

You will need your ID number and email to begin registering to the dedicated Teachers' Retirement Board website at UnitedHealthcare. Please note you should sign up with the information associated with yourself. Spouses or dependents of retired teachers should not register under the retired teacher's information.

1. Register with UnitedHealthcare at [Home | Connecticut Teachers' Retirement Board \(uhc.com\)](https://www.uhc.com)
2. Select "Sign in or register" in the top right corner of the page

United Healthcare

Retiree Coverage and benefits Pharmacies and prescriptions Find a provider Resources Enrollment information

Sign in or register

Welcome, Connecticut Teachers' Retirement Board Retiree

As a retiree, you may be eligible to enroll in the UnitedHealthcare® Group Medicare Advantage (PPO) or the Senior Supplement® + Prescription Drug Plan. Learn more about benefits, prescription drug coverage options, enrollment and accessing care from your doctor.

Already a member? Sign in to look at your plan details

If you're a member of a Group Retiree plan, there's lots you can do when you sign in to your account.

- Learn about your plan coverage and benefits
- View claims details
- Make a premium payment

Sign in or register

How is your visit?

3. After click the button, a new page will load offering the option to Sign In or Register. Select "Register Now" next to the Sign in button

United Healthcare

Sign In Register

Sign In

See a personalized view of your Medicare benefits. New to the website? Register now to get access to tools and resources to help you manage your plan and your health.

Sign In Register Now →

Have a question?

Our Customer Service Advocates are available to assist you. Please call the number on your plan member ID card (health insurance card) during the listed hours of operation.

Support for our UnitedHealthcare members
Find COVID-19 vaccine information and resources See more

Dismiss X

How is your visit? X

4. The next window will prompt you to complete the below fields:
 - a. First name
 - b. Last name
 - c. Date of birth
 - d. Zip code
 - e. ID number
5. Click Continue once all fields are completed

https://www.healthsafe-id.com/register/personalInfo

UnitedHealthcare [Sign In](#)

UHCRetiree.com > HealthSafe ID

1 Personal information 2 Create account 3 Confirm information

This website uses [HealthSafe ID](#)® to help protect the security of your personal health information.

All fields required unless indicated as optional

First name

Last name

Date of birth

Zip code

Plan Member ID ⓘ [Help me find this number](#)

[Continue](#)

Already have a HealthSafe ID?
[Sign in now](#) >

Need help?
Our Customer Service Advocates are available to assist you. Please call the number on the back of your member ID card (health insurance card) during the listed hours of operation.

6. On the next screen you will create a username and password
 - a. Enter the username you would like to use for this site
 - b. Enter the password you would like to use for this site
 - c. Re-enter the password you entered in the previous field
 - d. Enter your e-mail address
 - e. Re-enter your e-mail address
 - f. Select the method you wish United Healthcare’s tech support team to contact you if you have trouble logging in or forget your password
 - g. Check the “Remember me” box if you wish for United Healthcare to remember the device you are using to save steps in the future while logging in
 - h. Check the second box to agree to the Terms of Use, Privacy Policy, and Consumer Communications Notice and then click Create my ID

The screenshot shows a web browser window with the URL <https://www.healthsafe-id.com/register/createAccount>. The page features the UnitedHealthcare logo and a "Sign In" link. The main content area contains a registration form with the following elements:

- A note: "All fields required unless indicated as optional"
- A red warning icon and the text "▲ Username" above an empty text input field. A red arrow points to this field. Below the field is the text "Username is required".
- A red warning icon and the text "▲ Password" above an empty text input field. A red arrow points to this field. Below the field is the text "Password is required".
- The text "Re-enter password" above an empty text input field. A red arrow points to this field.
- The text "Email" followed by an information icon and the text "Why we need your email" above an empty text input field. A red arrow points to this field.
- The text "Re-enter email" above an empty text input field. A red arrow points to this field.
- The text "If you ever have trouble signing in, how should we confirm your identity?" above a dropdown menu with the text "Select one" and a downward arrow. A red arrow points to the dropdown.
- A checkbox labeled "Remember me" followed by an information icon and the text "Help". A red arrow points to the checkbox.
- A checkbox with the text "By selecting this checkbox, I have reviewed and agree to the [Terms of Use](#), [Privacy Policy](#) and [Consumer Communications Notice](#)." A red arrow points to the checkbox.
- A blue button labeled "Create my ID" at the bottom. A red arrow points to the button.

On the right side of the page, there is a "Need help?" section with the text: "Our Customer Service Advocates are available to assist you. Please call the number on the back of your member ID card (health insurance card) during the listed hours of operation."

7. In the next step you'll need to confirm the information you have entered using one of the 3 choices presented
 - a. Email Me – an email will be sent to the email address you provided in the previous screen to confirm your details
 - b. Call Me – a phone call will be made to the phone number you provide to verbally confirm your details
 - c. Text Me – a text message will be sent to the phone number you provide with a Confirmation Code you will enter on the screen and click submit

Only one more step. To help protect your account we must confirm your information before proceeding.

Select one of the following methods to confirm your information

Email me Call me* Text me*

A text message with a confirmation code has been sent to: [REDACTED] [Edit](#)

Please enter the code from that text message. This code expires 10 minutes from when it was sent.

Confirmation code

[Send another code >](#)

[Submit](#)

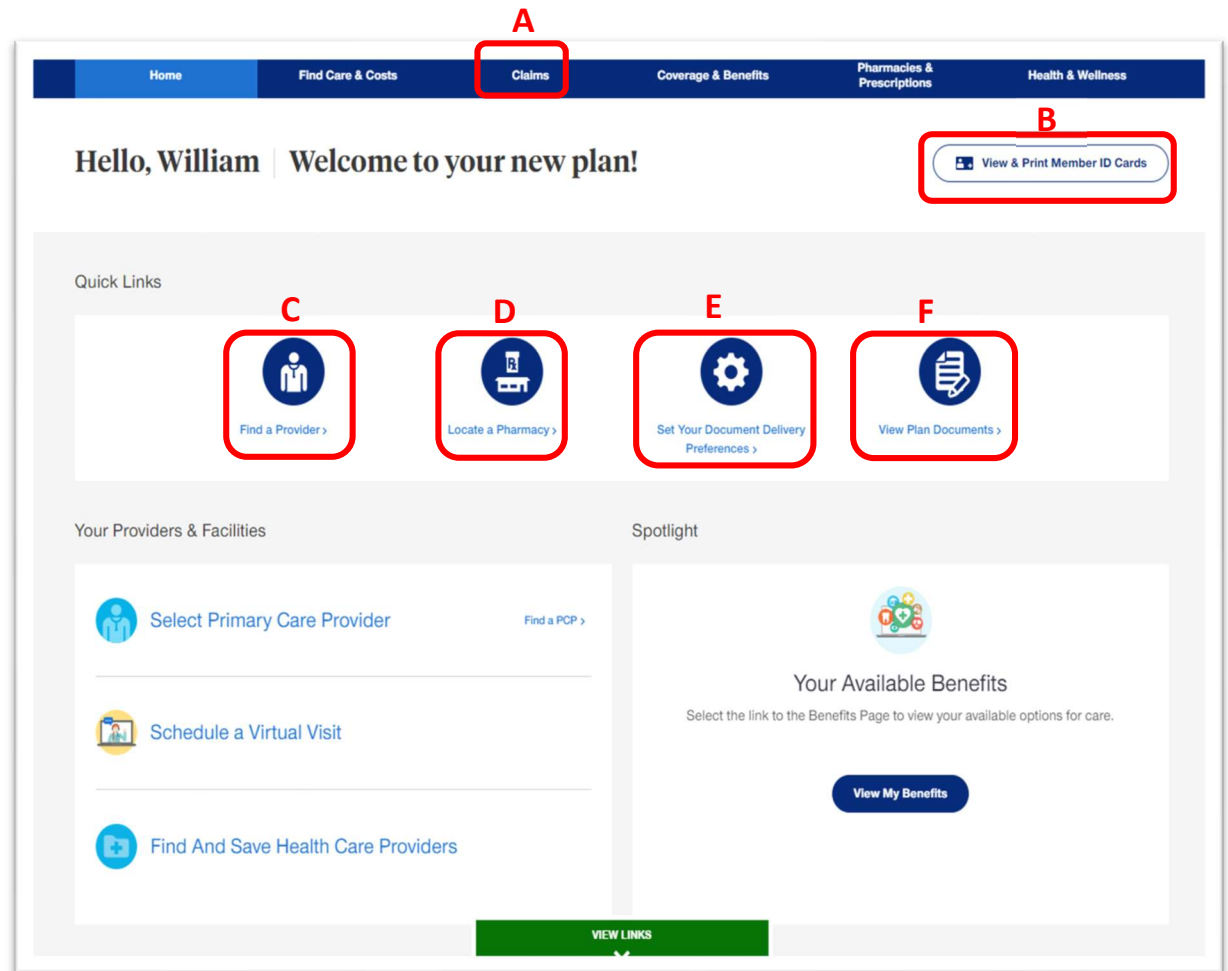
Need help?
Our Customer Service Advocates are available to assist you. Please call the number on the back of your

*Messaging, voice and data rates may apply

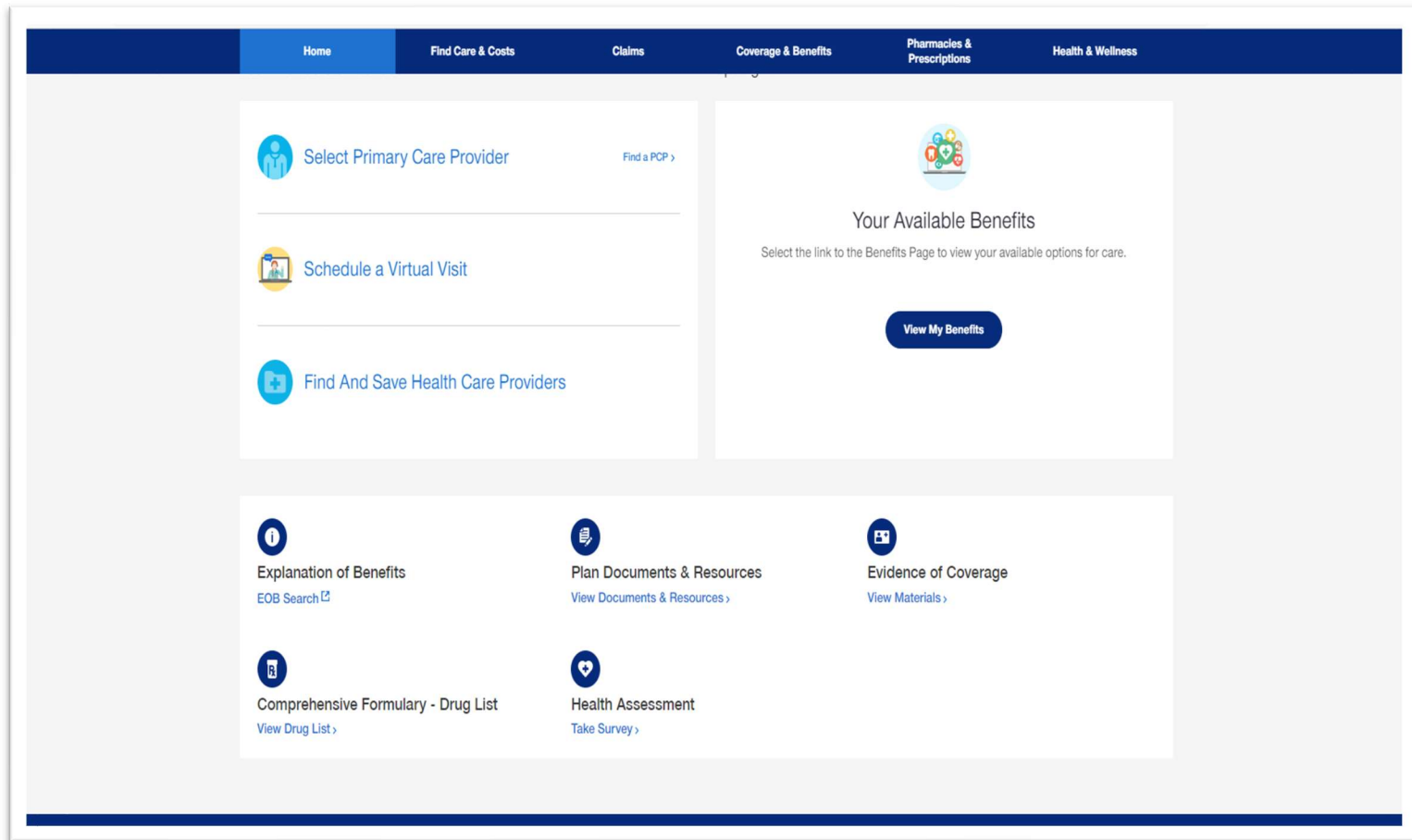
8. Once confirmation is complete you will be transferred to the home page. This is the screen you will see each time you log into the website and allows you access to your specific benefits, claims, and coverage details.

From the main page you can access a variety of tools such as:

- a. Review your Claims under the Claims button in the top menu
- b. View & Print copies of your member ID cards in case you lose yours or want a backup
- c. Find a Provider using the lookup tool
- d. Locate a Pharmacy using the lookup tool
- e. Set Your Document Delivery Preferences to receive United Healthcare updates by email, paper, or text
- f. View Plan Documents such as your coverage details and benefits – Note: you can also locate this in the top menu

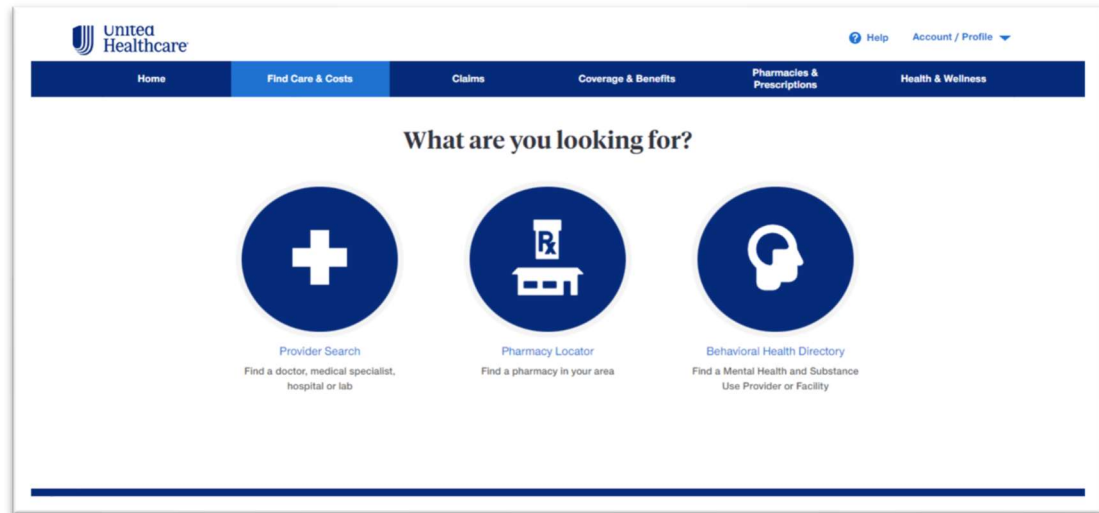


9. At the bottom of the main page is access to important plan documents such as the Evidence of Coverage and Formulary

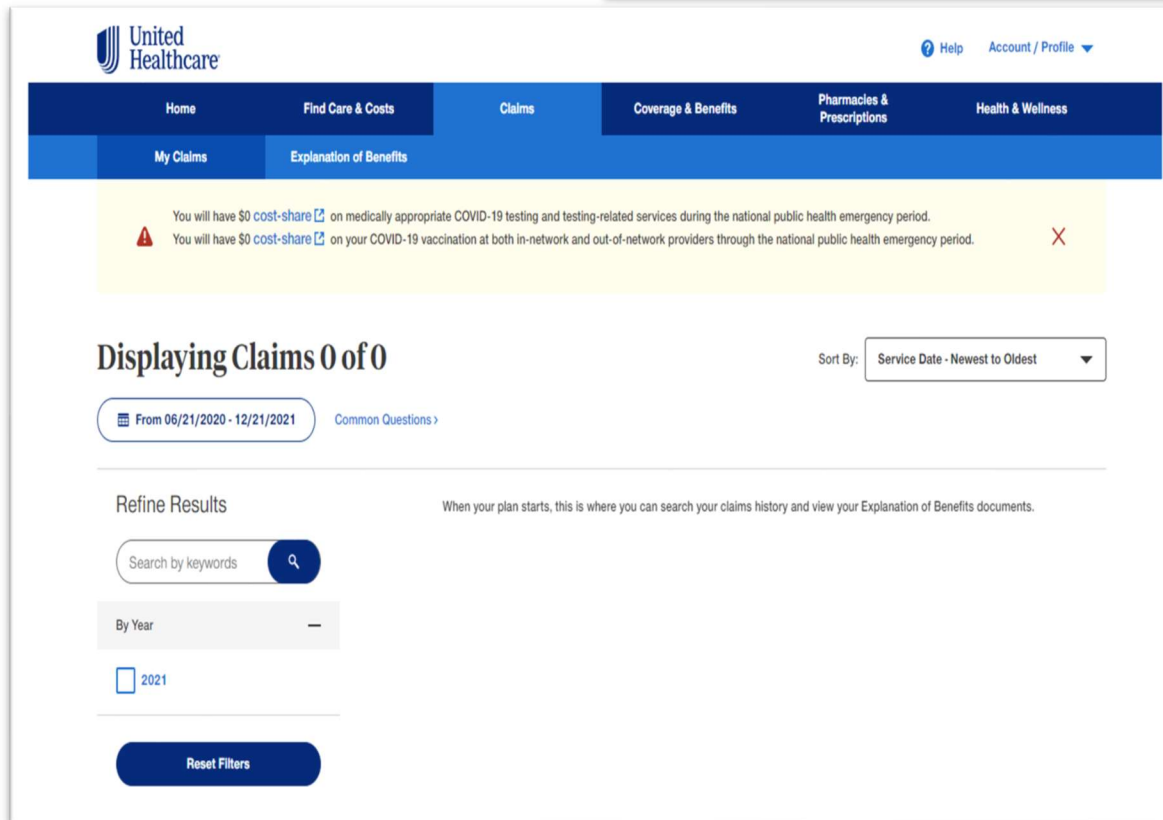


10. The menu along the top of your screen will offer you quick access to important pieces of your plan coverage.

a. Find Care & Cost –



b. Claims –



c. Coverage & Benefits –

United Healthcare

Home Find Care & Costs Claims Coverage & Benefits Pharmacies & Prescriptions Health & Wellness

Coverage & Benefits

When your plan starts, this is where you'll find an overview of your plan benefits and coverage. You can also view your plan documents to find important plan details and information.

VIEW PLAN DOCUMENTS

Need Help?

Technical Support 1-855-651-7854 TTY users, call 711 7:00 a.m. - 7 p.m. CT, Monday - Friday	Plan Support 1-866-794-3033 TTY users, call 711 8 a.m. - 8 p.m. local time, Monday - Friday
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See more ways to [contact us](#)

Home Find Care & Costs Claims Coverage & Benefits Pharmacies & Prescriptions Health & Wellness

Plan Documents & Resources

Find plan documents, forms and other resources to help you get the most out of your plan.

QUICKLY VIEW :

[Plan Materials](#) | [Membership Materials](#) | [Annual Notice of Changes Documents](#) | [Provider and Pharmacy Directories](#) | [My Documents](#) | [Explanation of Benefits \(EOB\)](#) | [Forms & Resources](#) | [Renew Magazine](#)

Membership Materials

View documents in: ENGLISH

[Home Delivery Brochure](#)

Provider Directory

View documents in: ENGLISH

2022

[Provider Search](#)

Search for a physician, facility or medical group online and print directory results based on your location.

d. Pharmacies & Prescriptions –

The screenshot shows the United Healthcare website interface. At the top, there is a navigation bar with the United Healthcare logo and a user account menu. Below the navigation bar, a main heading reads "Get more from your prescription benefits." A central box contains the text "Your plan will become effective January 1, 2022" and a subtext "Once your plan is effective, you may use this page to manage your prescriptions." To the right of this box are three icons with labels: "ESTIMATE DRUG COSTS", "FIND A PHARMACY", and "VIEW PLAN DOCUMENTS". Below this is an "Important Note" section with a clock icon, stating that users should take advantage of their current health insurance coverage until their new plan becomes effective. At the bottom, there are four sections: "Your medicine cabinet", "Home delivery management", "Find and price a medication", and "Find a pharmacy near you", each with a brief description of the service.

The screenshot shows the "Recipe Library" section of the United Healthcare website. It features a navigation bar at the top with the "Pharmacies & Prescriptions" tab highlighted. The main heading is "Recipe Library" with a subtext "Looking for healthier new recipes to tempt your taste buds? Try some of these delicious ideas to liven up your table. Browse our collection of recipes and get cooking." Below this, a section titled "Recipes for you." lists six categories: "Breakfast", "Lunch", "Dinner", "Desserts", "Side Dishes, Sauces and Snacks", and "Drinks". Each category includes a small image, a brief description, and a "VIEW RECIPES" link.

e. Health & Wellness –