



Driver Diagram

Goal	Primary Drivers (Root Causes)	Secondary Drivers (The Where)	Action Steps (The How)
What do you want to accomplish, for whom and by when?			

Goal = What you want to accomplish or the priority concern

Primary Drivers = What you need to focus upon based on the root cause analysis

Secondary Drivers = Where in your system (structures/processes) should the focus of energy be to effect the Primary Drivers

Action Steps = The actions that will directly impact the goal aligned to the root cause