## CORCORAN JENNISON Companies

# Best Practices: Making Mixed-Income Resident Partnerships Work

Interagency Council on Affordable Housing – September 7, 2012

### Corcoran Jennison Companies

Mixed-income and rehabilitated developments

#### Harbor Point Apartments

1,283 units Dorchester, Massachusetts 1986 – Mixed Income Rental





### Oak Hill Apartments

718 units Pittsburgh, Pennsylvania 2001- Mixed Income Rental





#### Quaker Meadows

104 units Lynn, Massachusetts 1980 – Mixed Income Rental





#### Town Homes on Capital Hill

134 units Washington, D.C. 2000 – Mixed Income Homeowner





#### Kings Lynne Apartments

441 units Lynn, Massachusetts 1976 – Mixed Income Rental





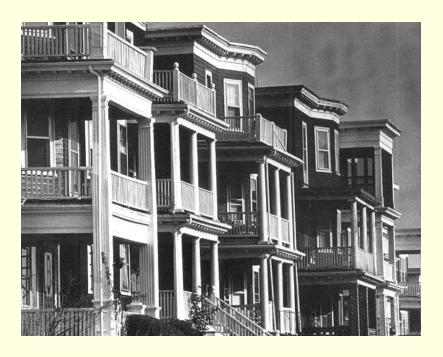
#### Town Homes at Monterey

426 units New Haven, Connecticut 1999 – Mixed Income Rental





#### Traditional Mixed-Income Homes





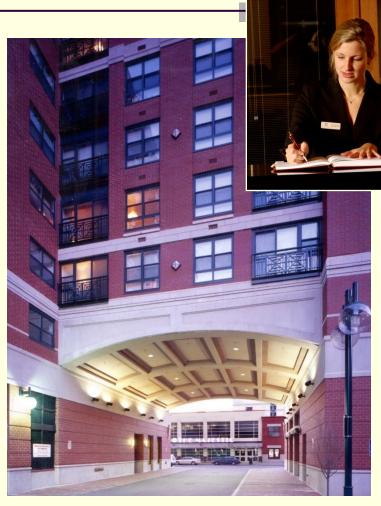
## Today, mixed-income housing is everywhere

### The Peninsula, Boston, MA

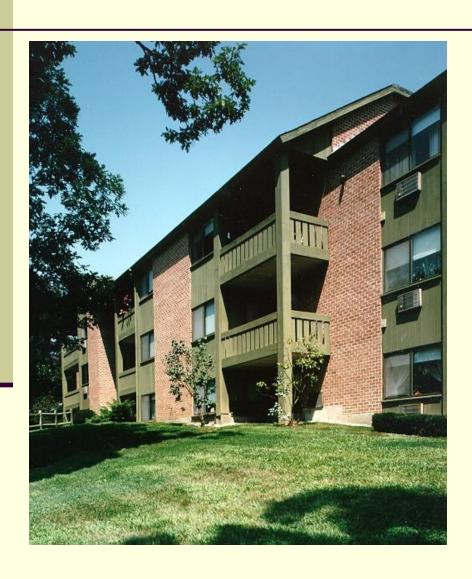


### Park Square West, Stamford, CT





#### Queen Anne's Gate, Weymouth, MA







40% Affordable Rental

## Principals of Partnerships in Mixed-Income Housing

### There should be <u>one</u> Management Agent for all apartments reporting to the Partnership





### Majority of units should be market rate Majority of Resident Board Members should be low-income



## All units should have same design, interior and exterior









## Low-income units should be mixed and not be clustered





#### Harbor Point, Boston, MA

A total of 1283 units, 1/3 of the units are low income

Market rate rent for a 2 bedroom apartment - \$2,500 a month

Rent for low income units is 30% of a residents income

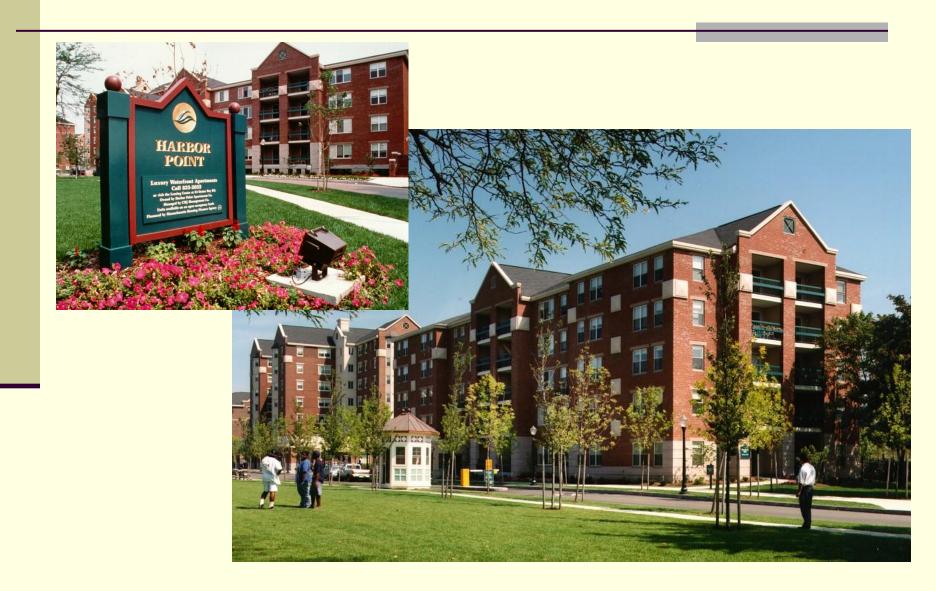
#### Harbor Point Before







#### Harbor Point After



## When Marketing units: Tell the truth

- Explain that this was once public housing and now it is mixed income
- Explain how Corcoran
   Jennison formed a
   partnership with residents
   to redevelop the site for
   all income levels
- Avoid resentment from all prospects before accepting deposits



#### It's OK that mixed income is not for everyone

- Some prospects will not buy into mixedincome concept
- Others will think it is great
- Rent, appearance, safety and service will determine success.



#### Identify your competition, and look better

- If the competition has a swimming pool, fitness center or a game room, you need one
- Must look "market rate"
- Landscaping is crucial





### Curb Appeal/Landscaping Is Crucial











#### Resident Involvement/Partnership

- Professional property management is essential.
- Residents have 50% say on all policy decisions including annual budgets.
- Incorporate property ownership/joint venture structures with an elected resident group



Leasing Agreement holds both market and low-income families to the same rules of behavior and community expectations



#### CJ MANAGEMENT COMPANY LLC

#### LEASE / OCCUPANCY AGREEMENT

Corcoran Jennison Managemen	t LLC (or Management) hereby leases to	
AND SHIPPING BUT SHIPPING SHIPPING SHIPPING	(Lessee), or (Resident) who hereby hires the following premise	66:
	for the term of one year, beginning	
- TO DESCRIPT AT	, ending	
Term lease shall be \$	Lessee agrees to pay the rent for the leased premises consisting of	
	the term hereof, and for any period of occupancy prior thereto, of \$a	i
	e first day of every month, except as herein other provided. Rent shall be paid only Management at such address, as lessor shall from time to time designate in writin	

#### LESSOR AND LESSEE FURTHER COVENANT AND AGREE:

That during the term of this lease and for such other and further period as the said Lessee shall occupy the said premises, all of the terms, covenants, conditions contained berein shall remain in full force and effect.

That in case the Tenant has the privilege of renewing this lease, the Tenant shall give notice n writing of his/her intention to the Landlord at Two months prior tot be expiration hereof.

#### 1. DEFINITIONS

The terms "Lessor", "Management", and "Landlord" shall be interchangeable in this agreement. The terms "Lessee", "trant" and "Resident" shall be interchangeable in this agreement. The words "Lessor", "Tenant" and "lessee" as used berein shall include their respective heirs, executors, administrators, successors, representatives and assigns, agents and servants and the words "he", "his", and "him" where applicable shall apply to the Lessor/Lessee regardless of sex, number, corporate entity, trust or other body. If more than one party signs as Lessee bereunder, the covenants, conditions, and agreements herein of the Lessee shall be the joint and several obligations of each such party.

THE RESPONSIBILITIES OF THE RESIDENT (Lessee) as to the care, condition and use of the apartment are primarily set forth in this section. However, the full occupancy agreement must be read for all right, obligations and responsibilities.

#### 2. UTILITIES

Lessee shall pay, as they become due, all bills for utilities providing heat, hot water and electricity to the leased premises.

#### 3. CARE OF PREMISES

- The Lessee shall not paint, decorate or otherwise change and shall not make nor suffer any additions or alterations to be made in or on the leased premises without the prior written consent of the Lessor.
- The lessee shall not waste heat or water.
- c. At the termination of this lease, the Lessee shall deliver up the leased premises and all property belonging to the lessor in good clean and tenantable order and condition, reasonable wear and tear excepted.
- No television aerials or satellite dishes or other like equipment shall be installed without the prior consent of the Lessor. Lessor will not approve such to be attached or affixed (as by screws) to the building. Washer/dryer hookups are provided and Lessee shall be responsible for properly connecting the appliances, as well as responsible for any and all damages, which may result from the operation of said appliances.
- No waterbeds shall be permitted in the leased premises.





#### Social Services



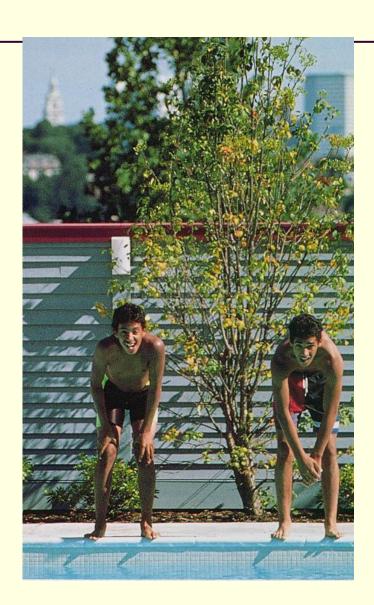


- Residents decide what services are needed
- Outreach to Assist with Lease Compliance
- Programs include afterschool activities for kids, substance abuse counseling

#### How we do it!

- Long-term and consistent management of real estate assets using proven management systems and procedures
- Recognize, learn and respect each individual real estate community
- Build stakeholder consensus to develop schemes that address and enhance the community's specific needs and goals
- Create working partnerships with government, community and residential organizations, and treat all residents equally
- Implement policies and goals and consistently deliver on these goals through disciplined management and follow-through

### Mixed-Income Working







# $\frac{CORCORAN}{JENNISON}$

Companies

Thank You