



TEACHERS' RETIREMENT BOARD

165 Capitol Avenue

Hartford CT 06106-1673

1 (800) 504-1102

CT TRB Annual Statements

2024-2025 Annual Statements

To: All District Business Managers, HR, Transmittal Processors, and IT,

The Teachers' Retirement Board (TRB) Member Annual Statement season is here; and we thank everyone for updating their monthly contribution transmittal files to include employee email addresses. Having those addresses greatly facilitates this process and we appreciate everyone's assistance.

The TRB is currently transitioning to a new pension system, therefore statements for this most recent year will be sent out January 12, 2026. TRB will be sending out statements to members' email addresses on file. Statements will be sent via secure email from TRB.Mailer@ct.gov. The server used to send the emails is SendGrid and its IP address is 159.183.172.64. The secure email will contain the statement attached.

Please notify appropriate staff or your IT department accordingly to adjust any firewall or server settings by this Friday January 9th 2026 at the latest to

ensure proper delivery of the statements.

Please let teachers and staff know that these emails contain links to TRB resources and may automatically be filtered to their spam/junk mail.

Also, you will be provided copies of employees' statements to the secure FTP ST Web Client portal using your CTPP account. Note: only your districts transmittal processor has access to this account and can request a password reset by emailing TRB.IT@ct.gov. Teachers will be directed to contact their employer for a copy of their statement through March 2, 2026.

Members with errors on their statement, or who did not receive a statement, will need to involve their district HR to provide TRB with corrective documentation or start the member audit process. They can also contact us by using the Member Annual Statement Center which will have the latest statements available on our website beginning March 2, 2026.

Again, thank you all for your help in making this a smooth process for our members.

If you have any questions regarding this notice, please email TRB.IT@ct.gov

Regards,

CT Teachers' Retirement Board

