



# Spring 2026 Connecticut SAT School Day

## Technology Coordinator Training

For District and School Technical Staff



# SAT Suite Support



## College Board



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Bernard**  
Director of  
Implementation



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**Stella**  
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## CSDE



**Michelle  
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**Abe  
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Performance  
Office



**Deirdre  
Ducharme**  
Special  
Populations,  
Connecticut  
Statewide  
Assessments

# Agenda

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# Testing Window

# CT Spring 2026 SAT School Day Testing Window

**Monday, March 2 – Thursday, April 30, 2026**

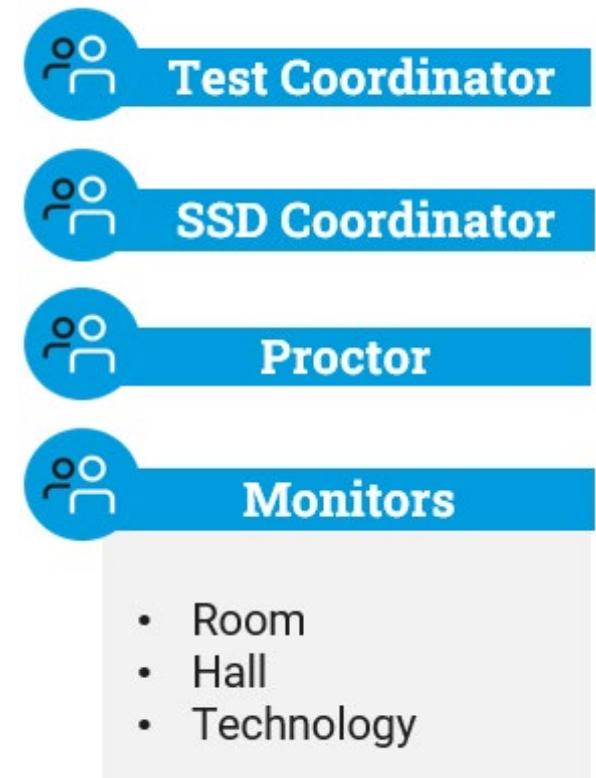
- ✓ There is no separate make-up testing window
- ✓ ALL testing must be complete by April 30

# Technology Coordinator Role

# The Role of Technology Coordinator

Works with Test Coordinator and SSD Coordinator to meet student and administrator test day needs.

- Ensures devices used for testing meet technical specifications.
- Installs Bluebook™ on student devices for testing.
- Tests network configuration and checks internet connectivity in each testing room.



# Bluebook

# Bluebook Digital Testing

Bluebook is an application that makes test day easier, quicker, and more secure.



**All About Bluebook:**

<https://bluebook.collegeboard.org/>

**Download Bluebook:**

<https://bluebook.app.collegeboard.org/>

# Bluebook Updates and Releases



- College Board's Bluebook website always has the latest requirements.
- Expect **annual** tech requirement content updates every summer.
  - [bluebook.collegeboard.org/technology](https://bluebook.collegeboard.org/technology) content refresh twice a year, in time for fall and spring readiness activities.
- **OS minimums** are updated midyear only if necessary.
- **Recommended OS maximums** are updated after testing compatibility with Bluebook.
- **An important update to Bluebook coming early next year - make sure auto update is enabled**



For the latest Bluebook updates:  
[bluebook.org/tech-news](https://bluebook.org/tech-news)

# Technology Requirements

# Device Requirements



**Windows**  
(laptop, desktop, or tablet)

**Mac**  
(laptop or desktop)

**School-managed Chromebook**

**iPad**



Device should be plugged into a power source or be able to hold a charge for 3 hours for the SAT

If student is testing with extended time, make sure they have access to power for the duration of their testing time.



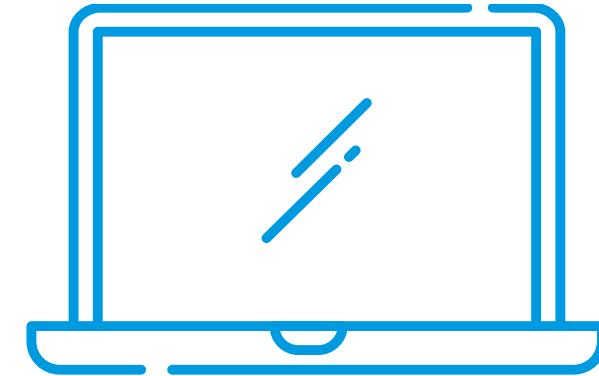
Device must be able to connect to the school network via ethernet or Wi-Fi



For device readiness details see:  
[bluebook.org/devices](http://bluebook.org/devices)

# School-Managed Chromebooks

- You can only run Bluebook™ on a school-managed Chromebook—NOT personal Chromebooks.
- To confirm a Chromebook is school managed:
  1. Click on the clock at the bottom right of the screen;
  2. If it is school managed the managed device icon  will appear.
- Bluebook is supported on ChromeOS (Flex excluded) 132+
- Aligned to ChromeOS stable channel
- Bluebook requires at least 1 GB free storage.
- External mice are permitted.
- External keyboards are **not** permitted.



**IMPORTANT:**  
To avoid technical issues on test day, prevent any automatic updates until after the test.



For the full set of requirements see:  
[bluebook.collegeboard.org/technology/devices/requirements](https://bluebook.collegeboard.org/technology/devices/requirements)

# Windows

- Windows 10 and 11 (Home, Pro, Education, and Enterprise).  
Not supported: S mode and Windows 11 SE.
- Bluebook requires at least 1 GB free storage.
- External mice are permitted (and recommended for tablets).
- External keyboards:
  - Laptops – not permitted
  - Tablet – required



For the full set of requirements see:  
[bluebook.collegeboard.org/technology/devices/requirements](https://bluebook.collegeboard.org/technology/devices/requirements)

# MacOS

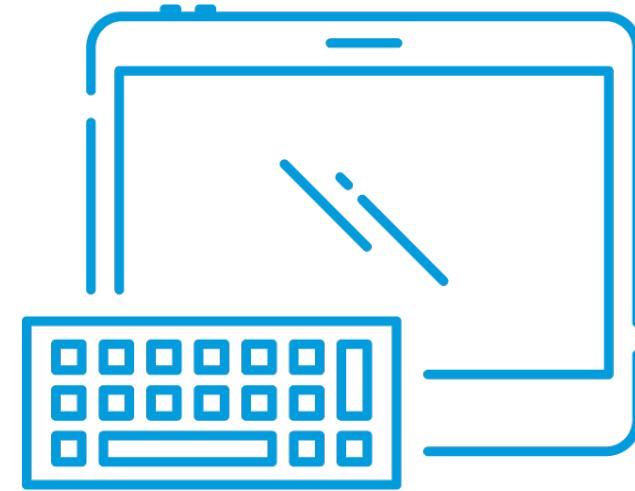
- Required minimum: macOS 12
- Recommended maximum: macOS 26.1
- Bluebook requires at least 1 GB free storage.
- External mice are permitted.
- External keyboards are not permitted for laptops.



For the full set of requirements see:  
[bluebook.collegeboard.org/technology/devices/requirements](https://bluebook.collegeboard.org/technology/devices/requirements)

# iPads

- Required minimum: iPadOS 16.0
- Excluded: iPadOS 17.0.0–17.0.3 is not supported
- Recommended maximum: iPadOS 18.7
- At least 250 MB free storage.
- External mice and keyboards are permitted.



For the full set of requirements see:  
[bluebook.collegeboard.org/technology/devices/requirements](https://bluebook.collegeboard.org/technology/devices/requirements)

# Network Requirements

Ensure Wi-Fi connectivity on test day for:

## Students

- Loading the test
- Submitting responses
- Students can continue testing if connection drops during the test.

## Testing Staff

### Coordinators, proctors, and monitors

- Running Test Day Toolkit
- Must maintain a continuous connection, can run on a mobile device via web browser.

Bandwidth Requirements	
Test	Bandwidth
SAT School Day	200 Kbps



For the full set of requirements see:  
[bluebook.collegeboard.org/technology/devices/requirements](http://bluebook.collegeboard.org/technology/devices/requirements)

# Network Configuration

Students will not be able to test unless traffic to and from a few domains can bypass firewalls, content filters, proxy servers, and any other security appliances or software.

## Bypass List

- \*collegeboard.org
- \*.sentry.io
- Apple App Store (if using iPads or Macs)

## Reminders

For all domains on the bypass list:

- Exempt them from all **SSL/TLS decryption rules** if you're certificate pinning.
- Open the **443/TCP port and protocol** for them.
- Let them bypass **content filtering services**.



For the full set of requirements see:  
[bluebook.collegeboard.org/technology/devices/requirements](https://bluebook.collegeboard.org/technology/devices/requirements)

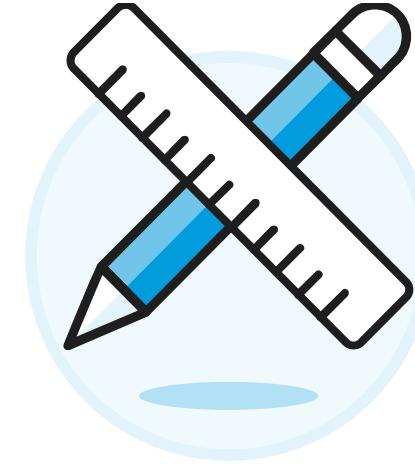
# Network Readiness

## Measuring Network Speed in Your Building

**How many students can take a test in your building at the same time?**

For the most accurate results, **run a speed test**:

- When network activity is like what is expected on the test day.
- In the same rooms expected to be used on test day.
- On the networks that test takers will be using.
- To account for normal fluctuation, run the test several times in each room.



For the full set of Requirements and Bandwidth Tips:  
[bluebook.collegeboard.org/technology/networks](http://bluebook.collegeboard.org/technology/networks)

# Network Readiness

## Room Capacity and Wireless Access Points (WAPs)



- For each testing room, compare the expected number of test takers to the device capacity of the WAPs within range.
- Refer to the manufacturer's best practices and device maximums for each WAP.
- Make sure the number of students assigned to the room is lower than the combined maximums of all WAPs within range—if possible, limit it to 75%.
- Assign even fewer students if environmental factors at your school could lower the room's true capacity.



For the full set of Requirements and Best Practices:  
[bluebook.collegeboard.org/technology/networks](https://bluebook.collegeboard.org/technology/networks)

# Bluebook Installation

# Bluebook Installation



## Chromebook

- Runs in kiosk mode
- Available only on Chromebooks managed through the Admin console in Google Workspace.

## Mac

- Available in the Mac app store as 'Bluebook Exams'.

## iPads

- Available in the app store as 'Bluebook Exams'.

## Windows

- Students need write access to their local folder to allow for installation and testing.

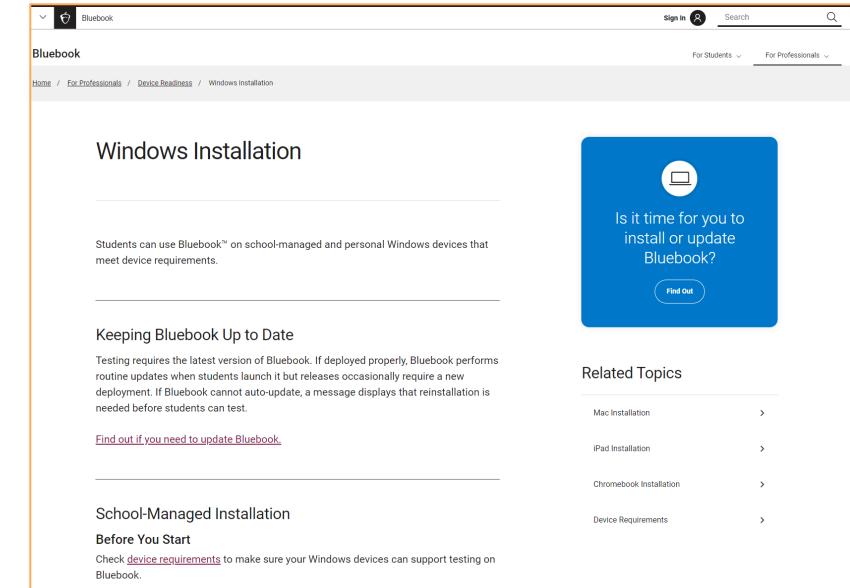


[bluebook.app.collegeboard.org/](https://bluebook.app.collegeboard.org/)

# Managed Device Installation Highlights – OS-Specific

## Windows

- **Bluebook is not a system-level installation. The application must be installed under the user account.** You can install to shared devices using individual profiles or a single profile (service account).
- **Allow read and write access to the AppData directory.** This allows for successful auto-update.
- **We strongly recommend upgrading to Windows 11** since Microsoft support ended for Windows 10 in October.
- Starting in **fall 2026**, Bluebook will no longer work on Windows 10.



The screenshot shows the 'Windows Installation' section of the Bluebook website. The page header includes 'Sign In', 'Search', 'For Students', and 'For Professionals'. The main content area is titled 'Windows Installation' and contains text about using Bluebook on school-managed and personal Windows devices. It features a blue callout box with the text 'Is it time for you to install or update Bluebook?' and a 'Find Out' button. Below this, sections include 'Keeping Bluebook Up to Date' (with a link to 'Find out if you need to update Bluebook.'), 'School-Managed Installation', and 'Before You Start' (with a link to 'Check device requirements'). A sidebar on the right lists 'Related Topics' such as 'Mac Installation', 'iPad Installation', 'Chromebook Installation', and 'Device Requirements'.

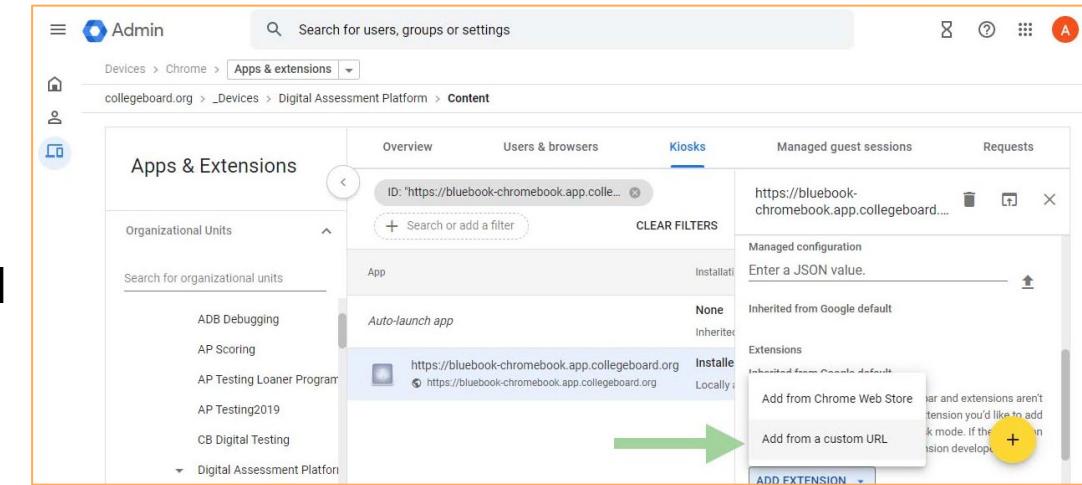


For the full set of requirements see:  
[bluebook.collegeboard.org/technology/devices/windows](https://bluebook.collegeboard.org/technology/devices/windows)

# Managed Device Installation Highlights – OS-Specific

## Chromebooks

- **Chromebooks must be managed** through the Google Admin console. Ensure you are managing devices not user accounts.
- Add the Bluebook extension within the app settings—do not install it separately.
- It is important to **sign out of Bluebook gracefully**, as hard shutdowns can cause the extension to be corrupted.
- The **auto-connect network setting** will prevent students from using Bluebook outside your school's network.
  - To avoid this issue, change the auto-connect setting to "unrestricted".



For the full set of requirements see:  
[bluebook.collegeboard.org/technology/devices/chromebook](https://bluebook.collegeboard.org/technology/devices/chromebook)

# Managed Device Installation Highlights – OS-Specific

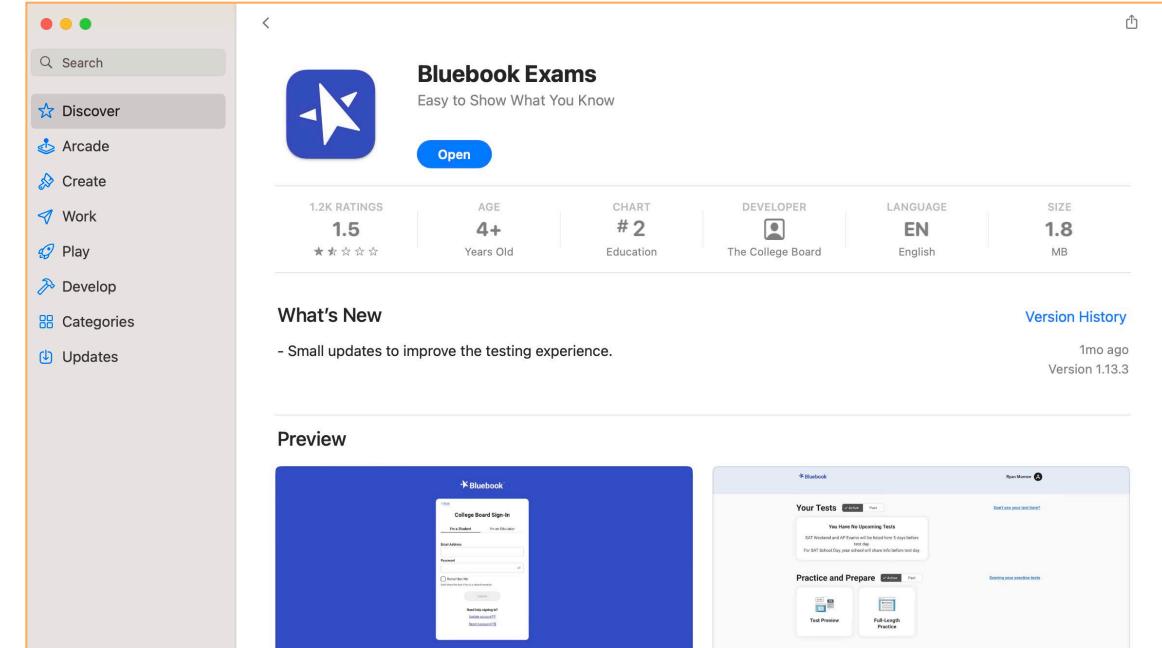
## Mac

### Installation options:

- Allow student download from the app store.
- Deploy the app to multiple devices. Use your mobile device management (MDM) platform to distribute the app.

### Important:

- Guest users who don't have an internet connection when their test ends might be unable to submit their answers later because **all guest user data is deleted as soon as the user signs out of the device.**



For the full set of requirements see:  
[bluebook.collegeboard.org/technology/devices/mac](http://bluebook.collegeboard.org/technology/devices/mac)

# Managed Device Installation Highlights – OS-Specific

## iPads

### Installation options:

- Allow student download from the app store.
- Deploy the app to multiple devices. Use your mobile device management (MDM) platform to distribute the app.



**IMPORTANT: Disable guided access mode.** Guided access mode can interfere with assessment mode, which is a requirement for successful Bluebook testing



For the full set of requirements see:  
[bluebook.collegeboard.org/technology/devices/iPad](https://bluebook.collegeboard.org/technology/devices/iPad)

# Managed Device Best Practices

## Enable auto update

### Students must always test on the latest version of Bluebook:

- If installed properly, Bluebook performs routine updates automatically whenever students launch it. Review device-specific installation information at: [bluebook.collegeboard.org/technology/devices](https://bluebook.collegeboard.org/technology/devices)



Before testing, **disable or quit writing assistants (such as Grammarly), content filters, proxies, VPNs, parental controls, and other software that opens on startup.**

- These could affect Bluebook's ability to enable Lock Down Mode and may result in students being presented with error messages.
- Refer to the Bluebook network requirements to properly configure content filters to bypass filtering.



For the full set of requirements see:  
[bluebook.collegeboard.org/technology/devices](https://bluebook.collegeboard.org/technology/devices)

# Updates for 2026

- **Verified Mode for Chromebooks**

# Chromebook Requirement: Verified Mode

- New requirements

## What to Know

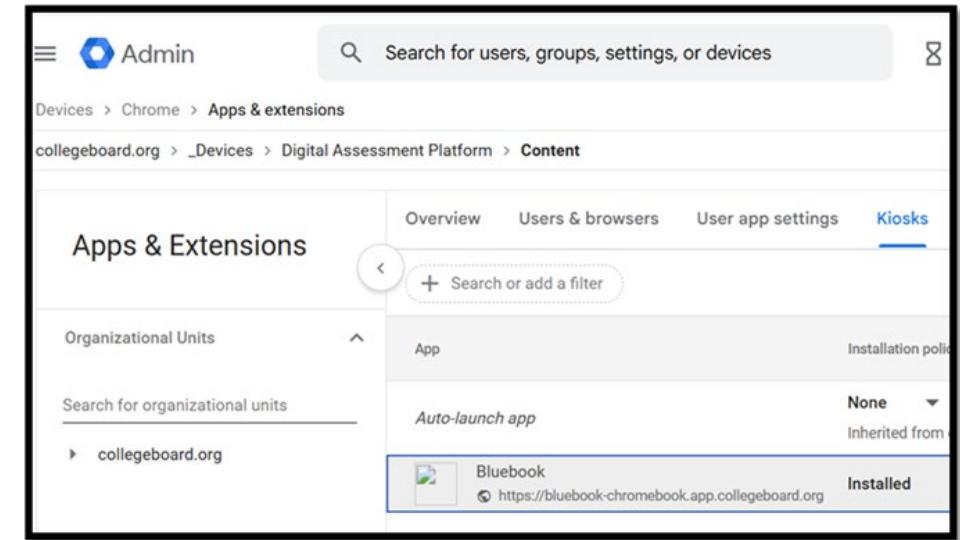
- Starting in 2026, Bluebook won't work on Chromebooks unless verified mode is enabled.
  - This will not affect Spring 2026 SAT School Day testing
- This new security measure was announced in July 2025.

## What to Do

- If Bluebook is already installed, enable the setting in the Google Admin console.
- If Bluebook is not already installed, enable the setting during installation.

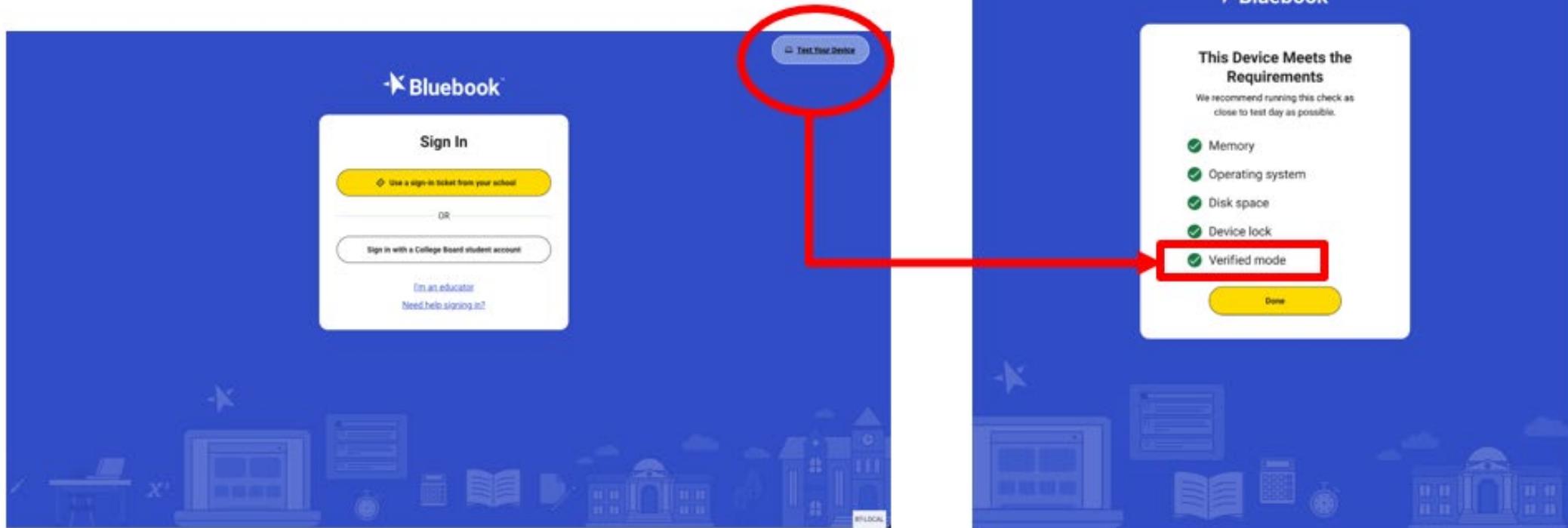


Step-by-step instructions:  
[bluebook.org/verified-mode](https://bluebook.org/verified-mode)



# Chromebook Requirement: Verified Mode

- New requirements



- Open Bluebook on a testing device.
- Click the 'Test Your Device' button on the sign in screen.

**Green check = Verified Mode has been enabled**

# Student Readiness Check

## Overview

# Student Readiness Check Screen-by-Screen

## Purpose

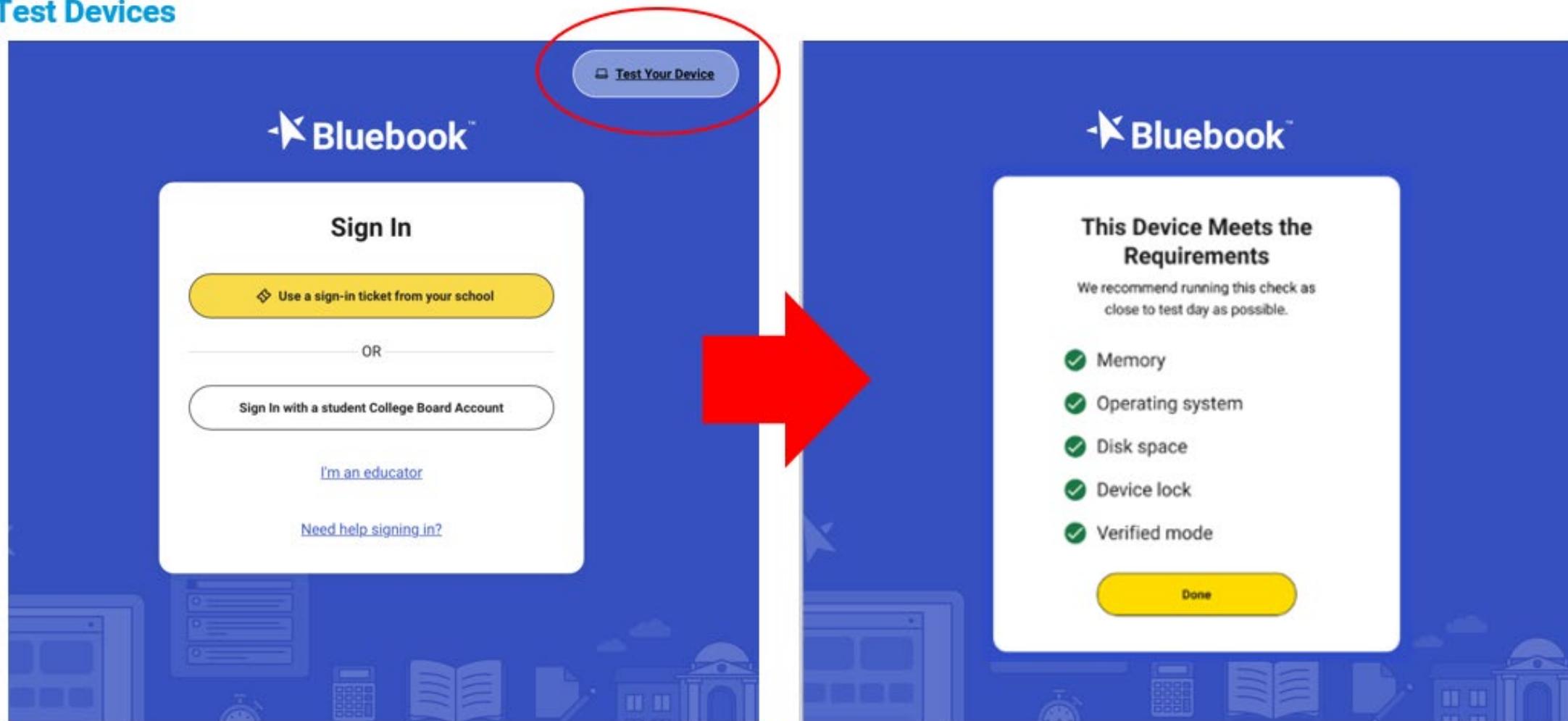
- Ensure testing devices meet technical requirements
- Ensure Bluebook™ is installed correctly
- Complete Exam Set-Up process
  - Review privacy policy and use of this app statement
  - Opt into BigFuture School and Connections opportunities if desired
  - Add Free Score Sends for SAT
- Explore platform functions and universal accessibility features
- Receive Test Preview with sample questions and see how to access Full-Length Practice Tests equipped with student's specific accommodations, if applicable

5 – 10 Minutes  
Required before  
testing

Recommended 20  
Minutes - Optional

# Student Readiness Check Screen-by-Screen

## 1. Test Devices



# Student Readiness Check Screen-by-Screen

## 2. Distribute Sign-In Tickets

Sign-In Ticket 

Test: Test Automation In-School SAT Digital  
Room: Room 10: Monitoring Dashboard Tests

Name: **Laurie M. Abbott**  
Date of Birth: 12/15/2004

**STUDENT INSTRUCTIONS**

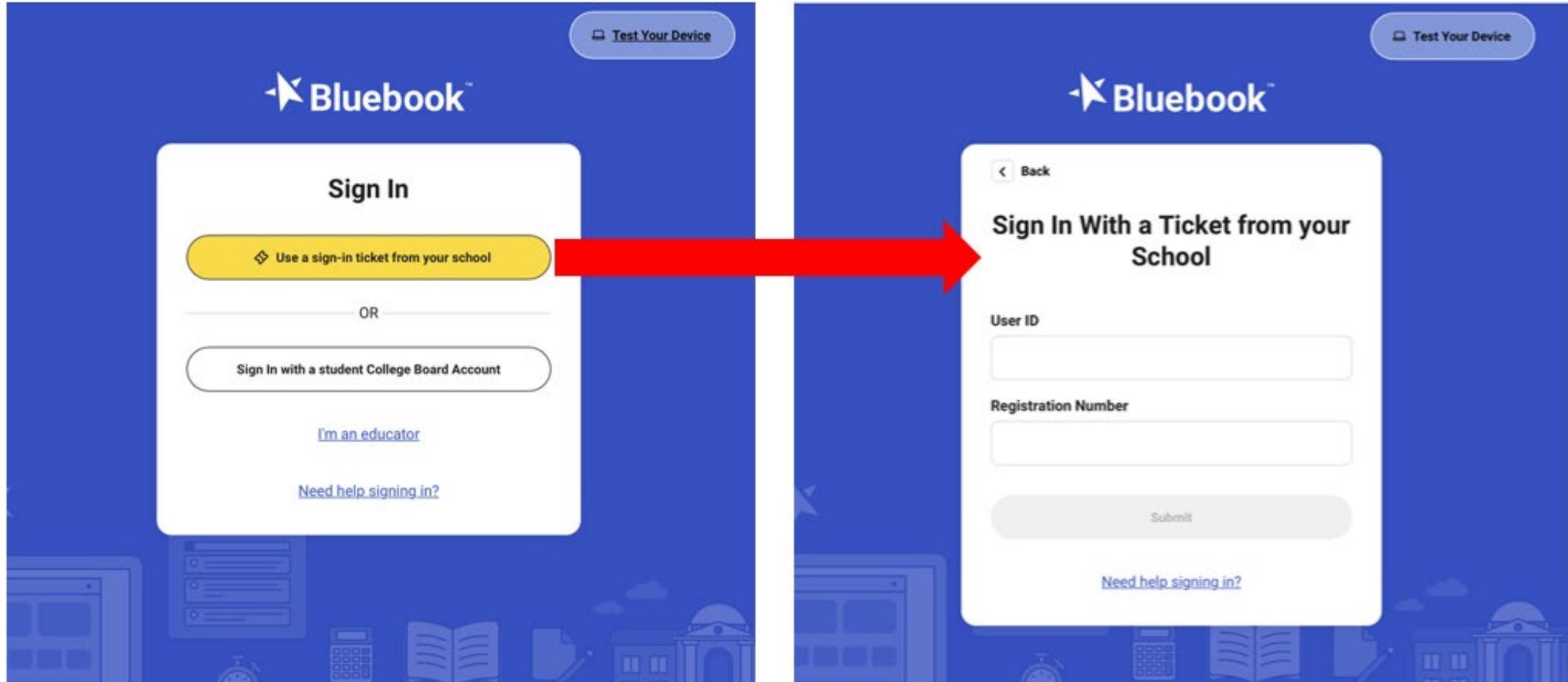
Before test day, sign in to Bluebook during the digital readiness check. You don't need to enter a room code or start code. On test day, as soon as you're seated, sign in and complete check-in.

User ID

Registration Number

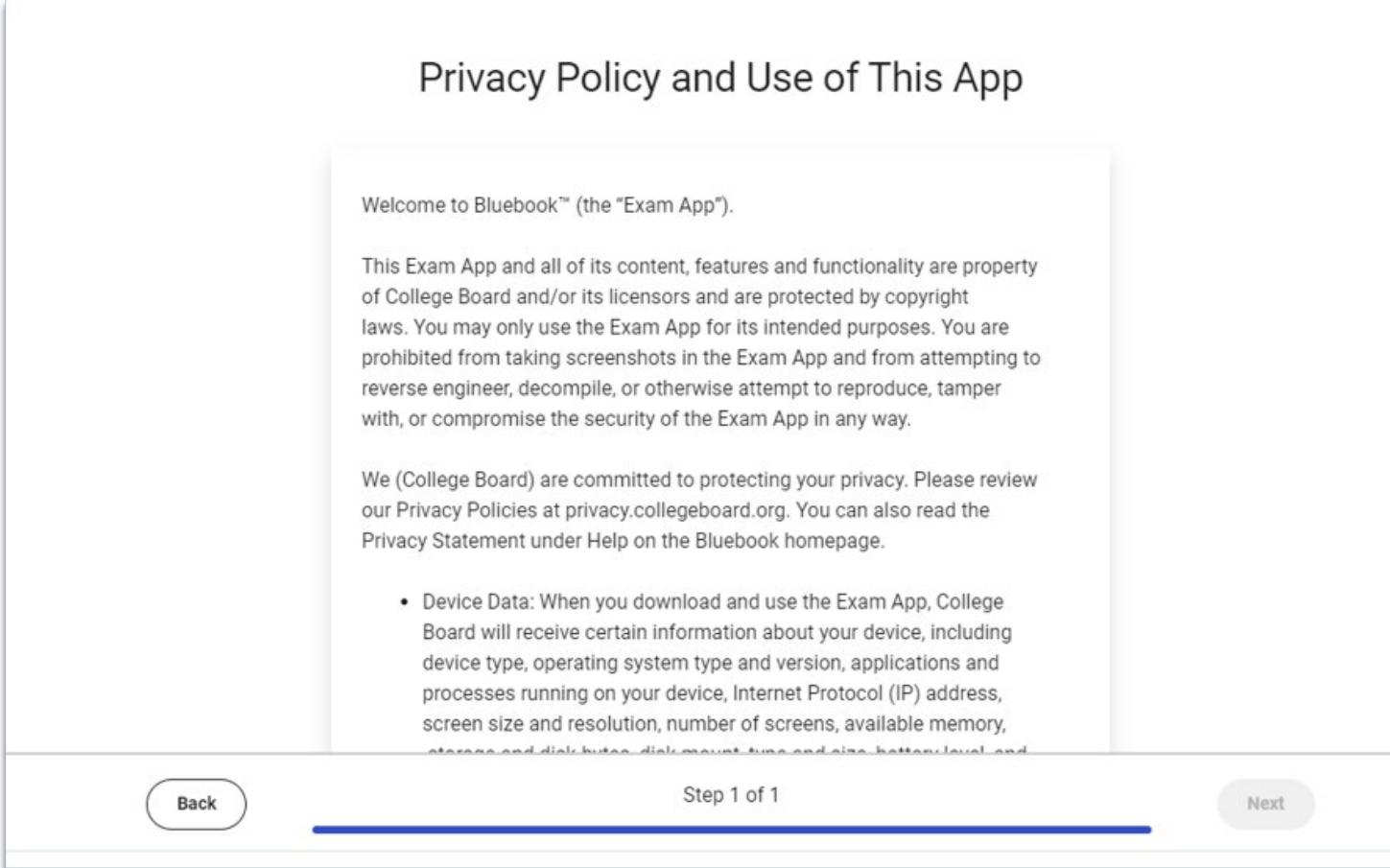
# Student Readiness Check Screen-by-Screen

## 3. Student signs into Bluebook™ using Sign-In Ticket Credentials



# Student Readiness Check Screen-by-Screen

## 4. Review privacy policy and use of this app statement



The screenshot shows a mobile application interface titled "Privacy Policy and Use of This App". The content is a welcome message from Bluebook, stating: "Welcome to Bluebook™ (the "Exam App"). This Exam App and all of its content, features and functionality are property of College Board and/or its licensors and are protected by copyright laws. You may only use the Exam App for its intended purposes. You are prohibited from taking screenshots in the Exam App and from attempting to reverse engineer, decompile, or otherwise attempt to reproduce, tamper with, or compromise the security of the Exam App in any way." It also mentions privacy policies and a statement under "Help". At the bottom, there is a list of data types collected, a progress bar indicating "Step 1 of 1", and navigation buttons for "Back" and "Next".

Privacy Policy and Use of This App

Welcome to Bluebook™ (the "Exam App").

This Exam App and all of its content, features and functionality are property of College Board and/or its licensors and are protected by copyright laws. You may only use the Exam App for its intended purposes. You are prohibited from taking screenshots in the Exam App and from attempting to reverse engineer, decompile, or otherwise attempt to reproduce, tamper with, or compromise the security of the Exam App in any way.

We (College Board) are committed to protecting your privacy. Please review our Privacy Policies at [privacy.collegeboard.org](https://privacy.collegeboard.org). You can also read the Privacy Statement under Help on the Bluebook homepage.

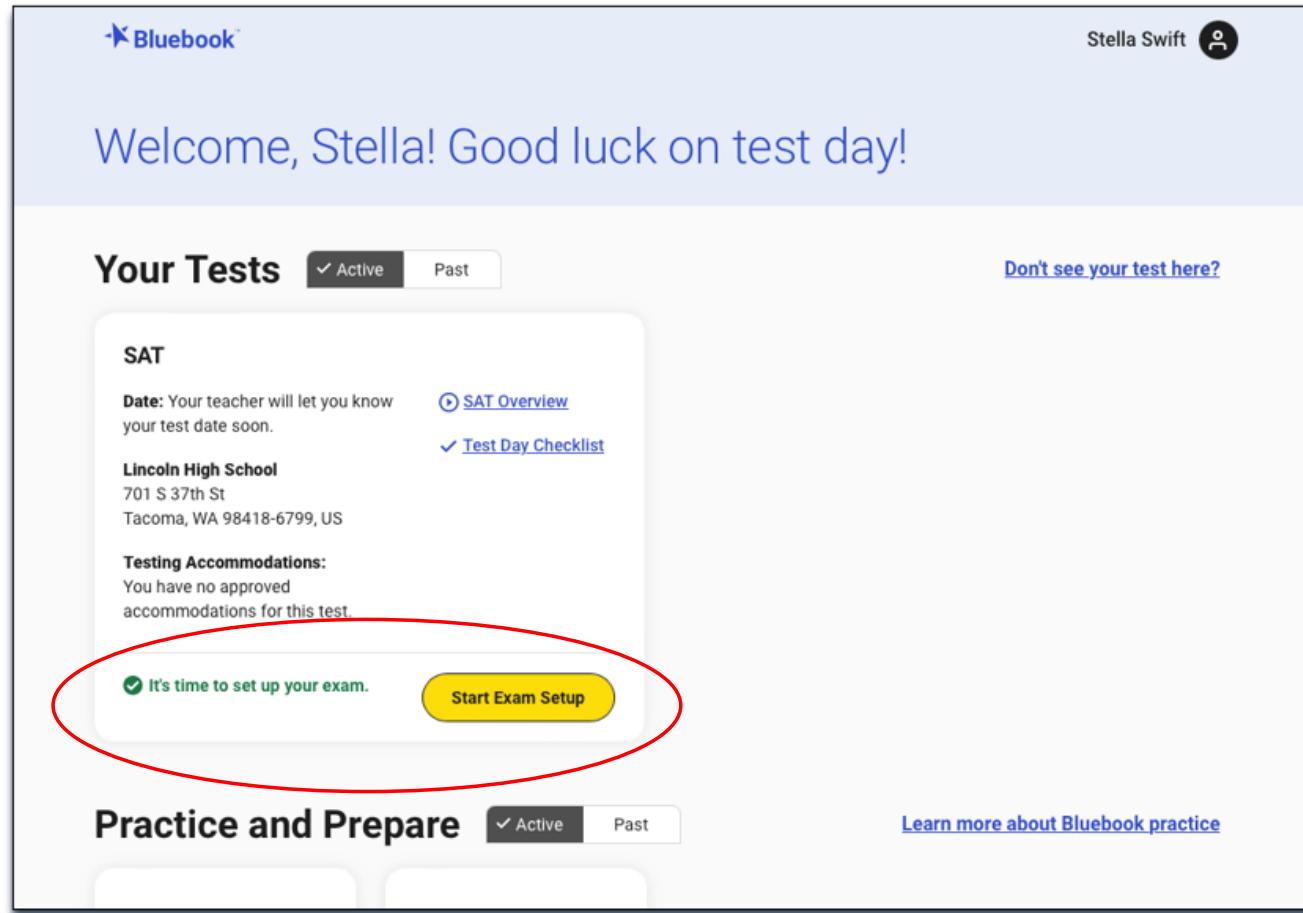
- Device Data: When you download and use the Exam App, College Board will receive certain information about your device, including device type, operating system type and version, applications and processes running on your device, Internet Protocol (IP) address, screen size and resolution, number of screens, available memory, storage and display resolution, screen orientation, and

Step 1 of 1

Back Next

# Student Readiness Check Screen-by-Screen

## 5. Start Exam Set-Up



The screenshot shows the Bluebook platform interface for a student named Stella Swift. The top navigation bar includes the Bluebook logo and Stella's name. The main content area is titled "Welcome, Stella! Good luck on test day!" and features a "Your Tests" section. The "SAT" test is listed, showing the test date is not yet determined, the test location is Lincoln High School (701 S 37th St, Tacoma, WA 98418-6799, US), and there are no approved testing accommodations. A red oval highlights the message "It's time to set up your exam." and the "Start Exam Setup" button. Below this, there is a "Practice and Prepare" section with a "Learn more about Bluebook practice" link.

Bluebook

Stella Swift

Welcome, Stella! Good luck on test day!

Your Tests

✓ Active Past

**SAT**

Date: Your teacher will let you know your test date soon.

SAT Overview

✓ Test Day Checklist

**Lincoln High School**  
701 S 37th St  
Tacoma, WA 98418-6799, US

Testing Accommodations:  
You have no approved accommodations for this test.

✓ It's time to set up your exam.

Start Exam Setup

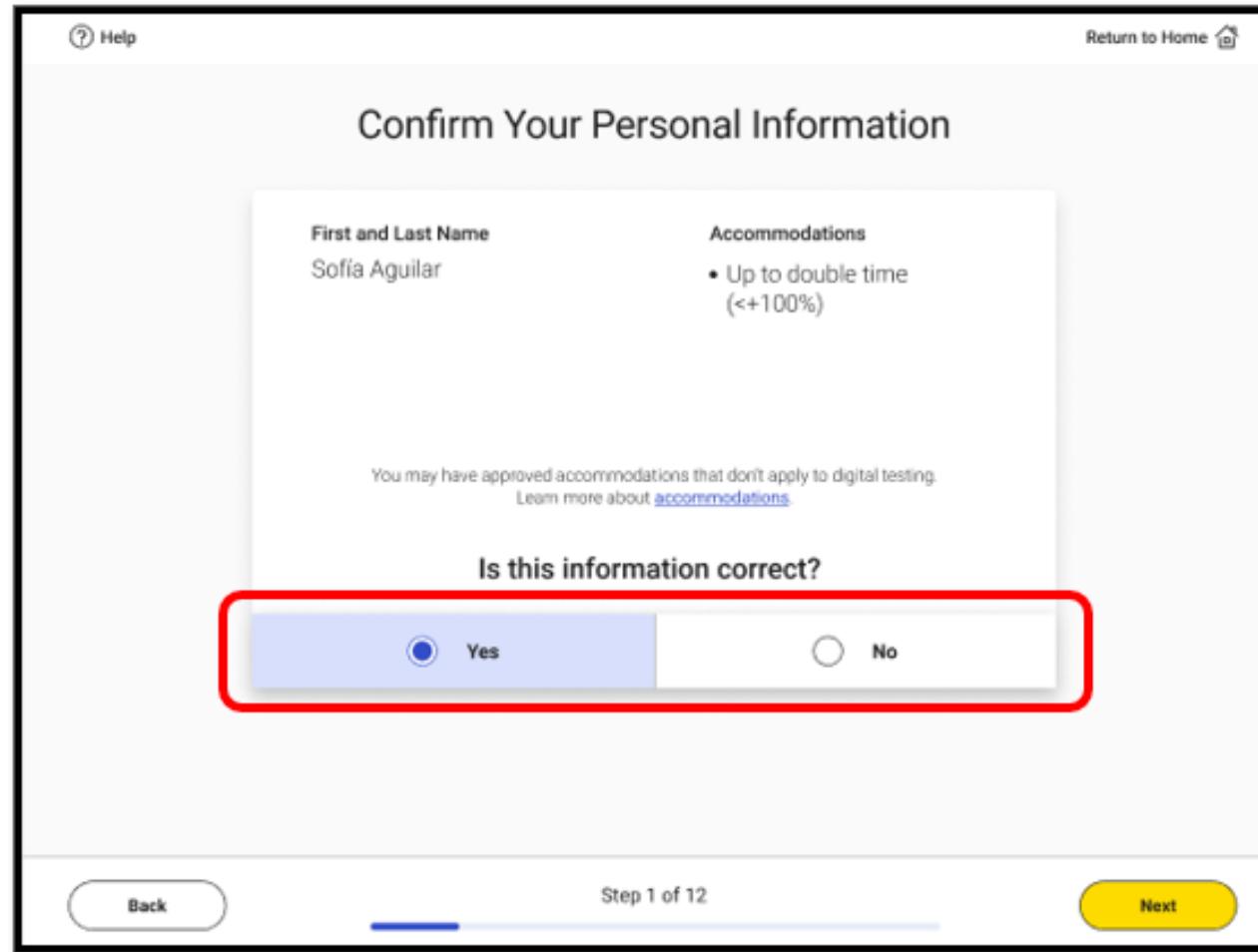
Practice and Prepare

✓ Active Past

Learn more about Bluebook practice

# Student Readiness Check Screen-by-Screen

## 6. Students Confirm Personal Information



Help Return to Home

### Confirm Your Personal Information

First and Last Name	Sofia Aguilar	Accommodations
<ul style="list-style-type: none"><li>Up to double time (&lt;+100%)</li></ul>		

You may have approved accommodations that don't apply to digital testing.  
Learn more about [accommodations](#).

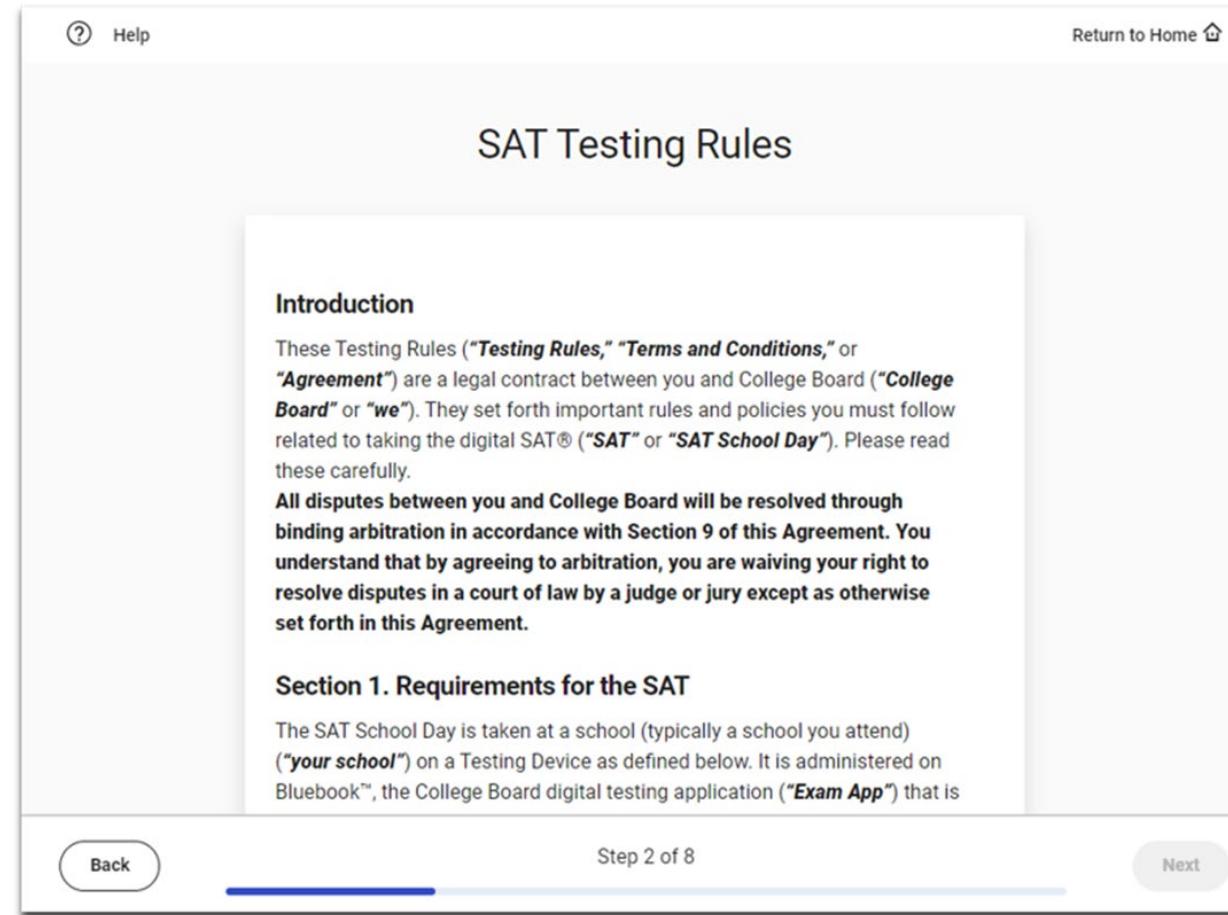
Is this information correct?

Yes  No

Back Step 1 of 12 Next

# Student Readiness Check Screen-by-Screen

## 7. Review & Agree to Test Taker Rules

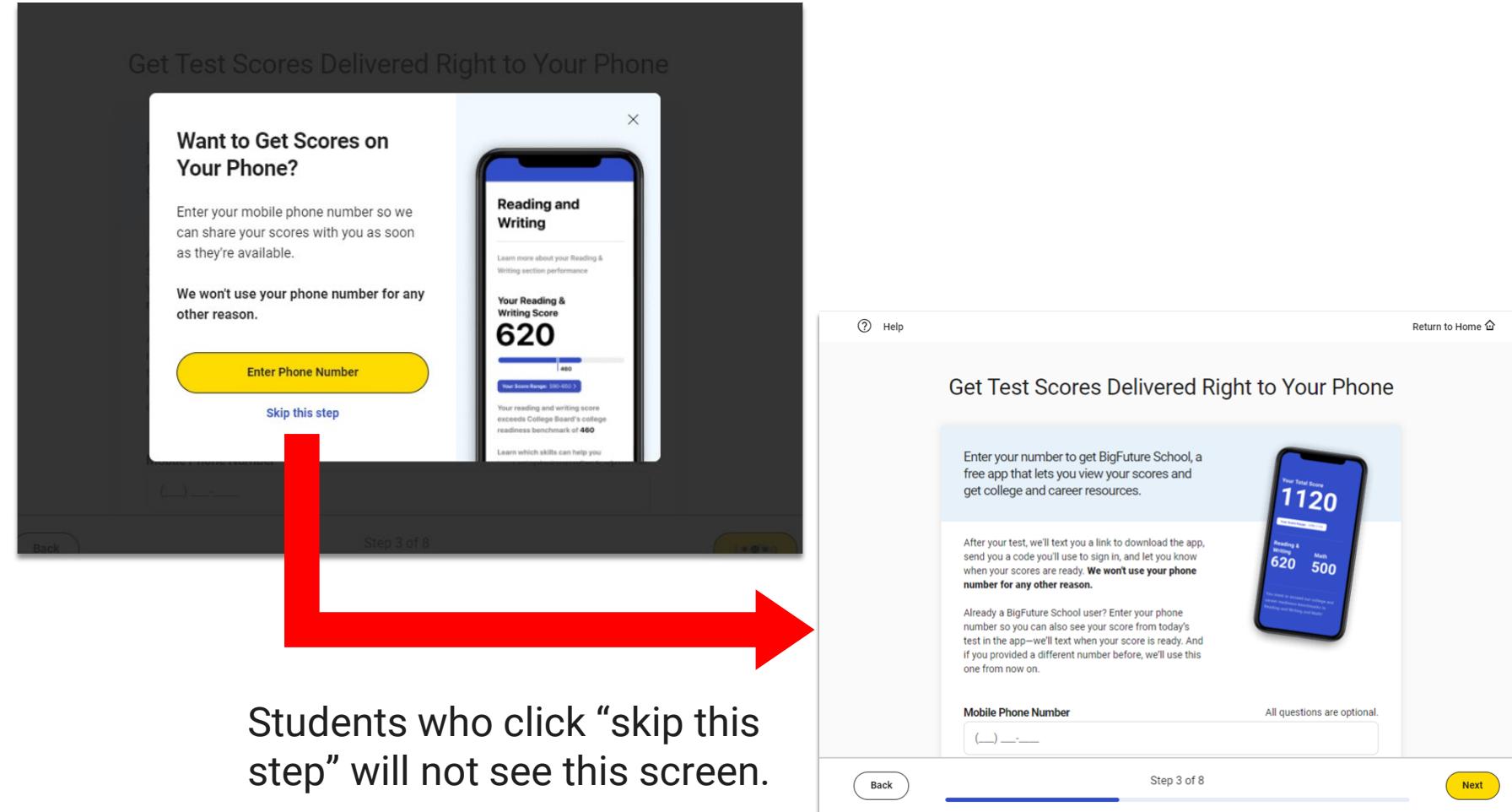


The screenshot shows a web page titled "SAT Testing Rules". At the top, there are "Help" and "Return to Home" buttons. The main content area has a title "SAT Testing Rules" and a sub-section titled "Introduction". The introduction text explains that the Testing Rules ("Testing Rules," "Terms and Conditions," or "Agreement") are a legal contract between the student and College Board ("College Board" or "we"). It states that these rules set forth important rules and policies for taking the digital SAT® ("SAT" or "SAT School Day"). The text emphasizes that disputes will be resolved through binding arbitration, and the student is waiving their right to a court of law. Below this, a section titled "Section 1. Requirements for the SAT" discusses the SAT School Day being taken at a school ("your school") on a testing device ("Bluebook™, the College Board digital testing application"). At the bottom, there are "Back" and "Next" buttons, and a progress bar indicating "Step 2 of 8".

# Student Readiness Check Screen-by-Screen

## 8. BigFuture School Participation (Opt-In Opportunity)

Students must re-opt in for every administration.



Get Test Scores Delivered Right to Your Phone

Want to Get Scores on Your Phone?

Enter your mobile phone number so we can share your scores with you as soon as they're available.

We won't use your phone number for any other reason.

Enter Phone Number

Skip this step

Step 3 of 8

Reading and Writing

Your Reading & Writing Score **620**

Your reading and writing score exceeds College Board's college readiness benchmark of **460**

Learn which skills can help you

Get Test Scores Delivered Right to Your Phone

Enter your number to get BigFuture School, a free app that lets you view your scores and get college and career resources.

After your test, we'll text you a link to download the app, send you a code you'll use to sign in, and let you know when your scores are ready. **We won't use your phone number for any other reason.**

Already a BigFuture School user? Enter your phone number so you can also see your score from today's test in the app—we'll text when your score is ready. And if you provided a different number before, we'll use this one from now on.

Mobile Phone Number

All questions are optional.

Step 3 of 8

Next

Students who click “skip this step” will not see this screen.

# Student Readiness Check Screen-by-Screen

## 9. Connections Opt-In

② Help

Return to Home

### Introducing Connections!



**Hear From Colleges and Scholarship Programs Looking for Students Like You**

Connections is a free program that lets you hear directly from nonprofit colleges, scholarship programs, and educational organizations that are interested in students like you. Read on for more details, then check the box below to sign up.

We use the information you and your school, district, or state provide as part of this test—including your score range—to make connections that

Yes, I want to participate in Connections.

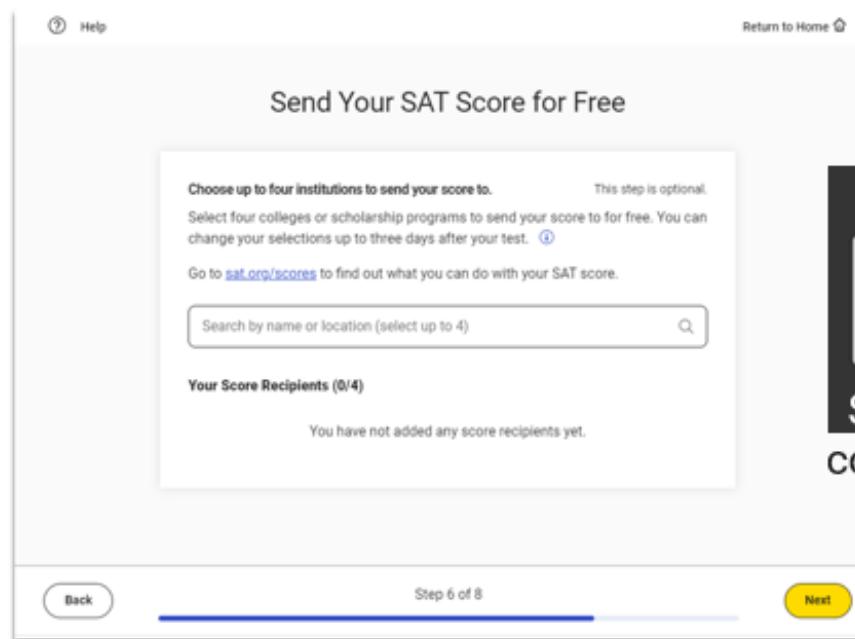
Back Step 5 of 8 Next

# Student Readiness Check Screen-by-Screen

## 10. SAT Free Score Sends

Students can request up to 4 free score sends

Students can change whether and where their scores are sent **up to 3 days after testing by using their sign-in ticket** credentials to log back into Bluebook



Send Your SAT Score for Free

Choose up to four institutions to send your score to. This step is optional.

Select four colleges or scholarship programs to send your score to for free. You can change your selections up to three days after your test. [①](#)

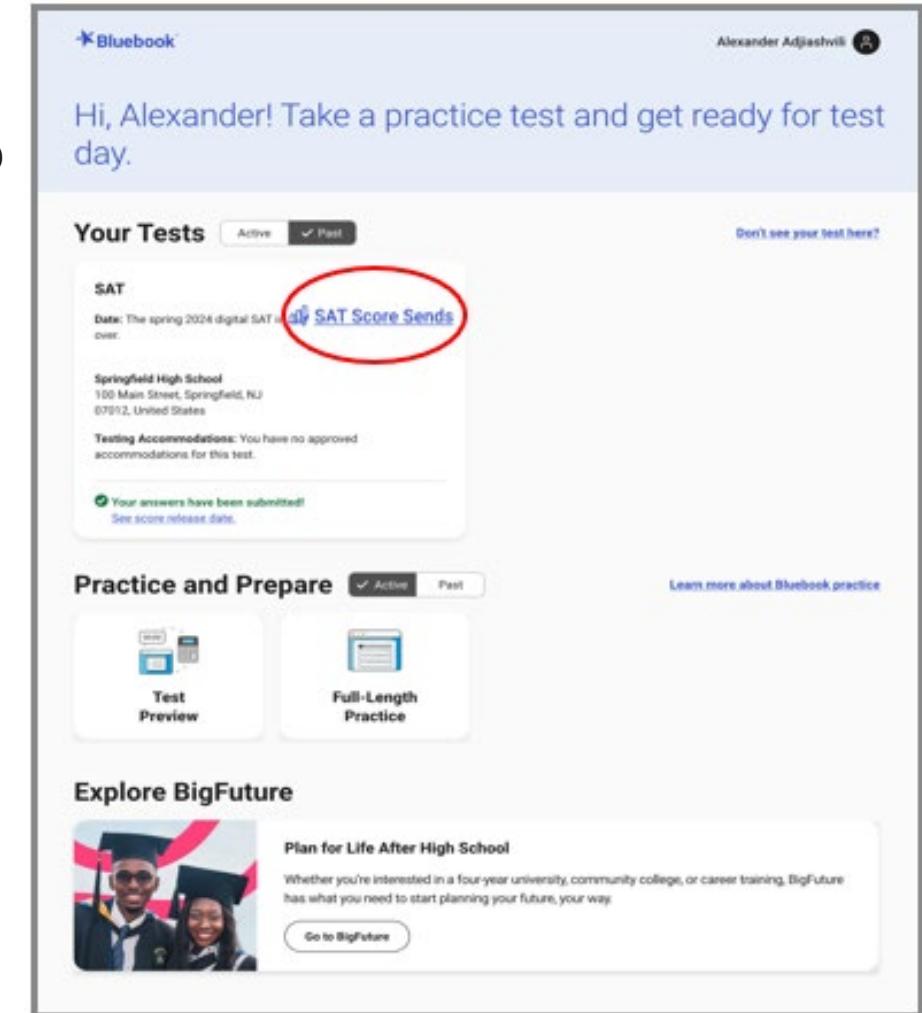
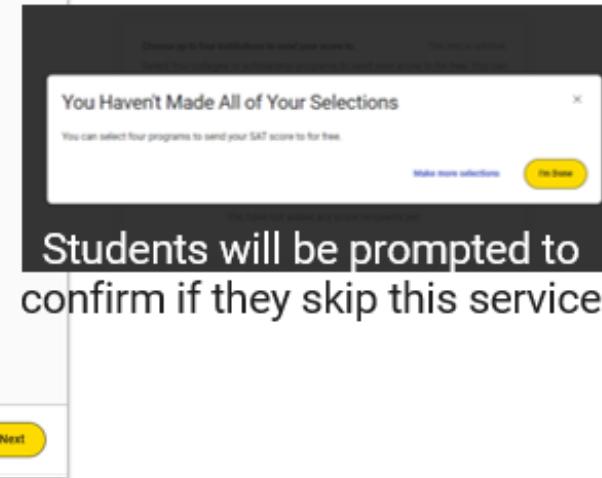
Go to [sat.org/scores](https://sat.org/scores) to find out what you can do with your SAT score.

Search by name or location (select up to 4)

Your Score Recipients (0/4)

You have not added any score recipients yet.

Back Step 6 of 8 Next



Hi, Alexander! Take a practice test and get ready for test day.

Your Tests [Active](#) [Past](#)

**SAT**  
Date: The spring 2024 digital SAT is over.  
[SAT Score Sends](#)

Springfield High School  
100 Main Street, Springfield, NJ 07082, United States

Testing Accommodations: You have no approved accommodations for this test.

Your answers have been submitted! See score release date.

Practice and Prepare [Active](#) [Past](#)

Test Preview [Full-Length Practice](#)

Explore BigFuture

Plan for Life After High School  
Whether you're interested in a four-year university, community college, or career training, BigFuture has what you need to start planning your future, your way.

Go to BigFuture

# Student Readiness Check Screen-by-Screen

## 11. Review Test Day Checklist

Help

Return to Home

### Test Day Checklist

**REQUIRED:**

- You must have a fully charged device—it needs to stay on for roughly 3 hours. You may test with a personal device or a school-managed device.
- If you're testing at a school you don't attend, you'll need a [valid photo ID](#).
- Follow all safety procedures at your school or test center.

**ALLOWED:**

- You can have a power cord or a portable charger, but we can't guarantee you'll have access to an outlet.
- There's a graphing calculator built into the app, but you can also bring your own [approved calculator](#).
- You can use an external mouse or keyboard. External keyboards are allowed with tablets—not with laptops.
- You're allowed snacks and water, but only during breaks.

**PROHIBITED:**

- Other applications—you must close all other apps and programs while the test is in progress.
- Notes, books, or any other reference materials.
- You will be provided scratch paper, but you may not bring your own.
- Headphones or earbuds—unless you have a College Board-approved accommodation.
- Any camera, recording device, or timer.
- Mobile phones and smartwatches are prohibited. If you bring one, the proctor may collect it before the test.

Back

Step 7 of 8

Next

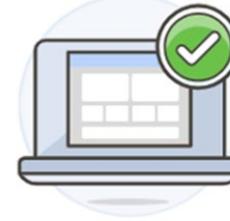
# Student Readiness Check Screen-by-Screen

## Exam Set-Up Complete

### Recommended:

- Take some time after exam set-up is complete to enable students to use the Test Preview provided in Bluebook™ with support from proctor/teacher.
- Full-length practice tests are available for each test, with the option to enable some accommodations for a full test day experience.

Exam Setup Is Complete



**Before test day:** Return to home and start practicing.

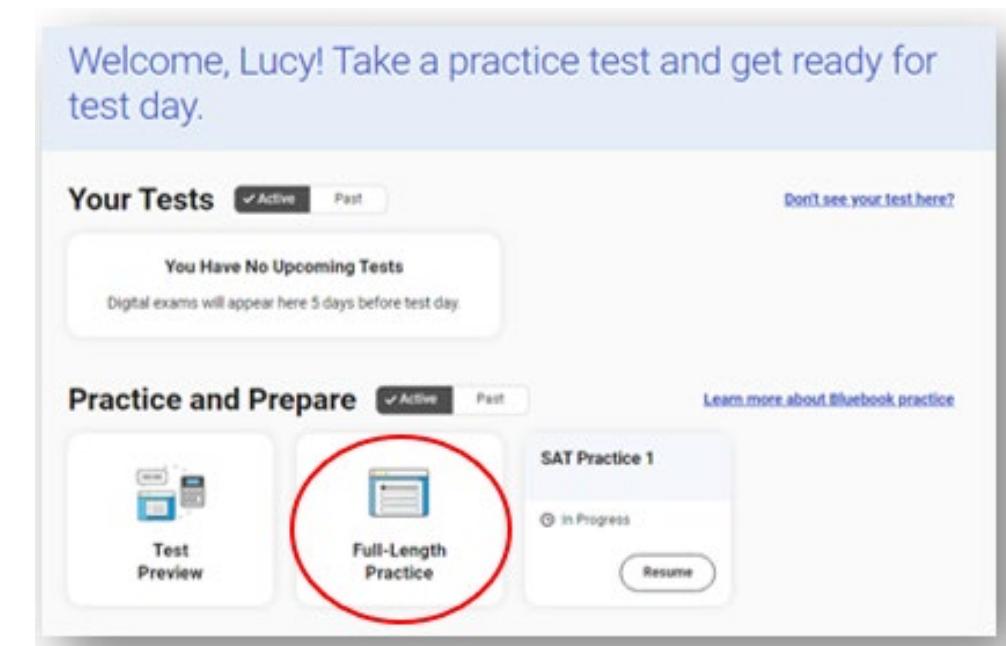
**On test day:** Return to home and start check-in.

[Return to Home](#)

# SAT Bluebook™ Practice Tests

## Accessing Full-Length Practice Tests

- Practice tests are available by signing into Bluebook™ **with College Board account credentials** (or for spring testing by signing into Bluebook™ with that student's **Sign-In Ticket credentials**)
- Single-click access is always from the student's home screen in Bluebook™
- No time lost for exiting and coming back
- Retake as often as you want
- Scored – students can access reports in [mypractice.collegeboard.org](http://mypractice.collegeboard.org).

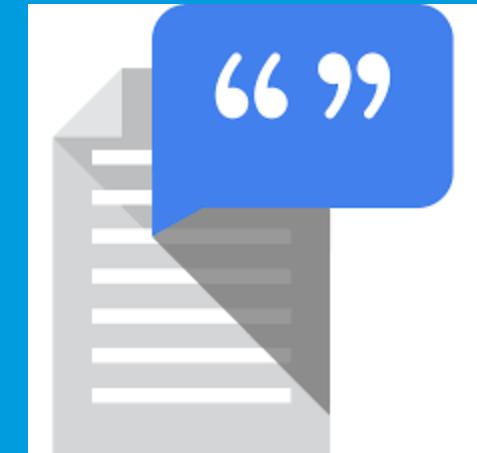


4 Full-Length Linear (non-adaptive) Practice Tests are also available for download and print [HERE](#).

# Using Accommodations on Digital Tests

# Reminders

- Text-to-Speech is now an embedded tool in Bluebook. No additional configuration is required.
- The floating accessibility menu in Chrome does not need to be enabled for embedded TTS to work.
- An approved accommodation request for embedded TTS must be available for the tool to work on test day.
- If a student has a testing accommodation for a screen reader (such as JAWS), this still requires device configuration.
- Dictation using speech-to-text still requires additional device configuration. [Visit the College Board assistive technology website for more information.](#)
- Please work with your school test and SSD coordinator to identify the students who may require this accommodation.



# Bluebook's Embedded Text To Speech (TTS)

Section 2, Module 1: Math      33:53      40% BC

Directions ▾      Hide      Calculator      Reference      More

THIS IS A PRACTICE TEST

1      Mark for Review      ABC

A certain bird species can fly at an average speed of 16 meters per second when in continuous flight. At this rate, how many meters would this bird species fly in 4 seconds?

(A) 64      (B) 20      (C) 16      (D) 12

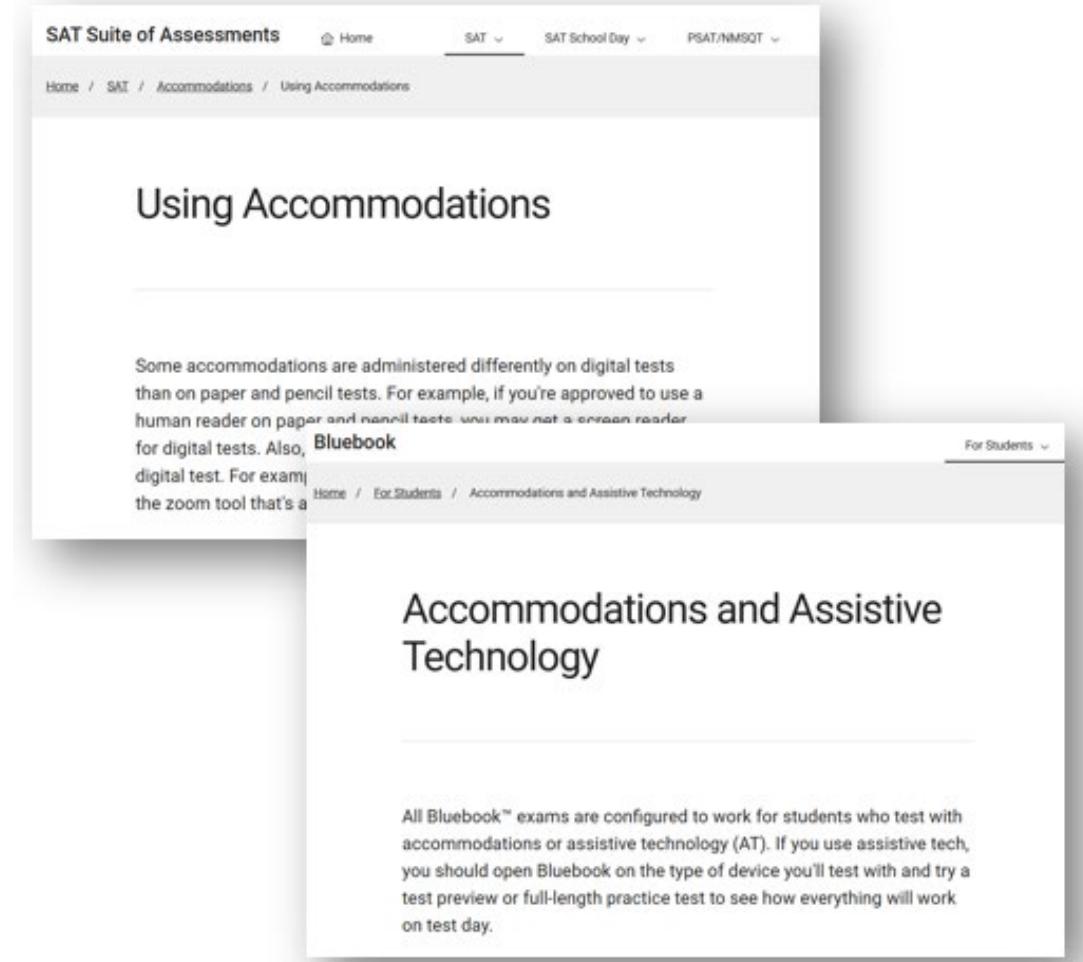
Text-to-Speech      ⏺

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Sofía Aguilar      Question 1 of 22 ▾      Next

# For More Information on Accommodations & Assistive Technology

- For more information on digital accommodations visit:  
<https://satsuite.collegeboard.org/digital/accommodations-digital-testing/using-accommodations-digital-tests>
- For more information on assistive technology visit:  
<https://satsuite.collegeboard.org/digital/accommodations-digital-testing/assistive-technology>



The image shows a screenshot of the SAT Suite of Assessments website. At the top, there is a navigation bar with links for Home, SAT, SAT School Day, and PSAT/NMSQT. Below the navigation bar, a breadcrumb trail shows the current page: Home / SAT / Accommodations / Using Accommodations. The main content area is titled "Using Accommodations". It contains text explaining that some accommodations are administered differently on digital tests than on paper and pencil tests, such as using a human reader on paper and a screen reader for digital tests. It also mentions the use of a zoom tool. Below this, another section is titled "Accommodations and Assistive Technology". It contains text stating that all Bluebook exams are configured to work for students who test with accommodations or assistive technology (AT). It encourages users to open Bluebook on the type of device they will use and try a test preview or full-length practice test to see how everything will work on test day.

# Troubleshooting

## Prevention and Problem Solving

Technology Coordinators should work with their Test and SSD Coordinators to ensure technical readiness for all rooms, all students (with particular attention to student accommodations), and their devices in advance of test day. To be certain, conduct a Student Readiness Check 1 – 2 weeks before testing.

Stay abreast of:

- Bluebook updates either on our webpage or by opting-in to email updates
- Updates to device operating system requirements and network requirements

For test day, establish a help room staffed by a technology monitor equipped in advance with the **SAT Suite Proctor Manual's Technical Troubleshooting Guide**.

Online Bluebook Troubleshooting Q & A is also available at

<https://bluebook.collegeboard.org/technology/help/bluebook-troubleshoot> and through the “**Help Page**” within Test Day Toolkit. Remember, internet connection is only required to start and submit the test. Once started, students may continue testing in BluebookTM even if the internet is lost and their proctor loses Test Day Toolkit access.

If further support is needed, contact our state-contract Customer Support team at 866-609-220.

# Thank You!