

Connecticut State Department of Education Summer Meal Programs Training 2024







Shannon Yearwood, Bureau Chief Caroline Cooke, Education Consultant Terese Maineri, Education Consultant March 28, 2024

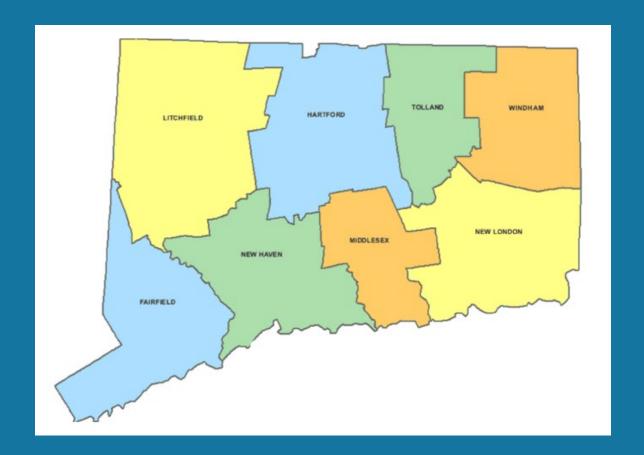


CSDE Summer Meal Programs Team Members



Caroline: Northern CT

Terese: Southern CT



https://portal.ct.gov/-/media/SDE/Nutrition/CNstaff/countyassign.pdf



CSDE Summer Meal Programs Outreach Materials



- End Hunger Connecticut! (EHC!), a nonprofit partner in statewide promotion of the free Summer Meals program in CT, is now accepting pre-orders for CT Summer Meals outreach materials
- All outreach materials are free, available in Spanish and English, and come in multiple sizes
- Please submit pre-order NO LATER THAN APRIL 5, 2024
- End Hunger CT! will schedule multiple pick updates and times in the future, and anyone with a pre-order form will be contacted with those details
- Access pre-order forms at https://forms.office.com/r/xuq4Fr8F7F







Annual Summer Meal Programs Training



- Next training is the SFSP application and administrative review processes
- Recorded webinars will be available but CSDE expects sponsors to attend as many live webinars as possible
- All trainings are Thursdays from 2:00 to 3:00 pm



- March 28, 2024
- April 11, 2024
- May 9, 2024
- May 23, 2024
- June 6, 2024
- June 20, 2024



Annual Summer Meal Programs Training Thursday, March 28, 2024, 2:00 to 3:00 PM



Federal Regulation Updates

- Interim Final Rule (IFR): Establishing the Summer EBT Program and Rural Non-Congregate Option in the Summer Meal Programs
- Clarifying performance standards for evaluating sponsor viability, capability, program accountability (VCA)
- Proposed Rule: Serious Deficiency process in the SFSP and CACFP

General Program Status Updates

- Area Eligibility
- 'SUN' Rebranding





Consolidated Appropriations Act, 2023 also known as Omnibus Appropriations Act



Background

- In December 2022, congress permanently authorized two new summer nutrition operations nationwide through the Consolidated Appropriations Act, 2023
 - Non-congregate Summer Meals in Rural
 Areas: First available in summer 2023
 - Summer EBT: Starting summer 2024

https://www.fns.usda.gov/pl-117-328







Interim Final Regulation

- Program (SFSP) and the National School Lunch Program's Seamless Summer Option (SSO) regulations to codify the flexibility for rural program operators to provide noncongregate meal service
- Also establishes regulations and codifies the Summer EBT Program in the Code of Federal Regulations

https://www.fns.usda.gov/summer/fr-122923





Rural Non-Congregate Summer Meals Basics

- In SFSP and SSO area eligible locations can be reimbursed for all non-congregate meals
- Under the IFR non-congregate meals are available only in
 - Rural areas
 - With no congregate meal service
- Option for usual area eligibility rules or "conditional sites"





Rural Non-congregate Summer Meals Integrity Assurance



- Congregate and non-congregate sites will not serve the same population of children for the same meal service on the same day
- Sponsors opting to distribute meals to parents or guardians on behalf of their children must ensure through documented procedures that meals are only distributed to parents or guardians of eligible children and that duplicate meals are not distributed to any child



https://www.fns.usda.gov/sfsp/best-practices-determining-site-proximity





Congregate or Non-congregate Meal Considerations

When determining if an area is served by a congregate site, consider the following

- Any physical conditions or other barriers
- Limited capacity of a congregate site that prevents it from serving the community at large
- Sites serving the same children on different days,
 different weeks, or for different meals on the same day
- Sites appealing to specific age groups or to children with unique dietary requirements







Congregate or Non-congregate Meal Considerations

Program regulation contains the following stipulation to approve meal sites to operate both congregate and non-congregate meal services

- The proposed site will only conduct a non-congregate meal service when the site is not providing a congregate meal service (7 CFR 225.6(h)(4)(ii))
- The sponsor proposes an organized and supervised system to prevent overlap between meal services and reasonably ensures children are not receiving more than the daily maximum allowance of meals as required in 7 CFR 225.16(b)(3) (7 CFR 225.6(h)(4)(iii)







The IFR expands the definition of "Rural," to include

- 1. Any area in a county not part of a Metropolitan Statistical Area based on the Office of Management and Budget's Delineations of Metropolitan Statistical Areas
- 2. Any area in a county classified as a non-metropolitan area based on USDA Economic Research Service's Rural-Urban Continuum Codes and Urban Influence Codes
- 3. Any census tract classified as a non-metropolitan area based on USDA Economic Research Service's Rural-Urban Commuting Area codes







The IFR expands the definition of "Rural," to include

- 4. Any area of a Metropolitan Statistical Area (MSA) which is not part of a Census Bureau defined urban area
- 5. Any area of a State which is not part of an urban area as determined by the Secretary
- 6. Any subsequent substitution or update of the classification schemes that Federal governing bodies create, or







The IFR expands the definition of "Rural," to include

7. Any "pocket" within a Metropolitan Statistical Area which, at the option of the State agency and with FNSRO approval, is determined to be rural in character based on other data sources







USDA Rural Designation Map before the <u>Interim Final Rule</u>





USDA Rural Designation Map after the Interim Final Rural

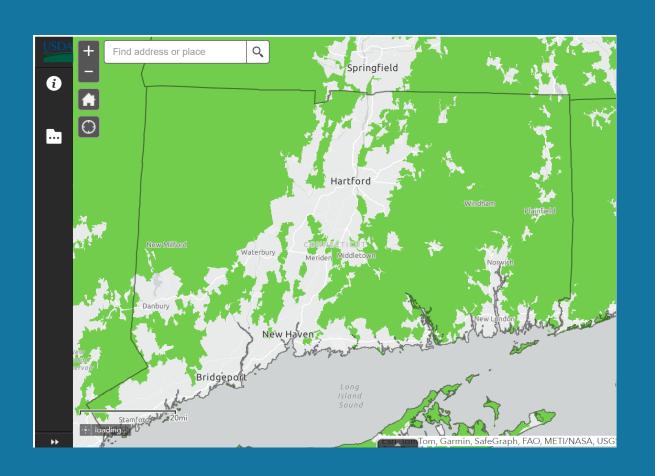


https://www.fns.usda.gov/sfsp/rural-designation



USDA Rural Area Map Implications for Connecticut





- Expands the "rural" areas in Connecticut
- Prior to the IFR, Litchfield County was the only area in the state defined as "rural"
- With the expansion of the definition of rural in the IFR areas there are more potential rural areas in Connecticut



Interim Final Rule: Revised "Site" Definitions



Site: A place where a child receives a Program meal

A site may be the indoor or outdoor location where congregate meals are served, a stop on a delivery route of a mobile congregate meal service, or the distribution location or route for a non-congregate meal service

 Please note: a child's residence is not considered a non-congregate site





Rural Non-congregate Summer Meals Revised "New Site" Definition



New Site

- A site which did not participate in the Program in the prior year
- An experienced site that is proposing to operate a noncongregate meal service for the first time, or
- As determined by the State agency, a site which has experienced significant staff turnover from the prior year

- Sites switching from congregate meal service to non-congregate in summer 2024, are considered new sites
- Sites switching from congregate meal service to operating a hybrid site (operating congregate and noncongregate meal service at the same site) are considered new sites



Rural Non-congregate Summer Meals Revised "Conditional Non-congregate Site" Definition



Conditional Rural Non-congregate Site: a site that qualifies for Program participation because it

- conducts a rural non-congregate meal service for eligible children
- is in an area that does not meet the definition of "areas in which poor economic conditions exist"
- is not a camp, as defined in the same section





Rural Non-congregate Summer Meals "Good Standing" Definition



Good Standing

- Good standing means the status of a Program operator that meets its Program responsibilities, is current with its financial obligations, and, if applicable, has fully implemented all corrective actions within the required time
- Sponsors must be considered in good standing to operate a non-congregate meal service





Additional Rural Non-congregate Summer Meals Details



- Meal service distribution/delivery times must be specified
- Sponsors are not required to serve breakfast in the morning or allow one hour between meal service distributions
- Second meals are not permitted through noncongregate meal service
- Usual area eligibility rules apply to distribution sites unless operating a "conditional site"





Rural Non-congregate Summer Meals Prevent Meal Duplication



- State agencies must ensure that the congregate and non-congregate sites will not serve the same population of children for the same meal service on the same day
- Sponsors opting to distribute meals to parents or guardians on behalf of their children must ensure through documented procedures that meals are only distributed to parents or guardians of eligible children and that duplicate meals are not distributed to any child
- Refer to existing site proximity guidance: SFSP 15-2023: Best Practices for Determining Proximity Sites in SFSP (https://www.fns.usda.gov/sfsp/best-practices-determining-site-proximity)





Non-congregate Meal Distribution Methods



Meal pick-up

Packaged meals are taken home for children to eat later

- "grab and go"
- curbside service
- take-home backpacks

Home delivery

Meals are delivered directly to homes; delivery could be completed by

- mail or delivery service
- hand-delivered by the sponsor's staff, or volunteers





Rural Non-Congregate Meals Monitoring Requirements



- Per 7 CFR 225.15(d), monitoring requirements for rural noncongregate meal service is the same as congregate meal sites
 - Pre-operational at new sites and sites with operational challenges in the preceding year
 - Initial Site Visit at new sites and sites with operational challenges in the preceding year
 - Foodservice Review at all meal sites, and every stop of a mobile route
- Sponsors may conduct an initial site visit and foodservice review at the same time, but within the first two weeks of operation
- If sponsors need to conduct additional reviews after the initial site visit and full meal service review have been completed on-site, and if no further on-site observation is needed, the State agency may establish off-site monitoring criteria





USDA Memo SFSP 07-2024 Non-Congregate Summer Meal Service in Rural Areas



- Issued on February 21, 2024. updates earlier guidance originally issued for Summer 2023 operations, and to ensure consistency with the provisions of the IF
- Contains 24 pages of revisions and clarifications on previously provided guidance
 - DATE: February 21, 2024

 MEMO CODE: SFSP 07-2024, SP 13-2024

 SUBJECT: Non-Congregate Meal Service in Rural Areas Questions and Answers

 TO: Regional Directors, Child Nutrition Programs, All Regions

 State Directors, Child Nutrition Programs, All Regions

 State Directors, Child Nutrition Programs, All States

 This guidance updates previously issued Questions and Answers to clarify the rural noncongregate summer meals option established through the Consolidated Appropriations Act,
 2023 (the Act) (PL. 117-328), and codified through the interim final rulemaking (FR),
 Establishing the Summer East Program and Rard Mon-congregate Option in the Summer Meal
 Programs (188 FR 90230). The Act authorized permanent, non-congregate meal service
 through the Summer Food Service Program (SFSP) and National School Lunch Program's
 (NSLP) Seamless Summer Option (SSO) for rural areas with no congregate meal service. This
 memorandum and its attachment supersede SFSP 01-2023, SP 05-2023, Implementation
 Guidance: Summer 2023 Non-Congregate Meal Service in Rural Areas, Issued April 20, 2023. and SPSP 07-2023, PL-1023, Questions and Answers #2: Summer 2023
 Non-Congregate Meal Service in Rural Areas, Issued April 20, 2023.

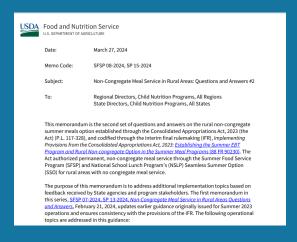
- Areas covered include
 - State Agency Approval of Non-congregate Meal Service
 - Sponsor, Site, and Participant Eligibility
 - Monitoring
 - Bulk Meal Distribution
 - Reporting



USDA Memo SFSP 08-2024, SP 15-2024: Non-Congregate Meal Service in Rural Areas: Questions and Answers #2



Issued on March 27, 2024. This memorandum is the second set of questions and answers on the rural non-congregate summer meals option established through the Consolidated Appropriations Act, 2023



- Areas covered include
 - Sponsor, site, and participant eligibility
 - Rural designations
 - State agency approval of non-congregate meal service
 - Conditional non-congregate sites
 - Parent or guardian meal pick-up
 - Meal service
 - Monitoring
 - Reporting
 - Management and administration plans (MAP)
 - General/Miscellaneous



Rule: Streamlining Program Requirements and Improving Integrity in SFSP



- On September 19, 2022, the Food and Nutrition Service (FNS) published the Final Rule: <u>Streamlining Program</u> <u>Requirements and Improving Integrity in the SFSP</u>
- 7 CFR 225.6(d) clarified existing SFSP requirements and provided support and guidance to state agencies when evaluating sponsor applications
- As part of their application, sponsors must demonstrate compliance with the performance standards in their management plan



Federal Register/Vol. 87, No. 180/Monday, September 19, 2022

DEPARTMENT OF AGRICULTURE

Food and Nutrition Service

7 CFR Parts 210, 215, 220, 225, and 226 RIN 0584–AE72

Streamlining Program Requirements and Improving Integrity in the Summer Food Service Program (SFSP)

AGENCY: Food and Nutrition Service (FNS), USDA.

ACTION: Final rule.

SUMMARY: This rulemaking amends the Summer Food Service Program (SFSP) regulations to strengthen program integrity by clarifying, simplifying, and streamlining program administration to facilitate compliance with program requirements. Through this final rule, USDA is codifying changes to the

- iii. Requirements for Media Release iv. Annual Verification of Tax-Exempt
- F. Important Definitions in the SFSP
- i. Self-Preparation Versus Vended Sites
 ii. Eligibility for Closed Enrolled Sites
 iii. Roles and Responsibilities of Site
- Supervisors iv. Unaffiliated Sites
- v. Unanticipated School Closure
- vi. Nonprofit Food Service, Nonprofit Food Service Account, Net Cash Resources
- G. Miscellaneous
- i. Authority To Waive Statute and Regulations
- ii. Duration of Eligibility
- iii. Methods of Providing Training
- iv. Meal Preparation Facility Reviews v. Technical Changes
- v. Technical Changes IV. Procedural Matters

I. Background

The Summer Food Service Program (SFSP) is authorized under section 13 of the Richard B. Russell National School

by 20 sp ba w of cl w 1: U pr al pr al re pr 2: ur re w



Rule: Streamlining Program Requirements and Improving Integrity in SFSP



- The final rule does not introduce new program requirements, but instead further aligns SFSP requirements with other integrity measures used in the Child and Adult Care Food Program (CACFP)
- Child nutrition program performance standards are commonly referred to as "VCA," which stands for viability, capability, and accountability





Rule: Streamlining Program Requirements and Improving Integrity in SFSP



- Regulations at 7 CFR 225.6(d) mirror the CACFP regulations by defining and explaining the requirements for the three standards
 - Performance Standard 1 Financial Viability and Management
 - Performance Standard 2 Administrative Capability
 - Performance Standard 3 Internal Controls for Program Accountability





Financial Viability and Management



- To demonstrate financial viability, the sponsor's management plan must meet the following criteria
 - describe the community's need for summer meals and the sponsor's strategy for the recruitment of sites
 - describe the sponsor's financial resources and financial history and submit supporting documentation
 - comply with meal service, recordkeeping, and all other operational requirements
 - ensure that all costs in the sponsor's budget are reasonable, allocable, and necessary





Financial Viability and Management Documentation



- To document financial viability, records of income to the sponsor or the program, such as grant award notices, single audit reports, and designated funds from the board must be maintained
 - These records must demonstrate the sponsor is financially solvent
- Financial viability includes the sponsor's ability to
 - maintain sufficient contingency funds
 - document and practice appropriate fiscal activities
 - communicate policies and procedures to staff with fiscal management responsibilities





Administrative Budgets



- Sponsors must submit a complete administrative budget for state agency review and approval, per 7 CFR 225.6(c)(2)(vii)
- The administrative budget is the sponsor's financial plan for operating the program for the program year
 - The budget must reflect the sponsor's anticipated needs and financial resources to operate the SFSP for the program year
 - The sponsor's budget must include sufficient detail of the administrative earnings and expenses and non-program funds that may be used for program administration
- Sponsors must ensure that all reported costs are reasonable, allocable, and necessary





Administrative Capability



- The sponsor must be administratively capable, as described at 7 CFR 225.6(d)(2)
- To demonstrate and document administrative capability, applying sponsors must
 - Hire qualified staff
 - Employ sufficient staff to ensure successful operation of the program
 - Develop and implement written policies and procedures that assign program responsibilities and duties and ensure compliance with civil rights requirements
 - Train staff and hold them accountable to fulfill program responsibilities





Internal Controls for Program Accountability



What is Program accountability?

- Per 7 CFR 225.6(d)(3), Program accountability is the sponsor's demonstration of having internal controls to ensure integrity and program compliance
- Internal controls and management systems include written policies and procedures, edit checks, recordkeeping procedures, and safeguards for program funds
- This means the sponsor must have appropriate oversight of their business and the program





Internal Controls for Program Accountability



To demonstrate and document having internal controls for Program accountability

- Develop, implement, and maintain a financial system compliant with program requirements, including checkpoints and safeguards to prevent errors and fraud
- Conduct monitoring activities and maintain records to show compliance with program requirements and organizational policies





Management Plan Schedule



- Management plans are required to be submitted annually
 - A full management plan must be submitted at least every
 3 years for all sponsors
 - Regulations at <u>225.6(e)(2)</u> describe the management plan requirements for new sponsors and sponsors that have experienced significant operational problems in the prior year
 - Per <u>7 CFR 225.6(e)(3)</u>, experienced sponsors may submit a full management or a simplified management plan





Management Plans



- A complete management plan includes sufficient detail to demonstrate the sponsor's financial viability and financial management
- The sponsor must show that the resources available will ensure employee salaries and suppliers will be paid, even during periods of temporary reimbursement interruptions
- Non-federal funds must be available to pay debts when fiscal claims are assessed against the sponsor





Pause for Attendance



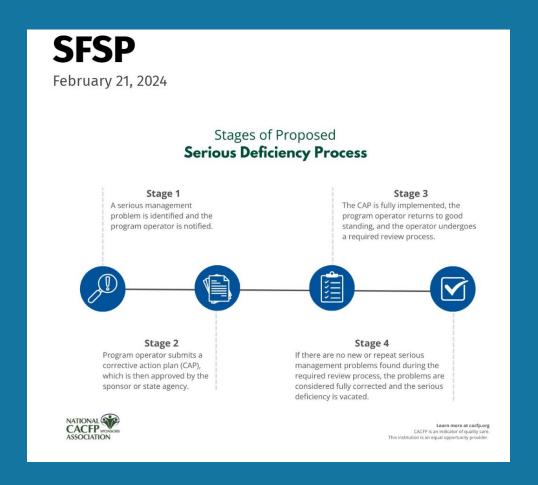




Proposed Rule: Serious Deficiency Process in the CACFP & SFSP



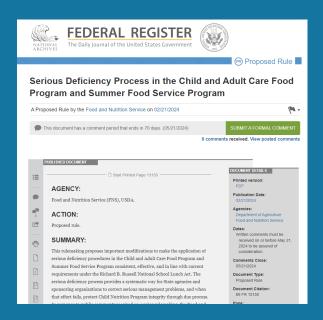
- On February 21, 2024, FNS published a proposed rule Serious Deficiency Process in the Child and Adult Care Food Program and Summer Food Service Program
- Establishes a serious deficiency process for SFSP sponsors (7 CFR 225.18)





Proposed Rule: Serious Deficiency Process in the CACFP & SFSP





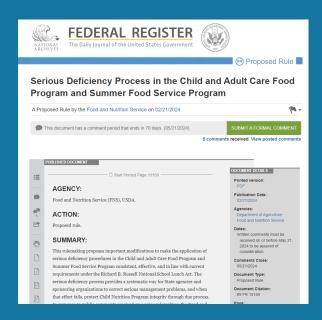
Overview of Proposed Changes to SD Process

- Establishes a serious deficiency process in SFSP
- Redefines what triggers the SD process as "serious management problems"
- Changes the point at which program operators are declared seriously deficient
- Codifies the analysis process to identify serious management problems, as described in the Serious Deficiency Handbook
- Creates a path to full correction of the serious management problems



Proposed Rule: Serious Deficiency Process in the CACFP & SFSP





Proposed Six Step Requirements of SD Process

- Identify serious management problems
- 2. Issue a notice of serious management problems
- 3. Receive and assess the program operator's written corrective actions
- 4. Issue notice of successful corrective action or a notice of proposed termination with appeal rights
- 5. Provide a fair hearing, if requested
- 6. Issue notice of successful appeal if the fair hearing vacates the proposed termination, or issue a notice of termination, serious deficiency, and disqualification, if the fair hearing upholds the proposed termination or the timeframe for requesting a fair hearing has passed



Area Eligibility



A location in which 50 percent or more of the children residing in the area are eligible for free or reduced-price school meals





Area Eligibility



Area Eligibility can be conferred by

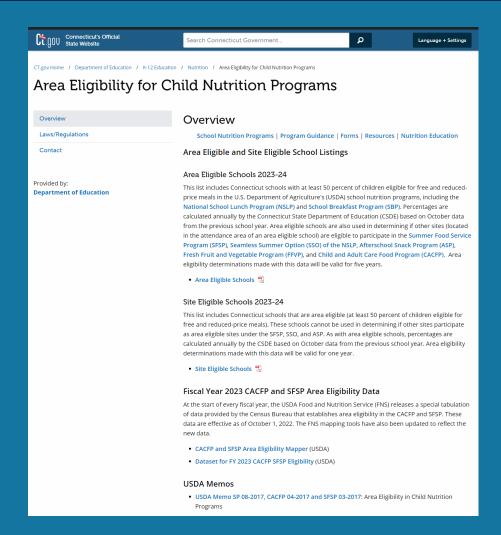
- School Data
- Census Data
- Documentation from other approved sources, i.e., welfare or education agencies, zoning commissions, housing authorities





CSDE CNP Area Eligibility Webpage







https://portal.ct.gov/SDE/Nutrition/Area-Eligibility



Area Eligibility CSDE Area and Site Eligible School Lists



List of Area Eligible Schools (October 2023 Data)

This document provides information on Connecticut's area eligible schools for the U.S. Department of Agriculture's (USDA) Child and Adult Care Food Program (CACFP), Summer Food Service Program (SFSP), Seamless Summer Option (SSO) of the National School Lunch Program (NSLP),

Fresh Fruit and Vegetable Program (FFVP), and Afterschool Snack Proeffective February 1, 2024. Area eligible schools are schools where at lea eligible for free and reduced-price meals.

Free and reduced-price percentages are calculated annually by the Connt Education's (CSDE) Child Nutrition Programs based on October data f year. In districts implementing the Community Eligibility Provision (CE price percentage might not be reflective of individual children's eligibility

Sponsor ID	Sponsor Name	Site Number	Site Name
00200	Ansonia School District	61	Ansonia High School
00200	Ansonia School District	51	Ansonia Middle Schoo
00200	Ansonia School District	03	Mead School
00200	Ansonia School District	08	Prendergast School
01100	Bloomfield School District	61	Bloomfield High Scho
01100	Bloomfield School District	52	Carmen Arace Middle

List of Site Eligible Schools (October 2023 Data)

This document provides information on Connecticut's site eligible schools for the Child and Adult Care Food Program (CACFP), Summer Food Service Program (SFSP), Seamless Summer Option (SSO) of the National School Lunch Program (NSLP), Fresh Fruit and Vegetable Program (FFVP), and Afterschool Snack Program (ASP) of the NSLP, effective February 1, 2024. Site eligible schools are schools where at least 50 percent of children are eligible for free and reduced-price meals. These schools cannot be used to determine if other sites under the CACFP, SFSP, SSO, FFVP, and ASP are eligible.

Free and reduced-price percentages are calculated annually by the Connecticut State Department of Education's (CSDE) Child Nutrition Programs based on October data from the previous school year. In districts implementing the Community Eligibility Provision (CEP), the free and reduced-price percentage might not be reflective of individual children's eligibility status.

Sponsor ID	Sponsor Name	Site Number	Site Name	Percentage Free and Reduced
	Achievement First			
	Bridgeport Academy		Achievement First Bridgeport	
28500	District	02	Academy Elementary	100.00
	Achievement First			
	Bridgeport Academy		Achievement First Bridgeport	
28500	District	01	Academy, Inc.	97.25
	Achievement First			
	Bridgeport Academy		Achievement First Bridgeport	
28500	District	03	High School	92.26



https://portal.ct.gov/SDE/Nutrition/Area-Eligibility



Area Eligibility via Census Data



Must use most recent Census Data

Annual projections released each October

Can use two Geographical Units

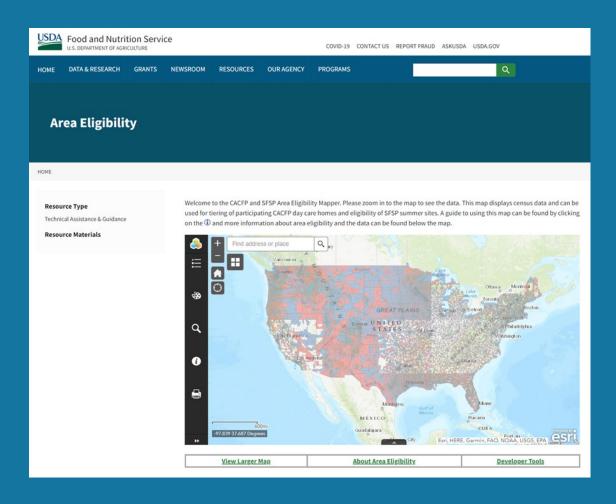
- Census Block Groups (CBGs)
 CBGs can be combined to calculate a weighted average
- Census Tracts
 Cannot be combined





Area Eligibility via Census Data





USDA Food and Nutrition Services

- Area Eligibility Map
- Capacity Builder Map



Meal Site Eligibility



Eligibility Duration

- Duration of determination for Open meal site eligibility based on school data or census data is five years
- CSDE encourages sponsors to assess and reset the five-year duration of determination each year, if possible, to prevent potential loss of site eligibility
- Determination of meal site eligibility based on other sources (i.e., income eligibility applications, migrant organizations, housing authorities) must be updated annually



SUN Programs: USDA's Summer Nutrition Programs for Kids



This incorporates

- SUN Meals: In-person summer meal sites; group summer meal service
- SUN Meals To-Go: To-go or homedelivered meals in certain rural areas
- SUN Bucks: Summer Electronic Benefits
 Transfer Program, or Summer EBT;
 summer grocery benefits

Sponsors can use the brand guidelines for developing materials and communications about the SUN programs

- Summer Nutrition Programs for Kids
 Brand Guidelines (azureedge.us)
- Email signature templates; and backgrounds
- Summer EBT Outreach Toolkit | Food and Nutrition Service (usda.gov)



https://www.fns.usda.gov/sun/style-guide



Questions



terese.maineri@ct.gov

caroline.cooke@ct.gov





USDA Nondiscrimination Statement



In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

- 1. mail: U.S. Department of Agriculture
 Office of the Assistant Secretary for Civil Rights
 1400 Independence Avenue, SW
 Washington, D.C. 20250-9410; or
- 2. fax: (833) 256-1665 or (202) 690-7442; or
- 3. email: program.intake@usda.gov

This institution is an equal opportunity provider.



CSDE Nondiscrimination Statement



The Connecticut State Department of Education is committed to a policy of equal opportunity/affirmative action for all qualified persons. The Connecticut Department of Education does not discriminate in any employment practice, education program, or educational activity on the basis of race; color; religious creed; age; sex; pregnancy; sexual orientation; workplace hazards to reproductive systems, gender identity or expression; marital status; national origin; ancestry; retaliation for previously opposed discrimination or coercion, intellectual disability; genetic information; learning disability; physical disability (including, but not limited to, blindness); mental disability (past/present history thereof); military or veteran status; status as a victim of domestic violence; or criminal record in state employment, unless there is a bona fide occupational qualification excluding persons in any of the aforementioned protected classes. Inquiries regarding the Connecticut State Department of Education's nondiscrimination policies should be directed to: Attorney Louis Todisco, Connecticut State Department of Education, by mail 450 Columbus Boulevard, Hartford, CT 06103-1841; or by telephone 860-713-6594; or by email louis.todisco@ct.gov.