



STATE OF CONNECTICUT

INSURANCE DEPARTMENT

Market Conduct Report

of

IngenioRx, Inc.

June 6, 2023

From May 16, 2023 through June 1, 2023, the Market Conduct Division of the Connecticut Insurance Department examined the utilization review practices of IngenioRx, Inc. (the Company), using a sample period of January 1, 2021 through December 31, 2021. The examination was limited to Connecticut enrollees.

IngenioRx, Inc. has its home office in the State of Indiana and is licensed as a utilization review entity in the State of Connecticut under license number 200001328. By authority granted under §38a-591 of the Connecticut General Statutes, this examination was conducted by Market Conduct examiners of the State of Connecticut Insurance Department (the Department) at the Department's offices in Hartford, Connecticut.

The purpose of the examination was to evaluate the Company's utilization review practices in the State of Connecticut. From a listing of utilization reviews performed by the Company, the examiners reviewed one hundred twenty (120) sample files, which included approved and denied certifications during the examination period.

The Department's findings are as follows:

- No exceptions were noted.