Value-Based Insurance Design (V-BID) Template for Self-Insured Plans

Value-based Insurance Design uses financial incentives to encourage people to get the **right care**, at the **right time**, from the **right provider**. This template provides recommendations to self-insured employers for a comprehensive V-BID benefit design, focused on three core components:

Preventive Care Chronic Condition Management High Value Providers

Benefits of V-BID Plans

Employers achieve better value on their health care investment through:

- Better employee health, resulting in improved productivity and reduced sick time
- Smarter spending by encouraging use of high-value, cost effective services
- Reduced costs by discouraging use of low-value, unnecessary services
- Increased employee satisfaction by offering a richer healthcare benefits package

V-BID benefits employees by:

- Improving their experience of care
- Improving the quality of care received
- Reducing Out-Of-Pocket costs

Financial Incentives

Choose financial incentives appropriate to the structure of your health plan. Incentives could be for employees who receive recommended high-value services or visit high-value providers, or they could be a reward for reaching employee health goals such as lowering blood pressure. If the financial incentive is based on health outcomes, participation in the V-BID plan should be voluntary, and plans must offer an alternative way to earn incentives for members who are unable to meet their health goals.

Plan Type	Financial Incentives
All plans	 Bonus payment for complying with recommended services Reduced premium for enrolling and complying with V-BID program Exclusion of recommended services and drugs from deductible* Gift cards, payroll bonuses, premium contributions, etc.
Plans with copayment or coinsurance cost-sharing	 Waived or reduced copayment or coinsurance for recommended services and drugs or visit to high value provider
Health Reimbursement Account or Health Savings Account	Contribution to HRA or HSA for recommended services and drugsContribution to HRA or HSA for visit to high value provider

^{*}HSA-HDHP plans have specific IRS rules around what services can be offered pre-deductible. Employers should consult with their legal counsel and health plan for guidance.

Note: V-BID plans are still required to remain in compliance with federal regulations, including mental health parity regulations and health plan nondiscrimination laws.

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Preventive Care

Recommendation: Provide financial incentives to increase use of evidence-based age and gender appropriate preventive screenings.

Why?

- Reduces illness and death by diagnosing diseases earlier
- Cost-effective
- Aligns consumer incentives with provider performance metrics for preventive screenings

Recommended High-Value Preventive Screenings

Services should be incentivized for specific populations, based on the <u>U.S. Preventive Services Task Force</u> recommendations for targeted age, gender, and frequency of tests.

- ✓ Blood Pressure Screening
- ✓ Cholesterol Screening
- ✓ Obesity Screening
- ✓ Depression Screening
- ✓ Alcohol Screening and Counseling
- ✓ Breast Cancer Screening
- ✓ Cervical Cancer Screening
- ✓ Colorectal Cancer Screening
- √ Smoking Cessation

Implementation Tips

- Provide additional incentives for preventives services already provided at no cost under the <u>Affordable Care Act (ACA)</u>, such as premium contributions or reductions or bonus payments.
- Consider making financial incentives conditional based on outcomes achieved (there must be an alternative way to earn incentives for employees who are unable to reach required targets).
- Consider offering paid time off for doctor's visits.
- Design plans to ensure members choose or are assigned to a Primary Care Provider.
- Encourage screenings during primary care visits, or provide services through on-site or nearby clinics. For care coordination, send records of services from on-site or nearby clinics to the patient's PCP or usual source of care.
- For additional detail, see the Self-Insured V-BID Employer Manual.

For employers already offering incentives for recommended preventive care, additional services include:

- ✓ Treatment decision support/counseling for employees with conditions that have multiple treatment options, e.g. lung cancer, breast cancer, depression, etc.
- ✓ Surgical decision support for employees undergoing elective surgeries that have other treatment alternatives, e.g. low back surgery, hysterectomy, hip or knee replacement, etc.
- ✓ Complex case management
- ✓ Pain management
- ✓ Pre-natal and post-partum care

Employer Spotlight

The Connecticut State Employee Health Enhancement Program

(HEP) reduces premiums and costsharing for enrollees who participate in yearly physicals, age and gender-appropriate health risk assessments and evidence-based screenings, vision exams and dental cleanings. HEP has increased primary care visits by 75%, increased preventive diagnostic tests by over 10%, and decreased specialty visits by 21%. HEP is now available to municipalities through the Partnership 2.0 plan.

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Chronic Condition Management

Recommendation: Provide financial incentives for visits, diagnostics, and drugs related to chronic condition management.

Why?

- Two million Connecticut residents have one or more chronic diseases
- Conditions have evidence-based treatments
- Reducing financial barriers for medications results in increased medication adherence and improved disease management
- Employers have found improved chronic condition management results in less disability and decreased spending
- Aligns consumer incentives with provider performance metrics for managing chronic conditions

Recommended Chronic Conditions

Target at least two conditions that most affect your workforce. Incentives may be conditional on participation in a disease management program.

Diabetes

Visits	Diagnostics	Drugs
Office visits related to conditionNutritional counselingSmoking cessation	HbA1cEye examsFoot exams	InsulinOral HypoglycemicsDiabetic suppliesACE inhibitors/ARBs

Employer Spotlight

United Healthcare's "Diabetes Health Plan" eliminated payments for diabetes-related supplies and drugs for employees with diabetes who participated in routine disease maintenance exams. They estimated this resulted in \$2.9 million in savings after one year.

United HealthCare Study, 2013

Pre-Diabetes

Visits	Diagnostics	Drugs
 Office visits related to condition 	■ HbA1c	ACE inhibitors/ARBs
Nutritional counseling	■ Glucose test	Metformin
Health coach		■ Statins
Smoking cessation		

Asthma/COPD

Visits	Diagnostics	Drugs
 Office visits related to condition 	Spirometry	Long-acting inhalers
Smoking cessation		Inhaled corticosteroids
■ Home visits		Oxygen

Hypertension

Visits	Diagnostics	Drugs
 Office visits related to condition 	Blood pressure	ACE inhibitors/ARBs
Smoking cessation	testing	■ Statins
Nutritional counseling		

Pre-hypertension

Visits	Diagnostics
Office visits related to condition	Blood pressure testing

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Smoking cessation	Home blood pressure measurement
Nutritional counseling	
■ Health coach	

Depression

Visits	Drugs
 Office visits related to condition 	Anti-depressants
Smoking cessation	
Suicide and other risk assessments	
 Cognitive behavioral therapy 	

Substance Use Disorder

Visits	Drugs
 Office visits related to condition 	Methadone
Smoking cessation	Buprenorphine/Naloxone
Risk assessments	Detox medications
 Evidence-based treatment programs 	

Congestive Heart Failure

Visits	Diagnostics	Drugs
 Office visits related to 	Echocardiogram	Beta-blockers
condition	■ EKG	 ACE inhibitors/ARBs
 Nutritional counseling 	Potassium and	Spironolactone
Smoking cessation	creatinine testing	Diuretics
	Digoxin level	Oxygen
		Digoxin

Coronary Artery Disease

Visits	Diagnostics	Drugs
 Office visits related to condition 	■ EKG	Beta-blockers
 Nutritional counseling 		ACE inhibitors/ARBs
Smoking cessation		Aspirin
		Clopidogrel/Plavix

Implementation Tips:

- Use claims data (from your health plan) to determine which conditions are most prevalent among your workforce, and which employees are eligible for incentives.
- Consider making financial incentives conditional based on outcomes achieved (there must be an alternative way to earn incentives for employees who are unable to reach required targets).

For employers already offering robust disease management programs, consider additional services for employees with chronic conditions, such as:

- ✓ Transportation to appointment(s)
- √ 90-day supply mail-order prescriptions for chronic conditions
- ✓ Virtual/audio/telephonic counseling or consultations
- ✓ Meals or other nutritional services

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High Value Providers

Recommendation: Provide financial incentives for visits to high-value providers. A high-value provider is determined by transparent cost and quality metrics.

Why?

- Aligns consumer incentives with provider incentives
- Builds on existing efforts by CT health plans to drive consumers towards high value providers

Recommended Strategies for High Value Providers

Choose one or more of the following five strategies.

Networks of High-Value Providers Encourage visits to providers identified as high-value for performance on cost and quality metrics using a tiered or narrow network structure.

Accountable Care Organizations Encourage visits to an ACO identified as high-value based on performance on cost and quality metrics.

High-Value Primary Care Physicians Encourage visits to Primary Care Providers that have been identified as high-value based on performance on cost and quality metrics, such as high-value PCMH or Advanced Medical Home practices.

Centers of Excellence

Encourage employees in need of special services or surgeries to visit high-value providers of those services. Services could include transplant surgery, knee or hip replacement, heart surgery, obesity surgery, or substance abuse.

Implementation Tips

and state representatives.

- Find recommendations for defining value for providers in the Guiding Principles in the <u>Self-Insured V-BID Employer Manual</u>.
- Discuss requiring PCP selection when members enroll with your health plan administrator. Plan provider directories should indicate which providers have been identified as high-value.
- Consider factors that impact provider access, such as geography, when designing networks.
- Consider coverage for additional out-of-pocket costs associated with getting care from certain providers, such as travel to Centers of Excellence.

Recommendations were developed by the Connecticut State Innovation Model (SIM) program and Office of the State Comptroller (OSC), with support from Freedman HealthCare, LLC, V-BID Health, LLC, and Dr. Bruce Landon, MD. Recommendations were informed by a multi-stakeholder V-BID Consortium with employer, plan, provider, consumer,

Employer Spotlight

Pitney Bowes uses a tiered network structure to incentivize the use of identified high performing providers by providing reduced copayments for specialist visits, and reduced coinsurance after the deductible is met. The company also covers transplants and infertility treatments at Centers of Excellence only.