From: DCP.Cannabislicensing
To: DCP.Cannabislicensing
Subject: High Potency BioTrack Update
Date: Tuesday, October 7, 2025 4:25:41 PM

Some of you have reported issues with selling high potency cannabis products in accordance with the new thresholds that went into effect on October 1st.

Biotrack is performing some system maintenance to address this issue at 10:30pm tonight. The Cannabis Analytic Tracking System will be down for approximately 30 minutes.

If you continue to experience issues with the system once it is back up, please email dcp.cannabislicensing@ct.gov and provide as much detail as possible. Thank you.