

PRACTICE TRANSFORMATION TASK FORCE

Charter

This Task Force will develop for recommendation to the Healthcare Innovation Steering Committee, a proposal for the implementation of the Advanced Medical Home (AMH) model under the Connecticut Healthcare Innovation Plan (SHIP). The AMH Model has five core components: (1) whole-person-centered care; (2) enhanced access; (3) population health management; (4) team-based coordinated care; (5) evidence-informed clinical decision making. This work group will develop the advanced medical home standards, detail the design of a “glide path” program in which providers are offered practice transformation support services for a limited period of time, advise on the process for vendor selection for practice transformation support and practice certification, and coordinate with interdependent workgroups and initiatives. The Task Force will identify key stakeholder groups whose input is essential to various aspects of the Task Force’s work and formulate a plan for engaging these groups to provide for necessary input. The Task Force will convene ad hoc design teams to resolve technical issues that arise in its work.

Key questions this work group needs to answer

Standards

1. What are the medical home standards in use today by the national accrediting bodies and Connecticut’s health plans?
2. Which of these standards align with and would best achieve the AMH core components (listed above)?
3. What additional standards should be considered that are not in use today? (e.g., oral health; NCLAS)
4. What standards should be established for coordinating with behavioral health homes and prevention service centers?
5. Of the above standards, which standards represent core capabilities that are achievable for small practices and essential for improving value?
6. Should the standards be applied uniformly, or should there be adjustments based on practice characteristics?
7. Should such standards be applied by site or by group?

Transformation Process

1. What are the criteria that a practice must meet to qualify for the glide path?
2. What readiness tools exist today and which among them should be adapted for use in the Advanced Medical Home program?
3. What are the milestones that correspond to major achievements in the glide path?
4. Which milestones are recommended as a qualification for advance payments?
5. What are the requirements for certification as an Advanced Medical Home?
6. What process should be used to support practice transformation? On-site assistance? Learning collaboratives?
7. How will this taskforce support the transformation pace and process?
8. What technical assistance should be provided to assist practices with selection, implementation, adoption of EHR?

Transformation Vendor Procurement

1. Should there be a single vendor or multiple vendors? Should they be regional or statewide? Should they be funded fixed grant, flat fee per practice, or paid per successful applicant?
2. Should the level of support and pricing depend upon the practice readiness assessment? For example, should there be tiered levels of support based on level of readiness/gaps or the presence or absence of an EHR?