

# United Experience Survey



Improving the member experience with end-to-end **solutions**, delivered with **compassion** and prioritizing **relationships** over transactions

	Q4	YTD
Service Satisfaction	97.02%	97.31%

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*All the Advocates I have spoken with over the last couple of years with UnitedHealthcare have been fantastic and very thorough. They are professional and compassionate. Thank you very much.*

~ Group Retiree Member

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