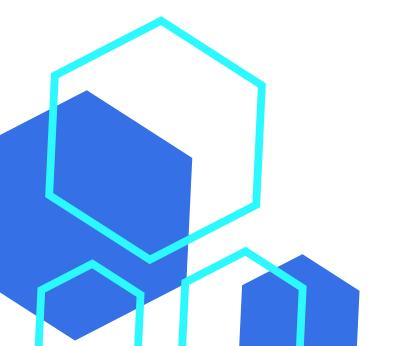


# Autism Waiver Services



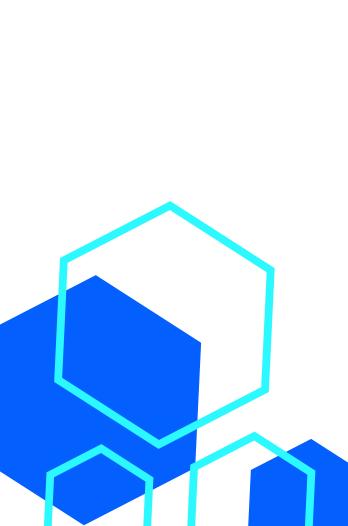
**ASDAC** Report

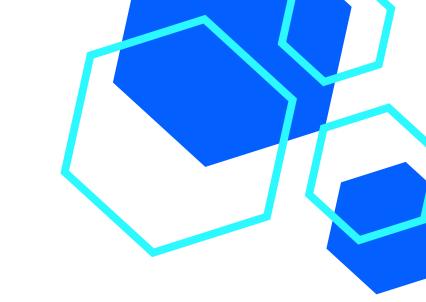
March 2025





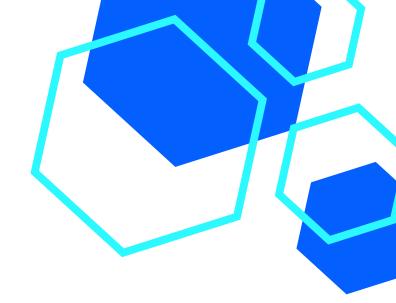
**Current Waitlist: 2300** 



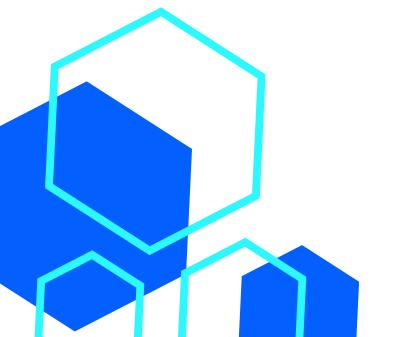




#### FACTS



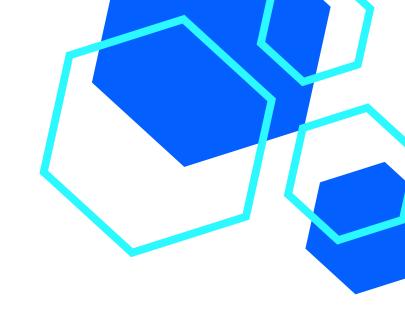
- 341 cases have been assigned to 9 Case Managers
- **Each Case Manager has 37.8 cases**
- **254** of those 341 cases are active on the waiver
- There are 87 people waiting or in the process onboarding
- 99 of the 440 slots are not yet assigned



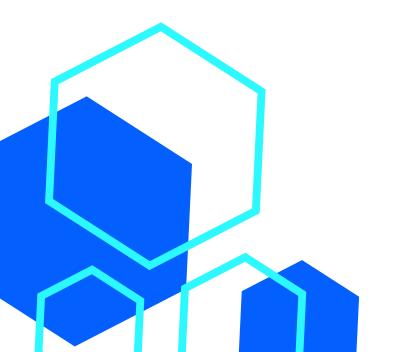
Why is it taking so long?



#### Some FACTORS



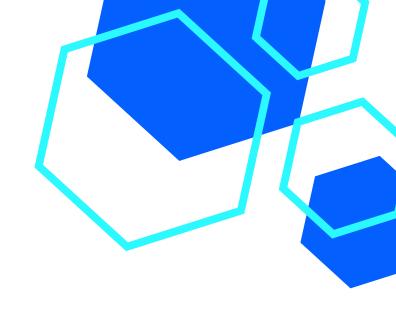
- We are down two Case Managers
- We have lost several providers due to high rates and the inability to hire staff in certain geographic areas
- The current onboarding process can take up to a year for one individual

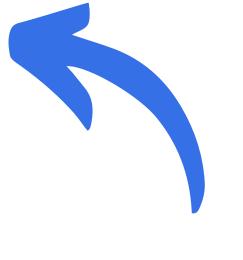


#### CONNECTICUT Social Services

We are in the interviewing stage of hiring 2 Case Managers, but hope to find 5 more from the group so when we get approval for 5 more, they will be ready.

We have started the process of writing a new Onboarding Procedure which will eliminate the long wait time between stages of onboarding.



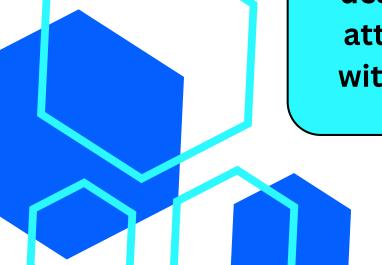




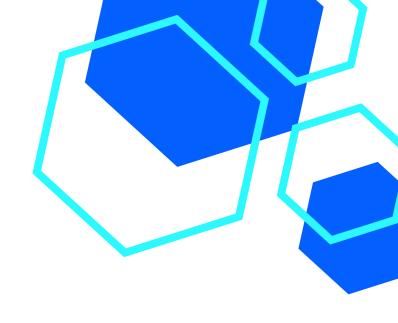
We have some ideas of some possible amendments that could be made to the service descriptions that could attract more providers without waiting for rate increases.

## Improvement Plan









### Questions?

