Quality Council

June 29, 2017

Meeting Agenda

Item   **Allotted Time**

Item	Allotted Time
1. Introductions/Call to order	5 min
2. Public comment	10 min
3. Approval of the Minutes	5 min
4. Council Charter	10 min
5. Public Scorecard Scope of Work	75 min
8. Adjourn	5 min
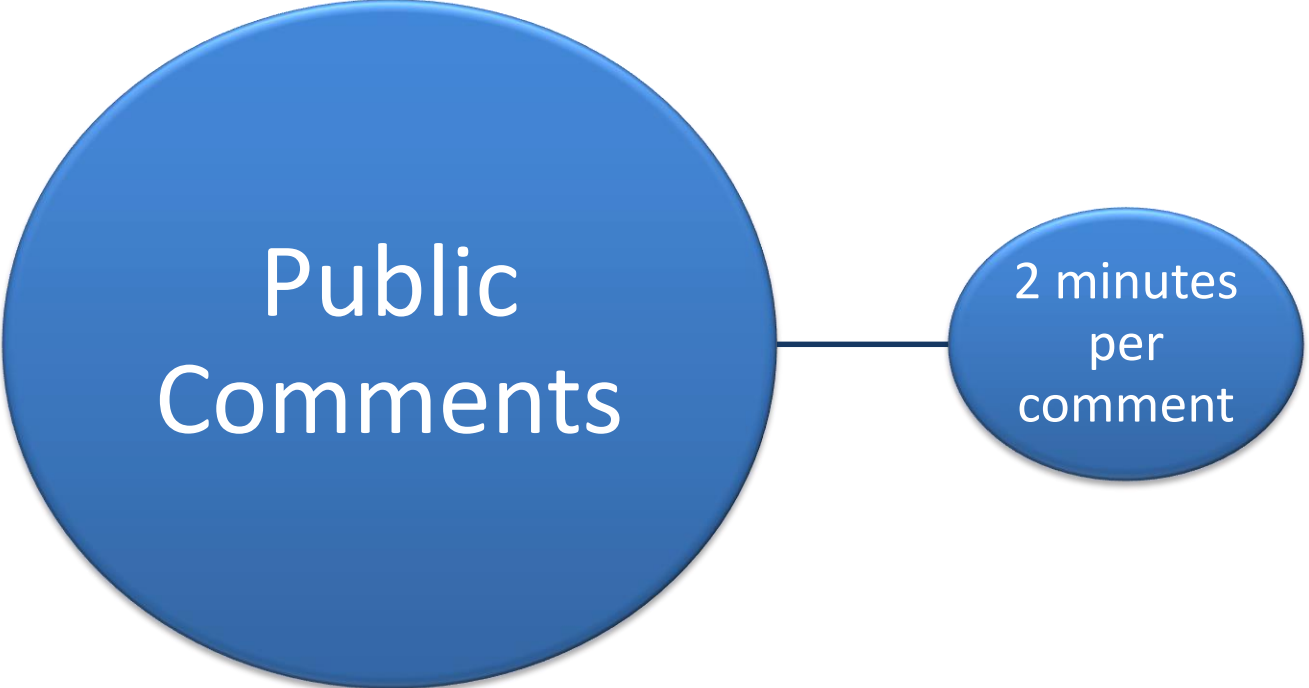
Approval of the Minutes

Quality Council Charter & Public Scorecard

Current Quality Council Charter – Original scope

Common Performance Scorecard

1. What are the best examples of performance scorecards currently in use?

2. What will Connecticut's common scorecard across all health plans look like?

3. What is the process for all health plans to implement the common scorecard?

4. How will cross-payer analytics be integrated for a given practice profile, including commercial and public payers?

5. Is there a recommended frequency and schedule that could be adopted across payers?

6. How will the common performance scorecard be integrated with value-based payment calculations?

7. How will the scorecards be made available to the public?

Current Quality Council Charter – Proposed scope

Public Scorecard

1. Review use cases and design of existing public scorecards

2. Review best examples of public scorecard format and functionality

3. Advise on design of CT public scorecard including:

    1. Attribution and Risk Adjustment methodologies

    2. Benchmarking, Review, and Validation of data

    3. Format and functionality of public interface

    4. Development of supporting information and components

    5. Options for sustainable financing

Agenda: Online Healthcare Scorecard

Status Update

Data access update

Overview of tasks and timeline

Review of presentation and web hosting options

Status Update

Decision Points: Previous Decisions

☑ Data Source
- APCD
- CAHPS

☑ Measures:
- Quality Council's Core and Reporting Sets (claims based)
- Consider reporting set review and update

☑ Unit of analysis:
- Advanced Networks
- FQHCs

☑ Purpose/Use Cases:
- Quality improvement through transparency
- Policy makers assessing performance

Decision Points: Pending Decisions

☐ Attribution method
☐ Risk adjustment

Final decision deferred until data validation

☐ Scoring

Final scoring plan under development

☐ Scorecard presentation and web hosting

Review plan under development

Data access update

Data Access Update: Claims Data

☐ Medicare data

Data request in process	Data delivery OnPoint (July 2017)	OnPoint data cleaning/delivery to UCH (September 2017)

☐ Non-Medicare APCD data from commercial claims

Data access request in process	Data delivery expected in August 2017	Data cleaning expected by September 2017

☐ Medicaid data – Data release decision pending

Data Access Update: CAHPS Data

- Consumer Assessment of Healthcare Providers and Systems

  – Commercial plan survey:
    - Sample files received from UnitedHealthcare
    - Awaiting sample from Anthem
    - Survey administration to begin following receipt of samples, cleaning and de-duplication of files

  – Medicaid survey:
    - GreatBlue is currently in the field with the PCMH+ CAHPS Survey - progressing smoothly
    - Preliminary "de-identified" data files have been sent to Yale for review

Overview of tasks and timeline

Tasks	2017 Q3	2017 Q4	2018 Q1	2018 Q2	2018 Q3	2018 Q4	2019 Q1	2019 Q2	2019 Q3	2019 Q4
Prepare and maintain analytic environment at UConn	■	■	■	■	■	■	■	■	■	■
Quarterly meetings with QC	■	■	■	■	■	■	■	■	■	■
UI/display tool review and assessment	■									
Acquire APCD data	■		■				■			
Acquire CAHPS data	■			■				■		
Review risk adjustment and patient attribution strategy	■									
Clean & standardize APCD/CAHPS data	■	■		■	■			■	■	
Initial validation with ANs/FQHCs –attribution		■							■	
Measure construction and risk adjustment	■	■			■				■	
Measure review and validation with ANs/FQHCs			■			■				■
Review of measures/results with Quality Council			■			■				■
Measure documentation and incorporation of external content	■	■		■	■			■	■	
User support			■	■	■	■	■	■	■	■
Publish scorecard			■				■			

Review of Presentation and Web Hosting Options

Review plan

☑ Partners – UCH Evaluation Team, APCD, HITO

☐ Approach
- Identify potential presentation tools in collaboration with APCD, HITO
- Identify web hosting options in collaboration with APCD, HITO
- Review advantages/disadvantages/costs associated with each option
- Estimated completion: September 2017