

State of Connecticut



ANDREW N. MAIS
INSURANCE COMMISSIONER

P.O. Box 816
HARTFORD, CT 06142-0816

June 2, 2023

The Honorable Ned Lamont, Jr.
Governor
State Capitol
Hartford, CT 06106

**RE: §38a-478 et al, Connecticut General Statutes
An Act Concerning Managed Care**

Dear Governor Lamont:

In accordance with §38a-478b (b) of the Connecticut General Statutes, this is to advise you that all managed care organizations have filed the required data, reports and information, with the exception of Harvard Pilgrim Healthcare and HPHC Insurance Company, Inc.

The companies reported a ransomware attack and advised that they wouldn't be able to meet the May 1st deadline for reporting. We advised them to submit what information they could report and we would give them an additional 10 days to report the missing information. They advised us that they cannot meet that date as their systems are still offline and expect to remain that way for 4-6 more weeks. Because of the extraordinary circumstances, we recommend that we extend the remedy due date rather than fining

the company for failure to comply as permitted by C.G.S. 38a-478b. We propose that the remedy due date be extended to 5 business days after their systems are back online, with a request that they reach out to us with updates on the expected timeline every 2 weeks.

Sincerely,

A handwritten signature in black ink, appearing to read 'A. Mais', with a stylized flourish at the end.

Andrew N. Mais
Insurance Commissioner

ANM: mb

State of Connecticut

ANDREW N. MAIS
INSURANCE COMMISSIONER

P.O. Box 816
HARTFORD, CT 06142-0816



June 2, 2023

Senator Saud Anwar
Representative Cristin McCarthy Vahey
Co-Chairs, Public Health Committee
Legislative Office Building, Room 3000
Hartford, CT 06106

**RE: §38a-478 et al, Connecticut General Statutes
An Act Concerning Managed Care**

Dear Senator Abrams and Representative Steinberg:

In accordance with §38a-478b (b) of the Connecticut General Statutes, this is to advise you that all managed care organizations have filed the required data, reports and information, with the exception of Harvard Pilgrim Healthcare and HPHC Insurance Company, Inc.

The companies reported a ransomware attack and advised that they wouldn't be able to meet the May 1st deadline for reporting. We advised them to submit what information they could report, and we would give them an additional 10 days to report the missing information. They advised us that they cannot meet that date as their systems are still offline and expect to remain that way for 4-6 more weeks. Because of the extraordinary circumstances, we recommend that we extend the remedy due date rather than fining

the company for failure to comply as permitted by C.G.S. 38a-478b. We propose that the remedy due date be extended to 5 business days after their systems are back online, with a request that they reach out to us with updates on the expected timeline every 2 weeks.

Sincerely,

A handwritten signature in black ink, appearing to read 'A. Mais', with a stylized flourish at the end.

Andrew N. Mais
Insurance Commissioner

ANM:mb

State of Connecticut



ANDREW N. MAIS
INSURANCE COMMISSIONER

P.O. Box 816
HARTFORD, CT 06142-0816

June 2, 2023

Senator Jorge Cabrera
Representative Kerry Wood
Co-Chairs, Insurance and Real Estate Committee
Legislative Office Building, Room 2800
Hartford, CT 06106

**RE: §38a-478 et al, Connecticut General Statutes
An Act Concerning Managed Care**

Dear Senator Lesser and Representative Scanlon:

In accordance with §38a-478b (b) of the Connecticut General Statutes, this is to advise you that all managed care organizations have filed the required data, reports and information, with the exception of Harvard Pilgrim Healthcare and HPHC Insurance Company, Inc.

The companies reported a ransomware attack and advised that they wouldn't be able to meet the May 1st deadline for reporting. We advised them to submit what information they could report, and we would give them an additional 10 days to report the missing information. They advised us that they cannot meet that date as their systems are still offline and expect to remain that way for 4-6 more weeks. Because of the extraordinary circumstances, we recommend that we extend the remedy due date rather than fining

the company for failure to comply as permitted by C.G.S. 38a-478b. We propose that the remedy due date be extended to 5 business days after their systems are back online, with a request that they reach out to us with updates on the expected timeline every 2 weeks.

Sincerely,

A handwritten signature in black ink, appearing to read 'A. Mais', with a stylized flourish at the end.

Andrew N. Mais
Insurance Commissioner

ANM:mb