

Information Technology Capital Investment Program
Project Status Report

To: Information Technology Strategy and Investment Committee
John Vittner, Office of Policy and Management

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Agency: Department of Administrative Services

Project: Unified Communications Continuance Project

Project Manager: Kongfah Somridhvej

Reporting Period: Project Inception through 12/31/2021

Total Funds Requested: \$5,178,200

Total Funds Allotted to Agency: \$5,178,200

Accumulative Total Capital Fund Expenditures to Date: \$3,696,484

Brief Project Description/Summary:

Replacement of old telphony systems and migration to Avaya Enterprise Voice platform. The Avaya core system is a centralized system providing disaster recovery support and feature/functionality needed by end users in keeping up with constantly evolving technology needs. This centralized telephone system now supports approximately 90 state locations and 22,000 end points.(phones) This current project supports 5 Agency initiatives to replace old phone hardware, and upgrade old cabling where needed at 22 locations.

Summary of Progress Achieved to Date:

Thirteen (13) location requests are complete:

DOH, DHMAS Psychiatric Review Board	4/21/2021
Governor's Office in Capital Building	6/30/2021
DDS Norwich (Uncas) 401 W Thames St.	6/16/2021
DHMAS SEMHA Norwich	6/23/2021
DHMAS CRMHC - Hartford Coventry	8/31/2021
DHMAS CRMHC - Hartford Vine St	8/31/2021
DMHAS SATU New Haven	8/18/2021
DHMAS CMHC 34 Park St New Haven	9/20/2021
DHMAS GBMHC - Bridgeport	10/7/2021
DHMAS SWCMHS - Bridgeport	10/11/2021
DDS Cheshire	11/22/2021
DDS Stratford - 300 Armory Rd.	12/1/2021
CT Library 231 Capitol Ave - Hartford	12/15/2021

DHMAS CVH Middletown is broken to multiple phases due to the size and scope of the project. We have completed 4 out of 6 phases. Phase 5 is scheduled for end of Q1 and we expect to completed the 6th phase in Q2.

Five DESPP Troop (B, D, E, F, G) locations are pending cabling work before we can proceed with the actual system upgrade.

Two other DESPP (Armory and Forensic) are waiting for site survey (scheduled) by Waterfield (Previously known as Altura) vendor.

The last phase of DOT is awaiting for site survey by Waterfeild before the work can be scheduled.

Issues and Risks:

Delay on backgroun check of cabling vendors prevents further progress on cabling work on 5 DESPP locations. In addition, the DHMAS CVH postpone phase 5 cutover due to the elevated COVID situation. The rescheduling has minor impact on the ability of the vendor to work on the remaining locations due to the resource constraint and the long wait time of number porting.

Next Steps & Project Milestones:

By 4/30/2022, DHMAS CVH Middletown should be completed.

All 7 DESPP is schedule for completion in Q2 or July 2022.

The last phase of DOT Newington should be completed July 2022.