



STATE OF CONNECTICUT

INSURANCE DEPARTMENT

Market Conduct Report

of

Legato Health Technologies Philippines, Inc.

September 28, 2022

From September 6, 2022 through September 26, 2022, the Market Conduct Division of the Connecticut Insurance Department examined the utilization review practices of Legato Health Technologies Philippines, Inc. (the Company), using a sample period of January 1, 2021 through December 31, 2021. The examination was limited to Connecticut enrollees.

Legato Health Technologies Philippines, Inc. has its home office in the State of Indiana and is licensed as a utilization review entity in the State of Connecticut under license number 200001334. By authority granted under §38a-591 of the Connecticut General Statutes, this examination was conducted by Market Conduct examiners of the State of Connecticut Insurance Department (the Department) at the Department's offices in Hartford, Connecticut.

The purpose of the examination was to evaluate the Company's utilization review practices in the State of Connecticut. From a listing of utilization reviews performed by the Company, the examiners reviewed sixty (60) sample files, which included approved certifications during the examination period.

The Department's findings are as follows:

- No exceptions were noted.