



STATE OF CONNECTICUT

PUBLIC UTILITIES REGULATORY AUTHORITY

Cable TV (CATV) and Video Franchise Holders in Connecticut

Note: "D/B/A name" means the name under which the company is doing business, i.e. "doing business as"

Customer service telephone numbers:

Altice USA / Cablevision / Optimum
203-870-2583

Cogeco / Breezeline
888-536-9600

Charter Communications / Spectrum
855-707-7328

Frontier Communications
855-890-7961

Cox Communications
800-955-9515

Verizon
833-VERIZON

Comcast / Xfinity
860-414-5066 or 860-937-8926 (depending on location – see more details below)

- D/B/A Name:** **Altice USA, Inc. (Optimum)**
Certificate Holder: **CABLEVISION OF LITCHFIELD, INC.** (formerly CABLEVISION OF CONNECTICUT, LP)
Company Address: 28 Cross Street, Norwalk, CT 06851
Key Contact: Esme Lombard, Sr. Director, Government Affairs
Towns Franchised: Darien, Easton, Greenwich, New Canaan, Norwalk, Redding, Stamford, Weston, Westport, Wilton
Telephone No.: 203-870-2583
Support Website: <https://www.optimum.net/support>

2. *D/B/A Name:* **Altice USA, Inc. (Optimum)**
Certificate Holder: **CABLEVISION OF LITCHFIELD, INC.**

Company Address: 622 Torrington Road, Litchfield, CT 06759

Key Contact: Esme Lombard, Sr. Director, Government Affairs

Towns Franchised: Cornwall, Goshen, Litchfield, Morris, Thomaston, Torrington, Warren, Watertown

Telephone No.: 203-870-2583

Support Website: <https://www.optimum.net/support>

3. *D/B/A Name:* **Altice USA, Inc. (Optimum)**
Certificate Holder: **CABLEVISION OF LITCHFIELD, INC.** (formerly CABLEVISION SYSTEMS OF SOUTHERN CONNECTICUT, LP)

Company Address: 122 River Street, Bridgeport, CT 06604

Key Contact: Esme Lombard, Sr. Director, Government Affairs

Towns Franchised: Bridgeport, Fairfield, Milford, Orange, Stratford, Woodbridge

Telephone No.: 203-870-2583

Support Website: <https://www.optimum.net/support>

4. *D/B/A Name:* **CHARTER COMMUNICATIONS OF NORTHEASTERN CONNECTICUT**
Operating as SPECTRUM

Certificate Holder: **Spectrum Northeast, LLC**

Company Address: 207 Tuckie Road, Willimantic, CT 06226

Key Contact: William Wesselman, VP, Law – Regulatory

Towns Franchised: Ashford, Brooklyn, Canterbury, Chaplin, Columbia, Coventry, Eastford, Hampton, Lebanon, Mansfield, Pomfret, Scotland, Thompson, Willington, Windham, Woodstock

Telephone No.: 855-707-7328

Support Website: <https://www.spectrum.net/support>

5. *D/B/A Name:* **CHARTER COMMUNICATIONS OF WESTERN CONNECTICUT
Operating as SPECTRUM**

Certificate Holder: **Spectrum Northeast, LLC**

Company Address: 11 Commerce Road, Newtown, CT 06470

Key Contact: William Wesselman, VP, Law – Regulatory

Towns Franchised: Barkhamsted, Bethlehem, Bridgewater, Brookfield, Colebrook, Harwinton, Heritage Village, Kent, Monroe, New Fairfield, New Hartford, New Milford, Newtown, Roxbury, Sherman, Southbury, Trumbull, Warren (partial), Washington, West Hartland (partial), Winchester, Winsted, Woodbury

Telephone No.: 855-707-7328

Support Website: <https://www.spectrum.net/support>

6. *D/B/A Name:* **COMCAST/BRANFORD (through its brand Xfinity)**

Certificate Holder: **Comcast of Connecticut, Inc.**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Matt Skane, Manager of Government & Regulatory Affairs

Towns Franchised: Branford, E. Haven, Guilford, Madison, No. Branford, No. Haven, Wallingford

Telephone No.: 860-414-5066

Support Website: <https://www.xfinity.com/support/>

7. *D/B/A Name:* **COMCAST/CLINTON (through its brand Xfinity)**

Certificate Holder: **Comcast of Connecticut, Inc.**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Matt Skane, Manager of Government & Regulatory Affairs

Towns Franchised: Chester, Clinton, Deep River, Durham, Essex, Haddam, Killingworth, Old Saybrook, Westbrook

Telephone No.: 860-414-5066

Support Website: <https://www.xfinity.com/support/>

8. *D/B/A Name:* **COMCAST/DANBURY (through its brand Xfinity)**
Certificate Holder: **Comcast of Connecticut, Inc.**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Amy Horan, Manager of Government & Regulatory Affairs

Towns Franchised: Bethel, Danbury, Ridgefield

Telephone No.: 860-937-8926

Support Website: <https://www.xfinity.com/support/>

9. *D/B/A Name:* **COMCAST/GROTON (through its brand Xfinity)**
Certificate Holder: **Comcast of Connecticut, Inc.**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Amy Horan, Manager of Government & Regulatory Affairs

Towns Franchised: Groton, Ledyard, North Stonington, Stonington, Voluntown, Sub Base

Telephone No.: 860-937-8926

Support Website: <https://www.xfinity.com/support/>

10. *D/B/A Name:* **COMCAST/HARTFORD (through its brand Xfinity)**
Certificate Holder: **Comcast of Connecticut, Inc.**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Matt Skane, Manager of Government & Regulatory Affairs

Towns Franchised: Bloomfield, East Hartford, Hartford, Simsbury, West Hartford, Windsor

Telephone No.: 860-414-5066

Support Website: <https://www.xfinity.com/support/>

11. *D/B/A Name:* **COMCAST/LAKEVILLE (through its brand Xfinity)**
Certificate Holder: **Comcast of California/Connecticut/Michigan**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Matt Skane, Manager of Government & Regulatory Affairs

Towns Franchised: Canaan, Norfolk, North Canaan, Salisbury, Sharon

Telephone No.: 860-414-5066

Support Website: <https://www.xfinity.com/support/>

12. *D/B/A Name:* **COMCAST/OLD LYME (through its brand Xfinity)**
Certificate Holder: **Comcast of CT/GA/MA/NH/NY/NC/VA/VT, LLC**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Matt Skane, Manager of Government & Regulatory Affairs

Towns Franchised: East Haddam, Haddam (east of CT River), Lyme, Old Lyme, Salem

Telephone No.: 860-414-5066

Support Website: <https://www.xfinity.com/support/>

13. *D/B/A Name:* **COMCAST/MIDDLETOWN (through its brand Xfinity)**
Certificate Holder: **Comcast of Connecticut, Inc.**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Matt Skane, Manager of Government & Regulatory Affairs

Towns Franchised: Cromwell, East Hampton, Middlefield, Middletown, Portland

Telephone No.: 860-414-5066

Support Website: <https://www.xfinity.com/support/>

14. *D/B/A Name:* **COMCAST/NEW HAVEN (through its brand Xfinity)**
Certificate Holder: **Comcast of Connecticut, Inc.**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Amy Horan, Manager of Government & Regulatory Affairs

Towns Franchised: Hamden, New Haven, West Haven

Telephone No.: 860-937-8926

Support Website: <https://www.xfinity.com/support/>

15. *D/B/A Name:* **COMCAST/NEW LONDON (through its brand Xfinity)**
Certificate Holder: **Comcast of Connecticut, Inc.**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Amy Horan, Manager of Government & Regulatory Affairs

Towns Franchised: New London

Telephone No.: 860-937-8926

Support Website: <https://www.xfinity.com/support/>

16. *D/B/A Name:* **COMCAST/NORWICH (through its brand Xfinity)**
Certificate Holder: **Comcast of CT/GA/MA/NH/NY/NC/VA/VT, LLC**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Amy Horan, Manager of Government & Regulatory Affairs

Towns Franchised: Bozrah, Colchester, Franklin, Lisbon, Norwich, Preston, Sprague

Telephone No.: 860-937-8926

Support Website: <https://www.xfinity.com/support/>

17. *D/B/A Name:* **COMCAST/PLAINVILLE (through its brand Xfinity)**
Certificate Holder: **Comcast of Connecticut, Inc.**

Company Address: 222 New Park Drive, Berlin CT 06037

Key Contact: Matt Skane, Manager of Government & Regulatory Affairs

Towns Franchised: Avon, Berlin, Bristol, Burlington, Canton, Farmington, New Britain, Plainville

Telephone No.: 860-414-5066

Support Website: <https://www.xfinity.com/support/>

18. *D/B/A Name:* **COMCAST/SEYMOUR (through its brand Xfinity)**
Certificate Holder: **Comcast of CT/GA/MA/NH/NY/NC/VA/VT, LLC**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Amy Horan, Manager of Government & Regulatory Affairs

Towns Franchised: Ansonia, Beacon Falls, Bethany, Derby, Oxford, Naugatuck, Seymour, Shelton

Telephone No.: 860-937-8926

Support Website: <https://www.xfinity.com/support/>

19. *D/B/A Name:* **COMCAST/VERNON (through its brand Xfinity)**
Certificate Holder: **Comcast of Connecticut, Inc.**

Company Address: 222 New Park Drive, Berlin CT 06037

Key Contact: Matt Skane, Manager of Government & Regulatory Affairs

Towns Franchised: Andover, Bolton, Ellington, Hebron, Marlborough, Tolland, Vernon

Telephone No.: 860-414-5066

Support Website: <https://www.xfinity.com/support/>

20. *D/B/A Name:* **COMCAST/WATERBURY (through its brand Xfinity)**
Certificate Holder: **Comcast of CT/GA/MA/NH/NY/NC/VA/VT, LLC**

Company Address: 222 New Park Drive, Berlin, CT 06037

Key Contact: Amy Horan, Manager of Government & Regulatory Affairs

Towns Franchised: Middlebury, Plymouth, Prospect, Waterbury, Wolcott

Telephone No.: 860-937-8926

Support Website: <https://www.xfinity.com/support/>

21. *D/B/A Name:* **COX COMMUNICATIONS NEW ENGLAND/ENFIELD**
Certificate Holder: **CoxCom, Inc.**

Company Address: 5 Niblick Road, Enfield, CT 06082

Key Contact: Rebekah Harriman Stites, Government Affairs Manager

Towns Franchised: East Granby, East Windsor, Enfield, Granby, Hartland, Somers, Stafford, Suffield, Union, Windsor Locks

Telephone No.: 800-955-9515

Support Website: <https://www.cox.com>

22. *D/B/A Name:* **COX COMMUNICATIONS NEW ENGLAND/MANCHESTER**
Certificate Holder: **CoxCom, Inc.**

Company Address: 170 Utopia Road, Manchester, CT 06040

Key Contact: Rebekah Harriman Stites, Government Affairs Manager

Towns Franchised: Glastonbury, Manchester, Newington, Rocky Hill, So. Windsor, Wethersfield

Telephone No.: 800-955-9515

Support Website: <https://www.cox.com>

23. *D/B/A Name:* **COX COMMUNICATIONS NEW ENGLAND/MERIDEN**
Certificate Holder: **CoxCom, Inc.**

Company Address: 687 East Main St., Meriden, CT 06450

Key Contact: Rebekah Harriman Stites, Government Affairs Manager

Towns Franchised: Cheshire, Meriden, Southington

Telephone No.: 800-955-9515

Support Website: <https://www.cox.com>

24. *D/B/A Name:* **BREEZELINE**
Certificate Holder: **Cogeco US (CT), LLC (formerly Atlantic Broadband (CT), LLC**

Company Address: 3 Batterymarch Park, Suite 200, Quincy, MA 02169

Key Contact: Dov Banks, Customer Care Manager

Towns Franchised: Montville, New London, Waterford, East Lyme, Griswold, Killingly, Plainfield, Sterling, Putnam

Telephone No.: 888-536-9600

Support Website: <https://www.breezeline.com/support>

25. *D/B/A Name:* **Frontier Communications of Connecticut**
Certificate Holder: **Frontier Communications of Connecticut**

Company Address: 401 Merritt 7, Norwalk, CT 06851

Key Contact: Alisha Saunders – Manager, Office of the President

Towns Franchised: Statewide

Telephone No.: 855-890-7961

Support Website: <https://frontier.com/helpcenter>

26.

D/B/A Name: **Verizon**

Certificate Holder: **Verizon New York Inc.**

Company Address: 140 West Street, New York, NY 10007

Key Contacts: Christine Thomas

Ava-Marie Madeam – Senior Director, State & Local Govt Affairs

Towns Franchised: Greenwich

Telephone No.: 833-VERIZON

Support Website: <https://www.verizon.com/support/residential/tv/>