



# STATE OF CONNECTICUT

## INSURANCE DEPARTMENT

### Market Conduct Report

of

### USAA Life Insurance Company

March 16, 2022

The Market Conduct Division of the Connecticut Insurance Department examined by survey the market conduct practices of USAA Life Insurance Company using a sample period of January 1, 2020 through December 31, 2020. The examination survey was limited to Connecticut Life and Health Insurance business.

USAA Life Insurance Company has its home office in the State of Texas. By authority granted under §38a-15 of the Connecticut General Statutes, this examination survey was conducted by Market Conduct examiners of the State of Connecticut Insurance Department (the Department) at the Department offices in Hartford, Connecticut.

The purpose of the examination survey was to evaluate the Company's market conduct practices in the State of Connecticut. The examiners reviewed the Company's survey response, which included new business, claims, complaints and underwriting information requested for the examination period.

The Department's findings are as follows:

No exceptions were noted.

The company appears to be in compliance with applicable Connecticut Statutes and Regulations.