

Residential Water Payment Assistance Information for Connecticut Water Company Customers

Connecticut Public Utilities Regulatory Authority

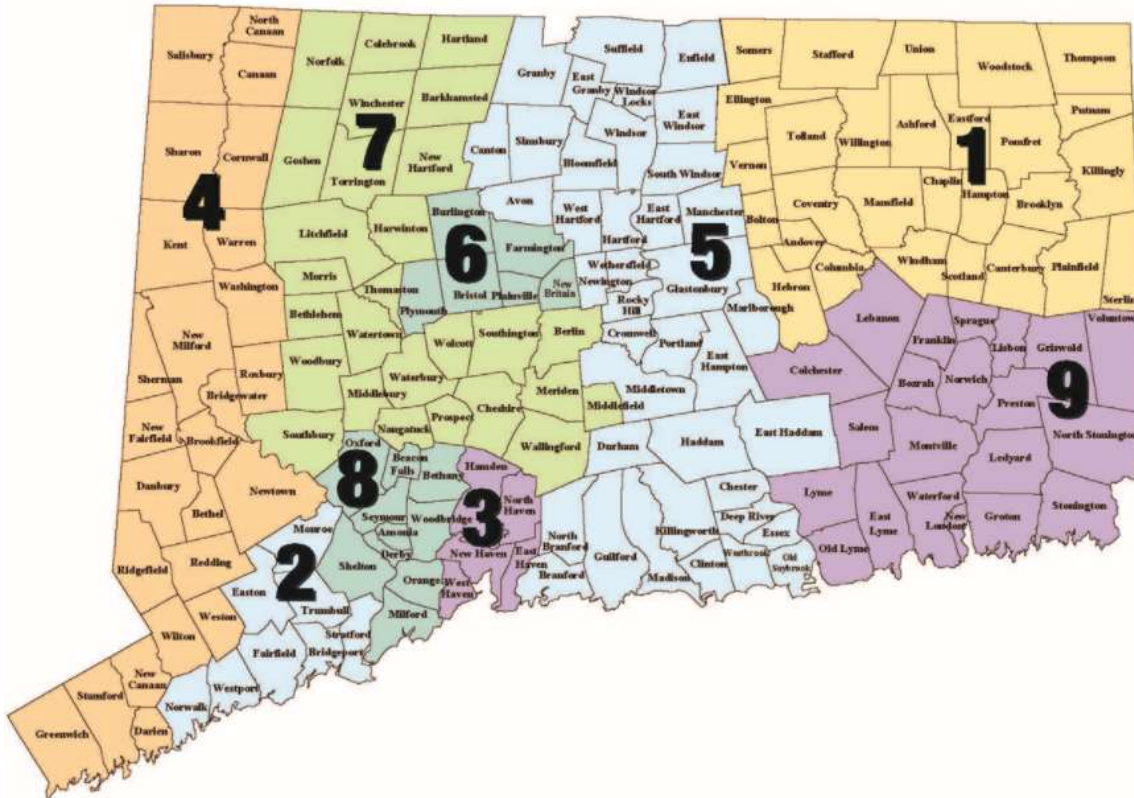
Program	Type of Assistance	Maximum Benefit	Utility Customer	Eligibility	Enrollment Period	How to Apple (see below)
Connecticut Water Company Grant	Water bill payment assistance	Up to \$500 per year grant	Connecticut Water Company	CWC customers at or up to 60% State Median Income other payment requirements may apply.	Ongoing	Operation Fuel
Connecticut Water Rate Assistance Program (WRAP)	On bill discount	10%, 40%, 80% discount on water bill, excluding Linebacker service.	Connecticut Water Company	CWC customers who are financial hardship qualified, income at or up to 60% State Median Income. Other payment requirements may apply.	Ongoing. Verification biannually	Contact Company
Connecticut Water Company H2O	Water bill payment assistance and/or payment plans	Shut off protection, up to a 50% credit, flexible payment arrangement for outstanding balance. Includes educational materials and visit.	Connecticut Water Company	CWC single-family residence customers including condominiums; incoming at or below 200% of the Federal Poverty Guidelines.	Ongoing. Annual Verification	Contact Company, or 211 for local agency support

Residential Water Payment Assistance Information for Connecticut Water Company Customers

Connecticut Public Utilities Regulatory Authority

Contact Numbers:

- Connecticut Water Company – 1-800-286-5700
- Operation Fuel – 860-243-2345



- 1 Access Community Action Agency – Willimantic (860) 450-7400; Danielson (860) 412-1600
- 2 Alliance for Community Empowerment, Inc. – Bridgeport (203) 384-6904;
Norwalk (203) 384 – 6904 ext. 3027
- 3 Community Action Agency of New Haven - (203) 387-7700
- 4 Community Action Agency of Western CT, Inc. – Danbury (203) 748-5422;
Stamford (203) 357-0720
- 5 Community Renewal Team – Hartford (860) 560-5800; Middletown (860) 347-4465
- 6 Human Resources Agency of New Britain, Inc. - (860) 356-2000
- 7 New Opportunities, Inc. – Waterbury (203) 756-8151; Meriden (203) 235-0278;
Torrington (203) 756-8151
- 8 TEAM, Inc. - (203) 736-5420
- 9 Thames Valley Council for Community Action, Inc. - (860) 425-6681

Information on applying for Connecticut Energy Assistance Program -
<https://portal.ct.gov/dss/Economic-Security/Winter-Heating-Assistance/Energy-Assistance---Winter-Heating>