



STATE OF CONNECTICUT
PUBLIC UTILITIES REGULATORY AUTHORITY

Cable TV (CATV) and Video Franchise Holders in Connecticut

Note: "D/B/A name" means the name under which the company is doing business, i.e. "doing business as"

Customer service telephone numbers:

Breezeline / Cogeco
888-536-9600

Frontier Communications
855-890-7961

Charter Communications / Spectrum
855-860-9068

Optimum / Cablevision
812-289-6671

Comcast / Xfinity
1-800-Xfinity (1-800-934-6489)

Verizon
1-833-VERIZON

Cox Communications
1-800-234-3993

- D/B/A Name:* **BREEZELINE**
Certificate Holder: **Cogeco US (CT), LLC d/b/a Breezeline**

Company Address: 3 Batterymarch Park, Suite 200, Quincy, MA 02169

Key Contact: Radhika Karmarkar, Senior Regulatory Counsel

Towns Franchised: Montville, New London, Waterford, East Lyme, Griswold, Killingly, Plainfield, Sterling, Putnam

Telephone No.: 888-536-9600

Support Website: <https://www.breezeline.com/support>

2. *D/B/A Name:* **CHARTER COMMUNICATIONS OF NORTHEASTERN CONNECTICUT
Operating as SPECTRUM**
Certificate Holder: **Spectrum Northeast, LLC**
Company Address: 11 Commerce Road, Newtown, CT 06470
Key Contact: William Wesselman, VP, Law – Regulatory
Towns Franchised: Ashford, Brooklyn, Canterbury, Chaplin, Columbia, Coventry, Eastford,
Hampton, Lebanon, Mansfield, Pomfret, Scotland, Thompson, Willington,
Windham, Woodstock
Telephone No.: 855-860-9068
Support Website: <https://www.spectrum.net/support>

3. *D/B/A Name:* **CHARTER COMMUNICATIONS OF WESTERN CONNECTICUT
Operating as SPECTRUM**
Certificate Holder: **Spectrum Northeast, LLC**
Company Address: 9 Commerce Road, Newtown, CT 06470
Key Contact: William Wesselman, VP, Law – Regulatory
Towns Franchised: Barkhamsted, Bethlehem, Bridgewater, Brookfield, Colebrook, Harwinton,
Kent, Monroe, New Fairfield, New Hartford, New Milford, Newtown, Roxbury,
Sherman, Southbury, Trumbull, Warren, Washington, West Hartland (partial),
Winchester, Winsted, Woodbury
Telephone No.: 855-860-9068
Support Website: <https://www.spectrum.net/support>

4. *D/B/A Name:* **COMCAST/BRANFORD (through its brand Xfinity)**
Certificate Holder: **Comcast of Connecticut, Inc.**
Company Address: 222 New Park Drive, Berlin, CT 06037
Key Contact: Brad Palazzo, Director – External Affairs
Towns Franchised: Branford, E. Haven, Guilford, Madison, No. Branford, No. Haven, Wallingford
Telephone No.: 1-800-Xfinity (1-800-934-6489) or 203-494-9675
Support Website: <https://www.xfinity.com/support/>

5. *D/B/A Name:* **COMCAST/CLINTON (through its brand Xfinity)**
Certificate Holder: **Comcast of Connecticut, Inc.**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Brad Palazzo, Director – External Affairs

Towns Franchised: Chester, Clinton, Deep River, Durham, Essex, Haddam, Killingworth, Old Saybrook, Westbrook

Telephone No.: 1-800-Xfinity (1-800-934-6489) or 203-494-9675

Support Website: <https://www.xfinity.com/support/>

6. *D/B/A Name:* **COMCAST/DANBURY (through its brand Xfinity)**
Certificate Holder: **Comcast of Connecticut, Inc.**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Mark Skane, Sr. Manager – Government & Regulatory Affairs

Towns Franchised: Bethel, Danbury, Ridgefield

Telephone No.: 1-800-Xfinity (1-800-934-6489) or 860-414-5066

Support Website: <https://www.xfinity.com/support/>

7. *D/B/A Name:* **COMCAST/GROTON (through its brand Xfinity)**
Certificate Holder: **Comcast of Connecticut, Inc.**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Brad Palazzo, Director – External Affairs

Towns Franchised: Groton, Ledyard, North Stonington, Stonington, Voluntown, Sub Base

Telephone No.: 1-800-Xfinity (1-800-934-6489) or 203-494-9675

Support Website: <https://www.xfinity.com/support/>

8. *D/B/A Name:* **COMCAST/HARTFORD (through its brand Xfinity)**
Certificate Holder: **Comcast of Connecticut, Inc.**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Matt Skane, Sr. Manager – Government & Regulatory Affairs

Towns Franchised: Bloomfield, East Hartford, Hartford, Simsbury, West Hartford, Windsor

Telephone No.: 1-800-Xfinity (1-800-934-6489) or 860-414-5066

Support Website: <https://www.xfinity.com/support/>

9. *D/B/A Name:* **COMCAST/LAKEVILLE (through its brand Xfinity)**
Certificate Holder: **Comcast of Connecticut, Inc.**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Matt Skane, Sr. Manager – Government & Regulatory Affairs

Towns Franchised: Canaan, Norfolk, North Canaan, Salisbury, Sharon

Telephone No.: 1-800-Xfinity (1-800-934-6489) or 860-414-5066

Support Website: <https://www.xfinity.com/support/>

10. *D/B/A Name:* **COMCAST/OLD LYME (through its brand Xfinity)**
Certificate Holder: **Comcast of CT/GA/MA/NH/NY/NC/VA/VT, LLC**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Brad Palazzo, Director – External Affairs

Towns Franchised: East Haddam, Haddam, Lyme, Old Lyme, Salem

Telephone No.: 1-800-Xfinity (1-800-934-6489) or 203-494-9675

Support Website: <https://www.xfinity.com/support/>

11. *D/B/A Name:* **COMCAST/MIDDLETOWN (through its brand Xfinity)**
Certificate Holder: **Comcast of Connecticut, Inc.**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Matt Skane, Sr. Manager – Government & Regulatory Affairs

Towns Franchised: Cromwell, East Hampton, Middlefield, Middletown, Portland

Telephone No.: 1-800-Xfinity (1-800-934-6489) or 860-414-5066

Support Website: <https://www.xfinity.com/support/>

12. *D/B/A Name:* **COMCAST/NEW HAVEN (through its brand Xfinity)**
Certificate Holder: **Comcast of Connecticut, Inc.**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Brad Palazzo, Director – External Affairs

Towns Franchised: Hamden, New Haven, West Haven

Telephone No.: 1-800-Xfinity (1-800-934-6489) or 203-494-9675

Support Website: <https://www.xfinity.com/support/>

13. *D/B/A Name:* **COMCAST/NEW LONDON (through its brand Xfinity)**
Certificate Holder: **Comcast of Connecticut, Inc. (via statewide CVFA)**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Brad Palazzo, Director – External Affairs

Towns Franchised: East Lyme, Griswold, Killingly, Montville, New London, Plainfield, Sterling, Putnam, Waterford

Telephone No.: 1-800-Xfinity (1-800-934-6489) or 203-494-9675

Support Website: <https://www.xfinity.com/support/>

14. *D/B/A Name:* **COMCAST/NORWICH (through its brand Xfinity)**
Certificate Holder: **Comcast of CT/GA/MA/NH/NY/NC/VA/VT, LLC**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Brad Palazzo, Director – External Affairs

Towns Franchised: Bozrah, Colchester, Franklin, Lisbon, Norwich, Preston, Sprague

Telephone No.: 1-800-Xfinity (1-800-934-6489) or 203-494-9675

Support Website: <https://www.xfinity.com/support/>

15. *D/B/A Name:* **COMCAST/PLAINVILLE (through its brand Xfinity)**
Certificate Holder: **Comcast of Connecticut, Inc.**

Company Address: 222 New Park Drive, Berlin CT 06037

Key Contact: Matt Skane, Sr. Manager – Government & Regulatory Affairs

Towns Franchised: Avon, Berlin, Bristol, Burlington, Canton, Farmington, New Britain, Plainville

Telephone No.: 1-800-Xfinity (1-800-934-6489) or 860-414-5066

Support Website: <https://www.xfinity.com/support/>

16. *D/B/A Name:* **COMCAST/SEYMOUR (through its brand Xfinity)**
Certificate Holder: **Comcast of CT/GA/MA/NH/NY/NC/VA/VT, LLC**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Brad Palazzo, Director – External Affairs

Towns Franchised: Ansonia, Beacon Falls, Bethany, Derby, Oxford, Naugatuck, Seymour, Shelton

Telephone No.: 1-800-Xfinity (1-800-934-6489) or 203-494-9675

Support Website: <https://www.xfinity.com/support/>

17. *D/B/A Name:* **COMCAST/VERNON (through its brand Xfinity)**
Certificate Holder: **Comcast of Connecticut, Inc.**

Company Address: 222 New Park Drive, Berlin CT 06037

Key Contact: Matt Skane, Sr. Manager – Government & Regulatory Affairs

Towns Franchised: Andover, Bolton, Ellington, Hebron, Marlborough, Tolland, Vernon

Telephone No.: 1-800-Xfinity (1-800-934-6489) or 860-414-5066

Support Website: <https://www.xfinity.com/support/>

18. *D/B/A Name:* **COMCAST/WATERBURY (through its brand Xfinity)**
Certificate Holder: **Comcast of CT/GA/MA/NH/NY/NC/VA/VT, LLC**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Matt Skane, Sr. Manager – Government & Regulatory Affairs

Towns Franchised: Middlebury, Plymouth, Prospect, Waterbury, Wolcott

Telephone No.: 1-800-Xfinity (1-800-934-6489) or 860-414-5066

Support Website: <https://www.xfinity.com/support/>

19. *D/B/A Name:* **COX COMMUNICATIONS /ENFIELD**
Certificate Holder: **CoxCom, LLC**

Company Address: 5 Niblick Road, Enfield, CT 06082

Key Contact: Rebekah Harriman Stites, Government Affairs Manager

Towns Franchised: East Granby, East Windsor, Enfield, Granby, Hartland, Somers, Stafford, Suffield, Union, Windsor Locks

Telephone No.: 1-800-234-3993

Support Website: <https://www.cox.com>

20. *D/B/A Name:* **COX COMMUNICATIONS /MANCHESTER**
Certificate Holder: **CoxCom, LLC**

Company Address: 170 Utopia Road, Manchester, CT 06040

Key Contact: Rebekah Harriman Stites, Government Affairs Manager

Towns Franchised: Glastonbury, Manchester, Newington, Rocky Hill, So. Windsor, Wethersfield

Telephone No.: 1-800-234-3993

Support Website: <https://www.cox.com>

21. *D/B/A Name:* **COX COMMUNICATIONS /MERIDEN**
Certificate Holder: **CoxCom, LLC**

Company Address: 687 East Main St., Meriden, CT 06450

Key Contact: Rebekah Harriman Stites, Government Affairs Manager

Towns Franchised: Cheshire, Meriden, Southington

Telephone No.: 1-800-234-3993

Support Website: <https://www.cox.com>

22. *D/B/A Name:* **FRONTIER COMMUNICATIONS OF CONNECTICUT**
Certificate Holder: **Frontier Communications of Connecticut**

Company Address: 2 Washington Street, Norwalk, CT 06854

Key Contact: Alisha Saunders – Manager, Escalations Support Office of the President

Towns Franchised: Statewide

Telephone No.: 855-890-7961

Support Website: <https://frontier.com/helpcenter>

23. *D/B/A Name:* **OPTIMUM COMMUNICATIONS, INC.**
Certificate Holder: **Cablevision of Litchfield, LLC** (formerly CABLEVISION OF CONNECTICUT, LP)
Company Address: 28 Cross Street, Norwalk, CT 06851

Key Contact: Chris Bresnan, Vice President, Government Affairs

Towns Franchised: Darien, Easton, Greenwich, New Canaan, Norwalk, Redding, Stamford, Weston, Westport, Wilton

Telephone No.: 812-289-6671

Support Website: <https://www.optimum.net/support>

24. *D/B/A Name:* **OPTIMUM COMMUNICATIONS, INC.**
Certificate Holder: **Cablevision of Litchfield, LLC**

Company Address: 622 Torrington Road, Litchfield, CT 06759

Key Contact: Chris Bresnan, Vice President, Government Affairs

Towns Franchised: Cornwall, Goshen, Litchfield, Morris, Thomaston, Torrington, Warren, Watertown

Telephone No.: 812-289-6671

Support Website: <https://www.optimum.net/support>

25. *D/B/A Name:* **OPTIMUM COMMUNICATIONS, INC.**
Certificate Holder: **Cablevision of Litchfield, LLC** (formerly CABLEVISION SYSTEMS OF SOUTHERN CONNECTICUT, LP)
Company Address: 122 River Street, Bridgeport, CT 06604

Key Contact: Chris Bresnan, Vice President, Government Affairs

Towns Franchised: Bridgeport, Fairfield, Milford, Orange, Stratford, Woodbridge

Telephone No.: 812-289-6671

Support Website: <https://www.optimum.net/support>

26.

D/B/A Name: **VERIZON**

Certificate Holder: **Verizon New York Inc.**

Company Address: 140 West Street, New York, NY 10007

Key Contacts: Christine Thomas, Executive Relations Team
Laura A. Shine, State Regulatory Affairs

Towns Franchised: Greenwich

Telephone No.: 1-833-VERIZON

Support Website: <https://www.verizon.com/support/residential/tv/>