

# STATE OF CONNECTICUT

### INSURANCE DEPARTMENT

### **Market Conduct Report**

of

### **American National Insurance Company**

**January 1, 2022** 

The Market Conduct Division of the Connecticut Insurance Department examined by survey the market conduct practices of American National Insurance Company using a sample period of January 1, 2019 through December 31, 2019. The examination survey was limited to Connecticut life insurance business.

American National Insurance Company has its home office in the State of Texas. By authority granted under §38a-15 of the Connecticut General Statutes, this examination survey was conducted by Market Conduct examiners of the State of Connecticut Insurance Department (the Department) at the Department offices in Hartford, Connecticut.

The purpose of the examination survey was to evaluate the Company's market conduct practices in the State of Connecticut. The examiners reviewed the Company's survey response, which included new business, claims, complaints and underwriting information requested for the examination period.

The Department's findings are as follows:

• Nine (9) producers acting as agents of Respondent without required appointment.

As it relates to the issues listed above, the Company was not in compliance with applicable Connecticut Statutes and Regulations.



## STATE OF CONNECTICUT

#### INSURANCE DEPARTMENT

X	
IN THE MATTER OF:	DOCKET MC 21-105
AMERICAN NATIONAL INSURANCE COMPANY:	
X	

#### STIPULATION AND CONSENT ORDER

It is hereby stipulated and agreed between American National Insurance Company and the State of Connecticut Insurance Department by and through Andrew N. Mais, Insurance Commissioner, to wit:

Ι

WHEREAS, pursuant to a Market Conduct examination, the Insurance Commissioner alleges the following with respect to American National Insurance Company:

- 1. American National Insurance Company, hereinafter referred to as Respondent, is domiciled in the State of Texas and is licensed to transact life and health insurance in the State of Connecticut. The NAIC company code number is 60739.
- 2. From August 1, 2021 through October 28, 2021, the Department conducted an examination of Respondent's market conduct practices in the State of Connecticut covering the period from January 1, 2019 through December 31, 2019.
- 3. During the period under examination, Respondent failed to follow established practices and procedures to ensure compliance with statutory requirements, resulting in the instance of:
  - a) Nine (9) producers acting as agents of Respondent without required appointment.
- 4. The conduct as described above violates §38a-702m of the Connecticut General Statutes, and constitutes cause for the imposition of a fine or other administrative penalty under §38a-2 and §38a-774 of the Connecticut General Statutes.

- 1. WHEREAS, Respondent admits to the allegations contained in paragraphs three and four of Article I of this Stipulation; and
- WHEREAS, Respondent agrees to undertake a complete review of its practices
  and procedures to enhance compliance with Connecticut statutes in the areas of
  concern, as described in the Market Conduct Report and this Stipulation; and
- 3. WHEREAS, Respondent agrees to provide the Insurance Commissioner with a summary of actions taken to comply with the recommendations in the Market Conduct Report within ninety (90) days of the date of this document; and
- 4. WHEREAS, Respondent agrees to pay a fine in the amount of \$13,500 for the alleged violations described herein; and
- 5. WHEREAS, Respondent, being desirous of terminating this proceeding without the necessity of a formal proceeding or further litigation, does consent to the making of this Consent Order and voluntarily waives:
  - a. any right to a hearing; and
  - b. any requirement that the Insurance Commissioner's decision contain a statement of findings of fact and conclusions of law; and
  - any and all rights to object to or challenge before the Insurance Commissioner or in any judicial proceeding any aspect, provision or requirement of this Stipulation.

NOW THEREFORE, upon the consent of the parties, it is hereby ordered and adjudged:

- 1. That the Insurance Commissioner has jurisdiction of the subject matter of this administrative proceeding.
- 2. That Respondent is fined the sum of Thirteen Thousand Five Hundred Dollars (\$13,500) for the violations herein above described.

American National Insurance Company

By: (Representative of Insurance Company)

## **CERTIFICATION**

The undersigned deposes and says that he/she has duly executed this Stipulationand Consent Order on this 14th day of January 2022 for and on behalf of American National Insurance Company that he/she is the Vice President, Compliance Life & Annuity of such company, and he/she has authority to execute and file such instrument.

By: 1-B-0					
State of					
County of					
Personally appeared on this Jason Broussord Stipulation and Consent Order, acknowne.	da	ny of <b>Tanuo</b> signer and seed same to be his	ry caler of the sis/her free a	2022 foregoing ct and de	2 g eed before
Cherlynne M. DW Notary Public/Commissioner of the S	Superior	· Court	*	CHERILYNNE NOTARY ID# 550 State of Comm. Exp.	M. OWEN PUBLIC 15606 Texas 08-23-2025
Section Below To Be Completed	d by Sta	te of Connectic	ut Insuranc	e Depart	ment 
Dated at Hartford, Connecticut this _	18	day of	January		2022.
	Andrey	v N. Mais			
Insurance Commissioner					