### CONTRACT FOR PROFESSIONAL SERVICES

by and between

### CITY OF HARTFORD

and

### Ambassador Wheelchair Services, Inc.

for

# ELDERLY TRANSPORTATION SERVICES - DIAL A RIDE

This Agreement is by and between the City of Hartford, a Connecticut municipal Corporation having its territorial limits within the County of Hartford and State of Connecticut, acting herein by Luke A. Bronin, its Mayor, duly authorized hereinafter referred to as the City, and Ambassador Wheelchair Services, Inc. whose address is 5 Glastonbury Avenue, Rocky Hill, CT 06067 acting herein by Joseph Piscitelli, its Operations Manager, duly authorized, hereinafter referred to as the Provider.

### 1. SCOPE OF SERVICES

The City of Hartford hereby engages Provider to provide citywide on-project title on an as-needed basis as set forth on **Exhibit A** attached hereto ("Services"), subject to the terms and conditions in this Agreement.

### 2. TERM

The term of this Agreement will be for one year starting project September 1, 2021 and ending August 31, 2022. The City has the option to extend this contract for (3) additional (1) year terms in the City's sole and absolute discretion.

### 3. **COMPENSATION**

For services rendered by Provider as detailed in Exhibit A of this Contract, Provider shall be paid according to the rates set forth in Exhibit B.

City's obligation to make any payments for any Services rendered hereunder is expressly contingent upon Provider having satisfactorily performed the same. In the event that City reasonably determines that Provider's work is not satisfactory, or if City reasonably believes Provider otherwise has breached any of its obligations under this Agreement, City may take corrective action, including, but not limited to, the following:

- (i) Delay of payment;
- (ii) Adjustment of payment; and/or
- (iii) Suspension or termination of this Agreement.

Payment will be made by City for any Services provided hereunder within thirty (30) days of its receipt of Provider's invoice therefor in accordance with this Section.

### 4. MANAGEMENT

The Director of Health and Human Services or his/her designee will manage this contract for the City. The City will co-manage all center operations and shall also work closely with the Provider in all aspects of the programs and services and each shall follow reasonable suggestions of the other to improve same.

# 5. RELATIONSHIP BETWEEN THE PARTIES

It is mutually agreed that the Provider including its employee(s) is an independent contractor and not an officer, employee or agent of the City, and that this Agreement is a contract for services and not a contract of employment, and that, as such, the Provider and its employee(s) shall not be entitled to any employment benefits of the City such as, but not limited to: vacation, sick leave, insurance, workers' compensation, pension and retirement benefits. All personnel matters affecting staff will be the responsibility of the Provider.

# 6. HOLD HARMLESS AGREEMENT

The Provider, its agents and assigns shall indemnify and hold harmless the City of Hartford, including but not limited to, its elected officials, officers, and agents, ("collectively, "the City Indemnities") from any and all claims made against the City Indemnities, including but not limited to, damages, awards, costs and reasonable attorneys' fees, to the extent any such claim directly and proximately results from the wrongful, willful or negligent performance of services by or on behalf of the Provider here under or under any other agreements of the Provider entered into by reason thereof. The City agrees to give the Provider prompt notice of any such claim and absent a conflict of interest, an opportunity to control the defense thereof. The foregoing indemnity shall survive the termination or expiration of this agreement.

## 7. INSURANCE REQUIREMENTS

A certificate of insurance must be presented to the City in order for this Contract to take effect. The certificate must name the City as an additional insured on the face of the document and must bear the original signature of an authorized agent for the issuing entity. Except as otherwise set forth herein, policies maintaining such insurance throughout the duration of the project. Insurance requirements are detailed in document #1009 Professional Services Insurance Requirements attached as Exhibit C.

## 8. <u>CONFLICT OF INTEREST</u>

Provider hereby represents and warrants to City as follows:

(i) Provider has not employed or retained any company or person, other than a bona fide employee working solely for Provider, to solicit or secure this Agreement, and Provider has not paid or agreed to pay any company or person, other than bona fide employees working solely for Provider, any fee, gift or any other consideration contingent upon or resulting from the awarding or making of this Agreement;

(ii) no member of the governing body of City, or its designees, employees or agents, and no other public official, either paid or unpaid, who exercises any functions or responsibilities with respect to this Agreement shall, during the individual's tenure or thereafter, have any personal or financial interest, direct or indirect, in any contract or subcontract, or the proceeds thereof for work and/or services to be performed in connection with this Agreement. Provider shall cause to be incorporated, in all subcontracts a provision prohibiting such interest pursuant to the provisions of this paragraph.

In the event any of the foregoing representations are untrue, or if any fact or circumstance occurs during the term hereof that cause any of the same to be untrue, then City, in addition to such other rights or remedies which may then be available to it, all of which are expressly reserved hereby, shall have the option of terminating this Agreement in accordance with Subsection 12.1.

# 9. PERFORMANCE OF SERVICES

All Services will be performed by Provider in a timely manner with skill and competence in accordance with generally accepted practices of, and pursuant to a standard of care exercised by, companies providing similar services under like circumstances.

## 10. <u>CONFIDENTIALITY</u>

Provider shall not, at any time during, or after the expiration of, the term of this Agreement, divulge to any person, or use for its or any other person's benefit, any information or fact relating to the conduct, management, or business of City, which shall have come to the knowledge of Provider in the course of providing the Services hereunder. Provider further agrees to treat as confidential, and to use only for the advancement of the interest of City, all data and other information submitted to or obtained by it in connection with the Project during the term of this Agreement. Except as may otherwise be agreed by City, all originals and copies of any such materials shall be returned to City upon completion of the Project or at such earlier time as is requested thereby.

# 11. EVENTS OF DEFAULT AND REMEDIES

### 11.1 Events of Default

Any of the following occurrences or acts shall constitute an Event of Default under this Agreement:

- (i) Whenever Provider shall do, or permit anything to be done, whether by action or inaction, contrary to any of the covenants, agreements, terms or provisions contained in this Agreement which on the part or behalf of Provider are to be kept or performed, and Provider fails to correct any such breach within ten (10) days after Provider's receipt of written notice of such breach from City; or
- (ii) If any determination shall have been made by competent authority such as, but not limited to, any federal, state or local government official, or a certified public accountant, that Provider's management or any accounting for its funding, from whatever source, is improper,

inadequate or illegal, as such management or accounting may relate to Provider's performance of this Agreement; or

- (iii) whenever an involuntary petition shall be filed against Provider under any bankruptcy or insolvency law or under the reorganization provisions of any law of like import, or a receiver of Provider or of or for the property of Provider shall be appointed without the acquiescence of Provider, or whenever this Agreement or the unexpired balance of the term would, by operation of law or otherwise, except for this provision, devolve upon or pass to any person, firm or corporation other than Provider or a corporation in which Provider may be duly merged, converted or consolidated under statutory procedure, and such circumstance under this subparagraph shall continue and shall remain undischarged or unstayed for an aggregate period of sixty (60) days (whether or not consecutive) or shall not be remedied by Provider within sixty (60) days; or
- (iv) whenever Provider shall make an assignment of the property of Provider for the benefit of creditors or shall file a voluntary petition under any bankruptcy or insolvency law, or whenever any court of competent jurisdiction shall approve a petition filed by Provider under the reorganization provisions of the United States Bankruptcy Code or under the provisions of any law of like import, or whenever a petition shall be filed by Provider under the arrangement provisions of the United States Bankruptcy Code or under the provisions of any law of like import, or whenever Provider shall desert or abandon the Project; or
- If any competent authority shall have determined that Provider is in default of any federal, state or local tax obligation; or
- (vi) Pursuant to Resolutions passed by the Court of Common Council on March 4, 1996 and January 13, 1997, if Provider or any of its principals are in default of any tax or other financial obligations which are owed to City. Default shall be considered to have occurred under this subsection when any payment required to be made to City is more than thirty (30) days past due.

## 11.2 Election of Remedies

If any Event of Default hereunder shall have occurred and be continuing, City may elect to pursue any one or more of the following remedies, in any combination or sequence:

- (i) Take such action as it deems necessary, including, without limitation, the temporary withholding or reduction of payment;
- (ii) Suspend Project operation;
- (iii) Require Provider to correct or cure such default to the satisfaction of City; and/or

- (iv) Terminate this Agreement for cause in accordance with Section 12 hereof.
- (v) Deduct from the cash bond/escrow account any penalties, claims, charges or damages assessed against the Operator by the City in the City's reasonable discretion.

The selection of any remedy shall not prevent or stop City from pursuing any other remedy and shall not constitute a waiver by City of any other right or remedy.

# 12. TERMINATION OF AGREEMENT

# 12.1 <u>Termination for Cause</u>

Upon the occurrence of any Event of Default, as set forth in Section 11.1 hereof, City may terminate this Agreement by giving five (5) days' written notice thereof to Provider.

# 12.2 <u>Termination for Non-availability of Funds</u>

In the event City shall not have funds available for the Project, City may terminate this Agreement following written notice thereof to Provider.

## 12.3 <u>Termination at Will</u>

City or Provider may terminate this Agreement at any time by giving thirty (30) days' prior written notice thereof to the other party.

# 12.4 Payment upon Termination

In the event this Agreement is terminated pursuant to any of Sections 12.2 through 12.3 above, City shall make full payment to Provider for all Services performed in accordance with this Agreement up to and including the date of termination within sixty (60) days of such date of termination and presentation of Provider's reports therefor in accordance with Section 3 above.

# 13. ESTABLISHMENT AND MAINTENANCE OF RECORDS; AUDITS

13.1 Provider agrees to establish and maintain fiscal control and accounting procedures that assure proper accounting for all funds paid by City to Provider under this Agreement. Without limiting the generality of the foregoing, Provider agrees that it will maintain accurate and complete records of (i) all charges and any other claims or demands for compensation from City, or any other person or entity, in connection with the Project (including, without limitation, any claims for or arising out of any alleged breach of this Agreement), (ii) the basis (including but not limited to, supporting documentation) therefor, and (iii) the amount and source of any and all payments or other consideration ultimately recovered in respect thereof.

13.2 Any and all records shall be generated by Provider in a manner which is consistent with City's requirements and shall be maintained for a period of not less than six (6) years from the date of termination of this Agreement pursuant to Section 12. Provider further shall permit (and require its Providers to permit) City and/or its duly authorized representatives to examine, review, and audit any records, books, or other documents of Provider or any and all of Provider's Providers relative to the above, and furnish copies thereof, when requested.

# 14. SUBCONTRACTORS

Portions of the Services may be subcontracted, provided that:

- (i) City shall have given prior approval to such subcontract in writing, which approval may be withheld in its sole and absolute discretion;
- (ii) All of the terms, covenants, conditions and provisions of this Agreement shall have been incorporated in such subcontract(s) and the subcontractor(s) shall have agreed in writing to assume, perform and be bound by this Agreement and all the terms, covenants, conditions and provisions hereof and shall have further acknowledged and agreed that City is and will be a third party beneficiary of said undertakings; and
- (iii) City shall not be liable for payment of any wages, materials, or other expenses of any subcontractors.

# 15. <u>COMPLIANCE</u> WITH LAWS

Provider shall perform all Services hereunder in accordance with and subject to all applicable federal, state and local laws, statutes, regulations, ordinances, orders and permits.

# 16. <u>ANTI-DISCRIMINATION AND AFFIRMATIVE ACTION</u>

Provider agrees to abide by the provisions of Section 2-679 *et seq.* of the City of Hartford Municipal Code (as applicable), Executive Orders Numbers 3 and 17 of the State of Connecticut; and Presidential Executive Orders Numbers 11246, 11375 and 11063. In carrying out the Project, Provider shall not discriminate against any employee or applicant for employment because of race, color, religion, age, sex, national origin, mental disability, physical handicap, or sexual preference.

Provider shall take affirmative action to ensure that applicants for employment are employed, and that employees are treated during employment without regard to their race, color, religion, age, sex, national origin, mental disability, physical handicap, or sexual preference. Such action shall include, but not be limited to the following: employment, upgrading, demotion, or transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training; including apprenticeship. Provider shall post in conspicuous places, available to employees and applicants for employment, notices to be provided by the federal government, setting forth the provisions of the non-discrimination clause.

Provider shall state that all qualified applicants shall receive consideration for employment without regard to race, color, religion, age, sex, national origin, mental disability, physical handicap, or sexual preference. Provider shall incorporate, or cause to be incorporated, this provision in any and all subcontracts entered into pursuant to this Agreement. Provider agrees to abide by the terms and conditions contained in the City of Hartford's *Contractor's EEO Report*.

# 17. AMERICANS WITH DISABILITIES ACT (ADA) OF 1990

Provider agrees to abide by the provisions of the Americans with Disabilities Act (the "Act") of 1990; Public Law 101-336, as applicable.

In compliance with this law, Provider shall not discriminate against a qualified individual with a disability because of the disability of such individual in regard to job application procedures, the hiring, advancement, or discharge of employees, employee compensation, job training, and other terms, conditions, and privileges of employment. No qualified individual with a disability shall, by reason of such disability, be excluded from participation in or be denied the benefits of services, programs, or activities of Provider, or be subjected to discrimination by Provider. No individual shall be discriminated against on the basis of disability in the full and equal enjoyment of the goods, services, facilities, privileges, advantages or accommodations provided by Provider.

Any television public service announcement that is produced or funded in whole or in part under this Agreement shall include closed captioning of the verbal content of such announcement. Provider shall not discriminate against any individual because such individual has opposed any act or practice made unlawful by the Act or because such individual made a charge, testified, assisted, or participated in any manner in an investigation, proceeding, or hearing under the Act.

Provider shall not permit coercion, intimidation or threatening of, or interference with, any individual in the exercise or enjoyment of, or on account of his or her having exercised or enjoyed, or on account of his or her having aided or encouraged any other individual in the exercise or enjoyment of, any right granted or protected by the Act.

# 18. <u>DELINQUENCY IN OBLIGATIONS</u>

Provider hereby agrees that throughout the period of this Agreement, all taxes, contractual obligations and audit responsibilities owed to City shall be and remain current.

### 19. NON-WAIVER

Any failure by City or Provider to insist upon the strict performance by the other of any of the terms and provisions hereof shall not constitute a waiver of that or any other of said other party's obligations hereunder, and each party hereto, notwithstanding any such failure, shall have the right thereafter to insist upon the strict performance by the other, of any and all of the terms and provisions of this Agreement.

# 20. <u>AMENDMENTS</u>

This Agreement may be amended by written instrument executed by the parties hereto, acting therein by their duly authorized representatives.

# 21. <u>DISCLAIMER OF AGENCY OR THIRD PARTY BENEFICIARY RIGHTS</u>

City and Provider are the only parties to this Agreement and are the only parties entitled to enforce its terms. Nothing in this Agreement gives, is intended to give, or shall be construed to give or provide, any right or benefit, whether directly or indirectly or otherwise, to third persons.

# 22. NON-ASSIGNABILITY BY PROVIDER

This Agreement shall not be transferable or assignable by Provider, by operation of law or otherwise, without prior written consent of City, which consent may be withheld in its sole and absolute discretion.

### 23. <u>SEVERABILITY</u>

If any provision of this Agreement is held invalid, the remainder of this Agreement shall not be affected thereby if such remainder would then continue to conform to the terms and requirements of applicable law.

# 24. <u>CUMULATIVE REMEDIES</u>

All rights and remedies exercisable by City hereunder shall be cumulative and the exercise or beginning of the exercise by City of any of its rights or remedies hereunder shall not preclude City from exercising any other right or remedy granted hereunder or permitted by law.

## 25. GOVERNING LAW

This Agreement shall be governed by and construed, interpreted and enforced in accordance with the laws of the State of Connecticut and the ordinances of the City of Hartford without regard or resort to conflict of laws principles.

## GENDER/NUMBER/TITLE

Words of any gender used in this Agreement shall be held and construed to include any other gender, and words in the singular shall be held and construed to include the plural, unless the Agreement requires otherwise. In the event of any discrepancy or conflict between the name and title of any person referred to in this Agreement, the title shall prevail.

### 27. NOTICES

All notices, approvals, demands, requests, or other documents required or permitted under this Agreement, other than routine communications necessary for the day-to-day operation of this Agreement, shall be deemed properly given if hand delivered or sent by express courier mail service or United States registered or certified mail, return receipt requested, postage prepaid, to the following addresses:

### As to the City:

City of Hartford 550 Main Street Hartford, CT 06103 Attn: Luke A. Bronin, Its Mayor

# As to Provider:

Ambassador Wheelchair Services, Inc. 5 Glastonbury Avenue Rocky Hill, CT 06067 Attn: Joseph Piscitelli, Its Director of Operations

### With a Copy to:

Corporation Counsel City of Hartford 550 Main Street Hartford, CT 06103

Notices provided in accordance with the foregoing shall be deemed received as of the earlier of the date of delivery or the second business day following the date of their being posted with U.S. Postal Service.

# 30. <u>SUCCESSORS AND ASSIGNS</u>

Subject to the other provisions of this Agreement, this Agreement shall inure to the benefit of and be binding upon the parties hereto and their respective successors and permitted assigns.

# 31. <u>MERGER/ENTIRE AGREEMENT</u>

This Agreement and its exhibits referenced herein and attached hereto, contain the entire understanding between the parties hereto and supersede any and all prior understandings, negotiations, and agreements whether written or oral, between them respecting the written subject matter hereof.

IN WITNESS THEREOF, the CITY OF HARTFORD and the PROVIDER have executed this Contract as of this day of August, 2021.
By: Joseph Riscitelli its Director of Operations
By:  Luke A. Bronin its Mayor
APPROVALS: As to Form and Legality:
By:

**EXHIBIT A – Detailed Scope of Services** 

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# **SECTION**

1

# **RESPONSE FORMS**



# CITY OF HARTFORD WAGE CERTIFICATION FORM

I,	Salvatore Marotta	of_	Ambassador WheelChair Services, Inc.
	Officer, Owner, Aut	horized Rep.	Company Name
do	hereby certify that the	Ambassador W	/heelChair Services, Inc.
		5 Glastonbury A	pany Name Venue
		Rocky Hill, CT	06067 
		City	
an	d all of its subcontractors	will pay all workers o	on the
	Dial - A - Ride Elderly	Transportation Se	ervices
		Project Name and N	lumber
_	City of Hartford, Conne	cticut	
		Street and City	
the	e following wages as requi	red for such project (	a copy of the rates which is attached hereto):
	State of Connecticut Preva	ailing wage rates	
	Federal Prevailing wage re	ates	
X	City of Hartford Living w	age rates	/
		Sa	Waster Marsello Signature
Su	bscribed and sworn to befo	ore me this 14	4th day of July , 20 21 Notary Public



# Request for Response (RFR) AFFIDAVIT

	STATE OF CONNECTICUT	)
	COUNTY OF Hartford	) ss July 14 , 2021 )
	I, Salvatore Marotta (insert name of authorized agent)	, being duly sworn, depose and say:
1.	I am the	of Ambassador WheelChair Services, Inc. (the (insert name of company) a behalf of the Proposer to make this Affidavit.
2.	I am over 18 years of age and under	stand the obligations of an oath.
3.	There are no delinquent real and per	sonal property taxes due the City of Hartford from the Respondent
4.	The Respondent is current on all mo	netary obligations due the City of Hartford.
5.	The Respondent is currently in comp United States, State of Connecticut a	pliance with all applicable laws, regulations and ordinances of the and the City of Hartford.
		Ambassador WheelChair Services, Inc.
		(Insert Name of Company)  By: Amelia Marollo  Name: Salvatore Marotta  Title: Treasurer/ Secretary
	Subscribed and sworn to before me,	Joseph Piscitelli , the undersigned officer
	this 14th day of July	Notary Public My Commission Expires: 4.30.20

# Section 1 RESPONSE FORMS

### 1.1 RESPONSE INFORMATION & SIGNATURE FORM

Vendor Name -	Ambassad	lor WheelChair Serv	rices, Inc.			
Trade Name -		2.1				
Address -	5 Glastoni	bury Avenue, Rocky	Hill, CT	06067		
Phone # _ 860-25	7-0885	Fax # _ 860-2	57-0835	Email Addre	ss - Joep@AutumnTi	ransportation.com
Contact Person -	Joseph Pi	scitelli		Tax ID# - 06	6-1280949	
Delivery / Service	Start Date:	Unknown		# Calendar o	lays after receipt of exec	cuted contract; Unknown
	For electro	onic bonds enter	Electro	onic Bond#		
Bid Surety - 10%				A	Bond (hard copy)	Cashiers / Certified Check
Cost of Performan	ce Bond inc	luded in base bid (if	applicab	le) N/A	s	Per thousand
EEO Certification See General Infor		eck one) Preparing a Response	paragrap	oh 3.6.3	Current & on file	EEO form attached
		(non highway constr s.ct.gov/crl.aspx?pag		N/A	Certificate attached	Update Statement attached
Insurance Agent N	Vame	N/A			Phone #	
Insurance Agent A	Address					

Vendor acknowledges receipt of all addenda issued during the bidding period (if applicable) and understands that they are a part of the bidding documents.

The undersigned hereby declares that he/she or they are thoroughly familiar with the specifications, the various sites, the City's requirements, and the objectives for each element of the project item or service and understands that in signing this proposal all right to plead any misunderstanding regarding the same is waived. The undersigned further understands and agrees that he will furnish and provide all the necessary material, machinery, implements, tools, labor, services, and other items of whatever nature, and to do and perform all the work necessary under the aforesaid conditions, to carry out the contract and to accept in full compensation therefore the amount of the contract as agreed to by the Contractor and the City.

The undersigned hereby declares that no reason or persons other than those named herein are interested in this proposal, which is made without any connection with any other person or persons making any proposal for the same work and is in all respects fair and without collusion or fraud; that no person acting for or employed by the City of Hartford is directly or indirectly interested therein, or in the supplies or works to which it relates, or will receive any part of the profit or any commission there from in any manner which is unethical or contrary to the best interest of said City of Hartford.

The undersigned additionally declares that they are not debarred or suspended, or otherwise excluded from, or incligible for, participation in City of Hartford, State of Connecticut or federally funded projects (Executive Order 12549).

Submitted by (Signature)	Hough 1	f false statement that the info	
Printed name and title	Joseph Pis		Date 7/14/2021
	(Autho	orized Agent of Company)	Date 11. July 1
1 2 DESPONSE DDICTNC	HUC 2021	50 (0210 000 D: 1	4 1011 1011 1 200
			l – Ride – Elderly Transportati
PLEASE FOLLOW ATTA	CHMENT	ONE (1) 2021 RFP BUDG	ET MODEL
The City of Hartford is exempt fi	rom all sales ar	nd use tax; bid prices shall not inc	corporate such taxes.
		les tax exemption certificate will	
			r oe 1220aerr
1.3 STATEMENT OF QUAL	IFICATION	S	
Please complete the following response.	information.	Failure to respond to all item	ns may result in the rejection of
•			
1. Number of years in business	_ 30 T	D-U-N-S Number: 11-609-218	04
- Control of yours in business	- 00 1	7-0-N-5 INUMBER: 11-009-210	81
			81
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5. ORGANIZATIO	NAL	General partne	rship (	GP)	,			
STRUCTURE OF BUSINESS ENTITY one)	TY (select	Limited partnership (LP)						
		Limited liability corporation (LLC)						
	į	Limited liabili	ty partr	ership (LLP)				
		Corporation						
		Individual doi:	ng busii	ness under a trade name (	sole proprie	etor)		
	[	other (specify)						
6. CITY OF HART STATUS / OTHER FINANCIAL OBLI		personal prope	ial oblių rty) are current	All City of Hartford gations (real, motor & current and paid in full and approved payment R Affidavit.	Yes	No		
		Hartford finance paid in full or s	ial obli ubject i	esses - All City of gations are current and to a current and to. Please attach RFR	Yes 🔀	No		
THE SECRETARY	S ING WITI	filings current	with the ry of S	es - Are all required Secretary of State and tate be able to issue a istence?	Yes	No 🖂		
STATE'S OFFICE		you filed a Cert Application of Connecticut Se	ificate Registra cretary	ation with the of State? If so, submit a	Yes	No		
		submit a copy of	f your	h your response. If not, Certificate of Good te of incorporation.	N/A			
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Business Name .	N/A							
Address .								
ity .			State .		Zip .			
Name of Agent .					<u>*</u>			

9. List all Affiliated Businesses (attach additional sheets as necessary):

Business Name	Address	Ownership Interest %
Autumn Transportation, Inc.	. 5 Glastonbury Avenue, Rocky Hill, CT 06067	100

- 10. Based on the organizational structure of your business, provide a current listing of all corporate officers, principals, general or managing partners, limited partners, managers and members. If sole proprietorship or general partnership, attach trade name certificate filed with the town clerk's office.

  Rosario Fazzina, President Salvatore Moratta, Treasure/Secretary
- 11. Submit copies of all required business (trade & occupational) licenses with your response.
- 12. Your company may be asked to submit information relative to your company's financial statements and/or a Dun & Bradstreet report may be obtained prior to receiving an award. This information will be protected to the fullest extent required by law.
- 13. Additional information/documentation may be requested subsequent to your responding to this solicitation.

# **SECTION**

2

# **ABSTRACT**

# **ABSTRACT**

The Hartford Dial-A-Ride Program is an essential service to ensure the elderly population are able to be transported to various locations to support their life's needs including medical services, shopping needs, senior citizen centers, etc.

Ambassador Wheelchair Services, Inc. understands that the service provider must be able to meet these needs to all Hartford residents age 60 and older including disabled individuals. The service provider must be able to meet these needs in a rapid and efficient basis to ensure no wait times by the client.

To this end, Ambassador Wheelchair Services, Inc. offers a strong history of experience and local presence to meet these needs. Ambassador Wheelchair Services, Inc. currently provides extensive service throughout Connecticut and, in particular, the greater Hartford area. Ambassador Wheelchair Services, Inc. currently has a large Hartford based operation providing extensive transportation service under Medicare, Medicaid and various school contracts.

The Hartford Dial-A-Ride Program has grown extensively and continues to grow. This growth requires a great deal of flexibility from the contractor. Ambassador Wheelchair Services, Inc. has a large operation based in Hartford. While we will have six vans dedicated to this program as the RFP states, we are able to offer the availability of many other vehicles and drivers as back-up. Scheduled transportation service will not be missed.

Ambassador Wheelchair Services, Inc.'s management will immediately respond to the City of Hartford management at all times to ensure that we react to the needs of a changing service in an efficient and effective manner. We will work together on a routine bases to ensure top performance.

Ambassador Wheelchair Services, Inc.'s extensive experience in transporting students with special needs as well as transporting Medicare and Medicaid clients ensures that we have the highest standards in safety, and caring service. We have a comprehensive understanding of the needs surrounding the Hartford Dial-A-Ride Program clients. Our long-term large presence in the Greater Hartford Area ensures that we know and understand the culture of the local population. Our customer service center staff and drivers are largely from Hartford. A major portion of our staff are bilingual.

Ambassador Wheelchair Services, Inc. is fully prepared to provide the seven (6 daily service vehicles and 1 back-up vehicle) sixteen passenger vans with the capacity to accommodate two mobility devices.

All vehicles are equipped with Global Positioning Tracking Systems. All vehicles are equipped with accident event recorders. All vehicles are equipped with two-way communication equipment.

All drivers are properly licensed. Motor vehicle and criminal background checks and substance abuse checks are completed on all drivers before they are put into service. All drivers receive extensive training not only to

ensure excellent operating skills but to ensure complete sensitivity to the client's needs. This training is routinely reinforced with additional and updated training programs.

All drivers will be provided with uniforms and picture identification to allow clients to be comfortable knowing who is transporting them.

Our Customer Service Center is located in Hartford. We will maintain a dedicated telephone number for the Hartford Dial-A-Ride Program.

Ambassador Wheelchair Services, Inc. utilizes the Route Genie system to handle all reservations, routing and scheduling for the Dial-A-Ride Program. This system will produce performance metric reports including demographic data with monthly/quarterly and year-end summaries.

The City of Hartford is welcome to visit our office to observe our current operations as part of your selection process. You are welcome to visit our Customer Service/Call Center Operations, maintenance facility, and business office in action at any time.



**SECTION** 

3

# ORGANIZATIONAL CAPACITY AND COMMITTMENT

PH - 860-257-0885 Fax - 860-257-0835

www.Ambasssadorwheelchair.com

# **ORGANIZATIONAL CAPACITY**

We understand the ultimate importance of having a strong, talented and experienced management team who knows the business at hand and has the ability to work with a diverse population of employees and clients to ensure the day-to-day needs of the Hartford Dial-A-Ride program.

The key personnel we are presenting is what separates us from all other proposers and will ensure complete success for the Hartford Dial-A-Ride program for the long term. This proposed management team will have routine communication and interaction will all employees to ensure all clients needs are met. This proposed management team will also ensure that employees and/or group of employees (i.e.: drivers) have the routine opportunity to hear from management to ensure the staff understands the needs of the Hartford Dial-A-Ride clients.

The Operations Manager will be the key contact for your leadership of this program for any issues that need immediate attention. Your staff will be able to contact our customer service center as well for all routine needs. You are always welcome to contact the owner of Ambassador Wheelchair Services, Inc., Mr. Salvatore Marotta at any time.

# **KEY PERSONNEL**

### **OPERATIONS MANAGER**

Mr. Joseph Piscitelli

Mr. Piscitelli oversees all Ambassador's operations. His duties include:

- Oversees all departments and daily aspects of the business
- Builds and maintains customer service with our clients
- Ensures all vehicles are properly maintained, registered, insured and inspected.
- Ensures all drivers are properly trained, developed, background checked and properly licensed
- Oversees all new start-ups including service/maintenance, office, staffing, facilities and vehicles

# VEHICLE MAINTENANCE MANAGER

Mr. Michael Davis

Mr. Davis has over twenty years of experience in large vehicle repairs and maintenance as well as passenger vehicle automobiles. He was trained at a technical school as well as the Baran Institute of Technology in automotive/diesel mechanics over 25 years ago.

Mr. Davis has a vast amount of experience as a mechanic in his earlier years and as a supervisor/manager/trainer of mechanic services in his more recent years.

Mr. Davis currently works for Ambassador Wheelchair, Inc. as a vehicle maintenance repair manager. Mr. Davis will be an integral part of ensuring that the Hartford Dial-A-Ride vehicles are impeccable.

### SAFETY MANAGER

Ms. Shawn Piscitelli

Ms. Piscitelli is the Safety Manager for Ambassador Wheelchair Services, Inc. She has over 25 years of experience in the transportation field. Ms. Piscitelli's responsibilities include:

- Recruiting, interviewing and hiring new drivers
- Oversee background checks
- Oversee substance abuse testing
- Conduct driver training programs
- Oversee driver assignments
- Conduct routine driver safety inspections and training updates
- Oversee accident investigations and process accident reports
- Conduct intermittent road patrols to observe drivers

# HEAD DISPATCHER/TRANSPORTATION COORDINATOR

Ms. Rosa Rodriguez

Ms. Rodriguez will oversee the daily customer service intake and transportation dispatch for the Hartford Dial-A-Ride program. Ms. Rodriguez has been with Ambassador Wheelchair Services, Inc. for the past 25 years. Her ability to coordinate impeccable customer service is second to none.

This team has worked effectively together on many different projects for many years. There will be no "break-in period" to get familiar with each other and be prepared to meet the needs of the Hartford Dial-A-Ride program.

Please see Attachment 3 for the resumes of the above mentioned leaders.



# **SECTION**

4

# SERVICE HISTORY AND PERFORMANCE

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# SERVICE HISTORY AND EXPERIENCE

Ambassador Wheelchair Services, Inc. has been in operation since 1991 providing wheelchair and livery services to many school districts to provide transportation services to the most delicate students. In addition, we provide an extensive level of elderly transportation, non-emergency medical transportation, and Veteran's transportation services throughout Connecticut with a strong presence in the greater Hartford area.

Ambassador Wheelchair Services, Inc.'s clients include the city of Hartford, Bristol, Rocky Hill, Wolcott, Watertown, Cromwell East Haven, West Haven, Waterbury, Newington, Guilford, Madison, North Branford, Vernon, Central Connecticut State University, Newington Veterans Hospital, Connecticut Department of Social Services and Connecticut Department of Children and Families.

Ambassador Wheelchair Services, Inc. currently holds the contract for Senior Transportation Services with the City of New Haven. This contract was awarded to Ambassador on January 1, 2019 as a four-year contract.

All of the above outlined clients are served through "Formal Linkages" (executed contracts).

Ambassador Wheelchair Services, Inc. currently operates 125 vans and 25 wheelchair vehicles.

Our service performance is excellent with all of our contracts. Any potential contractor will say that to you. We are willing to offer any and all of the above outlined contracts as references. You can pick the ones you would like to contact and we will provide the contact information to you.

It should be noted that Ambassador Wheelchair Services, Inc. has a wholly owned sister company, Autumn Transportation, Inc., that provides yellow school bus transportation for various towns including Hartford, and Wethersfield. We also operate 76 buses under a contract with the Hartford based Capital Region Education Council. Autumn Transportation, Inc. is owned and operated by the same people of Ambassador Wheelchair Services, Inc. Our overall experience in Hartford and the entire state of Connecticut is extensive.

While Ambassador Wheelchair Services, Inc. is headquartered in Rocky Hill, our largest operations facility is based in Hartford.

Our staff is highly trained and experienced in meeting the needs of the elderly, medically fragile and children (and others) with special needs. Approximately sixty-five percent of our staff (including drivers) are bilingual (Spanish). Our current customer service center includes Spanish and Albanian speaking staff.

Drivers go through an intensive training program before they are put on the road. They are initially put on the road with a supervisor (mentor) until the driver can demonstrate full competence to provide the required level of service. Scheduled updated training is provided on a routine basis.

DOT# 2564



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# **SECTION**

5

# CERTIFICATIONS AND LICENSES



# STATE OF CONNECTICUT

DEPARTMENT OF TRANSPORTATION
BUREAU OF PUBLIC TRANSPORTATION

BUREAU OF PUBLIC TRANSPORTATION 2800 BERLIN TURNPIKE, P.O. BOX 317546 NEWINGTON, CONNECTICUT 06131-7546



860-594-2865

# APPLICATION NUMBER 1902-AVWO-22-L

APPLICATION OF AMBASSADOR WHEELCHAIR SERVICES, INC., HOLDER OF PERMIT NUMBER 2564, TO OPERATE TWO (2) ADDITIONAL MOTOR VEHICLES IN GENERAL LIVERY SERVICE FROM A HEADQUARTERS IN ROCKY HILL WITHOUT A HEARING.

FINAL DECISION

March 1, 2019



# STATE OF CONNECTICUT

# DEPARTMENT OF TRANSPORTATION



BUREAU OF PUBLIC TRANSPORTATION 2800 BERLIN TURNPIKE, P.O. BOX 317546 **NEWINGTON, CONNECTICUT 06131-7546** 

March 1, 2019

Mr. Rosario Fazzina Ambassador Wheelchair Services, Inc. 5 Glastonbury Avenue Rocky Hill, CT 06067

Re: Application 1902-AVWO-22-L

Dear Mr. Fazzina:

Find enclosed the Final Decision issued by the Connecticut Department of Transportation related to the above referenced application. Please read the decision thoroughly and take note of any restrictions or deadlines for action you must take to maintain this favorable decision. Feel free to contact me at the phone number or email address noted below.

Sincerely,

Linda Sidote

License & Applications Analyst Regulatory & Compliance Unit Bureau of Public Transportation

Phone: (860) 594-2828

linda.sidote@ct.gov

# LIVERY PERMIT NUMBER 2564 FOR THE OPERATION OF MOTOR VEHICLES IN LIVERY SERVICE

Ambassador Wheelchair Services, Inc. is hereby permitted and authorized to operate:

- 1. Twenty (20) motor vehicles, each having a seating capacity of ten (10) passengers or less in general livery service from a headquarters in Rocky Hill.
- 2. Seventeen (17) van type motor vehicles, each having a seating capacity of ten (10) passengers or less in restricted handicapped and elderly livery service from a headquarters in Rocky Hill.
- 3. Five (5) motor vehicles, each having a seating capacity of ten (10) passengers or less in restricted government livery service.

In addition, Ambassador Wheelchair Services, Inc. is also permitted and authorized to operate bus-type motor vehicles, each having a seating capacity of fifteen (15) passengers or more.

Finally, Ambassador Wheelchair Services, Inc. is also permitted and authorized to operate motor vehicles as a common carrier of passengers, in charter and special operations, in interstate commerce under such authorization as issued or amended by the Federal Motor Carrier Safety Administration in the issuance of Certificate No. MC-254224-C.

This permit may not be sold or transferred until it has been operational, i.e., a vehicle registered with livery plates thereunder, for not less than twenty-four (24) consecutive months from the date of this final decision. If at any time during the twenty-four (24) month period the applicant enters into a contract for sale and transfer of any of the vehicles authorized under application 1902-AVWO-22-L, the authority granted herein will be revoked.

This permit shall remain in effect until it is amended, suspended or revoked by the department. Failure of the permit holder to maintain proper insurance and/or to comply with all pertinent motor vehicle laws and other State statutes and/or the rules, regulations, and orders of the department, shall be considered sufficient cause to amend, suspend, or revoke this permit. This permit is transferrable only with the approval of the department. Vehicles authorized herein must be registered within thirty (30) days of the date of this decision.

A memorandum of the permit bearing the seal of the department shall be kept conspicuously posted in the motor vehicles operated hereunder.

Dated at Newington, Connecticut, this 1st day of March 2019.

Philip T. Scarrozzo Transit Manager

Bureau of Public Transportation



# STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH

LICENSE - L11901

FOR

AMBASSADOR WHEELCHAIR SERVICES, INC. **5 GLASTONBURY AVE** ROCKY HILL, CT 06067-2606

The above organization is hereby authorized to operate 16 vehicle(s) in a BA category beginning 01/01/2021 and ending 12/31/2021.

The licensed ambulance service, which the licensee is authorized to operate, shall consist of the provision of all forms of medical service allowed by law through the use of the following ambulance vehicles:

Of the 16 authorized vehicles, the licensee will be permitted to equip and use not more than 0 ambulance(s), 16 invalid coach(es), as defined by Chapter 368d, Section 19a-175 of the Connecticut General Statutes, and 0 as non-transporting emergency medical service vehicle(s) as defined in Section 19a-180-1(b)(4) of the Regulations of Connecticut State Agencies. Licensee is also authorized to operate 0 branch locations. Addresses of the authorized branch locations are on file in the Department of Public Health.

This license is transferable only with the prior approval of the Department of Public Health and is issued subject to payment of such fees as required by law, compliance by licensee with all motor vehicle laws and statutes of the State of Connecticut, and orders as the Department of Public Health may from time to time promulgate. The licensee above-named is permitted by this license to operate emergency medical service from its principal place of business indicated above.

A copy of this certificate shall be displayed prominently in the above stated operational headquarters and at each location from which the provider is granted to operate under this certificate.

Dated: January 05, 2021

Deidre S. Gifford, MD, MPH

Acting Commissioner

Deribe S. S.7





PH ~ 860-257-0885 Fax ~ 860-257-0835

www.Ambasssadorwheelchair.com

# **SECTION**

6

# **BUDGET CONTENT**

# **SECTION**

# **7b**

# **ATTACHMENT 2**

# IMPLEMENTATION AND QUALITY IMPROVEMENT PLAN



# CITY OF HARTFORD

# DEPARTMENT OF HEALTH AND HUMAN SERVICES

131 Coventry Street Hartford, Connecticut 06112 VOX: (860) 757-4700 FAX: (860) 722-6851

http://www.hartford.gov/Human\_services/default.htm



# ATTACHMENT 2 IMPLEMENTATION AND/OR QUALITY IMPROVEMENT PLAN

Long Range Goal:

To perpetualy provide the best transportation service for the

Hartford Dial A Ride program.

**Problem Statement:** 

To provide efficient, onlime transportation service to a growing

and diverse elderly population. Type text here

Annual Goal:

To meet the challenges created by perpetual growth/utilization

of the transportation service.

**Objectives:** 

To develope systems and programs to continuously meet the transportation needs of the elderly population, knowing that

excellent service encourages this growth in utilization - good

service breeds more utilization.

**Action Steps:** 

#1. Study daily and weekly transportation patterns.

#2. Look for commonalities among client trips.

#3. Seek programs/routes to encourage multi-loading, to utilize

vehicles to full compacity.

# **SECTION**

**7c** 

# **ATTACHMENT 3**

JOB DECRIPTIONS/RESUMES

#### Joseph A. Piscitelli

#### 38 Old Kiln Rd North Haven, CT 06473 (203) 927-7813

#### WORK HISTORY

Vice President, Autumn Transportation, September 2018 – Current Responsibilities:

Oversee Daily Operations

Process accounts payables

Invoice clients

Submit and verify workman comp and automobile insurance claims

Process and review accident reports with employees & insurance company

Spec & purchase vehicles

Manage customer concerns/complaints

Oversee approximately 150 employees

Process weekly payroll

Produce prospective customer bids/contracts

Purchasing

Oversee Safety Department

## Senior Operations Manager, Premier Limo, May 2016 – September 2018 (Full-Time)

Responsibilities:

Oversee Daily Operations

Produce monthly P&L

Schedule and process vehicle maintenance

Submit and Verify Insurance Claims

Process and review accident reports with employees & insurance company

Spec & purchase vehicles

Manage customer concerns/complaints

Manage approximately 150 - 210 employees

### Owner/Operator, Cap Auto Rental, February 2015 – May 2016 (Full-Time)

Responsibilities:

Oversee Daily Operations

**Process Customer Rental Agreements** 

Schedule and process vehicle maintenance

Process Accounts Receivable & Payable

Submit and Verify Insurance Claims

Invoice Customers

#### Director of Maintenance, Safety & Compliance, Premier Bus Lines June 2014 – January 2015 (Full-Time)

Responsibilities:

Oversee maintenance personnel and drivers
Verify company is in compliance with state and federal regulations
Problem solve any out of compliance situations
Create & Maintain department budget

## Transportation Coordinator, North Haven Public Schools, September 2010 - June 2013 (Full-Time)

Responsibilities:

School Bus Routes

Calculate & Produced Annual Budgets

Communicate directly with vendor

Customer Service relations with Parents

Liason between schools and bus vendor

Work closely with all levels of Board of Education

Residency Issues

Investigate requested Bus Stop Changes

Attend BOE and State Hearings

Process vendor invoices

### Manager, M&J Bus Inc., May 2010 - September 2010 (Full-Time) Responsibilities:

Oversee daily operations for 200+ employees

Instruct Dispatchers

**Driver Routing** 

Communicate directly with drivers on safety issues

Oversee payroll

**Customer Service** 

## Manager/School Bus Instructor, Winkle Bus Company, August 2006 - May 2010 (Full-Time)

Responsibilities:

Oversee daily operations for 60+ employees

Instruct Dispatchers

**Driver Routing** 

Communicate directly with drivers on safety issues

### Fleet Supervisor, Connecticut Motor Club, December 2004 — August 2005 (Full-Time)

Responsibilities:

Oversee the Towing, field, dispatch Departments

Instruct Dispatchers

Interviewed & trained new drivers.

Upkeep driver's DQF and road service files

## General Manager, Lombard Motors, August 2003 - December 2004 (Full-Time)

Responsibilities:

Support owner in supervising daily operations
Calculate & Produce Annual Budgets
Processed Accounts Payable
Provide automobile assistants, recovery & repairs
Assist customers, local & stated departments
Instruct dispatchers & tow truck driver's of three locations
Drive tow, roll-off, flat-bed, heavy duty & rotator trucks

#### Assistant Contract Manager, First Student Bus Company, May 2001 - August 2003 (City contract assumed from Dattco Bus Company) (Full-Time)

Responsibilities:

Oversee daily operations for 300+ employees
Support Contract Manager with daily operations
Provide assistance to internal & external customers
Coach employees for optimal performance
Manage entire operation in the absence of Contract Manager
Handle Board of Education on complaints, billing issues & budgets
Calculate & Produce Annual Budgets
Processed Accounts Payables
Attend bi-weekly meetings with the Transportation Department

#### Operations Manager, Dattco Bus Company, September 1991 - May 2001 (Full-Time)

Responsibilities:

Supervise approximately 300 drivers
Oversee & instruct dispatchers
Route management
Communicate directly with drivers on safety issues
Conduct monthly safety meetings
Assist in payroll & human resource issues
Handle Board of Education complaints, billing issues
Attend bi-weekly meetings with Transportation Department
Assist in creating bell times & mass mailing of startup post cards

#### CERTIFICATIONS

Dattco certified to investigate accidents
Certified Connecticut School Bus Driver Instructor
State of Connecticut CDL Instructor
NSA/Connecticut State certified to perform controlled substance & alcohol collections
Certified for Connecticut State and FBI finger printing
Notary of Public
Student Restraint

#### LICENSE

Connecticut CDL, Class B with P/S Endorsements

#### **EDUCATION**

High School Diploma for General Studies

#### SKILLS

I possess a positive attitude, superb computer skills include Windows, Livery Coach, Outlook, Touch Point, RentWare, Map Net NT, Trapeze, Bus Boss, Transfinder, Munis, PowerSchool, Word, Excel, Works & Tenex. I am an effective problem solver with strong written and verbal communication skills who is able to work well alone or as a member of a team. My work shows that I am detail oriented, well organized and a self-starter.

### MICHAEL DAVIS

103 Burnham st, Hartford, CT 06112 | H: (860) 461-1264 | C: (860) 840-6847 natural 2712@gmail.com

#### Career Overview

Heavy duty mechanic skilled in repairs of automotive and diesel diagnosis and repairs able to read electrical schematics and follow diagnostic flow charts.

Back round include working in sanitation trucks, Interstate Ford heavy duty dept.
Currently working on school buses and public livery transport vehicles
Mechanic with extensive hands-on experience in engine repairs and replacement. Certified in automotive and air brakes, front end steering and suspension.

Technician with 20 years in engine repair, rebuilding and replacement. Strong leader who educates other mechanics using my expertise.

#### **Skills**

- Diagnosis and repair
- Preventative maintenance
- Suspension and alignment
- Electrical systems
- Brake systems expertise
- Skid loaders
- Brake repair and replacement
- Engine replacement specialist
  - Brake repair and replacement
- Small engine mechanics

#### Professional Experience

Mechanic

All waste - Hartford, CT

Jun 1997 to Aug 2000

Followed checklists to verify that all important parts were examined and replaced if need. To also complete safety inspection prior to DMV inspection

Worked on a variety of vehicles, including semi-trucks and Bobcat machines.

200-2005 Worked with LaidLaw Education Services working on school buses to complete inspections and repair all defects found.

2006-2009 Worked with Autumn Transportation also school bus maintenance and repairs 2009- Present working with Ambassador Wheelchair Services to inspect maintain and repair public transport vehicles

#### **Education and Training**

High School Diploma & Tech School Diploma, Automotive / Diesel Mechanic

Baran Institute OF Technology - Windsor, CT, USA

Coursework in Automotive/Diesel and Industrial Technology

Car Mechanic Certificate

Heating and Air Conditioning coursework

Preventative Maintenance Inspection training

Fuel and Ignition Systems coursework

1995

#### Shawn Marie Piscitelli

38 Old Kiln Road North Haven, Connecticut 06473 203-988-8060

#### <u>OBJECTIVE</u>

To secure a position within your organization with the opportunity for career advancement and educational growth.

#### WORK HISTORY

## Safety Director, Autumn Transportation, 2018-Current Responsibilities:

- Phone screen all candidates
- Interview and hire new applicants; review the position and application packet (application, background consent form, tax forms, etc.)
- Enroll unlicensed drivers into our training program
- Provide weekly classroom training/Review CT DMV CDL Manual and quiz each unlicensed driver
- Send unlicensed applicant for fingerprinting & DOT physicals and review
- Complete and review each unlicensed driver's DMV paperwork for Knowledge testing (R7, R229, waiver, etc.)
- Send all new applicants (licensed or permitted) for drug testing with proper forms
- · Assign each permitted applicant to a trainer, at multiple terminals, for Skills training
- Assign each licensed applicant to a terminal and arrange for road observation and orientation
- Process each licensed applicant for background check and driver's history
- Report the training process for each applicant to the Vice President and Owner of Autumn Transportation on a weekly basis
- Keep employee DQFs up-to-date; notify drivers of soon to be expired DOT Physicals & Commercial Driver's Licenses
- Conducted minimum 6 state required safety meetings per school year
- Process/file Passing a Standing School Bus, R335 forms to DMV
- · Accident investigations, accident reports, etc.
- · Road patrol; observe drivers road skills with students onboard and complete reports
- Miscellaneous safety issues (i.e. assist with student harnesses, building safety, etc.)

## Reservationist Specialist, Premier Limousine, 2017-2018 Responsibilities:

- Provide customer service to worldwide clients (via phone, email, online reservations and in person); quote and create, update & cancel ground transportation reservations.
- Farm out reservations to affiliates across the globe

Perform 2 hour & 24 hour reconfirmations with our affiliates

## School Bus Safety Supervisor, M&J Bus, Inc., 2011-2017 Responsibilities:

- Provide safe transportation to and from schools for public school children as a spare driver
- Complete Student Write Ups for misbehaving children
- Provide solutions how children are to ride the bus safely for the schools
- Interview applicants, process DMV applications and drug test
- Train applicants for Student Transportation Vehicles (Van), School Buses & Handicap Buses
- Complete hiring process/paperwork and perform detailed orientation
- Provide weekly reports to headquarters regarding training status
- Supervise approximately 60 drivers
- Keep employee DQF up-to-date
- Conducted minimum 6 state required safety meetings per school year
- Accident investigations; Complete and forward accident reports to public school officials and supervisors
- Collect urine specimen, complete Chain of Custody forms and forward to MRO
- Review bus videos and work with children, drivers, dispatch, management and school
  officials in providing safe transportation
- · Road patrol; observe drivers road skills with students onboard and complete reports
- Perform bi-annual safety assemblies in public school district
- Assist Dispatch when necessary

## School Bus Driver, Winkle Bus Company, 2008-2011 Responsibilities:

- Provide safe transportation to and from schools for public school children
- Complete Student Write Ups for misbehaving children
- Provide solutions on how for children to ride the bus safely

## Production Control Supervisor, George Schmitt & Company, Inc., 2001-2003 Responsibilities:

- Order entry of customer purchase orders, change orders and releases
- Accommodate customer with expected ship dates and price corrections
- · Organize product specifications with customers and quality assurance department
- Purchase raw materials
- Forward incoming packing slips with purchase orders and supplier invoices to accounting for payment
- Produce job documents for production
- Liaison between customer/sales and factory
- Instruct the warehouse of outgoing shipments
- Produce shipping documents and invoices for outgoing shipments
- Provide sales reports for sales department and accounting
- Update internal price changes for finished goods items
- Maintain inventories of obsolete customer and company owned materials

- Responsible for WIP, finished goods and movement of supplies & inventory
- Generate weekly/monthly production reports
- Process weekly payroll hours and pay increases with Stromberg's Time In a Box software
- Record paid vacation and sick time.
- Purchase materials and produce purchase orders

#### 1996-2001

#### Responsibilities:

- Order entry customer purchase orders, change orders and releases
- Accommodate customer with expected ship dates
- Organize/update product specifications with customers
- Purchase manufacturing supplies and raw materials
- Process incoming packing slips with purchase orders and supplier invoices to accounting for payment
- Produce job documents for production
- Liaison between customer/sales and factory
- Instruct the warehouse of outgoing shipments
- Produce shipping documents and invoices for outgoing shipments
- Provide sales reports for accounting department
- Update internal price changes & notify customers of price changes
- Maintain inventories of obsolete customer and company owned materials
- Responsible for WIP, finished goods and movement of supplies & inventory
- Generate weekly/monthly production reports
- Produce and correct computerized labor costing reports
- Safety Circle Administrator
- Purchase materials and produce purchase orders

#### 1994-1996

#### Responsibilities:

- Supervise office employees and shipping/receiving department
- Stand-in plant manager
- Schedule materials, production and employees
- Order entry customer purchase orders, change orders and releases
- Accommodate customer with expected ship dates
- Organize/update product specifications with customers
- Produce job documents for production
- Liaison between customer/sales and factory
- Instruct the warehouse of outgoing shipments
- Provide sales reports for sales department
- Update internal price changes & notify customers of price changes
- Maintain inventories of obsolete customer and company owned materials
- Responsible for WIP, finished goods and movement of supplies & inventory
- Generate weekly/monthly production reports
- Maintain inventories of obsolete customer and company owned materials

- Safety Circle Coordinator
- Purchase materials and produce purchase orders

## Customer Service Representative, George Schmitt & Company, Inc., 1991-1994 Responsibilities:

- Order entry customer purchase orders, change orders and releases
- Accommodate customer with expected ship dates
- Organize/update product specifications with customers
- · Update internal price changes & notify customer
- Produce job documents for production
- Liaison between customer/sales and factory
- Instruct the warehouse of outgoing shipments
- Provide sales reports for sales department
- · Update internal price changes & notify customers of price changes
- Maintain inventories of obsolete customer and company owned materials
- · Responsible for WIP, finished goods and movement of supplies & inventory
- · Generate weekly/monthly production reports
- Maintain inventories of obsolete customer and company owned materials
- Project sales reports for sales department
- Assist Purchasing Agent with inventory and purchase orders

#### 1990-1991

#### Responsibilities:

- Order entry of customer purchase orders, change orders and releases
- Support Production with customer requested release dates and accommodate customer with expected ship dates
- Instruct the warehouse of outgoing shipments
- Produce shipping documents and invoices for outgoing shipments
- Liaison between customer/sales and production
- Provide shipping reports for customers
- Update internal price
- Produce and correct computerized labor costing reports
- Maintain inventories of obsolete customer and company owned materials
- Provide sales reports for sales department
- Assist Purchasing Agent with inventory and purchase orders

## Administrative Assistant, George Schmitt & Company, Inc., 1989-1990 Responsibilities:

- Provide Administrative/Secretarial support to three managers
- Produce and submit employee payroll to outside vendor with Kronos' TimeKeeper software
- Safety Coordinator (Worker's Compensation)
- Employee Benefits Administrator
- Schedule employee annual reviews and prepare documents
- Assist Purchasing Agent with purchase orders

F DUCATION

M.T (Physical/Psychological Management –Restraint Training), 2012 & 2013
Trained for Safety Supervisor (Accident Investigations, Handicap Transportation, etc.), 2011
Tested and received DMV's Airbrake Endorsement, July 2011
Tested and received DMV's CDL Class B, P and S Endorsements, February 2008
Attended a variety of customer service and payroll administrator seminars, 1989-2002
Certificate for Word Processing, The Academy for Business Careers, 1987
Diploma of General Studies, East Haven High School, 1986

#### SKILLS

I posses a positive attitude, superb computer skills, good working knowledge of the entire customer service process, safety aspects, as well as, many other facets of office duties including Supervisory Skills, Driver's Qualification File (DQF), payroll and Human Resource functions. I am an effective problem solver with strong written and verbal communication skills who is able to work well alone or as a member of a team. My work shows that I am detail oriented, well organized and a self-starter. My computer skills include knowledge of QuickBooks 2015, Microsoft's 365 Office, Word, Excel, Outlook, Google's Chrome, Maps and Drive, as well as, familiarity with Microsoft's Internet Explorer, Windows 8, XP & 10, Access, NetMeeting, Lotus, Eyeball Chat, Kronos' TimeKeeper and Stromberg's Time In a Box software.

References supplied upon request.



## **SECTION**

**7d** 

## **ATTACHMENT 4**

**U.S. IRS W-9** 

## (Rev. October 2018)

Department of the Treasury Internal Revenue Service

#### **Request for Taxpayer Identification Number and Certification**

▶ Go to www.irs.gov/FormW9 for instructions and the latest information.

Give Form to the requester. Do not send to the IRS.

_	A Name I was a second as a												
	1 Name (as shown on your income tax return). Name is required on this line; d Ambassador Wheelchairservice, Inc	o not leave this line blank.											
	2 Business name/disregarded entity name, if different from above												
ani.	5 Glastonbury Ave Rocky Hill, CT 06067												
page 3.	3 Check appropriate box for federal tax classification of the person whose nar following seven boxes.			e of the	Exemptions (codes apply only to certain entitles, not individuals; see instructions on page 3);								
ō	Individual/sole proprietor or C Corporation S Corporation single-member LLC												
pe.					Exer	npt paye	e cod	e (if a	any)_				
돌병	Limited liability company. Enter the tax classification (C=C corporation, S												
Print or type. See Specific Instructions on page	Note: Check the appropriate box in the line above for the tax classification LLC if the LLC is classified as a single-member LLC that is disregarded from the owner for U.S. federal tax point is disregarded from the owner for U.S. federal tax point is disregarded from the owner should check the appropriate box for the tax points.												
iz e	☐ Other (see instructions) ▶				(Applie	s to accoun	ts main	tained	outsid	e the U	.s.)		
S	5 Address (number, street, and apt. or suite no.) See instructions.		Requester'	's name a	nd ac	dress (o	otiona	ai)					
8			·					•					
Ø	6 City, state, and ZIP code												
	7 List account number(s) here (optional)					-							
	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,												
Par	Taxpayer Identification Number (TIN)									-			
											_		
backu	our TIN in the appropriate box. The TIN provided must match the name withholding. For individuals, this is generally your social security num	ne given on line 1 to avo	old S	ocial sec	urity	number	7		,				
reside	t alien, sole proprietor, or disregarded entity, see the instructions for the sole proprietor of the second	Part I. later. For other	n a		_		1_						
entities	, it is your employer identification number (EIN). If you do not have a r	number, see How to get	a										
TIN, la	er.		or		_								
Note:	f the account is in more than one name, see the instructions for line 1.	. Also see What Name a	ind Ei	mployer i	denti	fication	numl	ber					
Numbe	r To Give the Requester for guidelines on whose number to enter.						T	Г					
			0	6   -	1	2   8	0	9	4	9			
Part	II Certification				<del></del>	l.,l		ŀ	<u> </u>	L			
Under	penalties of perjury, I certify that:												
	number shown on this form is my correct taxpayer identification numb	ser (or Lam waiting for a	number t	o ha icei	rad t	o mol· o	nd						
2. I am Serv	not subject to backup withholding because: (a) I am exempt from bacice (IRS) that I am subject to backup withholding as a result of a failuringer subject to backup withholding; and	kup withholding, or (b)	I have not	been no	tified	by the	Inter	rnal ed n	Reve	enue iat I a	am		
3. I am	a U.S. citizen or other U.S. person (defined below); and												
	FATCA code(s) entered on this form (if any) indicating that I am exemp	ot from FATCA reporting	is correct	t.									
Certific	ation instructions. You must cross out item 2 above if you have been no e failed to report all interest and dividends on your tax return. For real est	tified by the IRS that you	l are currer	ntly subje	ect to	backup	with	hola	ling t	oeca	use		
other th	ion or abandonment of secured property, cancellation of debt, contribution an interest and dividends, you are not required to sign the certification, but	ons to an individual retire	ment arran	dement i	IRA\	and det	nerall	lv n	avm	ents iter.			
Sign	Signature of Signa			~	17 -	0	1						
Here	U.S. person ▶ JULY 03/01/20 11 CODE	D	ate ▶	1-	14	.2							
Gen	eral Instructions	• Form 1099-DIV (divi	dends, inc	oluding t	nose	from st	ocks	or I	nutu	ıal	***********		
Section noted.	references are to the Internal Revenue Code unless otherwise	Form 1099-MISC (v. proceeds)	arious type	es of inc	ome,	prizes,	awa	rds,	or g	ross			
related	developments. For the latest information about developments to Form W-9 and its instructions, such as legislation enacted	<ul> <li>Form 1099-B (stock transactions by broke</li> </ul>		I fund sa	les a	nd certa	ain of	ther					
antr in	ey were published, go to www.irs.gov/FormW9.	• Form 1099-S (proce	,	real esta	te tra	nsactio	กรโ						
Purp	ose of Form	• Form 1099-K (merci						ans	actio	ns)			
An indi	idual or entity (Form W-9 requester) who is required to file an tion return with the IRS must obtain your correct taxpayer	• Form 1098 (home m 1098-T (tuition)									,		
identific	ation number (TIN) which may be your social security number	• Form 1099-C (cance	aled dahal										
(CCAN I	ndividual taxpayer identification number (ITIN), adoption	sieu uept)											

be subject to backup withholding. See What is backup withholding,

Form 1099-A (acquisition or abandonment of secured property)

alien), to provide your correct TIN.

later.

Use Form W-9 only if you are a U.S. person (including a resident

If you do not return Form W-9 to the requester with a TIN, you might

taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information

returns include, but are not limited to, the following.

Form 1099-INT (interest earned or paid)



## **SECTION**

**7e** 

## **ATTACHMENT 5**

## EEO OPPORTUNITY REPORT AND POLICY

BIDDERS EEO R	EPORT	<u></u>			
·····	<del></del>				
Part 1 - IDENTIFIC	CATION OF	VENIM	)R		
i. NAME & ADDRESS (As shown on BID)	Ambas 5 Glast Rocky	<del></del>	elChair Services, Inc.		
2. CHIEF EXECUTIVE Salvatore Marc	OFFICER FO	R ABOV	E BIDDER (NAME)		
4. ADDITIONAL LOCA	ATTONS IN		ADDI	RESS	TELEPHONE #
COANECTICOT	Î,	ار	170 Weston Street, Hartf		860-461-7913
		ſ			
Is Have you mut into all	P	rt II: N	ONDISCRIMINATION PO		
Yes No  2a. Do you sponsor or proceed to the second	r employees be company educe complete any educe employees?  persons given the on statement?  ment sources beer rimination?  PRECRUITI	en inform en inform en inform en inform en notified	al opportunity program to promote	3c. Do all your employee nondiscrimination policy? Yes No  4a. Do you have a collecticontract or understanding temployee employed by you yes No  4b. If "Yes" does each sur nondiscrimination requirer yes No  4c. If "No" check here, an sheet. Yes No  5a. Is there a person in you assuring equal employment yes No  5b. If "Yes" give Name at Yes No	recruitment advertisements state a  ve bargaining agreement or other with a labor union representing the u?  th agreement assure full compliance nents?  d explain on a separate attached  ar employ who is responsible for topportunities?
Which of the for sources are used of " No" Estima known)	l by you? (Chec	ment :k "Yes"		Check any of the following that you use as hiring qualifications.	3a. Describe any other practice which show that you hire, train and promote employees without discrimination.
SOURCE	Yes	No	% of all applicants provided by this source.	(x)	1
State Employment Service	X	Г	5	Work Experience  Ability to speak or	
Private Employment Agencies	X	П	75	write English c Written Tests	

П	X		High School Diploma	
又	F	5	College Degree	
X	T .	5	Union Membership	
X	Г	5	Personal Recommendation	
	X		Car Ownership	
X		5		
	X			
Г				
			X	Righ School   Diploma

PART IV - STATISTICS - Employment at bidder's location (as shown on bid submittal). In lieu of completing this section, bidder may submit copy of its most recent Federal EEO-1 report for the reporting location or a copy of its consolidated report for the total organization, if filed within the last year.

Visual Ch	FIGURES WERI		ED FROM	Other				CLOSING 6/30/	G DATE OF 2021	REPORT PI	ERIOD
JOB CATEGORIES	OVERALL TOTALS (Sum of all cohumns A- E Male & Female)	WHIT	A E (Not of ic Origin)	BLAC Hispar	B CK (Not of nic Origin)		C PANIC	ASI	D AN or Islander	AMERIC INDIAN	
Officials and Managers	4	Male 3	Female 1	Male	Female	Male	Female	Male	Female	Female	Male
Professionals ]					<del>i - '</del>				-		
Technicians						H			-	-	
Sales Workers				ř	-				-		
Office and Clerical	9	1	3	1	i	1	3			H	<del> </del>
Craft Workers (Semi-Skilled)	10	1		3	Í	6		H	F		
Operatives (Semi-Skilled)	138	24	7	6	2	30	69			-	
Laborers (Unskilled)								T			-
Service Workers	23	8	2			4	9			H	
TOTALS ABOVE	184	37	13	10	2	41	81				-
TOTALS ONE YEAR AGO				İ				Ħ			-
	ON THE IC	B TRAIN	EES (Enter	figures fo	r the same car	tegories as	shown abo	ove)			
Apprentices											
Trainces .											

#### PART V- DOCUMENTATION AND COMMITMENT REQUIRED

<sup>1.</sup> Please submit as part of this EEO report, a copy of your Company Policy Statement of Equal Employment Opportunity.

2.	For companies employing more than 10 persons, please submit as part of this EEO report a written commitment to hire minority and female
WO	rikers if your work force statistics are not representative of the minority and female work force availability in your labor merket area
	the market are not representative or the minority and temple work force availability in your labor market area

<ol> <li>If your company is not located in Connecticut, please submit a copy of your local labor market area star</li> </ol>
--

AFFIDAVIT The Bidder understands and agrees that its failure preclude such bid from being considered. The bid determination of whether such bidder is an equal documents will become a part of the contract, an the contract subject to such remedies as provide.	opportunity employer. The Bid	seriorus in section 2-5/3 of	the Code in regard to the
NAME OF PERSON SUBMITTING BID	TITLE	DATE SIGNED	TELEPHONE NO. (Include
X Salvatore Marotta	Treasurer/ Secretary	7/14/2021	Area Code) 860-257-0885



## **SECTION**

**7f** 

## **ATTACHMENT 6**

## ACORD CERTIFICATE OF INSURANCE

## **SECTION**

7g

## **ATTACHMENT 7**

# LETTER OF AGREEMENT BY ANY PARTNERS/SUBCONTRACTORS

# LETTER OF AGREEMENT BY ANY PARTNERS/SUBCONTRACTORS

NOTE: Ambassador Wheelchair Services, Inc. will have NO partners or subcontractors to this contract.

**EXHIBIT B – Compensation** 

## **BUDGET CONTENT**

NOTE: BUDGET DATA IS PRESENTED IN SECTION 7a, ATTACHEMENT 1 – RFP BUDGET MODEL

## **SECTION**

**7**a

## **ATTACHMENT 1**

RFP BUDGET MODEL



Mayor

## **CITY OF HARTFORD**

#### DEPARTMENT OF HEALTH AND HUMAN SERVICES

131 Coventry Street Hartford, Connecticut 06112 VOX: (860) 757-4700 FAX: (860) 722-6851



LIANY ARROYO
Director

## Estimated Project Budget CITY OF HARTFORD DIAL-A-RIDE TRANSPORTATION SERVICES

Expense Categories for Period	Period Covered: 8/1/2021 to 7/31/2022
Dial A Ride Transportation Services @ \$76.00 Per Hour.	\$
Included in Hourly Rate	
<ol> <li>Acquisition of Vehicles</li> <li>Vehicle Non-Preventive Maintenance</li> </ol>	
Communication, Software/Hardware Maintenance	
4) Staffing	
5) Insurance	
6) Indirect Cost Allocation 7) Automated Vehicle Locator (AVI.) (AEP)/ Global Positioning System (CDS)	
<ol> <li>Automated Vehicle Locator (AVL) (AER)/ Global Positioning System (GPS)         Operating Costs</li> </ol>	
8) Fuel and Fuel Surcharge Incidental	
Fuel Surcharge Pricing as a component of expenses	1
based upon a base fuel cost of \$5.00 (Diesel) per gallon	1
(US) as published by the United States Department of Energy each Monday for the New England Region.	
For each twenty-five cents (\$.25) per gallon increase in this cost, the Hourly Rate will be increased by one percent (1%)	
9) Living Wage Adjustment	
In the event that the City's Living Wage increases by more	
than three percent (3%) during the term of this Agreement.	
the pricing included herein will be increase by amount equal	
to fifty percent (50%) of the percentage increase in living wage in excess of three percent (3%).	
Total	

EXHIBIT C – Insurance



#### CERTIFICATE OF LIABILITY INSURANCE

7/13/2021

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER			CONTACT Garrett Post	
PA Post / Hilb Group of	New	Jersey	PHONE (A/C, No, Ext): (201) 252-3010 FAX (A/C, No): (201) 252	-3011
One International Boulev	ard		E-MAIL ADDRESS: gpost@papost.com	
Suite 405			INSURER(S) AFFORDING COVERAGE	NAIC #
Mahwah	NJ	07495	INSURERA: Falls Lake National Insurance Company	31925
INSURED			INSURER B: General Star Indemnity	37362
Autumn Transportation, I	nc		INSURER C: Berkleynet	
5 Glastonbury Ave			INSURERD: Great American Insurance Co.	16691
			INSURER E :	
Rocky Hill	CT	06067	INSURER F:	
COVERAGES		CERTIFICATE MUMBER, 20-21	DEMOCRA NUMBER	

COVERAGES CERTIFICATE NUMBER: 20-21

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE HETER BELOW HAVE BEEN ISSUED TO THE IN

REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

	ACEUSIONS AND CONDITIONS OF SUCH P								
INSR LTR	TYPE OF INSURANCE	INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMIT	S	
A	X COMMERCIAL GENERAL LIABILITY  CLAIMS-MADE X OCCUR						EACH OCCURRENCE DAMAGE TO RENTED PREMISES (Ea occurrence)	\$	1,000,000
		х		WFCOL0000000071-02	8/17/2020	8/17/2021	MED EXP (Any one person)	\$	5,000
							PERSONAL & ADV INJURY	S	1,000,000
	GEN'L AGGREGATE LIMIT APPLIES PER:						GENERAL AGGREGATE	\$	2,000,000
	X POLICY PRO- JECT LOC						PRODUCTS - COMP/OP AGG	\$	2,000,000
	OTHER:							\$	
	AUTOMOBILE LIABILITY						COMBINED SINGLE LIMIT (Ea accident)	\$	1,000,000
A	ANY AUTO						BODILY INJURY (Per person)	\$	
1	ALL OWNED X SCHEDULED AUTOS	ж		WFCAL000000355-02	8/17/2020	8/17/2021	BODILY INJURY (Per accident)	\$	
1	HIRED AUTOS X NON-OWNED AUTOS						PROPERTY DAMAGE (Per accident)	\$	
_							Uninsured motorist combined single	\$	50,000
	X UMBRELLA LIAB OCCUR						EACH OCCURRENCE	\$	9,000,000
В	EXCESS LIAB CLAIMS-MADE						AGGREGATE	\$	10,000,000
	DED X RETENTION \$ 10,000			IXG420448F	8/17/2020	8/17/2021		\$	
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY						PER OTH- STATUTE ER		
	ANY PROPRIETOR/PARTNER/EXECUTIVE 17 / N	N/A					E.L. EACH ACCIDENT	\$	500,000
C	(Mandatory in NH) If yes, describe under			W41847-5	8/28/2020	8/28/2021	E.L. DISEASE - EA EMPLOYEE	\$	500,000
	DESCRIPTION OF OPERATIONS below						E.L. DISEASE - POLICY LIMIT	\$	500,000
	Property w/ BI&EE			MAC E246337-02	8/23/2020	B/23/2021	BIREE		45,000
D							8PP		30,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

The City of Hartford and the Hartford Public Schools is included as an additional insured. Waiver of subrogation applies in favor of the holder per the policy provisions if required as such in a written contract with the Named insured which has been executed prior to loss/claim (Optional Language AIIMA on a primary non-contributory basis as required per the policy provisions, if required as such in written contract with the named insured which has been executed prior to loss claim.)

CERTIFICATE HOLDER	CANCELLATION	
City of Hartford 550 Main Street Hartford, CT 06103	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEF THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.	ORE
	AUTHORIZED REPRESENTATIVE	
1	Garrett Post/JOE	