



# STATE OF CONNECTICUT

## PUBLIC UTILITIES REGULATORY AUTHORITY

### Cable TV (CATV) and Video Franchise Holders in Connecticut

Note: "D/B/A name" means the name under which the company is doing business, i.e. "doing business as"

#### Customer service telephone numbers:

Altice USA / Cablevision / Optimum  
203-870-2583

Cogeco / Breezeline  
888-536-9600

Charter Communications / Spectrum  
855-707-7328

Frontier Communications  
855-890-7961

Cox Communications  
800-955-9515

Verizon  
833-VERIZON

Comcast / Xfinity  
800-Xfinity (800-934-6489) (all locations)  
and 860-414-5066 or 860-937-8926 (depending  
on location – see more details below)

- D/B/A Name:* **Altice USA, Inc. (Optimum)**  
*Certificate Holder:* **CABLEVISION OF LITCHFIELD, INC.** (formerly CABLEVISION OF CONNECTICUT, LP)  
*Company Address:* 28 Cross Street, Norwalk, CT 06851  
*Key Contact:* Esme Lombard, Sr. Director, Government Affairs  
*Towns Franchised:* Darien, Easton, Greenwich, New Canaan, Norwalk, Redding, Stamford, Weston, Westport, Wilton  
*Telephone No.:* 203-870-2583  
*Support Website:* <https://www.optimum.net/support>

2. *D/B/A Name:* **Altice USA, Inc. (Optimum)**  
*Certificate Holder:* **CABLEVISION OF LITCHFIELD, INC.**

*Company Address:* 622 Torrington Road, Litchfield, CT 06759

*Key Contact:* Esme Lombard, Sr. Director, Government Affairs

*Towns Franchised:* Cornwall, Goshen, Litchfield, Morris, Thomaston, Torrington, Warren, Watertown

*Telephone No.:* 203-870-2583

*Support Website:* <https://www.optimum.net/support>

3. *D/B/A Name:* **Altice USA, Inc. (Optimum)**  
*Certificate Holder:* **CABLEVISION OF LITCHFIELD, INC.** (formerly CABLEVISION SYSTEMS OF SOUTHERN CONNECTICUT, LP)

*Company Address:* 122 River Street, Bridgeport, CT 06604

*Key Contact:* Esme Lombard, Sr. Director, Government Affairs

*Towns Franchised:* Bridgeport, Fairfield, Milford, Orange, Stratford, Woodbridge

*Telephone No.:* 203-870-2583

*Support Website:* <https://www.optimum.net/support>

4. *D/B/A Name:* **CHARTER COMMUNICATIONS OF NORTHEASTERN CONNECTICUT**  
**Operating as SPECTRUM**

*Certificate Holder:* **Spectrum Northeast, LLC**

*Company Address:* 207 Tuckie Road, Willimantic, CT 06226

*Key Contact:* William Wesselman, VP, Law – Regulatory

*Towns Franchised:* Ashford, Brooklyn, Canterbury, Chaplin, Columbia, Coventry, Eastford, Hampton, Lebanon, Mansfield, Pomfret, Scotland, Thompson, Willington, Windham, Woodstock

*Telephone No.:* 855-707-7328

*Support Website:* <https://www.spectrum.net/support>

5. *D/B/A Name:* **CHARTER COMMUNICATIONS OF WESTERN CONNECTICUT  
Operating as SPECTRUM**

*Certificate Holder:* **Spectrum Northeast, LLC**

*Company Address:* 11 Commerce Road, Newtown, CT 06470

*Key Contact:* William Wesselman, VP, Law – Regulatory

*Towns Franchised:* Barkhamsted, Bethlehem, Bridgewater, Brookfield, Colebrook, Harwinton, Heritage Village, Kent, Monroe, New Fairfield, New Hartford, New Milford, Newtown, Roxbury, Sherman, Southbury, Trumbull, Warren (partial), Washington, West Hartland (partial), Winchester, Winsted, Woodbury

*Telephone No.:* 855-707-7328

*Support Website:* <https://www.spectrum.net/support>

6. *D/B/A Name:* **COMCAST/BRANFORD (through its brand Xfinity)**

*Certificate Holder:* **Comcast of Connecticut, Inc.**

*Company Address:* 222 New Park Drive, Berlin, CT 06037

*Key Contact:* Matt Skane, Manager of Government & Regulatory Affairs

*Towns Franchised:* Branford, E. Haven, Guilford, Madison, No. Branford, No. Haven, Wallingford

*Telephone No.:* 800-Xfinity (800-934-6489) or 860-414-5066

*Support Website:* <https://www.xfinity.com/support/>

7. *D/B/A Name:* **COMCAST/CLINTON (through its brand Xfinity)**

*Certificate Holder:* **Comcast of Connecticut, Inc.**

*Company Address:* 222 New Park Drive, Berlin, CT 06037

*Key Contact:* Matt Skane, Manager of Government & Regulatory Affairs

*Towns Franchised:* Chester, Clinton, Deep River, Durham, Essex, Haddam, Killingworth, Old Saybrook, Westbrook

*Telephone No.:* 800-Xfinity (800-934-6489) or 860-414-5066

*Support Website:* <https://www.xfinity.com/support/>

8. *D/B/A Name:* **COMCAST/DANBURY (through its brand Xfinity)**  
*Certificate Holder:* **Comcast of Connecticut, Inc.**

*Company Address:* 222 New Park Drive, Berlin, CT 06037

*Key Contact:* Amy Horan, Manager of Government & Regulatory Affairs

*Towns Franchised:* Bethel, Danbury, Ridgefield

*Telephone No.:* 800-Xfinity (800-934-6489) or 860-937-8926

*Support Website:* <https://www.xfinity.com/support/>

9. *D/B/A Name:* **COMCAST/GROTON (through its brand Xfinity)**  
*Certificate Holder:* **Comcast of Connecticut, Inc.**

*Company Address:* 222 New Park Drive, Berlin, CT 06037

*Key Contact:* Amy Horan, Manager of Government & Regulatory Affairs

*Towns Franchised:* Groton, Ledyard, North Stonington, Stonington, Voluntown, Sub Base

*Telephone No.:* 800-Xfinity (800-934-6489) or 860-937-8926

*Support Website:* <https://www.xfinity.com/support/>

10. *D/B/A Name:* **COMCAST/HARTFORD (through its brand Xfinity)**  
*Certificate Holder:* **Comcast of Connecticut, Inc.**

*Company Address:* 222 New Park Drive, Berlin, CT 06037

*Key Contact:* Matt Skane, Manager of Government & Regulatory Affairs

*Towns Franchised:* Bloomfield, East Hartford, Hartford, Simsbury, West Hartford, Windsor

*Telephone No.:* 800-Xfinity (800-934-6489) or 860-414-5066

*Support Website:* <https://www.xfinity.com/support/>

**11.**        *D/B/A Name:* **COMCAST/LAKEVILLE (through its brand Xfinity)**  
*Certificate Holder:* **Comcast of California/Connecticut/Michigan**

*Company Address:* 222 New Park Drive, Berlin, CT 06037

*Key Contact:* Matt Skane, Manager of Government & Regulatory Affairs

*Towns Franchised:* Canaan, Norfolk, North Canaan, Salisbury, Sharon

*Telephone No.:* 800-Xfinity (800-934-6489) or 860-414-5066

*Support Website:* <https://www.xfinity.com/support/>

**12.**        *D/B/A Name:* **COMCAST/OLD LYME (through its brand Xfinity)**  
*Certificate Holder:* **Comcast of CT/GA/MA/NH/NY/NC/VA/VT, LLC**

*Company Address:* 222 New Park Drive, Berlin, CT 06037

*Key Contact:* Matt Skane, Manager of Government & Regulatory Affairs

*Towns Franchised:* East Haddam, Haddam (east of CT River), Lyme, Old Lyme, Salem

*Telephone No.:* 800-Xfinity (800-934-6489) or 860-414-5066

*Support Website:* <https://www.xfinity.com/support/>

**13.**        *D/B/A Name:* **COMCAST/MIDDLETOWN (through its brand Xfinity)**  
*Certificate Holder:* **Comcast of Connecticut, Inc.**

*Company Address:* 222 New Park Drive, Berlin, CT 06037

*Key Contact:* Matt Skane, Manager of Government & Regulatory Affairs

*Towns Franchised:* Cromwell, East Hampton, Middlefield, Middletown, Portland

*Telephone No.:* 800-Xfinity (800-934-6489) or 860-414-5066

*Support Website:* <https://www.xfinity.com/support/>

**14.**        *D/B/A Name:* **COMCAST/NEW HAVEN (through its brand Xfinity)**  
*Certificate Holder:* **Comcast of Connecticut, Inc.**

*Company Address:* 222 New Park Drive, Berlin, CT 06037

*Key Contact:* Amy Horan, Manager of Government & Regulatory Affairs

*Towns Franchised:* Hamden, New Haven, West Haven

*Telephone No.:* 800-Xfinity (800-934-6489) or 860-937-8926

*Support Website:* <https://www.xfinity.com/support/>

**15.**        *D/B/A Name:* **COMCAST/NEW LONDON (through its brand Xfinity)**  
*Certificate Holder:* **Comcast of Connecticut, Inc.**

*Company Address:* 222 New Park Drive, Berlin, CT 06037

*Key Contact:* Amy Horan, Manager of Government & Regulatory Affairs

*Towns Franchised:* New London

*Telephone No.:* 800-Xfinity (800-934-6489) or 860-937-8926

*Support Website:* <https://www.xfinity.com/support/>

**16.**        *D/B/A Name:* **COMCAST/NORWICH (through its brand Xfinity)**  
*Certificate Holder:* **Comcast of CT/GA/MA/NH/NY/NC/VA/VT, LLC**

*Company Address:* 222 New Park Drive, Berlin, CT 06037

*Key Contact:* Amy Horan, Manager of Government & Regulatory Affairs

*Towns Franchised:* Bozrah, Colchester, Franklin, Lisbon, Norwich, Preston, Sprague

*Telephone No.:* 800-Xfinity (800-934-6489) or 860-937-8926

*Support Website:* <https://www.xfinity.com/support/>

**17.**        *D/B/A Name:* **COMCAST/PLAINVILLE (through its brand Xfinity)**  
*Certificate Holder:* **Comcast of Connecticut, Inc.**

*Company Address:* 222 New Park Drive, Berlin CT 06037

*Key Contact:* Matt Skane, Manager of Government & Regulatory Affairs

*Towns Franchised:* Avon, Berlin, Bristol, Burlington, Canton, Farmington, New Britain, Plainville

*Telephone No.:* 800-Xfinity (800-934-6489) or 860-414-5066

*Support Website:* <https://www.xfinity.com/support/>

**18.**        *D/B/A Name:* **COMCAST/SEYMOUR (through its brand Xfinity)**  
*Certificate Holder:* **Comcast of CT/GA/MA/NH/NY/NC/VA/VT, LLC**

*Company Address:* 222 New Park Drive, Berlin, CT 06037

*Key Contact:* Amy Horan, Manager of Government & Regulatory Affairs

*Towns Franchised:* Ansonia, Beacon Falls, Bethany, Derby, Oxford, Naugatuck, Seymour, Shelton

*Telephone No.:* 800-Xfinity (800-934-6489) or 860-937-8926

*Support Website:* <https://www.xfinity.com/support/>

**19.**        *D/B/A Name:* **COMCAST/VERNON (through its brand Xfinity)**  
*Certificate Holder:* **Comcast of Connecticut, Inc.**

*Company Address:* 222 New Park Drive, Berlin CT 06037

*Key Contact:* Matt Skane, Manager of Government & Regulatory Affairs

*Towns Franchised:* Andover, Bolton, Ellington, Hebron, Marlborough, Tolland, Vernon

*Telephone No.:* 800-Xfinity (800-934-6489) or 860-414-5066

*Support Website:* <https://www.xfinity.com/support/>

**20.**            *D/B/A Name:* **COMCAST/WATERBURY (through its brand Xfinity)**  
*Certificate Holder:* **Comcast of CT/GA/MA/NH/NY/NC/VA/VT, LLC**

*Company Address:* 222 New Park Drive, Berlin, CT 06037

*Key Contact:* Amy Horan, Manager of Government & Regulatory Affairs

*Towns Franchised:* Middlebury, Plymouth, Prospect, Waterbury, Wolcott

*Telephone No.:* 800-Xfinity (800-934-6489) or 860-937-8926

*Support Website:* <https://www.xfinity.com/support/>

**21.**            *D/B/A Name:* **COX COMMUNICATIONS NEW ENGLAND/ENFIELD**  
*Certificate Holder:* **CoxCom, Inc.**

*Company Address:* 5 Niblick Road, Enfield, CT 06082

*Key Contact:* Rebekah Harriman Stites, Government Affairs Manager

*Towns Franchised:* East Granby, East Windsor, Enfield, Granby, Hartland, Somers, Stafford, Suffield, Union, Windsor Locks

*Telephone No.:* 800-955-9515

*Support Website:* <https://www.cox.com>

**22.**            *D/B/A Name:* **COX COMMUNICATIONS NEW ENGLAND/MANCHESTER**  
*Certificate Holder:* **CoxCom, Inc.**

*Company Address:* 170 Utopia Road, Manchester, CT 06040

*Key Contact:* Rebekah Harriman Stites, Government Affairs Manager

*Towns Franchised:* Glastonbury, Manchester, Newington, Rocky Hill, So. Windsor, Wethersfield

*Telephone No.:* 800-955-9515

*Support Website:* <https://www.cox.com>



**23.**            *D/B/A Name:* **COX COMMUNICATIONS NEW ENGLAND/MERIDEN**  
*Certificate Holder:* **CoxCom, Inc.**

*Company Address:* 687 East Main St., Meriden, CT 06450

*Key Contact:* Rebekah Harriman Stites, Government Affairs Manager

*Towns Franchised:* Cheshire, Meriden, Southington

*Telephone No.:* 800-955-9515

*Support Website:* <https://www.cox.com>

**24.**            *D/B/A Name:* **BREEZELINE**  
*Certificate Holder:* **Cogeco US (CT), LLC (formerly Atlantic Broadband (CT), LLC**

*Company Address:* 3 Batterymarch Park, Suite 200, Quincy, MA 02169

*Key Contact:* Dov Banks, Customer Care Manager

*Towns Franchised:* Montville, New London, Waterford, East Lyme, Griswold, Killingly, Plainfield, Sterling, Putnam

*Telephone No.:* 888-536-9600

*Support Website:* <https://www.breezeline.com/support>

**25.**            *D/B/A Name:* **Frontier Communications of Connecticut**  
*Certificate Holder:* **Frontier Communications of Connecticut**

*Company Address:* 401 Merritt 7, Norwalk, CT 06851

*Key Contact:* Alisha Saunders – Manager, Office of the President

*Towns Franchised:* Statewide

*Telephone No.:* 855-890-7961

*Support Website:* <https://frontier.com/helpcenter>

**26.**        *D/B/A Name:* **Verizon**  
              *Certificate Holder:* **Verizon New York Inc.**

*Company Address:* 140 West Street, New York, NY 10007

*Key Contacts:* Christine Thomas  
   Ava-Marie Madeam – Senior Director, State & Local Govt Affairs

*Towns Franchised:* Greenwich

*Telephone No.:* 833-VERIZON

*Support Website:* <https://www.verizon.com/support/residential/tv/>