



CONNECTICUT  
*Office of Health Strategy*

# SIM Quality Council

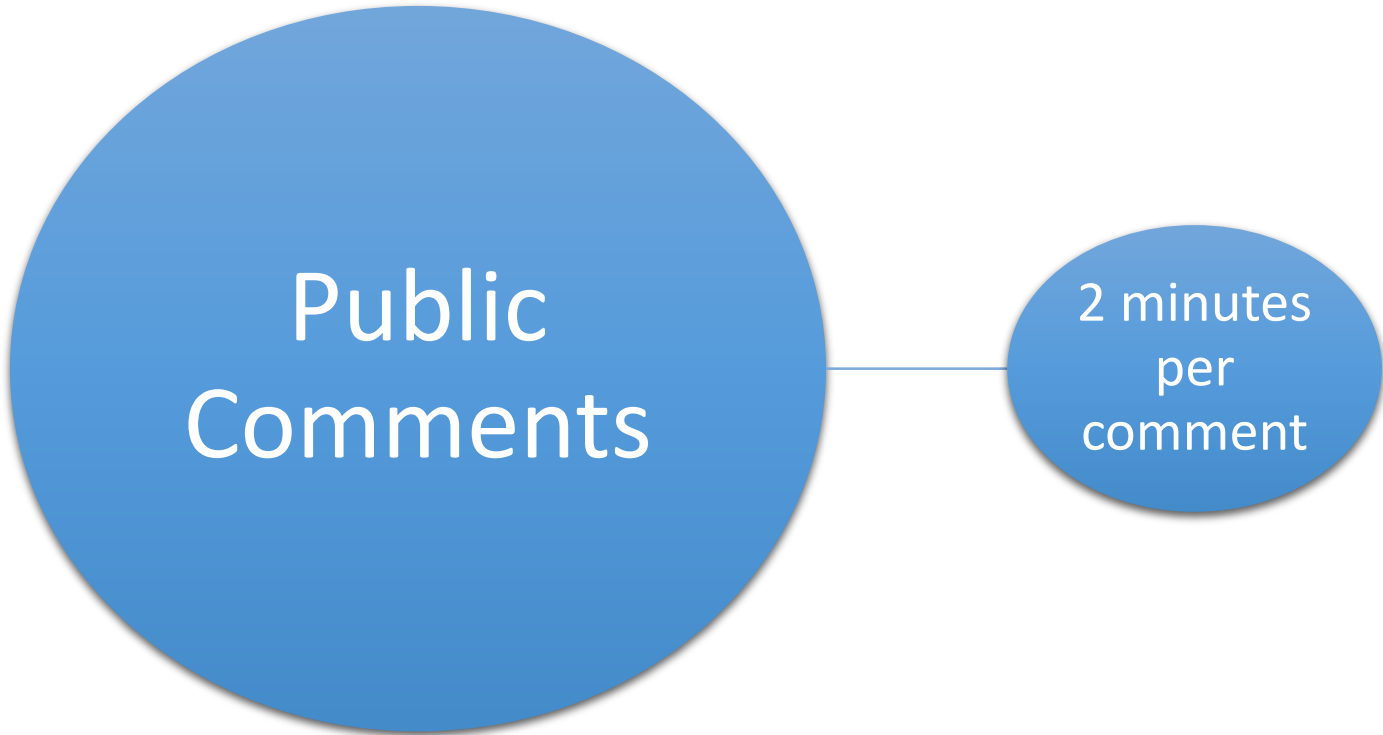
*July 11, 2018*

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# Meeting Agenda

Item	Allotted Time
Introductions/Call to Order	5 min
Public Comment	5 min
Approval of Minutes	5 min
Purpose of Today's Meeting	5 min
Primary Care Modernization	10 min
Public Scorecard Update	70 min
Next steps and Adjournment	15 min



# Approval of the Minutes

# Purpose of Today's Meeting

# Primary Care Modernization

# Public Scorecard Update



# Agenda: Online Healthcare Scorecard

Status Update

Presentation Subgroup Report

Provider Overlap

Public Comment

Measure Subgroup

Next Steps

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# Status Update

# Status Update (1 of 1)

- Public comment documents posted June 21 - July 11, 2018
  - <http://www.healthreform.ct.gov/ohri/cwp/view.asp?a=2765&q=336932>
  - Thank you for feedback on these documents
- Continued work with APCD commercial claims data
  - Received Medicare data & remaining commercial claims from APCD
- Began engagement with healthcare organizations
  - Contacts
  - Webinar held on 6/26 (recorded)
- Continued development of user interface
  - Two productive meetings of Design Subcommittee

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Design  
Subcommittee  
Report

# Design Subcommittee (1 of 6)

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## ➤ Subcommittee members

- Stacy Beck ◇ Stephanie Burnham ◇ Amy Chepaitis  
Elizabeth Courtney ◇ Karin Haberlin ◇ Steve Wolfson

## ➤ Meetings

- Two productive meetings held in June
- Three additional meetings scheduled

## ➤ Review process

- Pre-meeting: review task and preference survey
- Meeting: preference survey results presented, discussion, recommendations

## Navigation, Functionality and Results Display

### ➤ **Navigation** to results from:

- Home page
- Healthcare organization results page

### ➤ **Functionality of Healthcare Organization Page**

- Filters results view by:
  - Broad health topic (e.g., behavioral health)
  - Measure (e.g., breast cancer screening)
  - Quality care rating (e.g., average)
- Sort results table: clicking column heading
- Hover definitions: Quality Care Rating, Score, State Average, and Measures

### ➤ **Display of results:**

- Three visualization options: HCO overall summary, table view, graph view

### **Pre-Meeting Review Task:**

- Find results for a specific healthcare organizations and refine results view using filters.
- Rate 11 survey items on a five point scale from: “Very Easy” to “Very Hard”

## Meeting Consensus

### ➤ Positive feedback

- Structure includes desired functionality
- Easy navigating to HCO results
- Filtering by health topic/category is useful
- Results graph summarizes information well

## ➤ Recommendations

- Integrate hover or simple instructions on the results pages, in addition to a more detailed “Need Help” page.
- Search/filter drop down menus would be easier to use if the following changes can be made: notify how to select or deselect options, add visible check boxes, make closing the box easier, and integrate a scroll bar when there is a long list.
- Increase visibility of options to view results (table vs. graph).
- Further explanation of Rating criteria should be integrated (when available).
- Decision made to include the rating benchmark in the default view of the results table
- Include more definitions of terms via hover or link



## Rating symbols

- Provided options:
  - Six color schemes
  - Six shape schemes
- Recommended approach:
  - Top ranked color and shape scheme by the 6 Design Subcommittee members



## Next Steps

- UConn Health Eval Team will:
  - Integrate recommendations into Scorecard
  - Develop design alternatives for review
- Three Design Subcommittee Meetings Scheduled
  - Upcoming meeting - July 12, 2018
  - Two additional meetings – August, 2018
- Anticipated topics for review:
  - Measure labels, brief measure definitions (for hover), and measure descriptions (for measure results page)
  - Selection of health topic areas/categories and alignment of measures
  - Measure results page design
  - Navigation alternatives and results page instructions
  - Content for the “About” page

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# Provider Overlap

# Provider overlap

- **A number of providers are affiliated with more than one Advanced Network**
  - Extent of issue described here
- **Proposal**
  - **Claims from providers employed by an organization are assigned to that organization**
  - **Claims from providers working under contract with multiple organizations are assigned to both (all) organizations**

**Quality Council Feedback?**

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Public Comment

# Public Comment

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- Public comment documents posted from June 21-July 11, 2018
- Documents also provided to Health Innovation Steering Committee
  - Detail scorecard project and methods to provide transparency
  - Three separate documents posted for ease of review:
    - ▶ Description and purpose
    - ▶ Attribution
    - ▶ Benchmarks, rating and risk adjustment

# Public Comment

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- Draft comments and discussion of responses here

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# Measure Analysis/E&M Coding



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# Organizational Engagement

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# Timeline

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# Attribution

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# Methods and Measures Subgroup

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- Subgroup requested to discuss and approve method details and changes as they arise (e.g. attribution methods, measure specifications, etc.)
  - No meetings are anticipated
  - Questions circulated via email as needed

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Next steps

# Next Steps (1 of 1)

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- **ADD SPECIFICS**
- Continue user interface development
  - Work with presentation subgroup

# Next Steps



# Measure Examination and Refresh

- **Examine Possible New Specialty Measures:**

- Rheumatoid Arthritis
- Cardiology
- Opioids
- Orthopedics

- **Measure Refresh:**

- Repeat exercise of reviewing endorsement status and national alignment of measure sets



# eCQMs (electronic Clinical Quality Measures)

- Velatura, vendor selected for HIE Services
  - electronic Clinical Quality Measures
  - Health Information Exchange
  - Sustainability Plan
- Meeting with Executive Team on 7/19
- Present to Quality Council 9/26 - tentative



# Adjourn

Next Meeting: September 26