

State of Connecticut  
Regulation of  
State Board of Accountancy  
Concerning  
Personal Data

The Regulations of the Connecticut State Agencies are amended by adding Section 20-280-29 Personal Data.

**(NEW) Sec. 20-280-29. Personal Data**

**(a) Definitions.**

(1) The following definitions shall apply to these regulations:

(A) “Category of Personal Data” means the classifications of personal information set forth in the Personal Data Act, Conn. Gen. Stat. § 4-190 (9).

(B) “Other Data” means any information which because of name, identification number, mark or description can be readily associated with a particular person.

(2) Terms defined in Conn. Gen. Stat. § 4-190 shall apply to these regulations.

**(b) General nature and purpose of personal data systems.**

(1) The Connecticut State Board of Accountancy shall maintain the following personal data system:

(A) Connecticut Certified Public Accountant Records.

(i) Connecticut Certified Public Accountancy certificate, license and firm records are the responsibility of the Connecticut State Board of Accountancy, 30 Trinity Street, Hartford, Connecticut 06106.

(ii) Connecticut Certified Public Accountancy certificate, license and firm records are maintained in both automated and manual form.

(iii) Connecticut Certified Public Accountancy certificate, license and firm records are maintained for the purposes of determining the qualifications of certified public accountants certificate, license and firm applicants and the continued suitability of appointees applying for renewal of their certificate, license and firm permits.

(iv) All requests for disclosure or amendment of Certified Public Accountancy certificate, license and firm permit records should be directed to the Connecticut State Board of Accountancy, 30 Trinity Street, Hartford, Connecticut 06106.

(v) Routine sources of information retained in licensing records include applicant’s personal data information, transcripts, employment information, examination information.

(vi) Personal data in Certified Public Accountancy certificate, license and firm permit records are collected maintained and used under authority of Conn. Gen. Stat. §389.

**(c) Categories of personal data.**

(1) Certified Public Accountancy certificate, license and firm permit records.

(A) The following categories of personal data may be maintained in Certified Public Accountancy certificate, license and firm permit records:

(i) Personal Data

(ii) Employment or business history.

(iii) Criminal records.

- (iv) Transcripts.
- (v) Exam Grades.

(B) The following categories of other data may be maintained in Certified Public Accountancy certificate, license and firm permit records:

- (i) Addresses.
- (ii) Telephone numbers.
- (iii) Last Four Digits of the Social Security Number
- (iv) Date of Birth
- (v) Renewal records.

(C) Certified Public Accountancy certificate, license and firm permit records are maintained on Certified Public Accountancy certificate, license and firm permit holders for licensing and renewal.

**(d) Maintenance of personal data—general.**

(1) Personnel data will not be maintained unless relevant and necessary to accomplish the lawful purposes of the Connecticut State Board of Accountancy. Where the office finds irrelevant or unnecessary public records in its possession, the office shall dispose of the records in accordance with its records retention schedule and with the approval of the Public Records Administrator in accordance with the provisions of Conn. Gen. Stat. § 11-8a, or if the records are not disposable under the records retentions schedule, request permission from the Public Records Administrator to dispose of the records under Conn. Gen. Stat. § 11-8a.

(2) The Connecticut State Board of Accountancy will collect and maintain all records with accurateness and completeness.

(3) Insofar as it is consistent with the needs and mission of the office, wherever practical, the office shall collect personal data directly from the persons to whom a record pertains.

(4) Employees of the Connecticut State Board of Accountancy involved in the operations of the office's personal data systems will be informed of the provisions of the (A) Personal Data Act, (B) the office's regulations adopted pursuant to Conn. Gen. Stat. § 4-196, (C) the Freedom of Information Act, and (D) any other state or federal statute or regulations concerning maintenance or disclosure of personal data kept by the agency.

(5) All employees of the Connecticut State Board of Accountancy shall take reasonable precautions to protect personal data under their custody from the danger of fire, theft, flood, natural disaster and other physical threats.

(6) The Connecticut State Board of Accountancy shall incorporate by reference the provisions of the Personal Data Act and regulations promulgated thereunder in all contracts, agreements or licenses for the operation of a personal data system or for research, evaluation and reporting of personal data for the office or on its behalf.

(7) The office of the Connecticut State Board of Accountancy shall have an independent obligation to insure that personal data requested from any other state agency is properly maintained.

(8) Only office employees of the Connecticut State Board of Accountancy who have a specific need or legal authority to review personal data records for lawful purposes of the agency will be entitled to access to such records under the Personal Data Act.

(9) The Connecticut State Board of Accountancy will keep a written up-to-date list of individuals entitled to access to each of the agency's personal data systems.

(10) The Connecticut State Board of Accountancy will insure against unnecessary duplication of personal data records. In the event it is necessary to send personal data records through interdepartmental mail, such records will be sent in envelopes or boxes sealed and marked "personal and confidential."

(11) The Connecticut State Board of Accountancy will insure that all records in manual personal data systems are kept under lock and key and, to the greatest extent practical, are kept in controlled

access areas.

**(e) Maintenance of personal data—automated systems.**

(1) To the greatest extent practical, automated equipment and records pertaining to personal data shall be located in a limited access area.

(2) To the greatest extent practical, the Connecticut State Board of Accountancy require visitors to such limited access area to sign a visitor's log and permit access to said area on a bonafide need-to-enter basis only.

(3) To the greatest extent practical, the Connecticut State Board of Accountancy will insure that regular access to automated equipment pertaining to personal data is limited to operations personnel.

(4) The Connecticut State Board of Accountancy shall utilize appropriate access control mechanisms to prevent disclosure of personal data to unauthorized individuals.

**(f) Maintenance of personal data—disclosure.**

(1) Within four business days of receipt of a written request therefor, the office shall mail or deliver to the requesting individual a written response in plain language, informing him/her as to whether or not the office maintains personal data on that individual, the category and location of the personal data maintained on that individual and procedures available to review the records.

(2) Except where nondisclosure is required or specifically permitted by law, the Connecticut State Board of Accountancy shall disclose to any person upon written request all personal data concerning that individual which is maintained by the office. The procedures for disclosure shall be in accordance with Conn. Gen. Stat. § 1-15 through § 1-21k. If the personal data is maintained in coded form, the office shall transcribe the data into a commonly understandable form before disclosure.

(3) The office of the Secretary of the State is responsible for verifying the identity of any person requesting access to his/her own personal data.

(4) The office is responsible for ensuring that disclosure made pursuant to the Personal Data Act is conducted so as not to disclose any personal data concerning persons other than the person requesting the information.

(5) The Connecticut State Board of Accountancy may refuse to disclose to a person medical, psychiatric or psychological data on that person if the office determines that such disclosure would be detrimental to that person.

(6) In any case where the Connecticut State Board of Accountancy refuses disclosure, it shall advise the person of his/her right to seek judicial relief pursuant to the Personal Data Act.

(7) If the office refuses to disclose medical, psychiatric or psychological data to a person based on its determination that disclosure would be detrimental to that person and nondisclosure is not mandated by law, the office shall, at the written request of such person, permit a qualified medical doctor to review the personal data contained in the person's records to determine if the personal data should be disclosed. If disclosure is recommended by the person's medical doctor, the office shall disclose the personal data to such person; if nondisclosure is recommended by such person's medical doctor, the office shall not disclose the personal data and shall inform such person of the judicial relief provided under the Personal Data Act.

(8) The Connecticut State Board of Accountancy shall maintain a complete log of each person, individual, agency or organization who has obtained access to, or to whom disclosure has been made of personal data, under the Personal Data Act, together with the reason for each such disclosure or access. This log shall be maintained for not less than five years from the date of such disclosure or access or for the life of the personal data record, whichever is longer.

**(g) Contesting the content of personal data records.**

(1) Any person who believes that the office is maintaining inaccurate, incomplete or irrelevant personal data concerning him/her may file a written request with the office for correction of said personal data.

(2) Within 30 days of receipt of such request, the office shall give written notice to that person that it will make the requested correction, or if the correction is not to be made as submitted, the office shall state the reason for its denial of such request and notify the person of his/her right to add his/her own statement to his/ her personal data records.

(3) Following such denial by the office, the person requesting such correction shall be permitted to add a statement to his or her personal data record setting forth what that person believes to be an accurate, complete and relevant version of the personal data in question. Such statements shall become a permanent part of the office's personal data system and shall be disclosed to any individual, agency or organization to which the disputed personal data is disclosed.

**(h) Uses to be made of the personal data.**

(1) Certified Public Accountancy certificate, license and firm permit Records.

(A) Certified Public Accountancy certificate, license and firm permit records are used to determine the qualifications of applicants as Certified Public Accountancy certificate, license and/ or firm permit and the continued qualification of certificate, license and firm permit holders. Users include all employees of the Connecticut State Board of Accountancy, and others where permitted or required by law.

(2) When an individual is asked to supply personal data to the Connecticut State Board of Accountancy, the office shall disclose to that individual, upon request, the name of the agency which is requesting the data, the legal authority under which the agency is empowered to collect and maintain the personal data, the individual's rights pertaining to such records under the Personal Data Act and the agency's regulations, the known consequences arising from supplying or refusing to supply the requested personal data, and the proposed use to be made of the requested personal data.

**Statement of Purpose**

*Pursuant to CGS Section 4-170(b)(3), "Each proposed regulation shall have a statement of its purpose following the final section of the regulation."*

The Office of the Attorney General created a "Personal Data Standards for Connecticut State Agencies." It should be noted that there appears to be a lapse in the State Board of Accountancy's regulation regarding the policy and procedures surrounding personal data collection and retention. The State Board of Accountancy has limited regulatory language regarding Client Records and personal data collected during investigations. The board recommends we create additional regulations regarding the collection of personal data in order to bring us into compliance with the Chapter 55 of the Connecticut General Statutes.