



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Clarify adjacent standard for business site expansion requests.

Document Name	DMV – Clarify adjacent standard for business site expansion requests.
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Legislative Liaison	Jim Polites 860-263-5026 james.polites@ct.gov
Division Requesting This Proposal	Commercial Vehicle and Safety
Drafter	Kelly O’Connell Johnnine Dominique

Title of Proposal	DMV 1 – Clarify adjacent standard for business site expansion requests.
Statutory Reference, if any	C.G.S. Sec. 14-58(a)
Brief Summary and Statement of Purpose	The purpose of this request is to clarify the “adjacent” standard to ensure consistent determinations in cases of business site expansion requests. Interpretation on whether a property is adjacent can vary, creating potential unfairness in the application of law.
How does this proposal relate to the agency’s mission?	The DMV’s mission is to promote and advance public safety and security to the public, which includes reasonable oversight of vehicle-related businesses. This change would allow for consistent determinations of a regulated entity site expansion request and streamline the application process when adjacency must be determined.



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Clarify adjacent standard for business site expansion requests.

SECTION-BY-SECTION SUMMARY

Summarize sections in groups where appropriate

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BACKGROUND

Origin of Proposal

☒ New Proposal

☐ Resubmission

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Please consider the following, if applicable:

Have there been changes in federal/state laws or regulations that make this legislation necessary?	No
Has this proposal or a similar proposal been implemented in other states? If yes, to what result?	States employ different standards; adjacent appears unique to Connecticut in these matters.



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Clarify adjacent standard for business site expansion requests.

Have certain constituencies called for this proposal?	CT DMV licensing and regulatory authorities.
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INTERAGENCY IMPACT

List each affected agency. Copy the table as needed.

[X] Check here if this proposal does NOT impact other agencies

1. Agency Name	
Agency Contact (name, title)	
Date Contacted	
Status	[] Approved [] Talks Ongoing
Open Issues, if any	

FISCAL IMPACT

Include the section number(s) responsible for the fiscal impact and the anticipated impact

[X] Check here if this proposal does NOT have a fiscal impact

State	
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Agency Legislative Proposal – 2025 Session

Document Name: DMV – Clarify adjacent standard for business site expansion requests.

Municipal (Include any municipal mandate that can be found within legislation)	
Federal	
Additional notes	

MONITORING & EVALUATION PLAN

If applicable, please describe the anticipated measurable outcomes and the data that will be used to track those outcomes. Include the section number(s) responsible for those outcomes

[] Check here if this proposal does NOT lead to any measurable outcomes

This clarification will lead to fewer application rejections and an expedited approval process, which can be measured by the reduction in resubmittals and in average time taken to process applications. This will ultimately lead to more predictable outcomes for the applicant and streamlined processing.

ANYTHING ELSE WE SHOULD KNOW?

The term “adjacent” creates a gray area for businesses seeking to expand their licensed locations as some argue properties separated by roads, streets, or other rights-of-way should still be considered adjacent, while others believe that only properties sharing a common boundary fit the definition. By setting a clearer standard, the agency can reduce the likelihood of appeals based on differing interpretations of adjacency. This will provide precise and consistent guidelines for evaluating expansion applications. If adopted, regulated entities still may receive a license for the site they wish to expand to. However, such expansion may be subject to additional requirements, such as a second license.



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Clarify adjacent standard for business site expansion requests.

INSERT FULLY DRAFTED BILL HERE

Section 1. Subsection (a) of Sec. 14-58 of the general statutes is repealed and the following is substituted thereof (*Effective October 1, 2025*):

(a) Each new car dealer used car dealer or repairer before engaging in such business shall make a separate sworn application to the commissioner for a license to engage in such business in each place of business conducted by such dealer. The application shall include any information that may be required by the commissioner on blanks to be furnished by said commissioner. Each application shall be accompanied by a fee of one hundred forty dollars for each place of business conducted by the applicant, together with the fee for the type of license for which the applicant is making application, and such fee or fees shall not be subject to prorating and shall not be subject to refund. No such license shall be transferable. When such licensee adds buildings **[or adjacent land]** directly bordering or sharing a common boundary with **[to]** such licensee's licensed place of business, without any intervening highway or private roadways, the commissioner may require the licensee to furnish satisfactory evidence of compliance with the provisions of section [14-54](#), or with other applicable provisions of law, administered by the municipality wherein such business is located, concerning building or zoning requirements. When a change of officers of a corporation engaged in such business is made, a notice of the change shall be sent to the commissioner within a period of fifteen days from the date of the change. The commissioner may suspend the license of any corporation, after notice and hearing, when the newly appointed or elected officers cannot be considered as qualified to conduct the business as provided in section [14-51](#).



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Establish late fee for recycler non-timely renewal and prohibit renewal for licenses expired more than forty-five days.

Document Name	DMV – Establish late fee for recycler non-timely renewal and prohibit renewal for licenses expired more than forty-five days.
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Legislative Liaison	Jim Polites 860-263-5026 james.polites@ct.gov
Division Requesting This Proposal	Commercial Vehicle and Safety
Drafter	Kelly O’Connell Johnnine Dominique

Title of Proposal	DMV 2 – Establish late fee for recycler non-timely renewal and prohibit renewal for licenses expired more than forty-five days.
Statutory Reference, if any	C.G.S. Sec. 14-67I
Brief Summary and Statement of Purpose	There is no current provision or consequence for recyclers if license is not renewed by expiration date, which could result in unauthorized operation and risk for consumers.
How does this proposal relate to the agency’s mission?	The DMV’s mission is to promote and advance public safety and security to the public, which includes reasonable oversight of regulated entities. This change ensures consumer protection in potential cases of a license lapsing, which can complicate and lengthen the time to address complaints.



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Establish late fee for recycler non-timely renewal and prohibit renewal for licenses expired more than forty-five days.

Summarize sections in groups where appropriate

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BACKGROUND

Origin of Proposal

☒ New Proposal

☐ Resubmission

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Please consider the following, if applicable:

Have there been changes in federal/state laws or regulations that make this legislation necessary?	No
Has this proposal or a similar proposal been implemented in other states? If yes, to what result?	
Have certain constituencies	CT DMV licensing and regulatory authorities.



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Establish late fee for recycler non-timely renewal and prohibit renewal for licenses expired more than forty-five days.

called for this proposal?	
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INTERAGENCY IMPACT

List each affected agency. Copy the table as needed.

[X] Check here if this proposal does NOT impact other agencies

1. Agency Name	
Agency Contact (name, title)	
Date Contacted	
Status	[] Approved [] Talks Ongoing
Open Issues, if any	

FISCAL IMPACT

Include the section number(s) responsible for the fiscal impact and the anticipated impact

[X] Check here if this proposal does NOT have a fiscal impact

State	
Municipal (Include any municipal mandate that can be	



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Establish late fee for recycler non-timely renewal and prohibit renewal for licenses expired more than forty-five days.

found within legislation)	
Federal	
Additional notes	

MONITORING & EVALUATION PLAN

If applicable, please describe the anticipated measurable outcomes and the data that will be used to track those outcomes. Include the section number(s) responsible for those outcomes

[] Check here if this proposal does NOT lead to any measurable outcomes

This update establishes an incentive for recyclers to submit business license renewal applications on time. An updated business license is a matter of individual responsibility and tool for enforcement. This is also a matter of regulatory consistency, as there are already late application fees on the books for similarly situated DMV licensees, and a renewal proscription for licensees who fail to renew their license within forty-five days of expiration.

ANYTHING ELSE WE SHOULD KNOW?

Matters of consumer dispute and protection increase in complexity, and length of time, with business license information that is not up to date.



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Establish late fee for recycler non-timely renewal and prohibit renewal for licenses expired more than forty-five days.

INSERT FULLY DRAFTED BILL HERE

Section 1. Subsection (a) of Sec. 14-67l of the general statutes is repealed and the following is substituted thereof (*Effective October 1, 2025*):

(a) Upon receiving such certificate of approval, each applicant for a motor vehicle recycler's license shall present such certificate to the Commissioner of Motor Vehicles, together with a fee of two hundred eighty dollars for the examination of the location or proposed location of each such motor vehicle recycler's yard or business, and shall pay a license fee of seven hundred five dollars to said commissioner for each motor vehicle recycler's yard or business. Except as provided in subsection (b) of this section, upon receipt of such certificate of approval, the payment of the required license fee and observance of regulations required, a license shall be issued by the commissioner provided, however, the commissioner may refuse to grant a license to a person, firm or corporation to engage in the business of operating a motor vehicle recycler's yard if the applicant for such business license or an officer or major stockholder, if the applicant is a firm or corporation, has been convicted of a violation of any provision of laws pertaining to the business of a motor vehicle dealer or repairer, including a motor vehicle recycler, in the courts of the United States or of this state or any state of the United States, in accordance with the hearing requirements provided for in section 14-67p. Any license may be renewed on a biennial basis upon payment of a fee of seven hundred dollars. A licensee that does not file the application for renewal, accompanied by the prescribed renewal fee, prior to the date of license expiration, shall cease to engage in its licensed business. An application for renewal filed with the Commissioner of Motor Vehicles after the date of expiration shall be accompanied by a late fee of one hundred dollars. The Commissioner shall not renew any recycler's license under this section that has been expired for more than forty-five days. Each such licensee shall, instead of registering each motor vehicle owned by him, make application to the commissioner for a general distinguishing number and mark, and the commissioner may issue to the applicant a certificate of registration containing the distinguishing number and mark assigned to such licensee and, thereupon, each motor vehicle owned by such licensee shall be regarded as registered under such general distinguishing number and mark. No licensee may be issued more than three registrations under a general distinguishing number and mark in a year, unless he makes application for an additional registration to the commissioner, in such form and



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Document Name: DMV – Establish late fee for recycler non-timely renewal and prohibit renewal for licenses expired more than forty-five days.

containing such information as he may require to substantiate such request. The commissioner may issue to each such licensee such additional registrations as he deems necessary. The licensee shall issue to each person driving such motor vehicle a document indicating that such person is validly entrusted with the vehicle, which document shall be carried in the motor vehicle. The commissioner shall determine the form and contents of this document. For the registration of each motor vehicle under a general distinguishing number and mark, the commissioner shall charge a fee at the rate of seventy dollars per year. Such licensee shall furnish financial responsibility satisfactory to the commissioner as defined in section 14-112. Such number plates may be used as provided for under section 14-67n.



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Require in-person picture re-take every 16 years.

Document Name	DMV – Require in-person picture re-take every 16 years.
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Legislative Liaison	Jim Polites 860-263-5026 james.polites@ct.gov
Division Requesting This Proposal	Driver Regulation
Drafter	Mary Lynch

Title of Proposal	DMV 4 – Require in-person picture re-take every 16 years.
Statutory Reference, if any	C.G.S. Sec. 14-36b
Brief Summary and Statement of Purpose	<p>The Federal Real ID act requires that the DMV take a new in-person picture, at least every 16 years, when a verified Real ID credential is renewed. Currently, the DMV does not have the same requirement for when a new in-person picture is required for non-Real ID credential renewals. The interval of time required for when a new in-person picture is required for renewal should be the same for all types of DMV credentials.</p> <p>The requirement for a new picture to be taken for DMV-issued credentials is based on the federal Real ID Act. However, the requirement currently applies only to those with verified Real ID credentials. There is a subset of non-Real ID credential holders who should be subject to the same in-person picture re-take requirement for purposes of renewal.</p>



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Document Name: DMV – Require in-person picture re-take every 16 years.

How does this proposal relate to the agency's mission?	The DMV's mission is to promote and advance public safety, security and service, which includes reasonable oversight of DMV-issued credentials through safe identity and security standards. An updated in-person picture is a key element in fraud prevention and ensures that the customer identity aligns with renewal schedules.
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SECTION-BY-SECTION SUMMARY

Summarize sections in groups where appropriate

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BACKGROUND

Origin of Proposal ☒ New Proposal ☐ Resubmission

The requirement for a new in-person picture to be taken for DMV-issued credentials is required by the federal Real ID Act but currently applies only to those with verified Real ID credentials. This statutory change is recommended to provide for consistent regulation of credential holders and to provide for an identity credential that represents a complete and updated individual profile.

Please consider the following, if applicable:

Have there been changes in federal/state laws or regulations that make this	Yes. The federal Real ID Act 37.25(a) mandates that state jurisdictions take an updated applicant photograph no less than every 16 years.
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Agency Legislative Proposal – 2025 Session

Document Name: DMV – Require in-person picture re-take every 16 years.

legislation necessary?	
Has this proposal or a similar proposal been implemented in other states? If yes, to what result?	
Have certain constituencies called for this proposal?	CT DMV licensing and regulatory authorities.

INTERAGENCY IMPACT

List each affected agency. Copy the table as needed.

[X] Check here if this proposal does NOT impact other agencies

1. Agency Name	
Agency Contact (name, title)	
Date Contacted	
Status	[] Approved [] Talks Ongoing
Open Issues, if any	



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Require in-person picture re-take every 16 years.

FISCAL IMPACT

Include the section number(s) responsible for the fiscal impact and the anticipated impact

[X] Check here if this proposal does NOT have a fiscal impact

State	
Municipal (Include any municipal mandate that can be found within legislation)	
Federal	
Additional notes	

MONITORING & EVALUATION PLAN

If applicable, please describe the anticipated measurable outcomes and the data that will be used to track those outcomes. Include the section number(s) responsible for those outcomes

[] Check here if this proposal does NOT lead to any measurable outcomes

A substantial majority of CT DMV credential holders (70%+) are Real ID compliant and are already subject to the in-person picture re-take requirement every 16 years. The agency would expect more non-verified applicants to choose a Real ID path, especially as the May 2025 federal deadline approaches (where individuals will need a Real ID to enter certain federal buildings and board aircraft). The proposal supports a consistent standard across credentials.



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Document Name: DMV – Require in-person picture re-take every 16 years.

ANYTHING ELSE WE SHOULD KNOW?

As the DMV continues to promote and support Real ID credential compliance, the agency does anticipate having the necessary capacity within available resources for the additional in-person visits resulting from this statutory change.



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Document Name: DMV – Require in-person picture re-take every 16 years.

INSERT FULLY DRAFTED BILL HERE

Section 1. Subsection (a) of Sec. 14-36b of the general statutes is repealed and the following is substituted thereof (*Effective October 1, 2025*):

(a) A motor vehicle operator's license shall be renewed only for the same class or classes of motor vehicles for which it was originally issued. Each applicant for a motor vehicle operator's license shall personally appear at the Department of Motor Vehicles to renew such credential, whether it be verified or non-verified, as established by the Real ID Act, Federal 37.25(a), no less frequently than every sixteen years.



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Clarify commercial license/permit treatment for failure to submit timely medical certification for purposes of federal Drug and Alcohol Clearinghouse compliance.

Document Name	DMV – Clarify commercial license/permit treatment for failure to submit timely medical certification for purposes of federal Drug and Alcohol Clearinghouse compliance.
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Legislative Liaison	Jim Polites 860-263-5026 james.polites@ct.gov
Division Requesting This Proposal	Driver Regulation Division
Drafter	Mary Lynch Susan Archambault

Title of Proposal	Clarify commercial license/permit treatment for failure to submit timely medical certification for purposes of federal Drug and Alcohol Clearinghouse compliance.
Statutory Reference, if any	C.G.S. Sec. 14-44c(d)
Brief Summary and Statement of Purpose	This requested statutory update existing licensure restoration requirements to individuals subject to Federal Motor Carrier Safety Administration disqualification, in cases where medical certification is not submitted timely for purposes of checking the federal Drug and Alcohol Clearinghouse for driver fitness.
How does this proposal relate to the agency's mission?	The DMV's mission is to promote and advance public safety and security to the public, which includes reasonable oversight of drivers and other credential holders. This statutory change would ensure commercial driver treatment for restoration aligns with other drivers. Existing law results



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Clarify commercial license/permit treatment for failure to submit timely medical certification for purposes of federal Drug and Alcohol Clearinghouse compliance.

	only in a license downgrade when applicable medical certification is not submitted timely by an applicant.
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SECTION-BY-SECTION SUMMARY

Summarize sections in groups where appropriate

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BACKGROUND

Origin of Proposal ☒ New Proposal ☐ Resubmission

The proposed requirement aligns with federal Drug and Alcohol Clearinghouse requirements for CDLs and Permits. In drug and alcohol cases where the federal clearinghouse standard is not met, driver credential treatment in Connecticut will be revised from public service endorsement removal (and a downgrade to a Class D license, which is existing practice), to the driver instead being disqualified and subject to restoration processes.

Please consider the following, if applicable:

Have there been changes in federal/state laws or regulations that make this legislation necessary?	The federal Drug and Alcohol Clearinghouse sets forth a framework for local jurisdictions to determine CDL and Permit applicant fitness. As of November 2024, Connecticut statute requires that federal clearinghouse for drug and alcohol records are to be used to determine whether an individual is qualified to operate a commercial motor vehicle. Submission of medical certification is a part of this process.
Has this proposal or a	



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Document Name: DMV – Clarify commercial license/permit treatment for failure to submit timely medical certification for purposes of federal Drug and Alcohol Clearinghouse compliance.

similar proposal been implemented in other states? If yes, to what result?	
Have certain constituencies called for this proposal?	CT DMV licensing and regulatory authorities.

INTERAGENCY IMPACT

List each affected agency. Copy the table as needed.

[X] Check here if this proposal does NOT impact other agencies

1. Agency Name	
Agency Contact (name, title)	
Date Contacted	
Status	[] Approved [] Talks Ongoing
Open Issues, if any	



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Clarify commercial license/permit treatment for failure to submit timely medical certification for purposes of federal Drug and Alcohol Clearinghouse compliance.

FISCAL IMPACT

Include the section number(s) responsible for the fiscal impact and the anticipated impact

☒ Check here if this proposal does NOT have a fiscal impact

State	
Municipal (Include any municipal mandate that can be found within legislation)	
Federal	
Additional notes	

MONITORING & EVALUATION PLAN

If applicable, please describe the anticipated measurable outcomes and the data that will be used to track those outcomes. Include the section number(s) responsible for those outcomes

☐ Check here if this proposal does NOT lead to any measurable outcomes

This statutory change will lead to consistency in how the DMV administers a commercial driver disqualification for drug and alcohol offenses via records consulted by the federal Drug and Alcohol Clearinghouse. Provision is included in the update to rescind disqualification if federal notice is received prior to suspension date.



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Clarify commercial license/permit treatment for failure to submit timely medical certification for purposes of federal Drug and Alcohol Clearinghouse compliance.

ANYTHING ELSE WE SHOULD KNOW?



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Clarify commercial license/permit treatment for failure to submit timely medical certification for purposes of federal Drug and Alcohol Clearinghouse compliance.

INSERT FULLY DRAFTED BILL HERE

Section 1. Subsection (d) of Sec. 14-44c of the general statutes is repealed and the following is substituted thereof (*Effective October 1, 2025*):

(d) On and after November 18, 2024, the commissioner shall request a driver's record from the Drug and Alcohol Clearinghouse, in accordance with 49 CFR 382.725, as amended from time to time, for any person who applies for, renews, transfers or upgrades a commercial driver's license or a commercial driver's instruction permit. The commissioner shall use information obtained from the Drug and Alcohol Clearinghouse solely for the purpose of determining whether such person is qualified to operate a commercial motor vehicle and shall not disclose such information to any other person or entity not directly involved in determining whether such person is qualified to operate a commercial motor vehicle. If the commissioner receives notification pursuant to 49 CFR 382.501(a), as amended from time to time, that such person is prohibited from operating a commercial motor vehicle, the commissioner shall not issue, renew or upgrade the commercial driver's license or commercial driver's instruction permit. If such person currently holds a commercial driver's license or commercial driver's instruction permit, the commissioner shall, not later than sixty days after the date the commissioner receives such notification: **[(1) Downgrade]** Disqualify the commercial driver's license or the commercial driver's instruction permit. Such person will be required to follow restoration requirements prescribed by the Commissioner of Motor Vehicles. [to a Class D operator's license, or (2) cancel the commercial driver's instruction permit.] The disqualification may be rescinded if the Department of Motor Vehicles receives Drug and Alcohol Clearinghouse notice of compliance prior to the effective suspension date. Any person who is denied a commercial driver's license or a commercial driver's instruction permit, or whose license or permit is disqualified **[downgraded or cancelled]** pursuant to this subsection, shall be granted an opportunity for a hearing in accordance with the provisions of chapter 54.



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Increase dealer and repairer transaction record retention period from two to three years.

Document Name	DMV – Increase dealer and repairer transaction record retention period from two to three years.
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Legislative Liaison	Jim Polites 860-263-5026 james.polites@ct.gov
Division Requesting This Proposal	Legal
Drafter	Michelle Givens

Title of Proposal	DMV 6 – Increase dealer and repairer transaction record retention period from two to three years.
Statutory Reference, if any	C.G.S. 14-64
Brief Summary and Statement of Purpose	Current practice requires a two-year period for record retention for prescribed regulated entities such as dealers, repairers and towers. This statutory update would require three years of record retention, which aligns with the DMV's customer document retention schedule.
How does this proposal relate to the agency's mission?	The DMV's mission is to promote and advance public safety and security to the public, which includes reasonable oversight of regulated entities and the investigation of customer complaints. This suggested revision will serve as an important administrative tool to protect consumers, particularly when complaints are brought forth to the agency.



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Increase dealer and repairer transaction record retention period from two to three years.

SECTION-BY-SECTION SUMMARY

Summarize sections in groups where appropriate

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BACKGROUND

Origin of Proposal

☒ New Proposal

☐ Resubmission

In order to fully investigate complaints on behalf of consumers, and streamline the review of applicable case documents, the agency suggests a three-year retention period of customer transaction documents by licensees. The current requirement is two years.

Please consider the following, if applicable:

Have there been changes in federal/state laws or regulations that make this legislation necessary?	No.
Has this proposal or a similar proposal been implemented in other states? If	



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Increase dealer and repairer transaction record retention period from two to three years.

yes, to what result?	
Have certain constituencies called for this proposal?	CT DMV licensing and regulatory authorities.

INTERAGENCY IMPACT

List each affected agency. Copy the table as needed.

[X] Check here if this proposal does NOT impact other agencies

1. Agency Name	
Agency Contact (name, title)	
Date Contacted	
Status	[] Approved [] Talks Ongoing
Open Issues, if any	



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Increase dealer and repairer transaction record retention period from two to three years.

FISCAL IMPACT

Include the section number(s) responsible for the fiscal impact and the anticipated impact

[X] Check here if this proposal does NOT have a fiscal impact

State	
Municipal (Include any municipal mandate that can be found within legislation)	
Federal	
Additional notes	

MONITORING & EVALUATION PLAN

If applicable, please describe the anticipated measurable outcomes and the data that will be used to track those outcomes. Include the section number(s) responsible for those outcomes

[] Check here if this proposal does NOT lead to any measurable outcomes

This statutory update will provide the DMV with more information to adjudicate complaints and determine appropriate corrective action among the regulated community.



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Increase dealer and repairer transaction record retention period from two to three years.

ANYTHING ELSE WE SHOULD KNOW?

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Agency Legislative Proposal – 2025 Session

Document Name: DMV – Increase dealer and repairer transaction record retention period from two to three years.

INSERT FULLY DRAFTED BILL HERE

Section 1. Sec. 14-64 of the general statutes is repealed and the following is substituted thereof (*Effective October 1, 2025*):

The commissioner may suspend or revoke the license or licenses of any licensee or impose a civil penalty of not more than one thousand dollars for each violation on any licensee or both, when, after notice and hearing, the commissioner finds that the licensee (1) has violated any provision of any statute or regulation of any state or any federal statute or regulation pertaining to its business as a licensee or has failed to comply with the terms of a final decision and order of any state department or federal agency concerning any such provision; or (2) has failed to maintain such records of transactions concerning the purchase, sale or repair of motor vehicles or major component parts, as required by such regulations as shall be adopted by the commissioner, for a period of ~~two~~ three years after such purchase, sale or repairs, provided the records shall include the vehicle identification number and the name and address of the person from whom each vehicle or part was purchased and to whom each vehicle or part was sold, if a sale occurred; or (3) has failed to allow inspection of such records by the commissioner or the commissioner's representative during normal business hours, provided written notice stating the purpose of the inspection is furnished to the licensee, or has failed to allow inspection of such records by any representative of the Division of State Police within the Department of Emergency Services and Public Protection or any organized local police department, which inspection may include examination of the premises to determine the accuracy of such records; or (4) has made a false statement as to the condition, prior ownership or prior use of any motor vehicle sold, exchanged, transferred, offered for sale or repaired if the licensee knew or should have known that such statement was false; or (5) is not qualified to conduct the licensed business, applying the standards of section 14-51 and the applicable regulations; or (6) has violated any provision of sections 42-221 to 42-226, inclusive; or (7) has failed to fully execute or provide the buyer with (A) an order as described in section 14-62, (B) the properly assigned certificate of title, or (C) a temporary transfer or new issue of registration; or (8) has failed to deliver a motor vehicle free and clear of all liens, unless written notification is given to the buyer stating such motor vehicle shall be purchased subject to a lien; or (9) has violated any provision of sections 14-65f to 14-65j, inclusive, and section 14-65l; or (10) has used registration number



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Document Name: DMV – Increase dealer and repairer transaction record retention period from two to three years.

plates issued by the commissioner, in violation of the provisions and standards set forth in sections 14-59 and 14-60 and the applicable regulations; or (11) has failed to secure or to account for or surrender to the commissioner on demand official registration plates or any other official materials in its custody; or (12) has been convicted, or if the licensee is a firm or corporation, an officer or major stockholder has been convicted, of a violation of any provision of laws pertaining to the business of a motor vehicle dealer or repairer including a motor vehicle recycler, or of any violation involving fraud, larceny or deprivation or misappropriation of property, in the courts of the United States or of any state, or has failed to make full disclosure of any such conviction. In addition to, or in lieu of, the imposition of any other penalties authorized by this section, the commissioner may order any such licensee to make restitution to any aggrieved customer.



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Increase wrecker services record retention period from two to three years

Document Name	DMV – Increase wrecker services record retention period from two to three years
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Legislative Liaison	Jim Polites 860-263-5026 james.polites@ct.gov
Division Requesting This Proposal	Legal
Drafter	Michelle Givens

Title of Proposal	DMV 7 – Increase wrecker services record retention period from two to three years.
Statutory Reference, if any	C.G.S. 14-66b
Brief Summary and Statement of Purpose	Current practice requires a wrecker service to keep and maintain records of every tow it conducts for a two-year period. This statutory update would require three years of record retention, which aligns with the DMV's customer document retention schedule.
How does this proposal relate to the agency's mission?	The DMV's mission is to promote and advance public safety and security to the public, which includes reasonable oversight of regulated entities and the investigation of customer complaints. This suggested revision will serve as an important administrative tool to protect consumers, particularly when complaints are brought forth to the agency.



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Increase wrecker services record retention period from two to three years

SECTION-BY-SECTION SUMMARY

Summarize sections in groups where appropriate

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BACKGROUND

Origin of Proposal

☒ New Proposal

☐ Resubmission

In order to fully investigate complaints on behalf of consumers, and streamline the review of applicable case documents, the agency suggests a three-year retention schedule of records of tows conducted by wrecker services. The current requirement is two years.

Please consider the following, if applicable:

Have there been changes in federal/state laws or regulations that make this legislation necessary?	No.
Has this proposal or a similar proposal been implemented in other states? If	



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Increase wrecker services record retention period from two to three years

yes, to what result?	
Have certain constituencies called for this proposal?	CT DMV licensing and regulatory authorities.

INTERAGENCY IMPACT

List each affected agency. Copy the table as needed.

[X] Check here if this proposal does NOT impact other agencies

1. Agency Name	
Agency Contact (name, title)	
Date Contacted	
Status	[] Approved [] Talks Ongoing
Open Issues, if any	



Agency Legislative Proposal – 2025 Session

Document Name: DMV – Increase wrecker services record retention period from two to three years

FISCAL IMPACT

Include the section number(s) responsible for the fiscal impact and the anticipated impact

[X] Check here if this proposal does NOT have a fiscal impact

State	
Municipal (Include any municipal mandate that can be found within legislation)	
Federal	
Additional notes	

MONITORING & EVALUATION PLAN

If applicable, please describe the anticipated measurable outcomes and the data that will be used to track those outcomes. Include the section number(s) responsible for those outcomes

[] Check here if this proposal does NOT lead to any measurable outcomes

This statutory update will provide the DMV with more information to adjudicate complaints and determine appropriate corrective action among the regulated community.

ANYTHING ELSE WE SHOULD KNOW?

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Agency Legislative Proposal – 2025 Session

Document Name: DMV – Increase wrecker services record retention period from two to three years

INSERT FULLY DRAFTED BILL HERE

Section 1. Sec. 14-66b of the general statutes is repealed and the following is substituted thereof (*Effective October 1, 2025*):

Each owner of a wrecker registered pursuant to subsection (c) of section 14-66 shall keep and maintain a record stating the following information: (1) The registration number of each motor vehicle towed or transported and the registration number of each wrecker used to tow or transport such motor vehicle; (2) the date and time the tow commenced and was completed; (3) the location from which the disabled motor vehicle was towed and the destination of such tow; (4) the mileage of the wrecker at the commencement and completion of the tow; (5) the charge for tow service and any other charges incurred for services related to such tow; (6) the name and address of the person requesting tow service; and (7) any other information the commissioner deems necessary, specified in regulations adopted in accordance with the provisions of chapter 54. Such records shall be retained at the place of business of the wrecker service for a period of **[two]** three years and shall be available for inspection during regular business hours by any law enforcement officer or inspector designated by the Commissioner of Motor Vehicles. Each owner of a wrecker shall also keep and maintain copies of any written contracts with owners or lessees of property authorizing the towing or removal of motor vehicles from the property of such owner or lessee, or with lending institutions repossessing any motor vehicles, as provided in section 14-145, and such contracts shall be available for inspection by motor vehicle owners, agents of the owners, or lending institutions, upon request. The Commissioner of Motor Vehicles may permit any licensed motor vehicle dealer or repairer who operates a wrecker service to maintain, in an electronic format prescribed by the commissioner, all records, documents and forms required by the Department of Motor Vehicles. Such records, documents and forms shall be produced in written format, upon request by the department, during the licensee's business hours on the same day of such request. Any person who violates any provision of this section shall be deemed to have committed an infraction.