EXAMPLE CONNECTICUT Office of Health Strategy

SIM Quality Council

February 19, 2020



Your cholesterol has stayed the same, but the research findings have changed."



Meeting Agenda

| Item | Allotted Time |
|-----------------------------|---------------|
| Introductions/Call to Order | 5 min |
| | |
| Public Comment | 5 min |
| | |
| Meeting Summary Approval | 5 min |
| | |
| Public Scorecard | 30 min |
| | |
| Executive Order | 20 min |
| | |
| Next steps and Adjournment | 5 min |

CONNECTICUT Office of Health Strategy



2 minutes per comment



Meeting Summary



Purpose of Today's Meeting



Public Scorecard

CONNECTICUT HEALTHCARE INNOVATION PLAN

Quality Council



February 19, 2020

Agenda: Online Healthcare Scorecard





Status Update (1 of 2)

- Commercial Scorecard
 - Results for second commercial scorecard are published
 - Readmissions measure ready for review
- Medicare Scorecard
 - 2016 results ready for review
 - Four measures because of pharmacy data delay

Status Update (2 of 2)

- Medicaid scorecard
 - Data were received in mid-December (1/1/2016-12/31/2018)
 - Includes real dates of service and month/year of birth
 - Medical claim drop off in last quarter of 2018
 - UConn Health team has been reviewing and processing data and coding measures
 - Measures will be calculated for calendar and not fiscal years 2017 and 2018

Commercial Results

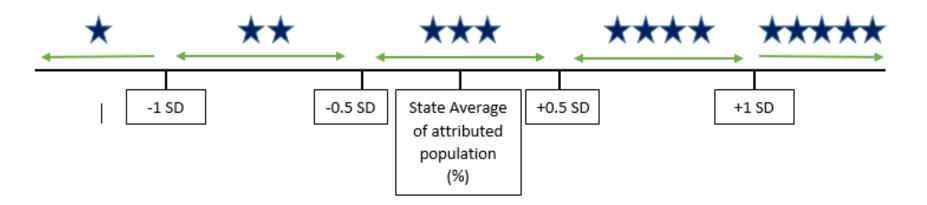
Commercial Results

| Organization (Advanced Networks) | All Cause Readmissions |
|--|------------------------|
| А | 4 |
| В | 5 |
| С | 4 |
| D | 3 |
| E | 3 |
| F | 3 |
| G | 4 |
| Н | 2 |
| l | 4 |
| J | 5 |
| К | 5 |
| L | 1 |
| М | 1 |
| Ν | 2 |
| 0 | 4 |
| Р | 5 |
| Q | 3 |
| R | 3 |

Medicare Results

Medicare Ratings: Scoring Methods (1 of 6)

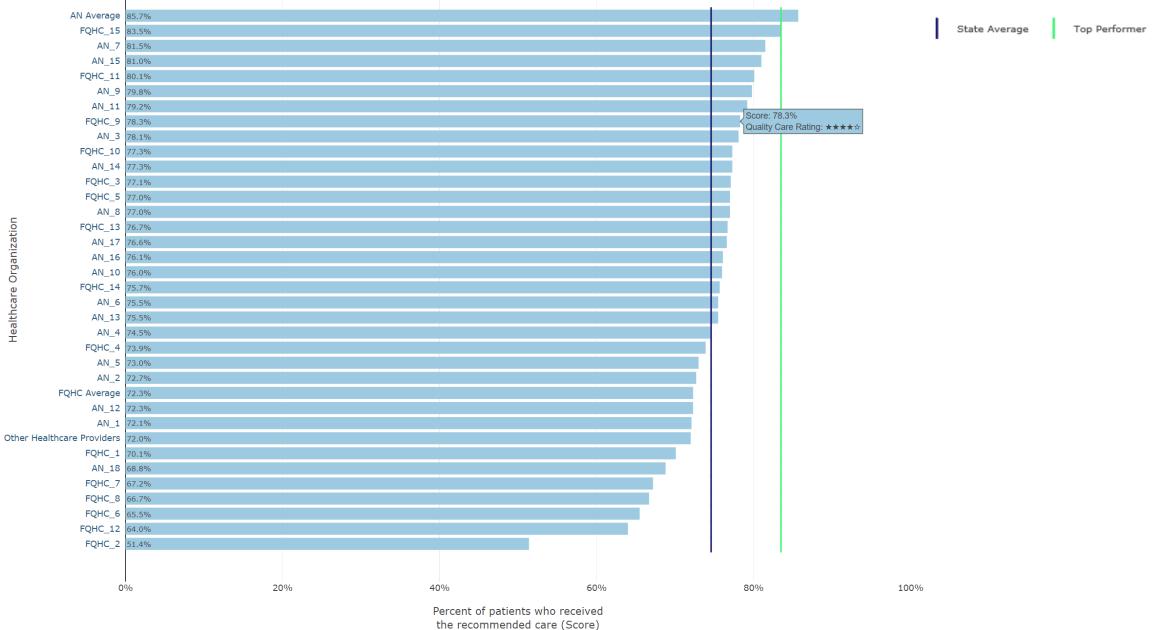
- Medicare and Medicaid scorecards rate both advanced networks and FQHCs
 - Decision Point: Rate ANs and FQHCs together or separately?
 - Rating reminder:
 - Standard deviation calculated based on the distribution of the rates
 - Entities given star rating based on how statistically different they are from state avg



Medicare Ratings: Scoring Methods (2 of 6)

- Both methods use state average as reference
- Difference: Standard deviation which may impact star ratings
 - Rating together: standard deviation is calculated using distribution of all rates (ANs and FQHCs)
 - Rating separately: standard deviation is calculated using distribution of ANs for AN ratings and of FQHCs for FQHC ratings.

Medicare Ratings: Scoring Methods (3 of 6)



Healthcare Organization

Medicare Ratings: Advanced Networks (5 of 6)

| | Breast Cancer Screening | | | | |
|--------------|-------------------------|------------|------------|--|--|
| Organization | SD All | SD AN only | Difference | | |
| AN_1 | 3 | 2 | • | | |
| AN_2 | 3 | 2 | | | |
| AN_3 | 4 | 5 | | | |
| AN_4 | 3 | 3 | | | |
| AN_5 | 3 | 3 | | | |
| AN_6 | 3 | 3 | | | |
| AN_7 | 5 | 5 | | | |
| AN_8 | 3 | 4 | | | |
| AN_9 | 4 | 5 | | | |
| AN_10 | 3 | 3 | | | |
| AN_11 | 4 | 5 | | | |
| AN_12 | 3 | 2 | | | |
| AN_13 | 3 | 3 | | | |
| AN_14 | 3 | 4 | | | |
| AN_15 | 5 | 5 | | | |
| AN_16 | 3 | 3 | | | |
| AN_17 | 3 | 4 | | | |
| AN_18 | 2 | 1 | • | | |

Medicare Ratings: FQHCs (6 of 6)

| | Breast Cancer Screening | | | | |
|--------------|-------------------------|--------------|------------|--|--|
| Organization | SD All | SD FQHC only | Difference | | |
| FQHC_1 | 2 | 2 | | | |
| FQHC_2 | 1 | 1 | | | |
| FQHC_3 | 3 | 3 | | | |
| FQHC_4 | 3 | 3 | | | |
| FQHC_5 | 3 | 3 | | | |
| FQHC_6 | 1 | 1 | - | | |
| FQHC_7 | 1 | 2 | | | |
| FQHC_8 | 1 | 1 | | | |
| FQHC_9 | 4 | 3 | | | |
| FQHC_10 | 3 | 3 | | | |
| FQHC_11 | 4 | 4 | | | |
| FQHC_12 | 1 | 1 | | | |
| FQHC_13 | 3 | 3 | | | |
| FQHC_14 | 3 | 3 | | | |
| FQHC_15 | 5 | 5 | | | |

Medicaid Scorecard

Medicaid Measures (1 of 3)

- Most measures produced for commercial scorecard are expected to be included, plus some additional measures
 - Able to add well child visit measures
 - > Well-child visits in the third, fourth, fifth and sixth year of life
 - > Well-child visits in the first 15 months of life
 - 2017 will require limiting to children turning 15 months in April 2017 or later
 Discussion: Will this introduce bias in entity ratings?

- New Medicaid only measures
 - > Behavioral health screening (pediatric)
 - > Metabolic monitoring for children and adolescents on antipsychotics

Medicaid Measures (2 of 3)

- Unable to add Adult major depressive disorder: coordination of care of patients with specific co-morbid conditions
 - > Necessary procedure codes not found

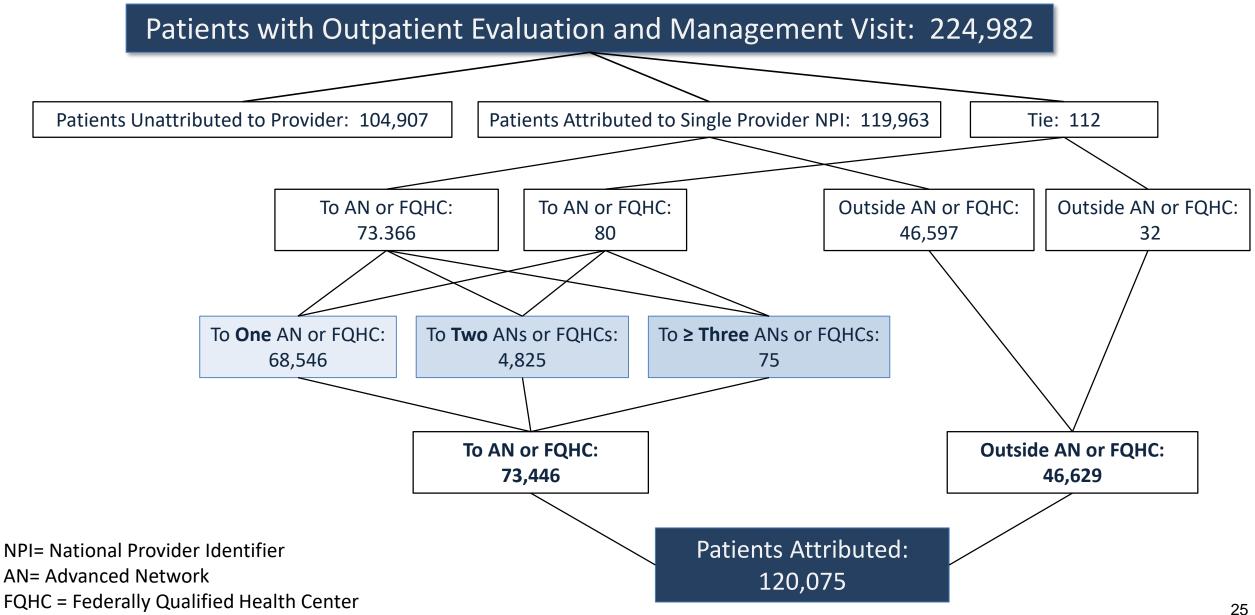
- Unable to produce
 - > Look back periods exceed data timeframe
 - Cervical cancer screening
 - Immunizations for adolescents
 - Follow-up for children on medication for ADHD

Medicaid Measures (3 of 3)

| Measure | Status |
|---|--------------------------|
| Access to long acting reversible contraception | Not started |
| Annual testing for patients on ACE inhibitors, ARBs, digoxin and diuretics | Not started |
| Antidepressant medication at 12 weeks and 6 months | Validation |
| Appropriate use of x-ray, MRI and CT scan for low back pain | Coding |
| Appropriate use of antibiotics: Adults with bronchitis | Not started |
| Asthma medication maintenance \geq 50% of treatment period and \geq 75% of treatment period | Not started |
| Behavioral Health Screening for children | Specifications requested |
| Breast cancer screening* | Not started |
| Chlamydia screening for women | Coding |
| Diabetes: Blood sugar testing* | Not started |
| Diabetes: Eye exam* | Not started |
| Diabetes: Screening/treatment for kidney damage* | Not started |
| Follow up after hospitalization for mental illness at 7 and 30 days | Validation |
| Hospital readmissions | Not started |
| Initiation and engagement of treatment for alcohol and other drug dependence | Not started |
| Metabolic Monitoring for Children and Adolescents on Antipsychotics | Specifications requested |
| Non-recommended cervical cancer screening of adolescents | Not started |
| Well-care visits: Adolescents | Not started |
| Well-care visits: Children aged 3-6 | Coding |
| Well-care visits: First 15 months of life | Not started |
| Patient experience: Provider communication | Coding |
| Patient experience: Timely care | Coding |
| Patient experience: Office staff | Coding |
| Patient experience: Overall provider rating | Coding |

*Data allows for calculation of 2018 results only

Medicaid Attribution (1 of 5)



Medicaid Attribution: Advanced Network Providers (2 of 5)

| Organization | MD PCP | Nurse Prac. | Cert. Nurse Specialist | Phys. Asst. | Ob/Gyn | Total |
|------------------------------|--------|----------------|---------------------------|-------------|--------|---------------|
| Alliance/Waterbury | 102 | 0 | 0 | 0 | 18 | 120 |
| Community Medical Grp | 247 | 44 | 2 | 27 | 8 | 328 |
| Day Kimball Healthcare | 38 | 8 | 0 | 2 | 4 | 52 |
| Eastern CT Health Net. | 74 | 0 | 0 | 25 | 18 | 117 |
| Griffin Health | 20 | 5 | 0 | 2 | 2 | 29 |
| Integrated Care Partners/HHC | 257 | 102 | 3 | 90 | 38 | 490 |
| Middlesex Hospital | 49 | 12 | 0 | 5 | 0 | 66 |
| Northeast Med Grp | 168 | 44 | 0 | 14 | 0 | 226 |
| ProHealth Physicians | 216 | 100 | 0 | 64 | 0 | 380 |
| Saint Francis | 141 | 36 | 0 | 4 | 38 | 219 |
| Saint Mary | 58 | 7 | 0 | 10 | 18 | 93 |
| Soundview Med. Assoc. | 12 | 2 | 0 | 1 | 0 | 15 |
| Stamford Health | 52 | 0 | 0 | 0 | 10 | 62 |
| Starling Physicians | 47 | 23 | 0 | 4 | 10 | 84 |
| St Vincent | 30 | 7 | 0 | 3 | 0 | 40 |
| Western CT Health Net. | 134 | 0 | 0 | 0 | 0 | 134 |
| Westmed Med. Group | 49 | 4 | 0 | 2 | 9 | 64 |
| Yale Medicine | 110 | 25 | 0 | 13 | 27 | 175 26 |

Medicaid Attribution: Advanced Network Patients (3 of 5)

| Advanced Networks | Total Patients |
|------------------------------|----------------|
| Alliance/Waterbury | 4,471 |
| Community Medical Grp | 8,701 |
| Day Kimball Healthcare | 1,790 |
| Eastern CT Health Net. | 3,112 |
| Griffin Health | 1,145 |
| Integrated Care Partners/HHC | 11,697 |
| Middlesex Hospital | 1,804 |
| Northeast Med Grp | 6,528 |
| ProHealth Physicians | 9,456 |
| Saint Francis | 5,454 |
| Saint Mary | 2,935 |
| Soundview Med. Assoc. | 869 |
| Stamford Health | 1,734 |
| Starling Physicians | 2,351 |
| St Vincent | 1,926 |
| Western CT Health Net. | 3,692 |
| Westmed Med. Group | 528 |
| Yale Medicine | 2,232 |

Medicaid Attribution: Health Center Providers(4 of 5)

| Organization | MD PCP | Nurse Prac. | Cert. Nurse Specialist | Phys. Asst. | Ob/Gyn | Total |
|---|--------|----------------|---------------------------|-------------|--------|-------|
| Charter Oak Health Center | 11 | 11 | 0 | 5 | 5 | 32 |
| Community Health Center, Inc. | 34 | 34 | 0 | 7 | 5 | 80 |
| Community Health Services | 6 | 13 | 0 | 2 | 2 | 23 |
| Community Health and Wellness | 5 | 2 | 0 | 0 | 0 | 7 |
| Cornell Scott Hill Health Center | 18 | 26 | 0 | 3 | 0 | 47 |
| Fair Haven Community Health Center | 19 | 4 | 0 | 1 | 2 | 27 |
| First Choice Health Centers | 6 | 5 | 0 | 5 | 0 | 16 |
| Generations Family Health Center | 9 | 16 | 0 | 0 | 0 | 25 |
| Greater Danbury Com. Health Center | 18 | 5 | 0 | 1 | 4 | 28 |
| Intercommunity Health Care | 4 | 9 | 0 | 0 | 0 | 13 |
| Norwalk Community Health Center | 10 | 5 | 0 | 0 | 2 | 17 |
| Optimus Healthcare | 33 | 22 | 0 | 4 | 5 | 64 |
| Southwest Community Health Center | 11 | 11 | 0 | 2 | 4 | 28 |
| Staywell Health Center | 14 | 9 | 0 | 1 | 1 | 25 |
| United Community and Family Services | 8 | 8 | 0 | 0 | 0 | 16 |
| Wheeler Family Health and Wellness Center | 2 | 4 | 0 | 0 | 0 | 6 28 |

Medicaid Attribution: Health Center Patients (5 of 5)

| Federally Qualified Health Centers | Total Patients |
|---|----------------|
| Charter Oak Health Center | 580 |
| Community Health Center, Inc. | 1,286 |
| Community Health Services | 323 |
| Community Health and Wellness | 97 |
| Cornell Scott Hill Health Center | 839 |
| Fair Haven Community Health Center | 343 |
| First Choice Health Centers | 480 |
| Generations Family Health Center | 365 |
| Greater Danbury Com. Health Center | 341 |
| Intercommunity Health Care | 446 |
| Norwalk Community Health Center | 238 |
| Optimus Healthcare | 1,360 |
| Southwest Community Health Center | 542 |
| Staywell Health Center | 542 |
| United Community and Family Services | 156 |
| Wheeler Family Health and Wellness Center | 59 |



- Publish commercial readmissions and first set of Medicare measures
- Continue work on Medicaid Measures
 - Discuss Medicaid data questions with DSS

Executive Order

Executive Order

- January 22nd Governor Lamont Issued <u>Executive</u>
 <u>Order 5</u>
- Directs OHS to:
 - Develop Annual Cost Growth Benchmarks
 - Set targets for increased primary care spending as a percentage of total healthcare spending to reach 10%by 2025
 - Develop Quality Benchmarks
 - Monitor ACOs and the adoption of alternative payment models





Executive Order and The Quality Council

- Develop quality benchmarks across all public and private payers beginning in 2022, including clinical quality measures, over/under utilization measures, and patient safety measures;
 - 6. To ensure the maintenance and improvement of health care quality, the Executive Director of OHS, with the input and assistance of the Commissioners of the Social Services, Public Health, and Insurance, shall use the existing OHS Quality Council to assist in the development of quality benchmarks across all public and private payers beginning in calendar year 2022. Such quality benchmarks may include clinical quality measures, under- and over-utilization measures, and patient safety measures.





