

**Residential Water Payment Assistance Information for Aquarion and Connecticut Water Company Customers**  
**Connecticut Public Utilities Regulatory Authority**

<b>Program</b>	<b>Type of assistance</b>	<b>Maximum Benefit</b>	<b>Utility Customer</b>	<b>Eligibility</b>	<b>Enrollment Period</b>	<b>How to Apply (see below)</b>
<b>Aquarion Voucher Program (CVP)</b>	Water bill payment assistance	One time grant (voucher) up to \$250.	Aquarion	Financial hardship qualified. Aquarion customers (first come first serve).	July 1st & June 30 <sup>th</sup> , or until \$50,000 in funding is distributed.	Operation Fuel
<b>Aquarion Low-Income Rate Assistance Program (LIRAP)</b>	On bill discount on electric total bill	Up to 15% discount on total water bill	Aquarion	Aquarion customers who are financial hardship qualified, income at or up to 60% State Median Income. Other payment requirements may apply.	Ongoing	Operation Fuel
<b>Connecticut Water Company Grant</b>	Water bill payment assistance	Up to \$500 per year grant	Connecticut Water Company	CWC customers at or up to 60% State Median Income. Other payment requirements may apply.	Ongoing	Operation Fuel
<b>Connecticut Water Rate Assistance Program (WRAP)</b>	On bill discount on electric total bill	10%, 40% or 80% discount on water bill, excluding Linebacker service.	Connecticut Water Company	CWC customers who are financial hardship qualified, income at or up to 60% State Median Income. Other payment requirements may apply.	Ongoing. Verification biannually.	Contact Company
<b>Connecticut Water Company H2O</b>	Water bill payment assistance and/or payment plans	Shut off protection, up to a 50% credit, flexible payment arrangement for outstanding balance. Includes educational materials and visit.	Connecticut Water Company	CWC single-family residence customers including condominiums; income at or below 200% of the Federal Poverty Level Guidelines.	Ongoing. Annual Verification.	Contact Company, or 211 for local agency support

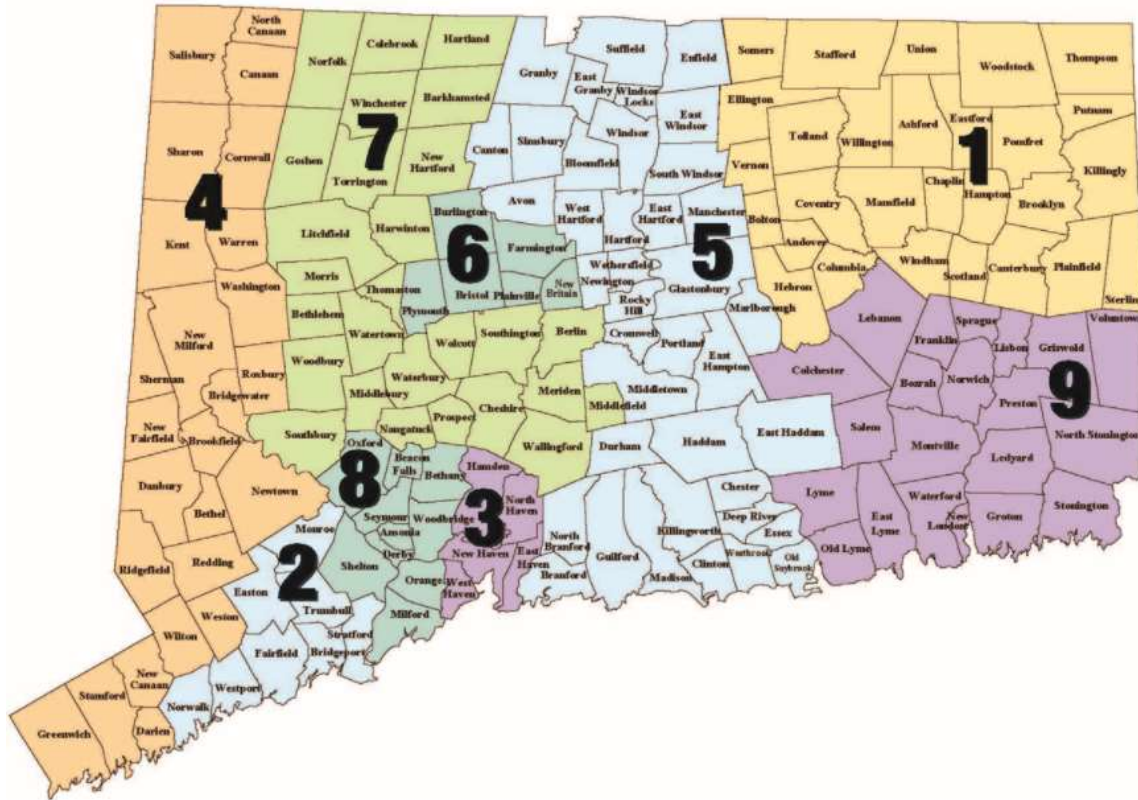
**Residential Water Payment Assistance Information for Aquarion and Connecticut Water Company**

**Customers**

**Connecticut Public Utilities Regulatory Authority**

**Contact Numbers:**

- Connecticut Water Company - 1-800-286-5700.
- Aquarion Water Company - 1-800-732-9678
- Operation Fuel – 860-243-2345



- 1 Access Community Action Agency – Willimantic (860) 450-7400; Danielson (860) 412-1600
- 2 Alliance for Community Empowerment, Inc. – Bridgeport (203) 384-6904;  
Norwalk (203) 384 – 6904 ext. 3027
- 3 Community Action Agency of New Haven - (203) 387-7700
- 4 Community Action Agency of Western CT, Inc. – Danbury (203) 748-5422;  
Stamford (203) 357-0720
- 5 Community Renewal Team – Hartford (860) 560-5800; Middletown (860) 347-4465
- 6 Human Resources Agency of New Britain, Inc. - (860) 356-2000
- 7 New Opportunities, Inc. – Waterbury (203) 756-8151; Meriden (203) 235-0278;  
Torrington (203) 756-8151
- 8 TEAM, Inc. - (203) 736-5420
- 9 Thames Valley Council for Community Action, Inc. - (860) 425-6681

Information on applying for Connecticut Energy Assistance Program -

<https://portal.ct.gov/dss/Economic-Security/Winter-Heating-Assistance/Energy-Assistance---Winter-Heating>