

# Hearing options that give members choice and savings

UnitedHealthcare Hearing helps make hearing health care more **accessible** and **affordable**. With even more to be excited about for 2023, we offer the **largest selection** of custom-programmed hearing aids for UnitedHealthcare® members.



## Largest nationwide hearing network

Unparalleled access to providers for hearing tests, hearing aid evaluations and follow-up care.



**7,000+**  
credentialed hearing provider locations



Providers throughout all  
**50 states**



**99%**  
access to care<sup>1</sup>



**7 minutes:**  
Average member travel time to a provider<sup>1</sup>



**5.7 miles:**  
Average member distance to a provider<sup>1</sup>



## Diverse choices

A wide selection of hearing aids with advanced technology is available through direct delivery or an in-person hearing provider. In 2022, members have access to many options, including:

- **Relate™**, UnitedHealthcare Hearing's private brand, which features recharging capabilities, remote adjustments, connection to 2 Bluetooth® devices, iOS® and Android® compatibility, hands-free technology with tap control and a smartphone app.
- **Phonak**, which has Relate's features plus top-rated sound quality and speech understanding in loud environments.
- **2,000+ name-brand models and styles** available through an in-person UnitedHealthcare Hearing provider, including hearing aids from the industry's top brands.



Members also have flexible options for receiving their care, including virtual visits with remote hearing aid adjustments as well as in-person care at local providers.



# Significant value

Compared to out-of-network competitors, UnitedHealthcare Hearing helps members maximize their benefit.

		Costco (Out of Network)	UnitedHealthcare Hearing	
<b>Selection</b>	Access to leading hearing aid brands	Limited availability	✓	
	Number of hearing aid models/styles available	<b>10s</b>	<b>2,000+</b>	
	Number of private-labeled models	<b>1</b> (limited to 1 RIC model)	<b>10</b> (all form factors—BTE, RIC, CIC, ITC, ITE)	
<b>Access &amp; Member Experience</b>	Eligibility/benefit administration and verification	N/A	✓	
	Hassle-free claims experience	N/A	✓	
	Nationwide hearing provider locations	<b>520</b>	<b>7,000+</b>	
	NCQA- or URAC-accredited provider network	N/A	✓	
	Membership/access to care	<b>84%</b> <sup>2</sup>	<b>99%</b> <sup>2</sup>	
		Kirkland Signature	Relate	Phonak
<b>Pricing*</b>	Starting price for mild to moderate hearing loss	<b>\$700</b> <sup>3</sup>	Starting at <b>\$699</b> <sup>**</sup>	Starting at <b>\$1,199</b> <sup>**</sup>
	Starting price for severe to profound hearing loss	<b>\$1,249</b> <sup>3</sup>	Starting at <b>\$899</b> <sup>**</sup>	Starting at <b>\$1,199</b> <sup>**</sup>
<b>Features</b>	No wholesale club membership required		✓	✓
	Virtual care from the comfort of home		✓	✓
	Remote hearing aid adjustments		✓	✓
	Direct delivery to member's home		✓	✓
	Tinnitus masker to ease ringing sound in ears		✓	✓
	Rechargeable hearing aids	✓	✓	✓
	Stereo sound/binaural streaming	✓	✓	✓
	Bluetooth phone and TV streaming	✓	✓	✓
	Smartphone app	✓	✓	✓
	SpeechPro optimal speech understanding	✓	✓	✓
	Spatial awareness	✓	✓	✓



1-866-445-2071



[UHChearing.com/TRB](http://UHChearing.com/TRB)

United  
Healthcare

\* Prices shown are per hearing aid.

\*\* Ear molds included in device price.

<sup>1</sup> 2020 UnitedHealthcare Hearing membership and provider data.

<sup>2</sup> 2019 Costco® Kirkland Signature™ Hearing Aid Center data and 2020 UnitedHealthcare membership data.

<sup>3</sup> 2019 Costco® Hearing Aid Center data.

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Other hearing exam providers are available in our network. Hearing aids included in this program must be purchased through a UnitedHealthcare Hearing network provider.

UnitedHealthcare Hearing is provided through UnitedHealthcare, offered to existing members of certain products underwritten or provided by UnitedHealthcare Insurance Company or its affiliates to provide specific hearing aid discounts. This is not an insurance nor managed care product, and fees or charges for services in excess of those defined in program materials are the member's responsibility. UnitedHealthcare does not endorse nor guarantee hearing aid products/services available through the hearing program. This program may not be available in all states or for all group sizes. Components subject to change.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or their affiliates.