, Cheshire CI, Hartford CC, Robinson CI, Osborn CI, Bridgeport CC, Webster, Hartford Parole, Waterbury Parole, Bridgeport Parole, New Haven Parole, Hartford Parole, Norwich Parole, Brooklyn CI, Corrigan CI and Central Office locations.

Over the last year we have also upgraded the Body Alarm systems for staff safety at Bridgeport CC and are in the process of upgrading New Haven CC and Hartford CC.

We are currently upgrading the Door Control System at New Haven CC and Manson Youth Institution, along with Bridgeport's Memorial following.

Lastly, we have finished the entry gate project at New Haven CC Parking Garage with two gates. Access Control, Intercom, and additional Cameras for an extended amount of security.

DOC Environmental - The Fuel Master Gas and diesel dispensing systems are active at five DOC locations. These systems replaced the DOT system and now DOC owns and dispenses fuel and keeps track of all transactions. By not using DOT fuels, we have accumulated a cost savings during 2025 of \$169,783.61.

The DOC Environmental Unit is certified to assist with the daily operations of the Enfield/Somers drinking water system, but is not the only certification this unit holds. The Environmental Unit performs cathodic testing, tank and line tightness testing on the agency's underground and aboveground storage tanks, and provides over sight and tank closure reports to The Department of Energy and Environmental Protection (DEEP).

The DOC Environmental Unit also tracks Air Emissions, and tracks cost savings from our DOC run fuel dispensing stations.

DOC has continued to work on the removal of underground storage tanks. All underground tanks are being tested for its integrity. Tanks that are at their end- of -life expectancy are being removed and replaced with new above ground tanks. Seven tanks were updated and replaced at Bridgeport CC, Brooklyn CI, Hartford CC, Radgowski CC, and York CI.

DOC maintenance staff has been trained as Class C Underground Tank Operators. As Class C Operators, they are able to conduct required monthly tank inspections at each of our facilities.

These services combined have resulted in an annual cost savings of \$472,857.65 and also has been completing annual site visits at each facility to identify air/water/waste compliance issues and assist staff to correct any deficiencies found. In accordance with Administrative Directive 5.3, air testing for radon was conducted at Bridgeport CC, Garner CI, Cheshire CI, and Brooklyn CI. A radon remediation system was installed at Osborn CI to reduce levels below the EPA Action Level of 4.0.

Vocational Village–At York CI, the Hairdressing, Hospitality, CDL and Culinary Arts departments had improvements completed to enhance the programs. The Brooklyn CI CDL program has modified the classroom to accommodate new CDL training equipment and constructed a new area to accommodate swing space for the religious services and programs.

At Osborn CI, the Computer Coding program worked with MIS to fit a state-of-the-art space for the program. This entails new low voltage, power/WIFI has been setup in the space for this new programming.

At CRCI, The Small Engine program has a new energy efficient HVAC heat pump unit. Also the CRCI Manufacturing Technology program has had all new lighting installed. These include the 5K LED lights which are more efficient, while providing more lumens and a cleaner light.

Telecommunication Division of BITS

The New Haven Parole phone system upgraded from NEC SV8100 to NEC SV9100, which now includes voicemail and licensing upgrades. In the houses located at Cheshire CI, we had fiber installed from the 66 Jarvis St. location, over to house 116 Jarvis Street. Also at 116 Jarvis street we completed the installation for the wiring of phone jacks. UPS batteries were replaced for phone systems in Cheshire CI as well as Garner CI.

At MYI we upgraded telecommunications cabling at the cost of \$175,181.87 (DOC Project # BI-DC-645, Core Project # DOC00000200299). Lastly at Bridgeport Parole, changes have been made from Verizon PRI to Frontier PRI phone systems.

FISCAL SERVICES

The Fiscal Services Unit administered the Department’s budget, directed warehouse operations, centralized services, inmate accounts, purchasing, accounts payable, payroll and accounting functions. Budget/Accounting coordinated the tracking, projection, and reporting functions of general fund appropriations exceeding \$733.8 million dollars encompassing 21 separate spending plans and provided all financial reporting requirements of the agency's non-appropriated funds.

Account Payables processed 38,814 invoices while aggressively pursuing prompt payment discounts. Through prompt payment and diligent cash management Fiscal Services saved \$162,498 in Fiscal Year 2025.

The Purchasing section prioritized expenditures against limited funds, processing over 9,887 requisitions and over 10,465 purchase orders.

The Contracts Administration component managed over 509 contracts and agreements with a combined annual value in excess \$496 million.

The Warehouse unit encompasses two supply warehouses that service fourteen facilities and disbursed inventory valued over \$8.2 million and one uniform warehouse which distributed to over 4,238 correctional employees valued at approximately \$1.3 million.

The Asset Management group tracked, accounted for, performed physical inventories of, and reported on the agency's approximately 17,042 capital and controllable assets located in 26 facilities, all Parole Offices and Central Office valued at over \$58 million and controlled disposition of surplus items valued at \$35,783.

Centralized Services oversaw and enforced policies for agency wide usage of vehicles and mobile communication devices.

Vehicle mileage is reported monthly for 630 vehicles, 559 which are leased and 71 are owned. In addition, Vehicle maintenance, complaints, violations and accident reports are routed through this unit. This unit also processed requests to add new lines, upgrade cell phones and procure various accessories and equipment. This unit manages 744 cell phones and 188 MiFi units for the agency.

The Inmate Accounts unit managed and accounted for all funds earned, received, or expended by inmates, processing 283,955 individual receipts and issuing 17,832 checks during the fiscal year. The Inmate Trust fund had a balance of \$3,774,798.27 as of June 30, 2025.

The Payroll unit processed biweekly payroll of approximately \$21.4 million for an average of 6,066 employees each pay period in Fiscal Year 2025.

Some notable accomplishments for DOC's Fiscal Services unit for FY 25 include:

Cost of Incarceration - In Fiscal Year 2025, the agency collected \$5,014,685 in "Cost of Incarceration" reimbursements that were deposited back into the State's General Fund. The Agency collaborates with the Department of Administrative Services/Recovery Unit and the State Attorney General's Office in the administration of cost of incarceration recoveries in accordance with CT State Statutes and Regulations.

FOOD AND NUTRITIONAL UNIT

The Food and Nutritional unit provides three nutritionally balanced meals per day for the offender population. In 2024-25, the unit produced and served over 12 million meals. Our statewide operations employ approximately 500 offenders daily (7 days per week), who are supervised by a staff of 123 Correctional Food Service Supervisors. In order to produce and serve 33,000 meals, seven days per week, we operate two shifts and sixteen hours per day.

- Unit accomplishments include a reduction in overtime of 15.8% as compared to our budget appropriation for 2024/25. This represents five consecutive years of reduction in overtime expense. This is achieved through continuous and proactive hiring practices.
- In addition to the proactive hiring of line staff, we replaced two of the three District Managers (attrition through retirement) by promoting two internal staff members. Through our ongoing attention to succession planning, any of the three current District Managers would be capable of ascending to the role of Correctional Chief of Food Service.
- The Food Service unit, in addition to preparing and serving over 33,000 meals per day also accommodates over 900 therapeutic diets as well as 34 different religious observances.

- With our continuing partnership with the Health Services Unit, we have tightened the procedures for the request and implementation of therapeutic diets. We have also streamlined the diets offered for each medical circumstance.
- Food Service played an integral part in the success of the K-9 Olympics as well as Correctional Staff Week. Both events were a huge success.

HEALTH AND ADDICTION SERVICES DIVISION

Health Services unit

The CT DOC Health Services Unit provides inmate health care across 13 facilities statewide in four service lines: Medical, Mental Health, Dental, and Addiction Treatment. The Unit employs medical providers, nurses, mental and behavioral health providers, dentists with clinical support staff, addiction treatment counselors, phlebotomists, radiology technicians, and administrative support staff. The medical providers deliver acute and chronic primary care with medical specialties provided by outside sources. Mental and behavioral health is provided all-inclusive within our facilities. Dental provides all but the most complex dental procedures in-house. Addiction Treatment provides for Medication for Opiate Use Disorder (MOUD) in ten of our thirteen facilities as well as a full-service line of addiction related programming.

In 2025 several of DOC's vendor supported MAT programs underwent re-accreditation. This was the second re-accreditation since the programs were initially accredited. All the facilities underwent NCCHC re-accreditation survey and received accreditation. York was re-accredited for a 100% internally run program while the others are run in conjunction with vendor partners.

CT DOC is now close to implementing a pharmacy formulary which should produce cost savings in that area. This is important because pharmacy costs have been rapidly escalating with all the new biopharmaceuticals.

The Agency implemented a vendor supported pre-service review program for outside specialist services in January. After several months of data review, the Agency realized the anticipated benefits would not be realized and elected to separate from such vendor services with a plan to build an internal process to accomplish the same. The goal of such process is to ensure all necessary medical pre-work and diagnostic tests are complete before an patient is sent to a specialist appointment, thereby ensuring the appointment will be productive.

In the summer of 2024, DOC met with UConn, OPM, DCF, and DMHAS regarding expansion of UConn's current Epic EHR contract to include EHR services for the Agencies mentioned. This is anticipated to be 2 - 3 year project and will ultimately get the Epic EHR system in operation at DOC. Due to timing and infrastructure costs, DOC will not move forward with Epic at this time but will move forward with an upgraded EHR system scheduled for December 2025. This system is not Epic EHR but a 2.0 version of the existing EHR and will have many new capabilities including billing for the 1115 and CAA2023 waiver projects.

In the summer of 2024, a new ECG service including new ECG machines and board-certified cardiologist ECG interpretations was implemented. This implementation includes one or more machines at each facility. Board certified cardiologists will interpret and report each ECG performed including those after hours.

In the spring of 2025 DOC unrolled a new emergency response program called RQI. RQI is an American Heart Association blessed objective CPR program that employees mannequins and computerized dashboards to objectively asses and critique all health service employees in their CPR skills. This program mandates employees undergo such assessment quarterly and is similar to requirements for CPR in community hospitals.

The Connie health information exchange project was implemented. Health service employees and patients are now reaping the benefits of such information exchange when patients are either coning in or exiting the DOC system.

DOC continues to work with several state agencies in readiness and preparation for the 1115 Justice Involved Waiver whereby certain services within the last ninety days of incarceration will be eligible for billing and reimbursement. Such program is aimed at ensuring a smooth transition back into the community and minimize recidivism. Along with that, the Agency will be implementing processes to conform with e Consolidate Appropriations Act of 2023 which targets services for minors and those who were formerly involved in foster care.

The first of its kind in the nation Correctional Cologuard colon cancer screening program continues to be successful with several other states now employing Connecticut's model. The Agency just crossed the 1000 mark of colon cancer screens since the program began. This is especially important because the CT does not have enough bandwidth to deliver colonoscopies to all eligible individuals.

Through a grant with DPH and CDC, CT DOC continues to utilize the services of a mobile mammography van at the York Correction Institution. In the upcoming year, the hoe is that the technology within the van will be upgraded so those with dense tissue can be served on site.

The Hepatitis C program is ongoing. Connecticut is one of the few states that screen and treat all patients regardless if they have chronic hepatitis C. Recent state data has shown a drop in community HCV of which DOC would like to think the large number of patient treated and returned to the community has contributed significantly to the drop.

Addiction Treatment Unit

The Addiction Treatment Unit (ATU) provides a graduated system of substance abuse treatment programs. Based on the offender's individual need, determined through a formal assessment. Offenders may receive treatment in any of the various programs including Tier 1: a 12-session pre-release program focusing on drug and alcohol education, re-entry and reintegration issues for offenders returning to the community; Tier 2: a 10-week intensive outpatient program with a curriculum that helps develop an understanding of addiction or Tier 4: a 6-month inpatient residential program in a modified therapeutic community setting.

Upon completion of Tier 2 or Tier 4, offenders are offered an Intensive Aftercare Program designed to provide a continuum of care and maintenance of recovery. The Driving Under the Influence (DUI) Program offers intensive treatment to offenders who have committed driving related offensives. An assessment conducted by the ATU determines the appropriate level of treatment based on the identified need. The treatment levels are divided by tracks offering a range of 1- 4. The ATU and Parole have collaborated to provide treatment for those offenders who are returning from Parole. The Time Out Program (TOP) gives offenders who have returned 5 weeks of interventions including community referrals for treatment upon discharge. SMART Recovery groups are offered at Manson Youth, York CI, Cybulski CI, Cheshire CI, Carl Robinson CI, Corrigan CI, Garner CI, MacDougal Walker CI, Osborn CI, and Brooklyn CI for the young adult population.

SMART Recovery focuses on services for those under the age of 28 who have an history with substance use and abuse. SMART focuses on self-empowerment, avoids labels, and supports Medicated Assisted Treatment. ATU offers numerous 12 step meetings including but not limited to, AA, NA, GA at all Correctional Facilities. In addition, the ATU offers specialized treatment options to the female and the young adult population. The conservative estimation is that about 78% of all incarcerated offenders have an existing substance use disorder. The ATU strives to offer treatment to all offenders during their incarceration. Recent efforts have increased to also connect offenders to community treatment providers prior to their release from incarceration. The ATU has begun to introduce various forms of recovery-based multimedia onto the offender tablet platform. Facility based substance abuse programming information, overdose awareness education and step-by-step use of Naloxone {NARCAN} has been uploaded into this system.

Linkage to Care Coordinator

In partnership with the Department of Public Health, the Department of Correction's Addiction Treatment Unit now has a Linkage to Care Coordinator on staff. This position was created as a resource to answer questions concerning substance use, overdose prevention and connection to resources surrounding addiction that discharging offenders.

Recovery Coaching

The ATU has been collaborating with Connecticut Community for Addiction Recovery (CCAR) program to provide training in Recovery Coaching to offenders who are incarcerated. This collaboration between both programs has allowed the offenders in the Tier 4 Residential Units who continue to demonstrate positive attitudes and behaviors, the ability to work towards becoming a Recovery Coach in their community upon their release. In addition to this opportunity for offenders, the Addiction Treatment Counselors have been trained as "Train the Trainer" to assist the offenders in the process to become a Recovery Coach. Connecticut is the leader in Recovery Coach training for those who are currently incarcerated. In addition to training inmates to become a Recovery Coach, Facility based Recovery Coaches are currently working in collaboration with the ATU staff several of our facilities. This program allows the inmates to work on their recovery with those who have lived experience(s).

Facility based Recovery Coaches assist the offender population by identifying, developing, and implementing the needed recovery-based supports. Community based Recovery Coaches are available to discharging offenders that have an identified substance use disorder. These Recovery Coaches assist with linkage to community-based resources, support, and guidance for our inmates who are re-entering the community

Naloxone

Naloxone, brand name NARCAN®, is currently being offered at all State of Connecticut Department of Correction (DOC) facilities to all discharging offenders including those involved medicated assisted treatment (MAT).

Any inmate that is discharging from our custody can request a naloxone kit. DOC is also presently distributing naloxone to all discharging inmates at Willard Cybulski CI, MacDougall Walker CI, Brooklyn CI, Cheshire CI and to inmates 18 and older at Mason Youth CI. Training on signs of overdose and how to respond to an opioid emergency is being provided in all the DOC intake facilities to all newly admitted inmates as part of their orientation. This information is also available on all offender tablets and those involved in Addiction Treatment Unit (ATU) programing. Naloxone is available for distribution at all five Parole District offices in the state. Parole Officers will offer and provide naloxone to all parolees on their caseload.

The ATU continues to provide naloxone kits to every offender that discharges from the APT Foundation-Residential Substance Abuse Treatment program. Naloxone kits and training are accessible by the DOC to the Community Contracted Provider Halfway House programs and the scattered housing sites. Alarm style naloxone boxes have been placed in all Parole Offices and the Halfway Houses to allow both staff and parolees access to naloxone to respond to opioid emergency.

Medicated Assisted Treatment (MAT)

The Department of Correction is currently treating over 1,000 inmates daily with medications for opioid use disorder (MOUD). These individuals not only receive medications for opioid use disorder while incarcerated, but additionally, have fully coordinated services upon release into the community. We are offering the full scope of services in 10 of the 13 correctional facilities with methadone, naltrexone (Vivitrol) and buprenorphine* (suboxone). The CT DOC has expanded to offer both suboxone and Vivitrol at Manson Youth. In addition, Naltrexone for Alcohol use disorder is currently available at all 13 correctional facilities, Through CT DOC Health Services Unit, in collaboration with ATU. The Addiction Treatment Unit has been offering medication for addiction treatment at The Connecticut Department of Correction (CTDOC) since 1998. Treatment started with a primary focus on Methadone for woman at York Correctional Institution. Following, 2 small satellite programs started in 2013 and 2014 at two of our county jails and by 2018, there were a total of 6 satellite MOUD programs. By 2021, 6 programs became fully licensed opioid treatment programs. By 2022, the remaining 4 programs became fully licensed opioid treatment program. Present day the CT DOC operates 1 internal OTP, 8 vendor-based OTPs and 1 vendor-based satellite program. The treatment programs are state funded except for Hartford Correctional Center and Garner Correctional Institution, which are funded through the State Opioid Response federal grant. The CT DOC has secured dollars through the Opioid Settlement Advisory Committee to expand OTP space to the remaining facilities as well as expanding the 1 remaining satellite program. CT DOC is hopeful that expansion to the remaining facilities will happen in the near future.

MALONEY CENTER FOR TRAINING AND STAFF DEVELOPMENT

The Maloney Center for Training and Staff Development (MCTSD) continues to set the standard for excellence in correctional training, serving as the central hub for workforce development within the Connecticut Department of Correction. Between July 1, 2024, and June 30, 2025, MCTSD has delivered impactful, forward-thinking training and programming that reflects the agency's evolving priorities around safety, professionalism, and staff well-being. As the agency's official training arm, MCTSD oversaw all departmental training including Pre-Service, In-Service, facility-based instruction, firearms qualification, and computer-based learning. The center's operations span three dedicated buildings, two firearms training ranges, and several satellite locations, including the former Webster Correctional Institution, MacDougall-Walker, and York Correctional Institution. This expansive reach ensures that training is accessible, modern, and responsive to the department's mission.

During this reporting period, MCTSD launched seven Pre-Service classes, including the department's largest cohort in recent memory - Class 308, which will begin in August 2025 with a projected 160 cadets. Class 304 with 6 cadets, Class 305 with 7 cadets, Class 306 with 107 cadets, and Class 307 with 6 cadets each of these classes brought in new waves of professionals, with three graduating and transitioning into DOC facilities and one class currently progressing through training. Notably, the Pre-Service curriculum was significantly enhanced this year to include expanded instruction in de-escalation, trauma-informed care, and interpersonal communication.

These additions are part of a broader agency initiative to reduce the frequency and severity of use-of-force incidents and to create safer, more informed interactions between staff and incarcerated individuals. MCTSD's Firearms Training Unit (FTU) played a vital role in maintaining operational readiness, successfully certifying 191 staff and delivering multiple initial firearms courses.

The FTU continues to build bridges with external partners, hosting joint trainings and sharing tactical insight with agencies such as the Cheshire and Enfield Police Departments, the CT Police Officer Standards and Training Council (POSTC), CREST, and the FBI. A notable highlight this year was the addition of the Department of Revenue Service's Criminal Investigations Division as a new partner utilizing our range—demonstrating MCTSD's growing influence as a trusted training asset across state agencies. Between the Cheshire and Enfield Range Recertification of 916 Staff member with the ammo usage for that is anticipated to be 131,070 rounds of 9mm pistol and 72,590 .223 Rifle rounds.

Facility upgrades also continued throughout this reporting year. The multipurpose training room was renovated to better support dynamic instructional methods, while MCTSD's immersive simulation areas including a mock cellblock and dorm were enhanced to give staff realistic, hands-on practice. These training zones allow new and veteran staff to rehearse responses to complex scenarios in a safe, controlled environment, improving confidence, team cohesion, and crisis management skills. Throughout FY25, MCTSD also took the lead in developing new and updated training curricula in alignment with the department's shifting needs. New content was delivered in areas such as sexual harassment prevention, mental health awareness, nutrition for incarcerated youth, conflict resolution, video surveillance, and fentanyl/K2 awareness. A standout effort was the Officer Survival Series, conducted with Rob Margo, which emphasized confidence-driven de-escalation and officer well-being. These efforts reflect our commitment to producing staff who are not only technically competent but also mentally prepared, ethically driven, and emotionally intelligent. MCTSD continued its strong track record of interagency collaboration by hosting training for the Department of Administrative Services, the Judicial Branch, POSTC, and several municipal and federal agencies.

These partnerships strengthen statewide public safety and reinforce MCTSD's reputation as a center of excellence in public sector training.

Finally, the Department's Critical Incident Stress Response Team (CISRT), under the umbrella of MCTSD, remained a pillar of staff wellness throughout the year. Between July 2024 and June 2025, CISRT responded to 51 activation callouts, offering support through debriefings, grief counseling, and defusing sessions for staff impacted by traumatic events. Twenty-five team members achieved national certification in Advanced Peer Support through the International Critical Incident Stress Foundation (ICISF), and the addition of a second comfort K9 team has further enhanced CISRT's ability to provide emotional support across the agency. CISRT continues to align with the Department's Employee Wellness Continuum and remains essential in building a resilient, healthy workforce.

From training the next generation of correctional professionals to leading the way in wellness, de-escalation, and strategic collaboration, MCTSD has demonstrated exceptional leadership and adaptability during this reporting year. We remain proud of our role in advancing the Department's mission and elevating the standard of correctional training in Connecticut.

EXTERNAL AFFAIRS DIVISION (Reports to the Deputy Commissioner of Administration)

The External Affairs Division reports to the Deputy Commissioner of Administration, and is comprised of the Office of Public Information, the Freedom of Information Unit, the department's Victim Services Unit, the Office of Standards and Policy, and the Agency's Legislative Liaison. This division is responsible for fostering and maintaining the department's liaison and communication functions throughout state government, among the agency's staff, to media outlets, the general public and other interested parties. The External Affairs Division seeks to support the department by ensuring that accurate and complete information regarding the agency, within the parameters of safety and security, is available in a timely and beneficial fashion.

During Fiscal Year 25, the External Affairs Division submitted and assisted other units, including the Fiscal Services Unit in the Department's various reporting requirements to state government administration on behalf of the Department's Commissioner. In previous years, the director's office of this division would organize the Department's annual facility tours for local, state and federal officials and staff of the Judicial Branch, including the state's judges and members of the state's Sentencing Commission. In support of agency transparency the External Affairs Division continues to strategize on effective ways to provide prompt and accurate information to the public.

FREEDOM OF INFORMATION UNIT

The Freedom of Information Unit ensures that the Department of Correction (DOC) fully complies with state statutes requiring access to public records to the public, staff, and the offender population while ensuring that safety and security are not compromised. The DOC received approximately 4,800 requests for public records during FY25 and the average time to close each request was roughly 17 business days. In addition, the Freedom of Information Unit received approximately 350 communications from outside agencies pertaining to offender's FOI requests in accordance with the Method of Compliance (C.G.S. 1-210(c)).

The DOC continues to find new ways to mitigate the number of FOI requests that require a hearing to resolve upholding the integrity of the Freedom of Information Act and maintaining a strong working relationship with the Freedom of Information Commission. In addition, the FOI liaisons continue to work on creating and maintaining a positive rapport with the offender population and the public, resulting in many withdrawals of complaints prior to attending a hearing before the Freedom of Information Commission. During FY25 the agency received 41 FOI appeals which resulted in; 15 withdrawals, 18 dismissals, 4 violations, and the remaining 4 are pending a proposed final decision.

Annual training was conducted with participation from the Freedom of Information Commission in September 2024 for FOI liaisons, to include a separate training specifically for supervisors. The FOI Unit continually provides trainings and educational sessions for Department of Correction staff, to include, one-on-one trainings, and unit-specific trainings as needed.

LEGISLATIVE LIAISON

As is usual, the Legislative Unit responded to a large number of varied inquiries from state, federal, municipal public officials/agencies as well as individual Connecticut residents. The unit also sponsored tours of select Department of Correction (DOC) facilities for newly elected state legislators.

During the 2025 long General Assembly session, the Legislative Unit was very involved in the deliberations of numerous pieces of legislation introduced by many General Assembly Committees.

Most bills failed to become law and others that did pass were amended to address DOC's concerns.

Of the legislative proposals which became law, the following are the most relevant to the Department.

Public Act 25-168, which is the new biennial state budget, has numerous sections impacting the Department. Several were previously standalone bills that got folded into the state budget including: Section 264 requires DOC to make certain updates to the Inmate Health Care Services plan by October 1, 2025, and to report on it by that date. Section 266 requires the DOC to ensure that everyone in its custody are given forms allowing them to authorize someone else to access their medical records that would otherwise be subject to nondisclosure under HIPAA.

Section 267 requires the Department of Administrative Services, in consultation with the DOC, to study the feasibility of relocating the Bridgeport and New Haven Correctional Centers to locations that would reduce the impact on neighborhoods. In Section 268, the DOC must annually report, starting in January 1, 2027, to the Judiciary Committee on its efforts to comply with appropriate staffing requirements detailed in the section, including any shortcomings in doing so. Section 269 requires DOC to develop a protocol to fully document any assault by incarcerated people against correctional staff. Starting on October 1, 2025, DOC must fully document these assaults under the protocol.

Sections 270 and 271 establishes an annual reporting requirement for the Department on Strip and Cavity searches of Incarcerated People in its facilities. Additionally, the DOC is required to submit a report by February 15, 2027, to the Government Oversight and Judiciary committees that evaluates current directives and procedures for Strip and Cavity searches in the State's Correctional Institutions. Sections 289-293 which create specific procedures for incarcerated individuals who are eligible to vote to apply for, receive, and cast absentee ballots. It does so by requiring the Secretary of the State to create a DOC-specific absentee ballot application form and distribute it to DOC facilities and personnel. The new law exempts DOC personnel from several requirements that generally apply to individuals who distribute absentee ballot applications.

Public Act 25-161, An Act Concerning the Office of the Correction Ombudsman, Disclosure of Disciplinary Matters or Alleged Misconduct by a Department of Correction Employee, Use of Force and Body Cameras in Correctional Facilities and Criminal History Records was heavily negotiated concerning the Correction Ombudsman's impact on the Department. The new law also requires that not later than January 1, 2026, the Department must develop a plan for the implementation of body-worn recording equipment.

Public Act 25-52 establishes an Interagency Council on Homelessness in statute and charges it with advising and assisting the Department of Housing (DOH) commissioner to improve homelessness prevention and response efforts. The DOC Commissioner or his designee is on this new Council given the significant problem of homelessness among returning citizens.

The Legislative Unit also participated in several of the Reentry Councils, which coordinate services for returning citizens in ten regions of the state and the Governor's Workforce Council Subcommittee for Returning Citizens.

The Legislative Unit helped create and launch a CT Employers Toolkit for Hiring returning citizens, which is being used to increase the number of state businesses which will employ justice-involved residents. Finally, the Legislative Unit assisted in the recently established CT State Building Trades pre-apprenticeship program at one of DOC's facilities.

This program allows incarcerated persons to be familiarized with a variety of construction trades, and to take part in paid apprenticeship programs that the Building Trades unions operate.

OFFICE OF PUBLIC INFORMATION

The Office of Public Information supports the department's mission and vision by ensuring that information concerning department operations and activities are presented to state government, the media, and the public and other interested parties in a timely, proactive and professional manner. It is responsible for acting as a liaison for the agency with other federal, state and local government's bureaus, departments and agencies; it also is responsible for the agency's external communications with the news media; the public including friends and family of the offender population; as well as internal communication with the agency's approximately 5,900 staff assigned throughout the state.

During Fiscal Year 25, the Public Information Office responded to more than 7,400 inquiries received via telephone, postal mail and email. Requests for information come from a wide variety of sources including media outlets; general public; family and friends of current offenders; current and former offenders; victims of crime; legal representatives; legislators; local, state and federal public safety officials; international Consulate General Offices; and other parties. This unit on behalf of the Office of the Governor and the department's Commissioner also responded to additional inquiries and correspondences received by the Office of the Governor from constituents and specifically regarding matters pertaining to the Department of Correction.

Through its presence on the internet at www.ct.gov/doc, the department is able to share a variety of information to interested parties on demand.

During FY 25, the Public Information Office continued its role as one of the primary contacts between the incarcerated population and their concerned loved ones in the community. On a daily basis, the Public Information Office fielded numerous phone calls from family members seeking information regarding the wellbeing of a specific individual. By providing a centralized, consistent, professional yet compassionate message, the Office of Public Information staff helped to reassure concerned family members and loved ones of incarcerated individuals of the Agency's numerous efforts to keep the offenders as safe as possible.

The Office of Public Information continues to utilize the department's public website as the forum to provide convenient access to this information for family and friends of our incarcerated population, as well as their legal representatives.

The External Affairs Division and Office of Public Information are responsible for informing the media of department activity. In Fiscal Year 25, media interest included the effect of changes to the amount of out of cell time for the incarcerated population.

All media inquires - print or television, local, national or international is coordinated through the External Affairs Division's Office of Public Information.

The department continues to delve into the world of social media with its official “X” and Instagram accounts; providing additional advisories on prompt information and activity to ‘followers’ within local state and nationwide government and public safety fields, media organizations, family and friends of incarcerated individuals, and the general public.

With approximately 2,500 followers, social media has given the agency the opportunities to enhance transparency and share positive stories about new initiatives.

The External Affairs Division also works to nurture the relationship between the State’s Office of the Victim Advocate, Judicial Branch’s Office of Victim Services and the department’s Victim Services Unit to prevent whenever possible the re-victimization of crime victims.

OFFICE OF STANDARDS AND POLICY

The Office of Standards and Policy is responsible for the drafting, review and revision of the department’s Administrative Directives in keeping with applicable correctional standards and state law. During FY25, the Office of Standards and Policy updated seven (7) Administrative Directives, and rescinded one (1) Administrative Directive. These update directives included associated documents that include Spanish translations and forms/attachments. Forty-one (41) Revisions/ Inclusions, and four (4) Exceptions were also processed. Three (3) nationwide surveys were completed by the Office of Standards and Policy during the fiscal year.

Noteworthy projects completed during this fiscal year include:

- Revised and published Administrative Directive 2.6, Employee Discipline, 2.18 Critical Incident Stress Response Program, 9.8 Furloughs, 6.10, Inmate Property, 10.11, Addiction Treatment Unit, 11.3, Remand of Offenders to Actual Custody.
- Rescinded Administrative Directive 11.5, Time Out Program
- Published the annual report to the Criminal Justice Policy and Planning Division pursuant to Public Act 17-239

VICTIM SERVICES UNIT

The Connecticut Department of Correction Victim Services Unit strives to be at the forefront for the empowerment and advocacy of victims. The unit provides registered victims with notifications regarding a change in an inmate’s custody status. The goal of this unit is to provide victims with a sense of surety and self-confidence and to assist them in navigating through the criminal justice system. The Victim Services Unit supports the mission of the Department of Correction by enhancing community safety through positive collaboration with other state agencies and vendors. We are the catalyst in allowing victims voices to be heard during any community release considerations.

During Fiscal Year 2025, the Victim Services Unit completed 882 new victim registrations, 517 inmates associated with 551 registered victims completed their sentence, requiring end of sentence notifications for each associated victim, and we processed 1026 Notice of Applications for sentence modifications and 61 Pardon/Commutation Applications. Victim Services also completed 838 notifications for Community Release review along with 287 Parole Hearing notifications. Lastly, legislation requiring notifications of facility-to-facility transfers went into effect on October 01, 2023. In total, the Victim Services Unit provided notification to 2,474 victims associated with 1,823 transferred inmates.

3) LEGAL AFFAIRS UNIT (Reports to the Commissioner)

The Legal Affairs Unit is a direct report to the Commissioner of the Department and serves as a liaison to the Office of the Attorney General on all legal matters affecting the agency, as well as with the State and Federal Courts throughout Connecticut. The Unit also represents the Department in probate court, and before administrative agencies. The Unit staff includes five attorneys, two paralegals, a nurse consultant, and one administrative assistant.

During the course of a year, the unit oversees an average of 1,200 or more lawsuits and multiple Probate Court cases involving incarcerated people. Additionally, during FY 25, the unit received and responded to 25 complaints filed by inmates and employees with the Connecticut Commission on Human Rights and Opportunities and the Equal Employment Opportunity Commission. The unit also handles appeals brought before the Freedom of Information Commission. During FY25, the unit continued to provide substantial internal legal support to the Department, providing legal expertise in areas such as employment law, inmate and employee constitutional rights, contracts, health law, school law, legislation, and the Prison Rape Elimination Act.