

*Services address population health priorities and tangible problems in the community based on available data*

## Population Health Significance

### Emerging Issues from CT Hospital CHNAs

#### Older Adult Health Issues

- Transportation
- Availability/affordability of senior assisted housing
- Social support systems
- Engagement in medical decision-making
- Repair/maintenance required of them to remain independent in their own homes
- Burden of chronic diseases

#### Access to Care

- Health Literacy
- Cost of copays/medications
- Absence of program/services tailored for special populations (homeless, mentally-ill, teens, ethnic and racial minorities)
- Challenges navigating the insurance marketplace

#### Community Infrastructure

- Inadequate structures that fail to support physical activity
- Accessibility to green spaces
- Food desert

#### Asthma

- Asthma management and prevention education
- Environmental and housing conditions

#### Mental Health & Substance Abuse Services

- Ineffective existing programs
- Limited treatment options (youth psychiatric and behavioral care)

#### Obesity

- Exercise and nutrition education
- Heart Disease and Diabetes

## Population Health Significance

### Priorities from SIM State Health Profile

#### Diabetes

- An estimated 8.9% of Connecticut adults have diagnosed diabetes (types 1 and 2), or approximately 250,000 adults. An additional 83,000 adults are estimated to have undiagnosed diabetes
- Older residents, racial and ethnic minorities and persons with lower socioeconomic status have higher rates of diabetes
- As income and education increased, diabetes prevalence decreased
- Hispanic adults are less likely to have had 2 A1C tests in the past year compared to non-Hispanic Whites
- Non-Hispanic Black adults have the highest prevalence of diabetes
- Younger adults are more likely to participate in adequate weekly physical activity compared with older adults. Also, adults with annual household incomes of less than \$25,000 were less likely to participate in adequate physical activity compared with adults with annual household incomes of \$75,000 and more
- Obesity rates are highest among African Americans, Hispanics, and people with the least education and lowest incomes. 60 % of adults are obese or overweight.
- About one out of every three Connecticut adults consumed fruits less than once on a daily basis, and out of every five consumed vegetables less than once daily
- 7.9% of the Connecticut population lives in census tracts that are food deserts (over 283,000 people).

#### Asthma

- About 1 in 10 Connecticut residents has asthma
- Non-Hispanic African-Americans and Latinos are 4 times more likely than non-Hispanic Whites to go to the Emergency Rooms and be hospitalized for asthma
- Non-Hispanic African Americans are 2-3 times more likely to die from asthma than any other racial or ethnic group
- Among children, non-Hispanic Black and Hispanic youth populations are more likely to be told that they have asthma than non-Hispanic White populations
- Asthma is more common in lower socioeconomic groups

#### Hypertension

- Non-Hispanic African American adults are more likely to have high blood pressure compared with non-Hispanic White and Hispanic residents
- Premature mortality due to stroke is significantly higher among non-Hispanic Black and Latino residents when compared to non-Hispanic White residents
- Premature mortality due to heart disease is significantly higher among non-Hispanic Black residents compared to any other racial and ethnic groups

#### Depression

- 1 in 6 CT adults (18.3 %) have been told they have a depressive disorder.
- Compared to their counterparts in the state, the risk was significantly greater for Women (23.1%), Adults with a disability (42.3%) and Adults with no more than a HS education (20.7%).

***Extent to which there is an evidence based protocol for the service to effectively address community health needs***

COMMUNITY BASED DISEASE PREVENTION (PRIMARY PREVENTION)			
	DIABETES	ASTHMA	HYPERTENSION
Available Effectiveness Evidence	<ul style="list-style-type: none"> <li>• Strong endorsements by the Centers for Disease Control and prevention(<a href="#">CDC</a>)</li> <li>• National Institute of Diabetes and Digestive and Kidney Diseases (<a href="#">NIDDK</a>) and,</li> <li>• U.S. Dpt. of Health and Human Services (<a href="#">HHS</a>)</li> </ul>	Triggers identification Abatement Immunizations Physical Activity	TBD
VBP Cost Benefit (Savings & Effectiveness)	<ul style="list-style-type: none"> <li>• CMS <a href="#">Actuary Certification</a>: DPP reduce Medicare spending.</li> <li>• <a href="#">\$2,650 estimated savings</a> per Medicare enrollee over a 15-month period</li> <li>• <a href="#">Direct medical cost</a> per participant/3 years estimated at \$2,780 individual coaching</li> <li>• CT costs: \$450 per person/year group coaching</li> <li>• Strong analysis by the Institute for Clinical and Economic Review at (<a href="#">CTAF</a>).</li> <li>• Systematic review by the CDC Community Preventive Services Task Force (<a href="#">CDC-CPSTF</a>)</li> <li>• Medication use reduction</li> <li>• Unscheduled visits costs</li> <li>• Reduction of complications</li> </ul>	TBD	TBD
COMMUNITY BASED DISEASE CONTROL (SECONDARY PREVENTION)			
	DIABETES	ASTHMA	HYPERTENSION
Available Effectiveness Evidence	<ul style="list-style-type: none"> <li>• CDC Community Guide (<a href="#">CPSTF</a>) (<a href="#">Norris, SL, 2002</a>)</li> <li>• American Diabetes Association, the American Association of Diabetes Educators, and the Academy of Nutrition and Dietetics (<a href="#">Brunisholz, 2014</a>)</li> </ul>	<ul style="list-style-type: none"> <li>• Strong endorsement by the National Heart, Lung and Blood Institute (<a href="#">NHLBI</a>) and the National Asthma Education and Prevention Program (<a href="#">NAEPP-EPR-3</a>)</li> </ul>	<ul style="list-style-type: none"> <li>• Endorsed by the CDC Community Preventive Services Task Force in Comparative Effectiveness (<a href="#">CDC-CPSTF</a>)</li> <li>• <a href="#">Uhlig, K. 2013</a></li> </ul>
VBP Cost Benefit (Savings & Effectiveness)	<ul style="list-style-type: none"> <li>• Systematic review by <a href="#">ADA</a> shows clear cost-effectiveness and cost-savings.</li> </ul>	<ul style="list-style-type: none"> <li>• Reduction on operational expenses due to ED overutilization and unscheduled PCP visits</li> <li>• Return on Investment (<a href="#">ROI</a>) (<a href="#">mixed results</a>)</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Value comparisons</a> referenced by the CPSTF</li> </ul>

**service provides healthcare market value in the context of payment reforms  
by either adding to a public quality score card (Medicaid/Medicare) or by  
yielding return on investment for payers and providers**

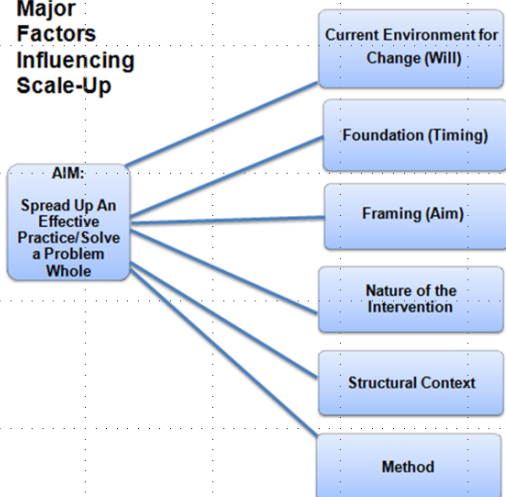
#	Provisional Core Measure Set	NQF	ACO	Steward	Source*	Equity	MQISSP
<b>Consumer Engagement</b>							
1	PCMH – CAHPS measure**	0005		NCQA		<input type="checkbox"/>	<input type="checkbox"/>
<b>Care Coordination</b>							
2	Plan all-cause readmission	1768		NCQA	Claims	<input type="checkbox"/>	
3	Annual monitoring for persistent medications (roll-up)	2371		NCQA	Claims		
<b>Prevention</b>							
4	Breast cancer screening	2372	20	NCQA	Claims		
5	Cervical cancer screening	0032		NCQA	Claims		
6	Chlamydia screening in women	0033		NCQA	Claims		
7	Colorectal cancer screening	0034	19	NCQA	EHR	<input type="checkbox"/>	
8	Adolescent female immunizations HPV	1959		NCQA	Claims		
9	Weight assessment and counseling for nutrition and physical activity for children/adolescents	0024		NCQA	EHR		
10	Preventative care and screening: BMI screening and follow up	0421	16	CMMC	EHR		
11	Developmental screening in the first three years of life	1448		OHSU	EHR		<input type="checkbox"/>
12	Well-child visits in the first 15 months of life	1392		NCQA	Claims		<input type="checkbox"/>
13	Adolescent well-care visits			NCQA	Claims		<input type="checkbox"/>
14	Tobacco use screening and cessation intervention	0028	17	AMA/ PCPI	EHR		
15	Prenatal Care & Postpartum care***	1517		NCQA	EHR		<input type="checkbox"/>
16	Screening for clinical depression and follow-up plan	418	18	CMS	EHR	<input type="checkbox"/>	
17	Behavioral health screening (pediatric, Medicaid only, custom measure)			Custom	Claims		<input type="checkbox"/>

#	Provisional Core Measure Set	NQF	ACO	Steward	Source*	Equity	MQISSP
<b>Acute &amp; Chronic Care</b>							
18	Medication management for people w/ asthma	1799		NCQA	Claims	<input type="checkbox"/>	<input type="checkbox"/>
19	DM: Hemoglobin A1c Poor Control (>9%)	0059	27	NCQA	EHR	<input type="checkbox"/>	
20	DM: HbA1c Screening****	0057		NCQA	Claims		<input type="checkbox"/>
21	DM: Diabetes eye exam	0055	41	NCQA	EHR		
22	DM: Diabetes: medical attention for nephropathy	0062		NCQA	Claims		
23	HTN: Controlling high blood pressure	0018	28	NCQA	EHR	<input type="checkbox"/>	
24	Use of imaging studies for low back pain	0052		NCQA	Claims		
25	Avoidance of antibiotic treatment in adults with acute bronchitis	0058		NCQA	Claims		<input type="checkbox"/>
26	Appr. treatment for children with upper respiratory infection	0069		NCQA	Claims		
<b>Behavioral Health</b>							
27	Follow-up care for children prescribed ADHD medication	0108		NCQA	Claims		
28	Metabolic Monitoring for Children and Adolescents on Antipsychotics (pediatric, Medicaid only)	2800		NCQA	Claims		<input type="checkbox"/>
29	Depression Remission at 12 Twelve Months	0710	40	MNCM	EHR		
30	Depression Remission at 12 months – Progress Towards Remission	1885		MNCM	EHR		
31	Child & Adlscnt MDD: Suicide Risk Assessment	1365		AMA/ PCPI	EHR		
32	Unhealthy Alcohol Use – Screening			AMA/ PCPI	EHR		

## Service lends itself to a community based dissemination model in terms of replicability and scalability

# Why Do We Fail to Take Effective Practice to Scale?

### Major Factors Influencing Scale-Up



- Because we lack incentives to do so.
- Because we don't expect to do so.
- Because we don't appreciate how large-scale change unfolds.
- Because we don't know how to do so (or at least we don't approach the challenge systematically enough).

McCannon, J. *The Spread Problem*. CMS. AHRQ meeting, Feb, 2011



## Service aligns with the SIM priorities

	VALUE BASED PAYMENT	CARE DELIVERY REFORM	CONSUMER EMPOWERMENT	POPULATION HEALTH	HEALTH IT						
PRIORITIES	Commercial SSP & Medicaid PCMH+ Scorecard	Community & Clinical Integration Program	Advanced Medical Home Program	PCMH+ elements	Community Health Worker Initiative	Value Based Insurance Design	Community Measures (2018)	Prevention Service Centers (2018)	Health Enhancement Communities (2019)	HIE/ADT/ eQCMs	HIT: Other (mobile apps, EHR SaaS, Care Analyzer)
<i>Individuals with Complex Health Needs</i>	Readmission payment measure	Standard 1: comprehensive care management	Foundational PCMH skills	Employ a care coordinator/ assign care coordination activities	Enable CHW workforce that can integrate into care teams	Recommended: Complex case management program			TBD	Providers have access to comprehensive info about patients (eg ADTs); enable referral f/u	Care Analyzer allows identification of individuals with complex health needs
<i>Diabetes: prevention and control</i>	A1C control (NQF 0059) measure as core reporting (short term) and payment (long term) measure *	Standard 2: Health Equity Intervention focused on diabetes, HTN, or asthma	Foundational PCMH skills	Foundational PCMH skills	Ensure CHW workforce that can do diabetes prevention and control	Recommended: Obesity screenings, chronic disease management	Obesity incidence/prevalence & up-stream indicators	Include diabetes prevention, pre-diabetic identification	TBD	Enable use of clinical data to track A1C control & act on data	Mobile apps focus on diabetes management & sharing info with provider
<i>Hypertension (HTN): prevention and control</i>	HTN control (NQF 0018) measure as reporting (short term) and payment (long term) measure *	Standard 2: Health Equity Intervention: diabetes, HTN, or asthma	Foundational PCMH skills	Foundational PCMH skills	Ensure CHW workforce that can identify undiagnosed HTN and do HTN control activities	Recommended: Blood pressure screenings, chronic disease management, anti-hypertensives, ACE inhibitors	Obesity incidence/prevalence & up-stream indicators	Include HTN prevention, undiagnosed HTN identification	TBD	Enable use of clinical data to track HTN control & act on data	Mobile apps focus on HTN management & sharing HTN info with provider
<i>Asthma</i>	Asthma Hospital/ED admission measure as payment measure *	Standard 2: Health Equity Intervention: diabetes, HTN, or asthma	Foundational PCMH skills	Foundational PCMH skills	Ensure CHW workforce that can do home asthma assessments	Recommended: chronic disease management	(?)	Include asthma triggers assessments	TBD		Mobile apps focus on asthma management & sharing info with provider
<i>Depression</i>	Depression remission & progress (NQF 0710, 1885) as reporting (short term) and payment (long term) measure	Standard 3: Behavioral health integration into primary care, focus on PHQ-9	Depression screening is a new critical element	Promote universal screenings	Enable CHW workforce that can integrate into care teams	Recommended: mental health screenings, anti-depressants.	(?)		TBD	Enable use of clinical data to track depression remission control & act on data; enable referral f/u	EHR SaaS enables behavioral health providers to connect to primary care

*Service meets the description of the 2nd bucket of prevention model*

**(Bucket 2)**

**Innovative preventive interventions that extend care outside the clinical setting**

John Auerbach, MBA – *The 3 Buckets of Prevention*.  
Public Health Management Practice, 2016

“The approaches in bucket 2 are [...] clinical in nature and patient-focused. But they include interventions that have not been historically paid for by fee-for-service insurance and occur outside of a doctor’s office setting—interventions that have nonetheless been proven to work in a relatively short time. Several have been piloted within the public health sector with grants from governmental agencies and foundations.

An example of a bucket 2 approach grew out of epidemiologic analysis by the Camden Coalition of Health Providers in New Jersey. By geocoding Camden health data, Camden Coalition staff identified a disproportionate number of symptomatic asthmatic patients living in 2 buildings. In response, they designed homebased approaches to identify and reduce environmental triggers and provide customized, home-based preventive educational counseling.”

- Home Based Approaches
- Educational Counseling
- Community Health Workers
- Behavioral Change Interventions
- Outside Clinical Setting
- Patient-focused
- Clinical in nature
- Historically no reimbursed
- Work in relatively short time

*Service is conducive for a lead agency to provide oversight, contracting and fiduciary support*



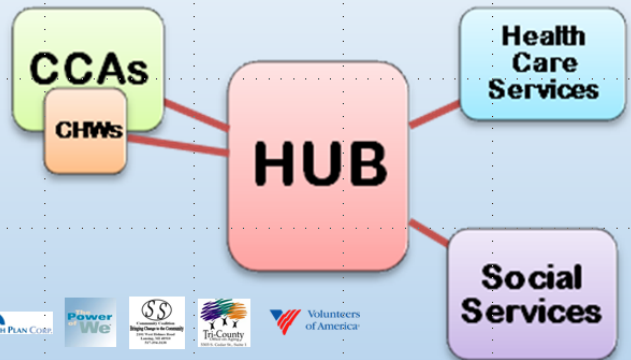
**Michigan Community Hub Model**

Lead Agency/Fiduciary – Ingham County Health Dept.

Community HUB – Ingham Health Plan Corp,

Convener – Power of We

Care Coordination Agencies – 10



- ❖ Allen Neighborhood Center
- ❖ Barry-Eaton District Health Dept.
- ❖ Capital Area Community Services
- ❖ Ingham County Health Dept.
- ❖ Mid-Michigan District Health Dept.
- ❖ National Council on Alcoholism
- ❖ NorthWest Initiative
- ❖ Southside Community Coalition
- ❖ Tri County Office on Aging
- ❖ Volunteers of America