

Advocate4Me™ Experience



Improving the member experience with end-to-end **solutions**, delivered with **compassion** and prioritizing **relationships** over transactions

	Q1	Q2	YTD
Service Satisfaction	97.37	97.30	97.34

“

The Advocate was very patient, helpful and went through everything and answered all my questions. I was more than satisfied and I greatly appreciate this opportunity. She's a great reflection on UnitedHealthcare.

”

~ Group Retiree Member

