

Information Technology Capital Investment Program
Project Status Report

To: Information Technology Strategy and Investment Committee
John Vittner, Office of Policy and Management

From: John Matteis

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Agency: Department of Labor

Project: eWage

Project Manager: Liz McGregor

Reporting Period: Project Inception through 12/31/2018

Total Funds Requested: \$330,000

Total Funds Allotted to Agency: \$330,000

Accumulative Total Capital Fund Expenditures to Date: \$0

Brief Project Description/Summary:

The eWage Project would implement a cloud hosted, browser based, highly configured COTS case and document management system for Connecticut Department of Labor's (CTDOL) Wage & Workplace Standards Division (WWSD). WWSD has jurisdiction over the laws and regulations in employer-employee relationships. Unlike today, users only need a web browser to access eWage and the Public Portal from desktops, laptops, smartphones, and tablet devices. Customers who previously filed complaints via fax or paper would now access eWage to file a complaint. WWSD currently receive and respond to claims filed by applying a paper based process with Access databases. This new system would capture, manage, store, report, and centralize business information to keep data current, accurate and quality controlled. Current workflow processes are self-contained within antiquated Microsoft Access databases, dating back to 2003, primarily used as a "view only" tool and very restrictive in nature. Much of their work, including sensitive reports, resides in paper files. This new solution would allow better utilization of resources, eliminate waste, deliver services to customers with efficiency, while gaining greater data security.

Summary of Progress Achieved to Date:

1-15-19 eWage project update. The eWage Go Live is scheduled for 3-4-19. The eWage project is in the Testing Phase, which includes final UAT testing and Reports, Documents, and Portal testing. The data is in the second iteration of conversion and is being tested as well. The application screens have been developed and have been 85 % tested.

Issues and Risks:

The one risk to the project is the availability of the limited project resources.

Next Steps & Project Milestones:

The next steps are to complete the data consolidation and complete UAT testing. Testing the converted data, Reports, Documents, and Portal will also continue. WWSD and the vendor have begun preparing guides and support material for the User Training, scheduled to be presented to Users prior to the 3-4-19 Go live date. Web and Marketing Plans are also progressing.