

Falconer, Matthew

From: Casey, Doug <Doug.Casey@ct.gov>
Sent: Thursday, October 1, 2020 2:11 PM
To: CT K-12 EdTech Listserv (CET_K-12_EDTECH@list.ct.gov)
Cc: Gopalakrishnan, Ajit
Subject: Everybody Learns: Cable Internet Updates

Good afternoon,

I wanted to provide some high-level updates to you, by provider, on the cable Internet connections for families through the Everybody Learns initiative. If you have questions pertaining just to your district or school, please e-mail me directly and **do not** reply to this post (i.e., entire listserv):

- Altice (Optimum): List of serviceable addresses and setup instructions going to district leaders **starting today**. Serviceability checks continue based on the data received from district leaders.
- Atlantic: List of serviceable addresses and setup instructions going to district leaders **starting today**.
- Charter: Agreement with State still **in review** with Charter; will move forward with household serviceability and fulfillment following the completion of contracting steps. The State is ready to move forward ASAP pending Charter.
- Comcast: Internet Essentials vouchers (27,488 total statewide) likely going out **Monday** to district leads for distribution to families. Instructions on connecting non-Internet Essentials families pending voucher distribution.
- Cox: Serviceability checks based on addresses underway, pending missing district data (you should receive a communication from Cox if there are issues with the addresses you have provided); serviceable addresses and family setup instructions back to districts as soon as address review takes place, likely next week.

We appreciate your partnership in address serviceability and family communications. Please know we are actively encouraging all of our cable partners to move as fast as possible to get your students qualified and connected.

Regards,

Doug

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