

Information Technology Capital Investment Program
Project Status Report

To: Information Technology Strategy and Investment Committee
John Vittner, Office of Policy and Management

From: John Matteis

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Agency: Department of Labor

Project: eWage

Project Manager: Liz McGregor

Reporting Period: Project Inception through 06/30/2018

Total Funds Requested: \$330,000

Total Funds Allotted to Agency: \$330,000

Accumulative Total Capital Fund Expenditures to Date: \$0

Brief Project Description/Summary:

The eWage Project would implement a cloud hosted, browser based, highly configurable COTS case and document management system for Connecticut Department of Labor's (CTDOL) Wage & Workplace Standards Division (WWSD). WWSD has jurisdiction over the laws and regulations in employer-employee relationships. Unlike today, users only need a web browser to access eProsecutor and Public Portal from desktops, laptops, smartphones, and tablet devices. Customers who previously filed complaints via fax or paper would now access eFiling or ePayment to file a complaint or make a payment. WWSD currently receive and respond to claims filed by applying a paper based process with Access databases. This new system would capture, manage, store, report, and centralize business information to keep data current, accurate and quality controlled. Current workflow processes are self-contained within 12 antiquated Microsoft Access databases, dating back to 2003, primarily used as a "view only" tool and very restrictive in nature. Much of their work, including sensitive reports, resides in paper files. This new solution would allow better utilization of resources, eliminate waste, deliver services to customers with efficiency, while gaining greater data security.

Summary of Progress Achieved to Date:

The eWage project is in the Design phase with a majority of the application screens fully developed. There are two outstanding functional areas, scheduling and reporting that remain undeveloped at this time. The test case writing has begun and the data conversation mapping is underway.

Issues and Risks:

The one risk to the project is the availability of the limited project resources.

Next Steps & Project Milestones:

The next steps are to complete the design/development of the remaining components, scheduling and reporting. Also, the test case writing will continue until the development has finished. The public portal, a new concept provided with this application is under development and the team will be meeting with the Agency's Web team to begin to modify its communication to the public.