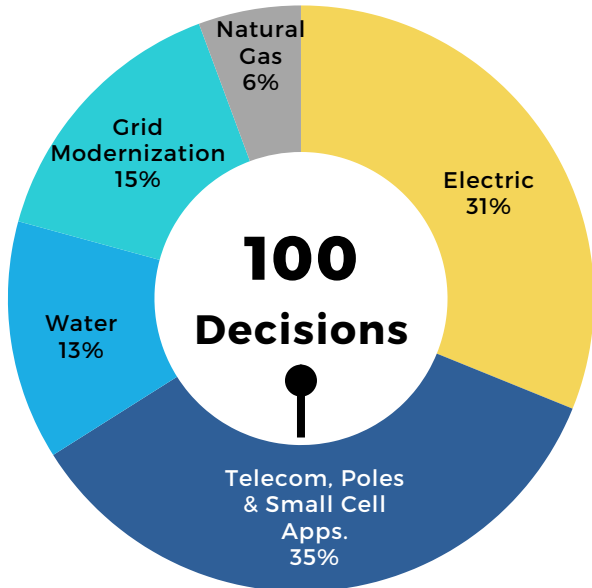


2023 BY THE NUMBERS

Metrics and data tracking are essential tools to understanding trends and progress. The below are key quantitative statistics related to PURA's work product and other activities in 2023, included to help stakeholders better understand PURA's roles & responsibilities.



**100
Decisions**



Stakeholder Engagement Efforts

- 38 opportunities for written comments
- 39 Technical Meetings
- 55 Hearings
- 5 Public Comment Hearings
- 20 PURA 101 [Workshops](#)
- 16,969 customer complaints addressed

72

Total Staff

Issued \$4.7M in Fines

Contains:

- 96 Final Decisions
- 2 Interim Decisions
- 1 Supplemental Decision
- 1 Declaratory Rulings

545 | 409

Dockets Opened | Dockets Closed

1,110

Motion Rulings

+362

Additional Licensing, Certification, and Submetering Application Decisions

Over 2,000

Total pages of analysis across decisions

Includes:

\$1.915M in Restitution
+
\$1M in Compliance
+
\$1.48M In payments to Operation Fuel

\$52.5k
EDCs

\$199k
Call Before You Dig

\$1.175M
Pipeline Safety

\$2.777M
Electric Suppliers