

Information Technology Capital Investment Program  
Project Status Report

---

**To:** Information Technology Strategy and Investment Committee  
John Vittner, Office of Policy and Management

**From:** Michael Gilbert

**Email:** mike.gilbert@ct.gov

**Agency:** Department of Social Services

**Project:** Social Security Number Removal Initiative

**Project Manager:** Sandi Ouellette

**Reporting Period:** Project Inception through 06/30/2019

**Total Funds Requested:** \$368,143

**Total Funds Allotted to Agency:** \$368,143

**Accumulative Total Capital Fund Expenditures to Date:** \$275,635

**Brief Project Description/Summary:**

This project is for the design, development, testing, and implementation of technical enhancements needed to successfully implement a mandated federal initiative. The initiative required Medicare and states to remove Social Security Numbers (SSNs) from Medicare cards and replace them with a Medicare Beneficiary Identifier (MBI). The federal government will begin issuing new Medicare cards with MBIs beginning in April 2018 and is expected to have issued new Medicare cards to all beneficiaries by April 2019. A post-implementation monitoring period continues until December 2019, during which the MBI is an "optional" field. After January 1, 2020, SSNs will no longer be used for Medicare processing.

Within Department of Social Services, affected systems include the integrated eligibility and enrollment system, ImpaCT, the Data Warehouse, and the Medicaid Management and Information System, MMIS.

**Summary of Progress Achieved to Date:**

June 2018 Update:

- Identified all affected program units that have exchanges with CMS that use the HICN that will need to add the MBI or switch to the MBI.
- The modifications to the ImpaCT, Data Warehouse, and MMIS systems files, services, reports, and screens) have been designed, documented, and developed.
- Several levels of testing were performed within and across the affected systems including integration interface, user acceptance testing with other systems, and testing with CMS.
- Successfully implemented the changes to DSS's production systems and went live on April 02, 2018.
- Post-implementation monitoring occurs on an as-needed basis.

December 2018 Update:

No new developments to report.

June 2019 Update:

Project work is complete and a close out report is being developed.

**Issues and Risks:**

None to report

**Next Steps & Project Milestones:**

June 2018 Update:

- Implement interfaces related to Hospitals and Disproportionate Share and PDP extracts and a few other reports out of the MMIS and any changes during the remainder of the transition period.
- Post-implementation monitoring will continue until all new Medicare cards are issued in April 2019. Processing anomalies are addressed as they are identified during routine system operations.
- After January 2019, modifications will be made to ImpaCT and the Enterprise Master Program Index (EMPI) to add the MBI to the consolidated view of patient/person information contained within the EMPI.

December 2018 Update:

CMS requires certain reports on implementation success in 2019. The only remaining work will involve additional support for the development of the reports. Once complete, this project will be closed out.

June 2019 Update: All work is complete and a close out report is being developed.