



**STATE OF CONNECTICUT**  
**DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION**  
**Police Officer Standards and Training Council**  
**Connecticut Police Academy**

To: Connecticut Chiefs of Police  
Connecticut Police Training Officers  
State Police Resident Troopers

From: William Tanner, Field Program Consultant  
Field Services Training Division

Date: July 14, 2023

Subject: **Fundamentals of Crisis Negotiation**

Tuition: **No Cost**

**COURSE ANNOUNCEMENT**

The Department of Emergency Services and Public Protection, and the Police Officer Standards and Training Council's Field Services Training Division, in cooperation with the Federal Bureau of Investigation (FBI), is offering a five-day training seminar titled, "**Fundamentals of Crisis Negotiation.**" The training session is designed as an introductory course. The course will be held on **Monday, October 30, 2023**, through **Friday, November 3, 2023**, at the Connecticut Police Academy, 285 Preston Avenue, Meriden, CT. Daily meeting times will be from 8:30 AM to 5:00 PM. The lead instructor will be a Special Agent from the FBI's New Haven Field Office. Additional instructors for this course will include Special Agents from the FBI's New Haven Field Office, and negotiators from the Connecticut State Police and Trumbull Police Departments.

The presentation will focus on crisis negotiation concepts, a practical overview of negotiations, active listening techniques, role-play, abnormal psychology, mental health and crisis intervention considerations, legal aspects, and other specialty topics.

The seminar is specifically designed for an audience of patrol officers/first responders without previous crisis or hostage negotiation training who plan to become negotiators.

The class is limited to thirty (30) attendees. Please complete a registration form for each attendee from the web and email it to William Tanner at [william.tanner@ct.gov](mailto:william.tanner@ct.gov) **no later than close of business, Friday, October 6, 2023**. If you have any questions, please contact the Field Services Training Division at 203-427-2625.

Students successfully completing the course will receive Review Training Credit in the following area(s):

- Area 400      Human Relations      8 hours
- Area 600      Patrol Techniques      16 hours

There is no tuition for this course. Lunch may be purchased at nearby restaurants; coffee break refreshments are available daily at the Academy for a small fee. The uniform dress code for POSTC In-Service Training (POSTC General Notice 90-03) will be in effect. **We ask all training supervisors to remind their assigned personnel that they represent their agency and are required to dress accordingly.**

**Training Officers:** Please be sure to include your department email address and the **email AND POST ID (Sworn personnel) of the student to be enrolled** on all applications.

**DISCLAIMER:** The Police Officer Standards and Training Council (POSTC) makes every effort, within its ability and resources, to provide the highest quality, most relevant in-service training programs available at minimum cost to all Connecticut police officers and agencies. However, POSTC does not provide legal advice, and does not endorse the accuracy or completeness of specific in-service training programs provided by each of its many contractors and training providers. The materials and opinions of individual providers offered during the course of in-service training are those of the instructor alone, and do not necessarily represent the position of the Police Officer Standards and Training Council or the State of Connecticut. Given the multitude of disparate factual scenarios with which law enforcement personnel are presented in the discharge of their official duties, students and sponsoring agencies are strongly advised and encouraged to seek the advice and counsel of their own legal advisors before implementing concepts or adopting specific measures discussed or recommended during in-service training sessions.

**Training on the Web: [www.CT.GOV/POST](http://www.CT.GOV/POST)**