

Information Technology Capital Investment Program
Project Close Out Report

To: Information Technology Strategy and Investment Committee
John Vittner, Office of Policy and Management

From: Michael Gilbert

Email: Mike.Gilbert@ct.gov

Agency: Department of Social Services

Project: MMIS replacement project

Project Start Date: 6/10/2016



Project End Date: 2/7/2022



Project Manager: DSS EPMO/Medical Operations

Total Funds Requested: \$1,600,000

Total Funds Allotted to Agency: \$1,600,000

Accumulative Total Capital Fund Expenditures to Date: \$1,600,000

Brief Project Description/Summary:

The purpose of this project is to conduct the required and necessary activities to research and plan for the requirements, procurement and transition/conversion to a new Medicaid Management Information System, a new Decision Support system and fiscal agent operations. This is essential in order to meet the contractual timeframes of a rebid or the agency will not have any viable contractual vehicle to continue the Fiscal Agency related services for the MMIS system that provides the administration of the State's Medicaid Program.

A critical activity that is required to receive federal funding participation (FFP) at 90% for the design, development and implementation (DDI) of the new system is submitting the states' updated MITA assessment as well as an Implementation Advanced Planning Document (IAPD).

The CMS MITA initiative is intended to foster integrated business and IT transformation across the Medicaid enterprise to improve the administration of the Medicaid program and support improved systems development and health care management for the Medicaid enterprise. MITA has a number of goals, including development of seamless and integrated systems that communicate effectively through interoperability and common standards. There have also been significant changes in business requirements, federal requirements and technology landscape since the implementation of the current system in 2007. This necessitates a holistic planning process to ensure the best return on investment.

List Project Goals and Deliverables Completed:

(Please provide a brief summary of the goals and deliverables that were implemented. Please reference the IT Capital Investment Brief for the initial goals of the projects.)

- Strategic Plan developed, implemented, and monitored
 - Medicaid MITA 3.0 assessment completed
 - Created and submitted APD funding request and received Federal Funding approval for Connecticut Medicaid Enterprise Technology System (CT METS) Program.
 - Developed a procurement roadmap for replacing the current MMIS system included:
 - Business Architecture
 - Information Architecture
 - Technical Architecture
 - Seven Standards and Conditions
 - Concept of Operations
 - Built-out and operationalized EPMO that is maturing throughout agency
 - Development and submission of CT METS APD which secured Federal Funding for project

Project Replication Opportunities:

(Are there opportunities to repeat or leverage the project solution by other state agencies? Please provide a brief explanation.)

- EPMO processes and templates can be leveraged across all state agencies
 - Agency Business Prioritization Process
 - Oversight and Project Governance processes
 - Change Control Board for project changes

Key Lessons Learned:

(Provide any lessons learned or experienced during this project that may be helpful to other agencies starting a similar project.)

- Leadership support was a critical component to ensuring the successful development of DSS Goals
 - Agency-wide stakeholder involvement was essential in creating the Strategic Plan
 - Consistent monitoring of the Strategic Plan and engaging leadership to move barriers was vital in accomplishing goals and objectives
 - EPMO maturity was required to expand the EPMO to an enterprise level