

Freedom of Information Commission

At a Glance

COLLEEN M. MURPHY, *Executive Director/General Counsel*
Mary E. Schwind, *Managing Director/Associate General Counsel*
Thomas A. Hennick, *Public Education Officer*
Established – 1975
Statutory authority – CGS Section 1-200 et. Seq.
Central Office – 18-20 Trinity Street, Hartford, CT 06106
Number of Employees – 14
Recurring operating expenses – \$1,478,789
Organizational structure – Commission

Mission

To ensure citizen access to the records and meetings of all public agencies in Connecticut in support of the public's right to know.

Statutory Responsibility

To ensure that all public agencies comply with the Freedom of Information Act (FOIA).

Public Service

The Commission holds hearings and renders decisions on citizen complaints alleging denial of access under the FOIA. It also conducts educational programs and prepares literature for public officials and the general public.

Improvements/Achievements 2017-2018

The Commission continued its efforts to efficiently tackle its heavy volume of contested cases, placing emphasis on its ombudsman program as it had done the previous year. In 2017, staff resolved 536, or more than 69%, of the 769 cases, without a hearing. The remaining 233, or 30%, either went to a hearing, are scheduled for a hearing or may be resolved short of a hearing.

Nonetheless, the continuing heavy proliferation of formal complaints makes accomplishing such efficiencies a formidable task. In 2017, the Commission received 769 formal complaints. As of August 31, 2018, the Commission was on pace for more than 725 complaints for the calendar year. Prior to 2006, the highest number of complaints ever received by the Commission was 676 in 2000. The Commission now averages more than 800 formal complaints a year, with 807 in calendar year 2008, 792 in 2009, 806 in 2010, 719 in 2011, 730 in 2012, 810 in 2013, 941 in 2014, 899 in 2015, 890 in 2016 and 770 in 2017.

In other matters of interest:

- The Commission's most critical accomplishment may well have been its ability to function effectively. As it continues to be for many agencies, budget adjustments caused by the ongoing state fiscal crisis made day-to-day operations particularly difficult for the third straight fiscal year. The operating budget of \$1,478,789 which forced staff layoffs the previous year made it increasingly difficult to protect the public's right to know. These cuts came in spite of heavy volume in both complaints and demands from the public for other services like general questions and public workshops. The Commission was (and remains) extremely concerned that the nearly 15 percent reduction in its budget will have a detrimental impact on the Commission's ability to carry out its core services and responsibilities, and that it will curtail the right of the citizens of Connecticut to open and accountable government.
- The Commission has continued to receive a growing number of requests for speakers and workshops as part of its educational programs. The annual FOI Conference drew 174 attendees in April. The Commission has provided an average of 108 speakers a year at a variety of venues over the past five years. This represents an increase of 35-40 speaking engagements a year since 2007. A total of 92 speaking programs were offered in 2017. Between 100 and 110 are anticipated for 2018. In addition, the Commission fields numerous phone calls and e-mailed questions on a daily basis. In any given week, the commission can answer 100-150 calls or e-mails with questions from Connecticut's citizens and public officials.
- The Commission continued to expand its community outreach program aimed at the state's minority communities. Several presentations were made targeting Spanish-speaking citizens at various festivals and events. The program features Spanish-language videos and literature and is being distributed statewide.
- The Commission expanded the use of the educational video "The Government Belongs to the People" in 2017. The video offers insight into the rich history of Freedom of Information in Connecticut as well as examples of the need for open and accessible government. The video, completed in 2012, is now being shared with citizens and public officials throughout the state.
- The Commission remains in constant dialogue with the Legislature about all proposed legislation that could impact the people's right to know. During the regular legislative session, the Commission monitored 81 bills. A total of 72 received public hearings and FOI Commission staff prepared statements for and/or testified on 12 of those bills. As of August 31, 2018, 21 bills became public acts.

Reducing Waste

The Commission is committed to regular reviews of its current operating procedures aimed at reducing waste and increasing efficiency.

Strategic Planning

- Hear and resolve cases in a timely fashion;
- Settle contested cases informally through ombudsman program;
- Defend the Commission through staff counsel in court appeals;
- Conduct workshops, provide speakers, publish Commission reports and other literature;
- Develop public policy positions with regard to issues of information accessibility, especially as they relate to such matters as emerging information technologies;
- Render declaratory rulings of general applicability under the FOIA;
- Expand and broaden community outreach program; and
- Refine and expand training program for advisory board members and agency liaisons.

Information Reported as Required by State Statute

The Commission is committed to equal employment opportunities for all.