



STATE OF CONNECTICUT

INSURANCE DEPARTMENT

Market Conduct Report

of

American Imaging Management, Inc. dba AIM Specialty Health

November 30, 2022

From October 14, 2022 through November 30, 2022, the Market Conduct Division of the Connecticut Insurance Department examined the utilization review practices of American Imaging Management, Inc. dba AIM Specialty Health (the Company), using a sample period of January 1, 2021 through December 31, 2021. The examination was limited to Connecticut enrollees.

American Imaging Management, Inc. dba AIM Specialty Health has its home office in the State of Illinois and is licensed as a utilization review entity in the State of Connecticut under license number 200001060. By authority granted under §38a-591 of the Connecticut General Statutes, this examination was conducted by Market Conduct examiners of the State of Connecticut Insurance Department (the Department) at the Department's offices in Hartford, Connecticut.

The purpose of the examination was to evaluate the Company's utilization review practices in the State of Connecticut. From a listing of utilization reviews performed by the Company, the examiners reviewed one hundred twenty-five (125) sample files, which included complaints and approved and denied certifications during the examination period.

The Department's findings are as follows:

- No exceptions were noted.