



***Office of the Victim Advocate  
FY 2018-2019 Administrative Digest***  
*A Division of the Office of Governmental Accountability*

***At a Glance***

**NATASHA M. PIERRE, Victim Advocate**

***Established: June 8, 1998***

***Operational: September 1999***

***Statutory Authority: Conn. Gen. Statutes Sec. 46a-13b et seq.***

***Central Office: 505 Hudson Street, 5<sup>th</sup> Floor, Hartford, CT 06106***

***Number of Employees: 4***

***Recurring Operating expenses:\$387,708 appropriated for FY 2019;***

***Organizational Structure: Independent executive branch state agency***

**Mission**

The Office of the Victim Advocate (OVA) seeks to ensure that victims of crime become an integral part of the criminal justice system. Through public education of the rights and services available to crime victims, collaboration with law enforcement and services providers, as well as court and legislative advocacy, the OVA believes the voice of crime victims will become a necessary component of our state.

**Statutory Authority**

The OVA was statutorily established in 1998, and became operational in 1999, as an independent state agency charged with the promotion and protection of the constitutional and statutory rights of crime victims in Connecticut. Among its many responsibilities, the OVA provides oversight of state and private agencies, and advocacy to crime victims when a violation of their rights is at issue.

In order to fulfill the mandates of the OVA, the State Victim Advocate may:

- § Evaluate the delivery of services by state agencies and entities that provide services to victims;
- § Coordinate and cooperate with other private and public agencies concerned with the implementation, monitoring and enforcement of the constitutional rights of victims;
- § Review procedures established by any state agency or other entity providing services to victims with respect to the constitutional rights of victims;

- § Receive and review complaints of persons concerning the actions of any state agency or other entity providing services to crime victims; initiate formal investigations into the circumstances of a complaint so as to remedy the concern in a systemic manner.
- § File a limited special appearance in any court proceeding to advocate for any right guaranteed to a crime victim by the State Constitution or any other right provided to a crime victim by general statutes;
- § Recommend systemic changes in state policies to ensure the proper treatment and protection of crime victims.
- § Conduct programs of public education, undertake legislative advocacy, and make proposals for systemic reform;
- § Monitor the provision of protective services to witnesses by the Chief State's Attorney, and;
- § Ensure a centralized location for victim services information.

The OVA currently operates under the following statute when determining who is a “victim of crime” or “crime victim;”

**Conn. Gen. Statues Sec. 1-1k:** Except as otherwise provided in the general statutes, “victim or crime” or “crime victim” means an individual who suffers direct or threatened physical, emotional or financial harm as a result of a crime and includes immediate family members of a minor, incompetent individual or homicide victim and a person designated by a homicide victim in accordance with section 1-56r.

### **Public Service**

The State Victim Advocate and her staff endlessly endeavor to appropriately address the concerns brought forth by crime victims or those on behalf of crime victims. As part of this effort, the agency frequently engages with crime victims, state agencies who provide services to crime victims, and non-profit organizations to discuss the handling of particular matters that may require action by the OVA.

### **Improvements/Achievements**

The OVA operated as a functional state agency committed to effectively and efficiently carrying out its statutory mandates. Despite a robust statutory mandate, with minimal staffing to accomplish such mandate, the hard-working staff of the OVA attained many successes during the fiscal year.

**Client Advocacy:** The OVA received 654 requests for assistance during the fiscal year, and had an open caseload of 180 clients.

Clients self-identified as:

- 63% female, 33% male and 3% unidentified;

- 64% Caucasian, 12% African American/Black, 12% Hispanic, 1% Asian, 1% European, 1% other, and 11% unidentified.
- At the time the crime was committed, 18% were minors, 51% were adults, 3% were senior citizens and 28% were unidentified.

The types of crimes committed were: assault, bullying, domestic/family violence, harassment/stalking, home invasion, homicide/murder, identity theft, motor vehicle, sexual assault, theft, and U/T Visa. In three cases, the crimes were committed by juveniles.

The crimes were committed in: Ashford, Avon, Branford, Bridgeport, Bristol, Burlington, Canton, Cheshire, Danbury, Danielson, Dayville, Derby, East Hartford, East Haven, East Lyme, Ellington, Enfield, Granby, Griswold, Guilford, Hamden, Hartford, Jewett City, Manchester, Mansfield Center, Meriden, Middlebury, Middlefield, Morris, Mystic, Naugatuck, New Britain, New Canaan, New Haven, New London, Newington, Niantic, North Haven, North Stonington, Norwalk, Norwich, Old Saybrook, Orange, Pawcatuck, Plainville, Prospect, Putnam, Redding, Rocky Hill, Shelton, South Windsor, Southbury, Southington, Stamford, Stonington, Trumbull, Vernon/Rockville, Wallingford, Waterbury, Waterford, West Hartford, West Haven, Westport, Willimantic, Willington, Windsor, and Windsor Locks.

#### Crime Victims' Rights Violations

For the first time since its creation, the OVA was able to capture and report caseload data regarding specific crime rights violations and found the following violations for **131 clients**:

- 30 were denied their right to be treated with fairness and respect by prosecutors, police departments, judges, investigators, and defense attorneys.
- 4 were denied their right to timely disposition of the case following the arrest of the accused.
- 23 were not reasonably protected from the accused.
- 7 did not receive notification of court proceedings.
- 3 were not allowed the opportunity to attend the trial or other court proceedings
- 10 could not communicate with the prosecution about the case.
- 5 were denied their right to object or support a plea agreement.
- 3 were denied their right to make a statement in court at sentencing.
- 21 did not receive financial restitution.
- 25 did not receive information about the arrest, conviction, sentence, imprisonment or release of the accused

In addition to providing assistance, the OVA referred clients to 72 state, federal, private or community agencies to assist the clients in other areas related to the crime.

**Legislative Advocacy:** The State Victim Advocate met with legislators and testified before the Legislature on key bills that address crime victim's rights. The OVA monitored bills and submitted testimony on 15 bills before the Appropriations and Judiciary Committees.

**Systemic Advocacy:** The OVA has worked with the Judicial Branch and several local law enforcement agencies to address recurring issues, such as restitution, information requests, and access to court proceedings.

The OVA monitors approximately 100 juvenile offender parole eligibility cases and maintains a webpage of said information for crime victims to access the information.

**Education and Outreach:** The State Victim Advocate met with legislators, victim advocacy groups, and other public agency officials to provide outreach and education in targeted areas throughout the state. The OVA presented at several events reaching approximately 2,000 individuals directly. These events were held by state and federal agencies, legislators, community organizations, senior center community centers, and universities.

The OVA continued its billboard media campaign to educate the public of its existence and services. Billboards were placed in key locations in Hartford, Meriden, New Britain, New Haven, New London, Norwalk, Thomaston, and Waterbury. This campaign was seen by almost 200, 000 people.

The OVA hosted a Victims' Rights Symposium during National Crime Victims' Rights Week in April. The Symposium sought to provide attorneys, law enforcement and service providers with information and tools to better assist the crime victim community. Representatives from the CT Alliance to End Sexual Violence & Victims' Rights Center of CT, CT Coalition Against Domestic Violence, Office of the Victim Advocate, Office of Victim Services - Judicial Branch and Survivors of Homicide participated in breakout sessions highlighting current policies, changes and challenges service providers and victims of crime encounter while navigating the criminal justice system. This symposium was attended by 100 people from across Connecticut representing police departments, court houses, hospitals, schools and local and state service agencies.

The OVA continued to maintain print and electronic materials, including a newsletter, a website, Facebook, Twitter, and brochures for distribution to the public, the judicial branch and law enforcement agencies.

**Appointments:** The State Victim Advocate is appointed to the following boards or commissions to address the needs and concerns of victims of crime: Connecticut Sentencing Commission, Criminal Information Sharing System, Criminal Justice Information System Governing Committee, Criminal Justice Policy Advisory Commission, Eye Witness Identification Task Force, Family Violence Governing Council, Governor's Task Force on Justice for Abused Children, Juvenile Justice Policy & Oversight Commission, Racial and Ethnic Disparity Council,

Task Force to Study the Filing of Habeas Corpus Matters, and the Trafficking in Persons Council.

**Collaborations:** The OVA staff participated in the Melanie Ilene Rieger Annual Symposium, and the VOICES Program at MacDougall-Walker Correctional institution.

**Information reported as required by State Statute**

The OVA has complied with all federal and state requirements regarding affirmative action and equal opportunity.