

Residential Water Payment Assistance Information for Aquarion and Connecticut Water Company Customers
Connecticut Public Utilities Regulatory Authority

Program	Type of assistance	Maximum Benefit	Utility Customer	Eligibility	Enrollment Period	How to Apply (see below)
Aquarion Voucher Program (CVP)	Water bill payment assistance	One time grant (voucher) up to \$250.	Aquarion	Financial hardship qualified. Aquarion customers (first come first serve).	July 1st & June 30 th , or until \$50,000 in funding is distributed.	Operation Fuel
Aquarion Low-Income Rate Assistance Program (LIRAP)	On bill discount on electric total bill	Up to 15% discount on total water bill	Aquarion	Aquarion customers who are financial hardship qualified, income at or up to 60% State Median Income. Other payment requirements may apply.	Ongoing	Operation Fuel
Aquarion Low-Income Household Water Assistance Programs (LIHWAP)	Water bill payment assistance	Financial assistance, shut off protection /reconnection, flexible payment arrangement for outstanding balance.	Aquarion	Aquarion customers who are financial hardship qualified, income at or up to 60% State Median Income.	Ongoing	Contact CAA or call 211 to find CAA. Can apply in combination with energy assistance (CEAP)
Connecticut Water Company Grant	Water bill payment assistance	Up to \$500 per year grant	Connecticut Water Company	CWC customers at or up to 60% State Median Income. Other payment requirements may apply.	Ongoing	Operation Fuel
Connecticut Water Rate Assistance Program (WRAP)	On bill discount on electric total bill	10%, 40% or 80% discount on water bill, excluding Linebacker service.	Connecticut Water Company	CWC customers who are financial hardship qualified, income at or up to 60% State Median Income. Other payment requirements may apply.	Ongoing. Verification biannually.	Contact Company
Connecticut Water Company H2O	Water bill payment assistance and/or payment plans	Shut off protection, up to a 50% credit, flexible payment arrangement for outstanding balance. Includes educational materials and visit.	Connecticut Water Company	CWC single-family residence customers including condominiums; income at or below 200% of the Federal Poverty Level Guidelines.	Ongoing. Annual Verification.	Contact Company, or 211 for local agency support

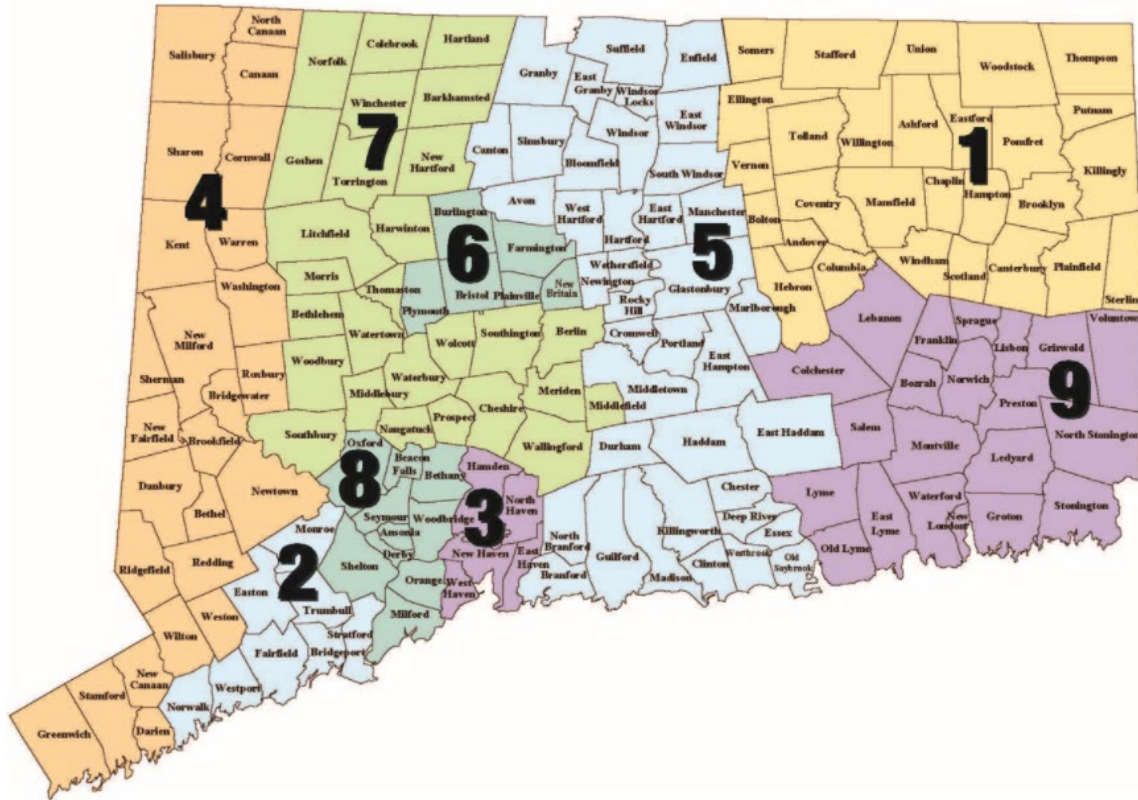
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Customers

Connecticut Public Utilities Regulatory Authority

Contact Numbers:

- Connecticut Water Company - 1-800-286-5700.
- Aquarion Water Company - 1-800-732-9678
- Operation Fuel – 860-243-2345



- 1 Access Community Action Agency – Willimantic (860) 450-7400; Danielson (860) 412-1600
- 2 Alliance for Community Empowerment, Inc. – Bridgeport (203) 384-6904; Norwalk (203) 384 – 6904 ext. 3027
- 3 Community Action Agency of New Haven - (203) 387-7700
- 4 Community Action Agency of Western CT, Inc. – Danbury (203) 748-5422; Stamford (203) 357-0720
- 5 Community Renewal Team – Hartford (860) 560-5800; Middletown (860) 347-4465
- 6 Human Resources Agency of New Britain, Inc. - (860) 356-2000
- 7 New Opportunities, Inc. – Waterbury (203) 756-8151; Meriden (203) 235-0278; Torrington (203) 756-8151
- 8 TEAM, Inc. - (203) 736-5420
- 9 Thames Valley Council for Community Action, Inc. - (860) 425-6681

Information on applying for Connecticut Energy Assistance Program -

<https://portal.ct.gov/dss/Economic-Security/Winter-Heating-Assistance/Energy-Assistance---Winter-Heating>